



Western Australia

Settlement Agents Act 1981

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Defined terms

Western Australia

Settlement Agents Act 1981

**An Act to make provision with respect to the licensing, regulation,
and supervision of settlement agents, and for related purposes.**

Part I — Preliminary

1. Short title

This Act may be cited as the *Settlement Agents Act 1981*.

2. Commencement

The provisions of this Act shall come into operation on such day or days as is or are, respectively, fixed by proclamation.

3. Terms used

(1) In this Act unless the context otherwise requires —

appointed day¹ means the day fixed by the Minister pursuant to section 26(2);

approved means approved by the Commissioner;

auditor means a person appointed under this Act to audit the trust accounts of a settlement agent;

bank means —

- (a) an ADI (authorised deposit-taking institution) as defined in section 5 of the *Banking Act 1959* of the Commonwealth; or
- (b) a bank constituted by a law of a State, a Territory or the Commonwealth;

business means —

- (a) subject to paragraph (b), the business of a settlement agent; and
- (b) in the definition of ***business transaction*** and in section 45(a), any commercial undertaking or enterprise in respect of any profession, trade, employment, vocation or calling within the State;

business settlement agent means any person who arranges or effects a settlement of a business transaction for reward or who, whether for reward or otherwise, carries on business arranging or effecting settlements of business transactions and whether or

not that business is carried on in conjunction with or as part of or associated with any other profession, trade, occupation or employment, but does not include the exceptions specified in section 4(1);

business transaction —

- (a) means the disposal by sale or exchange, and the acquisition by purchase or exchange of a business and any share or interest in a business or the goodwill thereof within the State; and
- (b) includes any disposal by sale or exchange, and any acquisition by purchase or exchange of goods, chattels, or other property within the State relating to a business transaction of the kind specified in paragraph (a),

but does not include —

- (c) the sale, exchange, or other disposal or a purchase, exchange, or other acquisition of a share in the capital of a body corporate or an option in respect thereof;

Commissioner has the meaning given in the *Fair Trading Act 2010* section 6;

defalcation by a licensee includes criminal or fraudulent conduct —

- (a) of a licensee; or
- (b) of any one or more of the servants or agents of the licensee; or
- (c) of a person who is a partner in the business of the licensee; or
- (d) where the licensee is a firm and a body corporate is a partner in the firm or where the licensee is a body corporate, of any one or more of the directors, officers, servants, or agents of the body corporate,

in the course of the business of the licensee and from which arises pecuniary loss or loss of property to any other person;

department means the department of the Public Service principally assisting the Minister in the administration of this Act;

Fidelity Guarantee Account or **Account** means the account established under section 87;

fidelity guarantee fee means the fee prescribed pursuant to section 92(1);

General Purpose Account means the Education and General Purpose Account established under section 102A;

Interest Account means the Settlement Agents Interest Account established under section 103(1);

legal practitioner means an Australian legal practitioner within the meaning of that term in the *Legal Profession Act 2008* section 3;

licence means the licence of a real estate settlement agent or of a business settlement agent under this Act;

licensed means licensed as a settlement agent under this Act;

licensee means a person licensed under this Act;

real estate or **land** means land within the State and includes buildings or parts of buildings within the State;

real estate settlement agent means any person who arranges or effects the settlement of a real estate transaction for reward or who, whether for reward or otherwise, carries on business arranging or effecting settlements of real estate transactions and whether or not that business is carried on in conjunction with or as part of or associated with any other profession, trade, occupation or employment, but does not include the exceptions specified in section 4(1);

real estate transaction —

- (a) means the disposal by sale or exchange, and the acquisition by purchase or exchange of real estate; and
- (b) includes any disposal by sale or exchange, or any acquisition by purchase or exchange of goods, chattels

or other property relating to a real estate transaction of a kind specified in paragraph (a);

renewal means renewal of a triennial certificate;

reward means any valuable consideration in money or moneys worth paid or received as commission or remuneration —

- (a) whether payable in cash or kind; and
- (b) whether paid or received directly or indirectly; and
- (c) whether paid or received separately or as a component of a composite price or fee paid or received in respect of any transaction or service;

settlement means the completion of a real estate transaction or a business transaction (as the case may be) by payment of the balance of purchase price in respect to such real estate transaction or business transaction;

settlement agent means a person who is a real estate settlement agent or a business settlement agent or both a real estate settlement agent and a business settlement agent but does not include the exceptions specified in section 4(1);

settlement agents' code of conduct or **code of conduct** means the code prescribed under section 82;

supervisor means a person appointed by the Commissioner as supervisor of the business of a settlement agent;

transaction means a real estate transaction or a business transaction or both a real estate transaction and a business transaction;

Treasurer means the Treasurer of the State;

Treasury means the State Treasury;

triennial certificate means a certificate granted under this Act to a licensee to carry on business as a settlement agent;

trustee company means a body corporate authorised by the law of any State or Territory of the Commonwealth to apply for and obtain, in its own name, a grant of probate or of letters of administration of the estate of a deceased person.

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- (2) Where a reward is paid or received by a person by reason of, or in contemplation of, some other person arranging or effecting a settlement that reward shall, for the purposes of this Act, be deemed to be paid to or received by the person arranging or effecting the settlement.
- (3) Where 2 or more persons do acts which together constitute a settlement then each of those persons shall be deemed to have effected a settlement notwithstanding that the acts performed by any one of those persons do not constitute a settlement.
- (4) The fact that a payment, or a component of a price or fee, was not expressed, or was not acknowledged, to have been paid or received as commission or remuneration for any particular service, or was neither so expressed nor so acknowledged, shall not prevent that payment, or component of a price or fee, from being construed for the purposes of this Act as having been paid or received in respect of that service.

[Section 3 amended: No. 98 of 1985 s. 3; No. 59 of 1995 s. 58; No. 26 of 1999 s. 102(2); No. 65 of 2003 s. 66(2); No. 55 of 2004 s. 1081; No. 77 of 2006 Sch. 1 cl. 156(1); No. 21 of 2008 s. 704(2); No. 8 of 2009 s. 117; No. 46 of 2009 s. 15(2); No. 58 of 2010 s. 136 and 176.]

4. Term used: settlement agent

- (1) Exceptions to the meaning of *settlement agent* in and for the purposes of this Act are as follows —
 - (a) legal practitioners, when acting in the course of the practice of their profession as such; and
 - (aa) real estate agents and business agents, as defined in the *Real Estate and Business Agents Act 1978*, who are currently carrying on business as such in accordance with that Act, when arranging or effecting settlements to which a current exemption under section 26A or 26B, as the case may be, applies; and

- (b) financial services licensees (within the meaning of the *Corporations Act 2001* of the Commonwealth), when dealing in securities (within the meaning of section 92 of that Act) that he or she is authorised to deal in by that licence; and
- (c) regulated principals (within the meaning of section 1430 of the *Corporations Act 2001* of the Commonwealth), when dealing in securities that he or she is authorised to deal in by Part 10.2 Division 1 Subdivision D of that Act.
- (2) The provisions of section 29(1)(c), section 34AA(3), section 35, Division 2 of Part IV, and Part V shall not apply to a bank in its capacity as a settlement agent, or to a trustee company.

[Section 4 amended: No. 10 of 1982 s. 28; No. 64 of 1982 s. 2; No. 59 of 1995 s. 59; No. 26 of 1999 s. 102(3); No. 10 of 2001 s. 222; No. 21 of 2003 s. 22; No. 25 of 2019 s. 73.]

[Part II heading deleted: No. 58 of 2010 s. 137(1).]

