

17. Marketing at a person's premises

- (1) A marketer who visits a person at the person's premises for the purposes of marketing must, as soon as practicable, tell the person —
 - (a) his or her name;
 - (b) the name of the responsible marketer and of the retail supplier on whose behalf the visit is being made;
 - (c) the purpose of the visit; and
 - (d) the complaints and enquiries telephone number of the responsible marketer and of the retail supplier.

- (2) A marketer who visits a person at the person's premises for the purposes of marketing must, while at the premises, wear a clearly visible identity card that shows —
 - (a) his or her name;
 - (b) a photograph of the marketer;
 - (c) the name and business address of the responsible marketer and the name of the retail supplier on whose behalf the visit is being made (which may be printed on the back of the card); and
 - (d) the complaints and enquiries telephone number of the responsible marketer and of the retail supplier (which may be printed on the back of the card).

- (3) If, while a marketer is at a person's premises for the purposes of marketing, the person indicates that the person wishes to end the conversation or the marketer to leave, the marketer must —
 - (a) leave the premises as soon as practicable; and
 - (b) not attempt to contact the person for the purposes of marketing for the next 30 days unless the person agrees otherwise.

- (4) A marketer must not visit a person at the person's premises for the purposes of marketing outside the permitted call times.

- (5) A marketer must not remain at a person's premises for the purposes of marketing for more than 15 minutes past the end of the permitted call time without the express consent of the person.

- (6) A responsible marketer must keep the following records about each visit made by or on behalf of the responsible marketer at a person's premises for the purposes of marketing —
 - (a) the name of the person and the address of the premises;
 - (b) the name of the or each marketer who visited the person; and
 - (c) the date and time of the visit.