

15. Determinations

- (1) The Registrar is to reject a complaint that the Registrar determines, whether before or after conducting an inquiry —
 - (a) is vexatious, trivial or without substance;
 - (b) relates to conduct or events too remote in time to justify further action; or
 - (c) is a matter in which the complainant does not have a sufficient interest to justify the complaint.
- (2) If the Registrar determines in relation to a complaint under regulation 12 (1) that —
 - (a) the registration of the industrial agent was improperly obtained; and
 - (b) at the time when the application for registration of the industrial agent was granted, there were grounds for refusing the application,the Registrar is to cancel the registration of the industrial agent.
- (3) If a complaint is made under regulation 12 (2) the Registrar —
 - (a) is to make a determination as to whether or not there are reasonable grounds for the complaint; and
 - (b) if the determination is that there are reasonable grounds for the complaint, endeavour to resolve the complaint by conciliation under regulation 16.