[Division 1 (s. 5-12C) deleted: No. 58 of 2010 s. 137(2).]

[Division 1A (s. 12D and 12E) deleted: No. 58 of 2010 s. 137(2).]

[Division 2 (s. 13-18) deleted: No. 58 of 2010 s. 137(2).]

[Division 3 heading deleted: No. 58 of 2010 s. 137(3).]

[19-21. Deleted: No. 58 of 2010 s. 138.]

22. Powers of investigation

The *Fair Trading Act 2010* section 61 and Part 6 of that Act apply to this Act.

[Section 22 inserted: No. 58 of 2010 s. 139.]

23. Application for review by SAT

- (1) Any person aggrieved by a reviewable decision may apply to the State Administrative Tribunal for a review of the decision.

(2) In subsection (1) —

person aggrieved means —

- (a) a person whose licence or triennial certificate is affected by a reviewable decision or who, under Part III, applies for the grant of a licence or applies for the renewal of a triennial certificate;
- (b) a person affected by a decision of the Commissioner under Part IV Division 2;
- (c) a person claiming against, or seeking the leave of the chief executive officer to commence an action in relation to, the Fidelity Guarantee Account;

reviewable decision means —

- (a) a decision of the Commissioner under Part III other than —
 - (i) a decision under section 35; or
 - (ii) a determination of the form in which an application is made;
 - (b) a decision of the Commissioner under Part IV Division 2;
 - (c) a decision of the chief executive officer under section 93 or 95.
- (3) If a decision under section 93 or 95 has not been made before the commencement of the *Consumer Protection Legislation Amendment Act 2014* section 98 in respect of a claim made before 1 July 2011, the decision —
- (a) may be made on or after that commencement by the Commissioner; and
 - (b) is taken to be a reviewable decision for the purposes of this section.
- (4) A decision under section 93 or 95 made by the chief executive officer before the commencement of the *Consumer Protection Legislation Amendment Act 2014* section 98 is taken to be a

reviewable decision made immediately after that commencement for the purposes of this section.

- (5) The amendments made to this section by the *Consumer Protection Legislation Amendment Act 2014* section 98 do not affect the review of a reviewable decision by the State Administrative Tribunal that began, but was not completed, before the commencement of that section.

[Section 23 inserted: No. 55 of 2004 s. 1084; amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 140 and 176; No. 23 of 2014 s. 98.]

Part III — Licensing

24. Applications for licences

- (1) An application for a licence shall be made in writing and in a manner and form determined by the Commissioner in respect of such an application and shall contain such information as is required by the Commissioner in respect of such an application.

[(2), (3) deleted]

- (4) In respect of any particular application the applicant shall furnish the Commissioner with such further information as the Commissioner determines.
- (5) If the Commissioner is considering making an adverse decision in relation to the application, the Commissioner must give the applicant the opportunity to give additional information in relation to that application.

[Section 24 amended: No. 58 of 2010 s. 141 and 176; No. 23 of 2014 s. 99; No. 44 of 2016 s. 37.]

[25. Deleted: No. 23 of 2014 s. 100.]

26. Settlement agents must be licensed

- (1) On and after the appointed day a person shall not carry on business, or by any means hold himself or itself out, as a real estate settlement agent, or a business settlement agent, or both a real estate settlement agent and a business settlement agent, unless he or it is licensed as such under this Act and holds a current triennial certificate in respect of the licence.

Penalty for this subsection: a fine of \$100 000.

- (2) In subsection (1) ***appointed day*** means such day as is fixed by the Minister by notice published in the *Government Gazette* to be the appointed day¹ for the purposes of that subsection.
- (3) For subsection (1), a person is taken not to be licensed or holding a current triennial certificate in respect of the licence if

the person is required to surrender a licence and triennial certificate under section 34D(2) and (3).

[Section 26 amended: No. 59 of 1995 s. 85; No. 25 of 2019 s. 74 and 88.]

26A. Licensed real estate agent may be exempted for certain settlements

- (1) Application may be made by a real estate agent licensed and carrying on business as such under the *Real Estate and Business Agents Act 1978* for an exemption under this section.
- (2) An application under subsection (1) shall be made in writing and in a manner and form determined by the Commissioner in respect of such an application and shall contain such information as is required by the Commissioner in respect of such an application.
- [(3) deleted]*
- (4) In respect of any particular application the applicant shall furnish the Commissioner with such further information as the Commissioner determines.
- (5) Subject to subsection (6), the Commissioner may grant an application under subsection (1) if —
 - (a) where the applicant is a person not being a body corporate, the Commissioner is satisfied that, if the application were for a real estate settlement agent's licence, the requirements of section 27(1)(a), (b), and (d) would be fulfilled; or
 - (b) where the applicants constitute a firm, the Commissioner is satisfied that —
 - (i) if the application were for a real estate settlement agent's licence, the requirements of section 28(1)(a) would be fulfilled; and

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- (ii) where the firm is constituted by not more than 3 persons at least one of them is currently exempted under this section or where the firm is constituted by more than 3 persons at least 2 of them are currently exempted under this section; and
 - (iii) the person in bona fide control of the business is ordinarily resident in the State and is currently exempted under this section;

or

- (c) where the applicant is a body corporate, the Commissioner is satisfied that —
 - (i) if the application were for a real estate settlement agent's licence, the requirements of section 29(1)(a) would be fulfilled; and
 - (ii) unless for good cause shown by the applicant the Commissioner otherwise determines, where there are not more than 3 directors of the body corporate at least one of them is currently exempted under this section or where there are more than 3 directors of the body corporate at least 2 of them are currently exempted under this section; and
 - (iii) the person in bona fide control of the business is ordinarily resident in the State and is currently exempted under this section.
- (6) A person shall not at the same time be currently exempted under this section and licensed as a real estate settlement agent.
- (7) A current exemption under this section applies to a settlement arranged or effected by the person to whom the exemption was granted, but only if —
 - (a) the settlement is of a real estate transaction in respect of which the person acted in the course of business as a real estate agent; and

- (b) the settlement is not arranged or effected for reward; and
 - (c) before arranging or effecting the settlement the person gives to the person or, if there be more than one, to each person, for whom the settlement is to be arranged or effected, a notice in the prescribed form warning that, if settlement is so arranged or effected, no protection will be afforded by this Act.
- (8) An exemption under this section is current until —
- (a) by notice in writing given to the Commissioner, it is surrendered by the person to whom it was granted; or
 - (b) by notice in writing given to the person to whom it was granted, it is revoked by the Commissioner.

[Section 26A inserted: No. 64 of 1982 s. 3; amended: No. 58 of 2010 s. 176; No. 44 of 2016 s. 38.]

26B. Licensed business agent may be exempted for certain settlements

- (1) Application may be made by a business agent licensed and carrying on business as such under the *Real Estate and Business Agents Act 1978* for an exemption under this section.
- (2) An application under subsection (1) shall be made in writing and in a manner and form determined by the Commissioner in respect of such an application and shall contain such information as is required by the Commissioner in respect of such an application.
- [(3) deleted]*
- (4) In respect of any particular application the applicant shall furnish the Commissioner with such further information as the Commissioner determines.

- (5) Subject to subsection (6), the Commissioner may grant an application under subsection (1) if —
- (a) where the applicant is a person not being a body corporate, the Commissioner is satisfied that, if the application were for a business settlement agent's licence, the requirements of section 27(1)(a), (b), and (d) would be fulfilled; or
 - (b) where the applicants constitute a firm, the Commissioner is satisfied that —
 - (i) if the application were for a business settlement agent's licence, the requirements of section 28(1)(a) would be fulfilled; and
 - (ii) where the firm is constituted by not more than 3 persons at least one of them is currently exempted under this section or where the firm is constituted by more than 3 persons at least 2 of them are currently exempted under this section; and
 - (iii) the person in bona fide control of the business is ordinarily resident in the State and is currently exempted under this section;
- or
- (c) where the applicant is a body corporate, the Commissioner is satisfied that —
 - (i) if the application were for a business settlement agent's licence, the requirements of section 29(1)(a) would be fulfilled; and
 - (ii) unless for good cause shown by the applicant the Commissioner otherwise determines, where there are not more than 3 directors of the body corporate at least one of them is currently exempted under this section or where there are more than 3 directors of the body corporate at least 2 of them are currently exempted under this section; and

- (iii) the person in bona fide control of the business is ordinarily resident in the State and is currently exempted under this section.
- (6) A person shall not at the same time be currently exempted under this section and licensed as a business settlement agent.
- (7) A current exemption under this section applies to a settlement arranged or effected by the person to whom the exemption was granted, but only if —
 - (a) the settlement is of a business transaction in respect of which the person acted in the course of business as a business agent; and
 - (b) the settlement is not arranged or effected for reward; and
 - (c) before arranging or effecting the settlement the person gives to the person or, if there be more than one, to each person, for whom the settlement is to be arranged or effected, a notice in the prescribed form warning that, if settlement is so arranged or effected, no protection will be afforded by this Act.
- (8) An exemption under this section is current until —
 - (a) by notice in writing given to the Commissioner, it is surrendered by the person to whom it was granted; or
 - (b) by notice in writing given to the person to whom it was granted, it is revoked by the Commissioner.

[Section 26B inserted: No. 64 of 1982 s. 3; amended: No. 58 of 2010 s. 176; No. 44 of 2016 s. 39.]

27. Licensing of individuals

- (1) Subject to this Act, an individual who applies to the Commissioner for a real estate settlement agent's licence or a business settlement agent's licence, or both, and pays to the Commissioner the prescribed fee for the licence shall be granted and may hold a licence if the Commissioner is satisfied that the individual —
- (a) is of or over the age of 18 years; and
 - (b) is a person of good character and repute and a fit and proper person to hold a licence; and
 - (c) has sufficient material and financial resources available to enable them to comply with the requirements of this Act; and
 - (d) is ordinarily resident in the State; and
 - (e) understands fully the duties and obligations imposed by this Act on settlement agents.
- (2) In subsection (1)(b) *fit and proper* includes being qualified in accordance with Schedule 1 subject to the savings and exceptions provided therein and elsewhere in this Act, but nothing in that Schedule shall derogate from the discretion conferred on the Commissioner by subsection (1) in the granting of a licence.

[Section 27 amended: No. 58 of 2010 s. 176; No. 25 of 2019 s. 75.]

28. Firms, licensing of

- (1) Subject to this Act, 2 or more persons constituting a firm who apply to the Commissioner for a real estate settlement agent's licence or a business settlement agent's licence, or both, and pay to the Commissioner the prescribed fee for the licence shall be granted and may hold a licence if the Commissioner is satisfied that —
- (a) all of the natural persons, if any, by whom the firm is constituted and all of the directors of, and all of the persons concerned in the management or control of, any

body corporate by which the firm is constituted are persons of good character and repute and are persons fit to be concerned as directors of, or in the management and control of, a settlement agent's business; and

- (b) the persons by whom or by which the firm is constituted have sufficient material and financial resources available to them to enable them to comply with the requirements of this Act; and
 - (c) where the firm is constituted by not more than 3 persons, at least one of them is licensed or where the firm is constituted by more than 3 persons at least 2 of them are licensed; and
 - (d) the person in bona fide control of the business operated under the licence is —
 - (i) in the case of an application for a real estate settlement agent's licence, licensed as a real estate settlement agent and holds a current triennial certificate; and
 - (ii) in the case of an application for a business settlement agent's licence, licensed as a business settlement agent and holds a current triennial certificate; and
 - (iii) ordinarily resident in the State.
- (2) The provisions of clause 10 of Schedule 1 apply to a licence granted under this section.

[Section 28 amended: No. 58 of 2010 s. 176.]

29. Bodies corporate, licensing of

- (1) Subject to this Act, a body corporate which applies to the Commissioner for a real estate settlement agent's licence or a business settlement agent's licence, or both, and pays to the Commissioner the prescribed fee for the licence shall be granted and may hold a licence if the Commissioner is satisfied that —
- (a) all of the directors of the body corporate, and all of the persons concerned in the management or conduct of the body corporate, are persons of good character and repute and are persons fit to be concerned as directors of, or in the management and control of, a settlement agent's business; and
 - (b) it has sufficient material and financial resources available to it to comply with the requirements of this Act; and
 - (c) unless for good cause shown by the applicant the Commissioner otherwise determines, where there are not more than 3 directors of the body corporate at least one of them is licensed where there are more than 3 directors of the body corporate at least 2 of them are licensed; and
 - (d) the person in bona fide control of the business operated under the licence is —
 - (i) in the case of an application for a real estate settlement agent's licence, licensed as a real estate settlement agent and holds a current triennial certificate; and
 - (ii) in the case of an application for a business settlement agent's licence, licensed as a business settlement agent and holds a current triennial certificate; and
 - (iii) ordinarily resident in the State.
- (2) The provisions of clause 10 of Schedule 1 apply to a licence granted under this section.

[Section 29 amended: No. 58 of 2010 s. 176.]

30. Licence, effect of

- (1) Subject to this Act, a licence is continuous.
- (2) A licence as a real estate settlement agent does not confer on a licensee the right to carry on business as a real estate settlement agent unless he holds a current triennial certificate in respect of the licence.
- (3) A licence as a business settlement agent does not confer on the licensee the right to carry on business as a business settlement agent unless he holds a current triennial certificate in respect of the licence.
- (3a) A licensee ceases to be licensed if the licensee —
 - (a) does not hold a current triennial certificate in respect of the licence; and
 - (b) does not pay to the Commissioner in accordance with the regulations the fee prescribed for the purposes of this subsection.

[(4),(5) deleted]

[Section 30 amended: No. 56 of 1995 s. 50; No. 55 of 2004 s. 1085; No. 58 of 2010 s. 176; No. 25 of 2019 s. 76.]

31. Licensee's triennial certificate: grant and renewal

- (1) Subject to this Act, the Commissioner shall on the grant of —
 - (a) a real estate settlement agent's licence, grant the licensee a certificate which confers on the licensee the right to carry on business as a real estate settlement agent; or
 - (b) a business settlement agent's licence, grant the licensee a certificate which confers on the licensee the right to carry on business as a business settlement agent,for the period of 3 years commencing on the date on which it is granted.

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- (2) Subject to this Act, a triennial certificate may be renewed for subsequent periods of 3 years each by payment of the prescribed fee, and delivery to the Commissioner of an application signed —
- (a) by the licensee, if the licensee is an individual; or
 - (b) by the person in bona fide control of the business of the licensee, if the licensee is a firm or body corporate.
- (2A) The Commissioner must not renew a licensee’s triennial certificate unless the Commissioner is satisfied of the matters in —
- (a) for an individual — section 27(1)(b), (c), (d) and (e); or
 - (b) for a firm — section 28(1)(a), (b), (c) and (d); or
 - (c) for a body corporate — section 29(1)(a), (b), (c) and (d).
- (3) At all times during the currency of the triennial certificate —
- (a) if the licensee is an individual, the individual; or
 - (b) if the licensee is a firm or body corporate, the person in bona fide control of the business of the licensee,
- shall remain ordinarily resident in the State.

[Section 31 amended: No. 62 of 1996 s. 4; No. 58 of 2010 s. 176; No. 23 of 2014 s. 101; No. 25 of 2019 s. 77.]

32. Licensee’s triennial certificate: late renewal

- (1) If a licensee’s triennial certificate is renewed within the period of one month immediately succeeding the day on which the triennial certificate expired or was surrendered, the renewal takes effect on and from the day next succeeding the day on which the triennial certificate expired or was surrendered.

- (2) If a licensee's triennial certificate is renewed more than 1 month but not more than 12 months after the day on which the triennial certificate expired or was surrendered, the renewal takes effect —
- (a) if the Commissioner is satisfied that there is reasonable cause for the renewal to take effect on and from the day after the day on which the triennial certificate expired or was surrendered — on that day; or
 - (b) otherwise — on the day the renewal is granted.

[Section 32 amended: No. 58 of 2010 s. 176; No. 25 of 2019 s. 78.]

33. Licensee's triennial certificate: late renewal after 12 months

- (1) This section applies if —
- (a) a licensee's triennial certificate expires or was surrendered; and
 - (b) the licensee applies to renew the certificate more than 12 months after the day on which the triennial certificate expired or was surrendered.
- (2) The application for renewal must be made in writing and in a manner and form determined by the Commissioner in respect of such an application and shall contain such information as is required by the Commissioner in respect of such an application.
- [(3) deleted]*
- (4) In respect of any particular application the licensee must furnish the Commissioner with such further information as the Commissioner determines.
- (5) If the Commissioner is considering making an adverse decision in relation to the application, the Commissioner must give the licensee the opportunity to give additional information in relation to that application.

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- (6) If the triennial certificate is renewed, the renewal takes effect on the day the renewal is granted.

[Section 33 amended: No. 58 of 2010 s. 143 and 176; No. 44 of 2016 s. 40; No. 25 of 2019 s. 79.]

34. Conditions on licences and triennial certificates

- (1) It is a condition of every licence that the licensee must comply with the provisions of this Act and the settlement agents' code of conduct.
- (2) It is a condition of every licence that the licensee must comply with any special condition to which the licensee's licence or triennial certificate is subject under section 34AA.

[Section 34 inserted: No. 25 of 2019 s. 80.]

34AA. Imposing special conditions on licences or triennial certificates

- (1) In this section —
licensee includes an applicant for a licence.
- (2) The Commissioner may, at any time, impose a special condition on a licence or triennial certificate.
- (3) Without limiting subsection (2), the Commissioner may impose a condition that relates to —
- (a) the holding of a policy of indemnity insurance or fidelity insurance in a specified amount; or
 - (b) the payment of fees under this Act or to contributions to the Account and may vary such prescribed fees or contributions.
- (4) Before imposing a special condition on a licence or triennial certificate, the Commissioner must —
- (a) give a licensee notice in writing setting out —
 - (i) that the Commissioner proposes to impose the special condition; and

- (ii) the reasons for the proposed decision; and
 - (iii) that the licensee may make submissions to the Commissioner in relation to the proposed decision within the time specified in the notice;
 - and
 - (b) consider any submissions received under paragraph (a)(iii).
- (5) After making a decision under subsection (2), the Commissioner must —
- (a) notify the licensee of the Commissioner's decision; and
 - (b) if the decision is to impose the special condition, give the licensee notice in writing setting out —
 - (i) the reasons for the decision; and
 - (ii) that a person aggrieved by the Commissioner's decision may apply to the State Administrative Tribunal for a review of the decision under section 23.

[Section 34AA inserted: No. 25 of 2019 s. 80.]

34AB. Removing special conditions on licences or triennial certificates

- (1) The Commissioner may remove a special condition imposed on a licensee's licence or triennial certificate —
 - (a) at any time; or
 - (b) on application by the licensee.
- (2) If the licensee applies under subsection (1)(b), the Commissioner must, before deciding not to remove the special condition on the licensee's licence or triennial certificate —
 - (a) give the licensee notice in writing setting out —
 - (i) that the Commissioner proposes to make a decision not to remove the special condition; and
 - (ii) the reasons for the proposed decision; and

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- (iii) that the licensee may make submissions to the Commissioner in relation to the proposed decision within the time specified in the notice;
 - and
 - (b) consider any submissions received under paragraph (a)(iii).
- (3) After making a decision on an application by a licensee, the Commissioner must —
- (a) notify the licensee of the Commissioner’s decision; and
 - (b) if the decision is to not remove the special condition, give the licensee notice in writing setting out —
 - (i) the reasons for the decision; and
 - (ii) that a person aggrieved by the Commissioner’s decision may apply to the State Administrative Tribunal for a review of the decision under section 23.

[Section 34AB inserted: No. 25 of 2019 s. 80.]

34A. Commissioner may grant licence or triennial certificate without notice to applicant

- (1) Subject to this Part, a licence may be granted and a triennial certificate may be granted or renewed (as long as special conditions are not imposed or changed) by the Commissioner without notice to the applicant.
- (2) Where the Commissioner performs a function under subsection (1), the Commissioner shall forthwith deliver the licence or triennial certificate or the renewed triennial certificate, as the case may be, to the applicant.

[Section 34A inserted: No. 55 of 2004 s. 1087; amended: No. 58 of 2010 s. 144 and 176; No. 23 of 2014 s. 102.]

34B. SAT may suspend licence in some cases

- (1) Where the State Administrative Tribunal makes an order against a licensee and payment is not made in accordance with the order or the order is otherwise not complied with or is breached, the State Administrative Tribunal may suspend the licence until the payment is made, or for such period or upon such event occurring as the State Administrative Tribunal thinks fit.
- (2) The power conferred on the State Administrative Tribunal by subsection (1) is in addition to, and does not derogate from, the powers conferred on it by Part IV Division 3 or by the *State Administrative Tribunal Act 2004*.

[Section 34B inserted: No. 55 of 2004 s. 1087.]

34C. Licensee may surrender licence and triennial certificate

A licensee may surrender the licensee's triennial certificate, or licence and triennial certificate held in respect of the licence, at any time.

[Section 34C inserted: No. 25 of 2019 s. 81.]

34D. Firm or body corporate must surrender licence and triennial certificate in certain circumstances

- (1) This section applies to a licensee that is a firm or body corporate if paragraph (c) or (d) of section 28(1) or 29(1) (as is relevant) ceases to apply in relation to the licensee.
- (2) The licensee must, within 5 days after the day on which the paragraph ceased to apply to the licensee, surrender the licensee's licence and triennial certificate held in respect of the licence, unless the licensee is carrying on business under Schedule 1 clause 10.

- (3) If a licensee carries on business under Schedule 1 clause 10 then, at the end of the period referred to in that clause, the licensee must immediately surrender the licensee's licence and triennial certificate unless the licensee satisfies section 28(1)(c) and (d) or section 29(1)(c) and (d) (as is relevant).

[Section 34D inserted: No. 25 of 2019 s. 81.]

35. Fidelity insurance and professional indemnity insurance for licensees

- (1) The Commissioner may, from time to time, make arrangements for or in respect of the provision to licensees of fidelity insurance and professional indemnity insurance on such terms and conditions as the Commissioner thinks fit and, for that purpose, may, from time to time, enter into a Master Policy Agreement with an insurer appointed by the Commissioner and do all such acts or things that the Commissioner deems necessary or expedient for giving effect thereto.
- (2) An arrangement in terms of subsection (1) may include provision with respect to any one or more of the following matters —
- (a) the terms and conditions of the fidelity insurance and professional indemnity insurance; and
 - (b) subject to subsection (3), the amount or amounts of insurance cover to be provided; and
 - (c) the amount or amounts payable by way of premiums; and
 - (d) the period during which the insurance is to be provided; and
 - (e) the issue of certificates of insurance to licensees and the form of those certificates; and
 - (f) any other matters in connection with the fidelity insurance and professional indemnity insurance.

- (3) The minimum insurance cover for each agent under a policy effected in accordance with subsection (1) for fidelity insurance and professional indemnity insurance shall be the sum of \$250 000 for each claim.
- (4) The Commissioner may, from time to time, negotiate such rescission or variation of the arrangement referred to in subsection (1) as the Commissioner considers necessary or expedient.
- (5) Where the Commissioner has entered into a Master Policy Agreement in accordance with subsection (1) the Commissioner shall, by notice published in the *Government Gazette*, advertise the fact that a policy has been effected under this section and of the details of the policy and thereupon the provisions of this section apply for so long as that Agreement remains in force.
- (6) Where the provisions of this section apply —
- (a) the Commissioner shall not grant or renew a triennial certificate unless the applicant is insured in accordance with this section; and
 - (b) each licensee who is the holder of a triennial certificate shall —
 - (i) at all times remain insured under the Master Policy Agreement; and
 - (ii) hold a current certificate of insurance; and
 - (iii) pay all premiums payable by him under the Master Policy Agreement and certificate of insurance; and
 - (iv) comply with such of the provisions of the Master Policy Agreement and certificate of insurance as apply to him;and
 - (c) the Commissioner shall not grant or renew a triennial certificate unless the licensee has complied in all respects with the terms and conditions of this section

and first produces to the Commissioner a valid certificate of insurance for the period to which the triennial certificate or the renewal relates; and

- (d) where, at any time during the currency of a triennial certificate, the certificate of insurance in respect of it ceases to be of full force and effect, the licensee is deemed not to be the holder of a triennial certificate until another valid certificate of insurance is produced by him to the Commissioner.

[(7) deleted]

- (8) Where the provisions of this section apply notwithstanding anything contained in this section, a condition imposed on a licence or the grant or renewal of a triennial certificate under section 34 may —
 - (a) relate to the holding of a policy of indemnity insurance or fidelity insurance for an amount which is greater or less than the amount specified in subsection (3); or
 - (b) waive the requirement of a particular licensee to hold a policy of indemnity insurance or fidelity insurance.
- (9) Nothing in this section affects the right of a settlement agent to take out additional fidelity insurance or professional indemnity insurance.

[Section 35 amended: No. 51 of 1986 s. 46; No. 58 of 2010 s. 176.]

36. Licensees to notify Commissioner of certain changes

- (1) A licensee shall, within 14 days after commencing or ceasing to carry on business as a settlement agent, give to the Commissioner notice in writing of that fact.
- (2) A licensee shall give to the Commissioner notice in writing —
 - (a) where the licensee is a body corporate, of any change in the directors or shareholding of the body corporate;

- (ba) where the licensee is a firm, of any change in the persons by whom or by which it is constituted;
- (b) where the licensee is a firm and any of the persons by whom or by which it is constituted is a body corporate, of any change in the directors or shareholding of any such body corporate;
- (c) where the licensee is a firm or body corporate, of any change in the person in bona fide control of the business operated under the licence held by the licensee,

within 14 days of the change.

- (3) In subsection (2)(a) and (b) *body corporate* does not include —
 - (a) a corporation, shares in which are quoted on a prescribed financial market in Australia; or
 - (b) a bank; or
 - [(c) *deleted*]
 - (d) a trustee company.

- (4) In this section —

prescribed financial market has the meaning given by section 9 of the *Corporations Act 2001* of the Commonwealth.

[Section 36 amended: No. 26 of 1999 s. 102(4); No. 21 of 2003 s. 23; No. 58 of 2010 s. 176; No. 23 of 2014 s. 103.]

37. Registered office of licensee

- (1) A licensee shall, on and after the day on which he commences to carry on business as a settlement agent, and for so long as he carries on that business, have a registered office in the State which shall be the place of business of the licensee in the State, or if he has more than one, then the principal place of business of the licensee in the State.

Penalty: \$1 000.

- (2) Any summons, notice, order, or other document to be served on a licensee pursuant to this Act, may be served by leaving it at

his registered office or by sending it by registered post addressed to the licensee at that office.

- (3) An office may be registered by giving written notice of the situation of the office to the Commissioner and a registration may be transferred from one office to the other by written notice given to the Commissioner.

[Section 37 amended: No. 59 of 1995 s. 85; No. 58 of 2010 s. 176.]

38. Branch office of licensee

- (1) A licensee shall register any branch office of his business by giving written notice of the situation of the office to the Commissioner on or before the day on which he commences to carry on business at that branch office.

Penalty: \$1 000.

- (2) A licensee shall nominate, and have at all times in his service at a registered branch office, as manager of that office, another licensee who is the holder of a current triennial certificate.

Penalty: \$1 000.

- (3) The manager shall not be a licensee nominated as manager by any other licensee or in respect of any other office, and shall not carry on business as a settlement agent on his own account.

[Section 38 amended: No. 59 of 1995 s. 85; No. 58 of 2010 s. 176.]

39. Triennial certificates, contents of

- (1) Each place of business of a licensee and the name of the other licensee who is manager of that place and any changes thereto shall be endorsed on the triennial certificate of the first-mentioned licensee.

- (2) The place of business of a branch office shall be endorsed on the triennial certificate of the licensee who is manager of that office.

40. Licence and triennial certificate not transferable etc.

- (1) A person shall not —
- (a) hold more than one real estate settlement agent's licence or more than one triennial certificate relating thereto and shall not carry on more than one business as a real estate settlement agent under that certificate; or
 - (b) hold more than one business settlement agent's licence or more than one triennial certificate relating thereto and shall not carry on more than one business as a business settlement agent under that certificate.
- (2) A licence or a triennial certificate is not transferable.
- (3) A licensee shall not in any way permit, or hold himself out as being willing to permit, another person to use the licence or a triennial certificate of the licensee.

Penalty for this subsection: a fine of \$100 000.

[Section 40 amended: No. 59 of 1995 s. 85; No. 25 of 2019 s. 88.]

41A. Duplicate licence or triennial certificate

If a licence or triennial certificate has been lost or destroyed, the Commissioner may issue a duplicate licence or duplicate triennial certificate on payment by the holder of the prescribed fee.

[Section 41A inserted: No. 23 of 2014 s. 104.]

41B. Licensee to comply with prescribed educational requirements

A licensee must comply with the educational requirements prescribed by the regulations.

Penalty: a fine of \$5 000.

[Section 41B inserted: No. 25 of 2019 s. 82.]

41. Use of business names by licensees

- (1) The use of a business name by a licensee is not subject to the approval of the Commissioner but —
 - (a) a licensee may carry on business as a settlement agent under only one business name which shall be endorsed on his triennial certificate; and
 - (b) a licensee carrying on the business of a settlement agent under a business name shall, on all correspondence from him in that business, identify the person or persons constituting the licensee.
- (2) A licensee who alters the name, style, title or designation under which he carries on business as a settlement agent shall within 14 days after the day on which he first uses that altered name, style, title, or designation in connection with that business give notice in writing to the Commissioner of the altered name, style, title, or designation.

Penalty: \$1 000.

[Section 41 amended: No. 59 of 1995 s. 85; No. 58 of 2010 s. 176.]

42. Notices to be exhibited at offices; particulars to appear on documents

- (1) A licensee shall exhibit, and keep exhibited, in a prominent place at his registered office, and at every branch office of his business, so as to be easily read by persons entering therein —
 - (a) a notice of his name, and of the fact that he is a licensed real estate settlement agent or business settlement agent, or both, together with the name, style, title, or designation under which he carries on business as a settlement agent, if that business is not carried on in his own name; and
 - (b) in the case of a branch office, a notice of the name of the manager and the address of the registered office of the licensee.

- (2) On all correspondence, and on the outside of all documents prepared, in the course of business of a licensee at his registered office and every branch office —
- (a) the licensee shall be identified as a real estate settlement agent or a business settlement agent, or both, and the registered office of his business shall be shown; and
 - (b) in the case of a branch office, the manager shall also be identified as a settlement agent and the address of the branch office shall also be shown.

Part IV — Controls

Division 1 — General

43. Remuneration of settlement agents

- (1) A settlement agent is not entitled to receive any reward in respect of his services in that capacity unless he has a valid appointment to act in that capacity which is in writing signed, before the services are rendered, by the party to the transaction for whom the services are to be rendered or by some other person lawfully authorised to sign on behalf of the person for whom the services are to be rendered, who is not a real estate agent or other commission agent or a servant or agent thereof, acting for a party in the transaction and —
 - (a) where the service is rendered in relation to a real estate transaction, he is licensed as a real estate settlement agent and he holds a current triennial certificate in respect of his licence when he renders the services;
 - (b) where the service is rendered in relation to a business transaction, he is licensed as a business settlement agent and he holds a current triennial certificate in respect of his licence when he renders the services.
- (2) An appointment to act as a settlement agent is not valid unless —
 - (a) it is contained in a document which —
 - (i) clearly identifies the real estate transaction or the business transaction, as the case may be; and
 - (ii) contains such other information, if any, as is prescribed;and
 - (b) if it is contained in an offer to purchase or in a contract for sale, it is separately and distinctly signed; and

- (c) the person obtaining the signature to the document gives a true copy thereof to the signatory immediately after the signing thereof (the onus of proof of which is upon the person obtaining the signature).
- (3) A settlement agent shall supply to a person for whom he is acting or who may wish to engage him to act, upon request by that person, a true copy of the scale of remuneration fixed under section 44 and a bona fide estimate of the cost of the services of the settlement agent in respect of the particular settlement to which the request relates.
- (4) A person may recover remuneration for services rendered as a settlement agent notwithstanding his failure to comply with subsection (1)(a) or (b) if subject to the provisions of Division 2 of Part IV, the person suing is the personal representative of a deceased or mentally incapable settlement agent or the trustee in bankruptcy or liquidator of a settlement agent.
- (5) A person may recover remuneration for services rendered as a settlement agent notwithstanding that he has no valid appointment as required by subsection (1) if —
- (a) the party to the transaction for whom the services were rendered has certified that he is aware of the provisions of subsections (1), (2) and (3) and has ratified in writing the appointment of the settlement agent; or
 - (b) a court before which the claim for remuneration is heard is satisfied that in all the circumstances it would be unjust to deprive the settlement agent of all or a part of the remuneration.
- (6) Where an appointment of a settlement agent is terminated prior to settlement the settlement agent shall be entitled to recover such proportion of the prescribed remuneration as is reasonable in the circumstances.
- (7) A settlement agent is not entitled to claim a possessory or other lien over documents for his fees or otherwise.

- (8) A person shall not, whether directly or indirectly, demand, receive, or hold, any reward in contravention of this section.
Penalty: \$5 000 and in the case of conviction for a second or other subsequent offence the convicting court or tribunal may call upon the settlement agent to show cause why his licence should not be cancelled or suspended.
- (9) Any reward received or held in contravention of this section may be recovered as a civil debt recoverable summarily in any court of competent jurisdiction.

[Section 43 amended: No. 59 of 1995 s. 64 and 85; No. 58 of 2010 s. 145.]

44. Maximum remuneration, disputes over remuneration etc.

- (1) The Commissioner may, with the approval of the Minister, by notice published in the *Government Gazette* fix the maximum amount of remuneration that a licensee is to receive for a service rendered by the licensee in performing the functions referred to in sections 46 and 47.
- (2) The Commissioner may, with the approval of the Minister, by further notice published in the *Government Gazette*, amend or revoke a notice under subsection (1).
- (3) An amount fixed under subsection (1) takes effect on the date on which the notice fixing the amount is published in the *Government Gazette* or on such subsequent date as is specified in the notice.
- (3a) If an amount is fixed under subsection (1) in respect of a service rendered by a licensee, the licensee is not entitled to receive for that service, in the licensee's capacity as a settlement agent, any reward which exceeds that amount in value.
- (4) A licensee shall not, whether directly or indirectly demand, receive, or hold any reward in contravention of this section.

- (5) A person dissatisfied with the amount of any demand for remuneration rendered to him by a settlement agent may refer the matter to the Commissioner who, with the consent in writing of both the settlement agent and the dissatisfied person, may appoint a suitable person to determine the matter finally in summary manner; but nothing herein affects the right of a person to allege in other proceedings that work has not been properly performed or remuneration has not been duly and lawfully earned.
- (6) Any reward received or held in contravention of this section may be recovered as a civil debt recoverable summarily in any court of competent jurisdiction.
- (7) A person shall not, whether directly or indirectly, demand, receive or hold any reward for referring to a licensee any business involving the performance of the functions of a settlement agent.
- (8) A licensee shall not, whether directly or indirectly, pay or give any reward to any person referring to the licensee any business involving the performance of the functions of a settlement agent.
- (9) Upon conviction for an offence against this section a settlement agent and any other person directly concerned in the commission of the offence or who is liable to conviction pursuant to Chapter II of *The Criminal Code* is liable to —
- (a) in the case of an offence against subsection (4), a penalty not exceeding \$5 000; and
 - (b) in any other case, a penalty not exceeding \$20 000.
- (10) Upon the conviction of a settlement agent for a second or subsequent offence under this section the convicting court or tribunal may also call upon him to show cause why his licence should not be cancelled or suspended.

[Section 44 amended: No. 59 of 1995 s. 65; No. 58 of 2010 s. 146 and 176.]

45. Records and premises, licensees' duties as to

A licensee shall —

- (a) keep records separate from the records of any other business; and
- (b) carry on business in proper and adequate premises.

Penalty: \$5 000.

[Section 45 amended: No. 59 of 1995 s. 85.]

46. Real estate settlement agents, functions of

- (1) Subject to subsection (2), a licensee who holds a real estate settlement agent's licence and a current triennial certificate may arrange or effect a settlement of any real estate transaction that is in respect of land under the *Transfer of Land Act 1893* or the *Land Administration Act 1997*.
- (2) Notwithstanding any other provision of this section a licensee shall not arrange or effect a settlement of any real estate transaction if the land the subject of that real estate transaction —
 - (a) is not a lot or lots within the meaning of the *Planning and Development Act 2005*; or
 - (b) is leasehold (other than land under the *Land Administration Act 1997*); or
 - (c) is comprised in whole or in part of a business other than a business which is wholly that of farming (whether or not the land is conveyed separately); or
 - (d) comprises any mining tenement or mining licence.
- (3) A licensee who holds a current triennial certificate may act for either the vendor, the purchaser, or the mortgagee, in a settlement referred to in subsection (1) but may not act for more than one party to the real estate transaction in that settlement unless each of the parties for whom he is to act, in writing —
 - (a) acknowledges that he is aware that the licensee proposes to so act; and

- (b) gives his prior consent to the licensee so acting.
- (4) In arranging or effecting a settlement referred to in subsection (1) a licensee may perform the functions set forth in Schedule 2 clause 1(1) or (2A), but in performing any or all of those functions a licensee shall not give or attempt to give advice on a matter of law.
- (5) Notwithstanding the *Legal Profession Act 2008*, a licensee may draw or prepare the documents set forth in clause 1(2) of Schedule 2.
- (6) A licensee may receive a mortgage or discharge of mortgage prepared by or on behalf of another person and arrange for its execution and stamping, and arrange and attend on settlement on behalf of that person and receive and disburse moneys in respect thereof.
- (7) In subsection (6) —
discharge of mortgage includes a withdrawal of a caveat which notifies or protects an unregistered, equitable, or statutory mortgage or charge.
- (8) For the purposes of effecting a settlement referred to in subsection (1) that is being or is to be completed (wholly or in part) electronically under the *Electronic Conveyancing Act 2014* —
- (a) if a licensee who is a natural person holds a real estate settlement agent's licence and a current triennial certificate and is a subscriber (as defined in section 3(1) of that Act), that licensee may authorise any employee of the licensee to digitally sign documents and provide certifications on that licensee's behalf; and
- (b) if a licensee that is a firm holds a real estate settlement agent's licence and a current triennial certificate and is a subscriber (as so defined), the person in bona fide control of the business operated under the licence may authorise any employee of the licensee to digitally sign

- documents and provide certifications on that licensee's behalf; and
- (c) if a licensee that is a body corporate holds a real estate settlement agent's licence and a current triennial certificate and is a subscriber (as so defined), the person in bona fide control of the business operated under the licence may authorise any employee of the licensee to digitally sign documents and provide certifications on that licensee's behalf; and
 - (d) subject to any participation rules determined under section 23 of that Act, a person authorised under paragraph (a) or (b) or (c) may digitally sign documents and provide certifications in accordance with that authorisation.
- (9) An authorisation given under subsection (8)(a) or (b) or (c) to an employee of a licensee —
- (a) unless sooner revoked, continues for as long as the person remains an employee of the licensee; and
 - (b) may be revoked by —
 - (i) the licensee; or
 - (ii) any person who, under subsection (8), is entitled to give authorisations to employees of the licensee, whether or not the person who originally gave the authorisation.

[Section 46 amended: No. 31 of 1997 s. 141; No. 65 of 2003 s. 66(3); No. 38 of 2005 s. 15; No. 21 of 2008 s. 704(3); No. 19 of 2010 s. 51; No. 2 of 2014 s. 57.]

47. Business settlement agents, functions of

- (1) Subject to subsection (2), a licensee who holds a business settlement agent's licence and a current triennial certificate may arrange or effect a settlement of a business transaction.

- (2) Notwithstanding any other provision of this section a licensee shall not arrange or effect a settlement of any business transaction if the business the subject of that business transaction —
- (a) is comprised in whole or in part of real estate not being an interest in leasehold (except an interest in leasehold held from the Crown) whether or not the business is conveyed separately; or
 - (b) comprises any mining tenement or mining licence.
- (3) A licensee who holds a current triennial certificate may act for either the vendor or the purchaser in a settlement referred to in subsection (1) but may not act for more than one party to the business transaction in that settlement unless each of the parties for whom he is to act, in writing —
- (a) acknowledges that he is aware that the licensee proposes to so act; and
 - (b) gives his prior consent to the licensee so acting.
- (4) In arranging or effecting a settlement referred to in subsection (1) the licensee may perform the functions set forth in clause 2 of Schedule 2 but in performing any or all of those functions a licensee shall not give, or attempt to give, advice on a matter of law.

Division 2 — Trust accounts

48. Terms used

In this Division, unless the context otherwise requires —

authorised financial institution means a bank or other body that is prescribed or belongs to a class of bodies that is prescribed;

bank account means an account kept with a bank or other similar body;

banker means the manager, or other officer for the time being in charge of the office of a bank or other body in which any account of a settlement agent is kept;

business day means a day other than Saturday, Sunday or a public holiday;

separate account means a trust account referred to in section 49A(1);

trust accounts means accounts relating to moneys received or held by a settlement agent for or on behalf of any other person in respect of settlements to be arranged or effected, or arranged or effected, by the settlement agent;

year means a period of 12 months ending on 30 June, subject however to the provisions of section 52.

[Section 48 amended: No. 59 of 1995 s. 66; No. 26 of 1999 s. 102(5).]

49. Trust accounts etc. of licensees

- (1) Every licensee who holds a current triennial certificate shall maintain one or more trust accounts, designated or evidenced as such in the prescribed manner and maintained exclusively for the purposes of this Act, with an authorised financial institution and shall, as soon as practicable, pay to the credit of that account or those accounts all moneys received by him for or on behalf of any other person in respect of settlements to be arranged or effected, or arranged or effected, by the settlement agent.
- (2) Moneys so paid into any such trust account shall not be available for the payment of the debt of any other creditor of the settlement agent, or be liable to be attached or taken in execution under the order or process of any court at the instance of any such creditors.
- (3) A settlement agent may pay out of a trust account such of the proper charges relating to settlements as are payable by the persons on whose behalf the moneys are received but may do so only when those charges lawfully fall due.
- (4) Settlement moneys received by a settlement agent in the course of arranging or effecting a settlement shall not be withdrawn

from a trust account except for the purpose of completing the settlement, or in accordance with the contract entered into between the parties to the transaction, or as otherwise authorised by this Act, or by the prior written consent of all parties to the transaction involved.

(5) A settlement agent shall pay moneys withdrawn from a trust account to the person or persons lawfully entitled or authorised to receive them.

(5a) If —

- (a) a settlement of a real estate transaction or a business transaction is completed; and
- (b) the settlement agent who arranged or effected the settlement received moneys in respect of the real estate transaction or business transaction in the course of arranging or effecting the settlement; and
- (c) the settlement agent is authorised in writing by the vendor to make a payment from those moneys to an agent as payment of the whole or part of the commission, reward or remuneration to which the agent is entitled for arranging the real estate transaction or business transaction to which the settlement relates,

the settlement agent may, despite subsections (4) and (5), pay to the agent from those moneys such sum as the settlement agent is so authorised to pay.

(5b) In subsection (5a) —

agent means an agent as defined in section 4(1) of the *Real Estate and Business Agents Act 1978* who is entitled to a commission, reward or remuneration for arranging the real estate transaction or business transaction to which a settlement relates;

vendor means the person or persons lawfully entitled to receive the purchase price in respect of a real estate transaction or business transaction.

- (6) A settlement agent shall —
- (a) keep full and accurate accounts of all money received or held by him on account of any other person and of all payments made by him of that money; and
 - (b) before the end of the next business day after the day on which the money is received or paid, enter in the accounts particulars of the amount so received or paid and the person from whom it was so received or to whom it was so paid; and
 - (c) keep the accounts in such manner that they can be conveniently and properly audited; and
 - (d) correctly balance the accounts at the end of each month and certify in records that this has been done.

[Section 49 amended: No. 59 of 1995 s. 67; No. 69 of 2006 s. 36.]

49A. Client may ask settlement agent for separate trust account

- (1) A person may request that moneys paid by that person to a settlement agent in respect of a transaction be deposited to the credit of a separate interest bearing trust account maintained in accordance with section 49.
- (2) A request shall be in writing.
- (3) A settlement agent shall, subject to subsection (4), comply with a request.
- (4) Where requirements are prescribed under subsection (6), a settlement agent shall only comply with a request if satisfied that those requirements have been met.
- (5) A settlement agent shall ensure that all interest credited to a separate account is paid to the person who requested the deposit of moneys in that account.
- (6) Regulations made under section 123 may prescribe requirements to be met before a request can be complied with

and, without limiting this subsection, those requirements may relate to —

- (a) the amount of moneys paid to the settlement agent; or
- (b) the type of transaction in respect of which the moneys are paid; or
- (c) the length of time for which the moneys are to be deposited.

(7) In this section —

request means a request under subsection (1).

[Section 49A inserted: No. 59 of 1995 s. 68.]

49B. Interest on trust accounts

- (1) Every authorised financial institution with which a trust account is maintained shall pay to the credit of the Interest Account interest on the balance of the trust account at the prescribed rate at such times as are prescribed.
- (2) Subsection (1) does not apply to a separate account.
- (3) Where a court convicts an authorised financial institution of an offence under subsection (1) and interest required to be paid under that subsection remains outstanding, the court may, in addition to imposing a penalty, order the institution to pay to the credit of the Interest Account an amount equal to the amount of that interest, and any such order may be enforced as if it were a judgment of the court.
- (4) In regulations made under section 123 the prescribed rate referred to in subsection (1) may be prescribed by reference to a market rate indicator specified in the regulations.

[Section 49B inserted: No. 59 of 1995 s. 68; amended: No. 46 of 2009 s. 15(3).]

49C. Settlement agents to give Commissioner information about trust accounts

- (1) When a settlement agent opens or closes a trust account, the settlement agent shall, as soon as is practicable, inform the Commissioner in writing of the opening or closure of the trust account and, in doing so, shall specify —
 - (a) the name and number of the trust account; and
 - (b) the name and address of the authorised financial institution with which the trust account is or was maintained.
- (2) Subsection (1) does not apply to a separate account.
- (3) If a settlement agent's trust account is overdrawn, both the settlement agent and the authorised financial institution with which the trust account is maintained shall, as soon as is practicable, inform the Commissioner in writing of —
 - (a) the name and number of the trust account; and
 - (b) the amount by which the trust account is overdrawn.

[Section 49C inserted: No. 59 of 1995 s. 68; amended: No. 58 of 2010 s. 176.]

50. Receipts, accounts etc. by settlement agents

- (1) When a settlement agent receives money for or on behalf of any other person, the agent shall —
 - (a) unless the money is received by electronic transfer, immediately give to the person paying the money a receipt containing such information as is prescribed; and
 - (b) keep a record of the money received.
- (2) A record under subsection (1)(b) shall be kept in the prescribed manner and contain such information as is prescribed.
- (3) The settlement agent shall produce records kept under subsection (1)(b) to the auditor at every audit, and at such other times as the auditor may reasonably require.

[(4) deleted]

- (5) Subsection (3) does not apply in the case of a settlement agent if the settlement agent's auditor certifies to the Commissioner that he is satisfied with the system employed by the settlement agent and that the records of moneys received are so kept and entered up as to enable the accounts to be properly and conveniently audited, and the Commissioner approves of the system employed by the settlement agent of recording the receipt of moneys.
- (6) On receipt of any moneys by a settlement agent in respect of a settlement, he shall render to the person on whose behalf the money is received an account in writing of all such moneys and of the application thereof.

[Section 50 amended: No. 59 of 1995 s. 69; No. 58 of 2010 s. 176.]

51. Audits of trust accounts

- (1) Every person who carries on business as a settlement agent during the whole or any part of a year shall cause his trust accounts for that year, or part of a year, as the case may be, to be audited by an auditor duly qualified or approved under this Division.
- (2) The auditor shall conduct the audit in accordance with accepted auditing practice, including selective testing when the auditor considers it appropriate and in accordance with such other requirements as are determined by the Commissioner.
- (3) The auditor shall within 3 months after the end of each year —
- (a) deliver to the Commissioner a report of the result of the audit, verified by statutory declaration of the auditor, in an approved form; and
 - (b) deliver a copy of the report so verified to the settlement agent.

- (4) The settlement agent shall retain the copy of the report and produce it on demand pursuant to section 61(3).
- (5) The Commissioner may, in circumstances he or she considers appropriate, extend the time limit for lodging reports.
- (6) The auditor shall deliver an interim report to the Commissioner if at any time he discovers any irregularity in the trust accounts of the settlement agent or discovers any other matter in respect of those accounts which the auditor considers should be reported to the Commissioner and he shall verify the interim report by statutory declaration and deliver a copy of the report so verified to the settlement agent.
- (7) The Commissioner may require the auditor to furnish further information or carry out a further audit at any time, and the auditor shall comply with that requirement, and the cost of so doing shall be paid by the settlement agent if the Commissioner so directs but otherwise shall be paid by the Commissioner.
- (8) Apart from the annual audit and any interim audit provided for in this section, there shall be —
 - (a) a quarterly audit in respect of the trust accounts of a settlement agent for the first 3 months during which he carries on business as such after the appointed day, and such quarterly audit shall be conducted in accordance with such provisions of this Division in respect of the annual audit as are capable of being applied to the quarterly audit, and the auditor shall within 2 months after the end of the first 3 months deliver to the Commissioner a report of the result of such quarterly audit; and
 - (b) where for any reason the triennial certificate of an agent ceases to have effect under this Act, within the period of 3 months thereafter, a termination audit of the settlement agent's trust account, and the termination audit shall be arranged and conducted in accordance with such provisions of this Division in respect of the annual audit as are capable of being applied to the termination audit,

and the auditor shall within 2 months after the end of that 3 month period deliver to the Commissioner a report of such termination audit.

- (9) The Commissioner may, if the Commissioner thinks fit, waive in respect of a settlement agent's trust accounts the requirement of a quarterly audit mentioned in subsection (8).

[Section 51 amended: No. 58 of 2010 s. 147 and 176.]

52. Date of audit, Commissioner may change

- (1) Notwithstanding anything else in this Division a settlement agent may apply in writing to the Commissioner to fix some date other than 30 June, as the date up to which his trust accounts are to be audited, and the Commissioner may, in its discretion, permit the settlement agent to substitute such other date for 30 June.
- (2) The Commissioner may, upon giving not less than one year's notice to the settlement agent affected, revoke any permission granted under this section.
- (3) When permission is granted under this section the Commissioner shall fix the period in respect of which the first audit shall be made, and the permission may be given upon such conditions, with respect to the time within which the first or any subsequent audit shall be made or otherwise, as the Commissioner may think fit.
- (4) So long as the permission remains in force, and subject to any conditions which may be imposed, section 51 shall, in relation to the settlement agent concerned, be read as if such other date was substituted for 30 June.
- (5) When any date has been substituted for 30 June under this section, the date so substituted shall not be further changed except by permission of the Commissioner granted in accordance with this section.

[Section 52 amended: No. 58 of 2010 s. 176.]

53. Auditors, qualification and approval of

- (1) Subject to subsection (2), no person is qualified to act as an auditor under this Division unless he is a person registered as an auditor, or taken to be registered as an auditor, under Part 9.2 of the *Corporations Act 2001* of the Commonwealth.
- (2) In districts in respect of which the Commissioner is satisfied that no person registered as an auditor, or taken to be registered as an auditor, under Part 9.2 of the *Corporations Act 2001* of the Commonwealth is available, such other persons with such other qualifications as are approved by the Commissioner may act as auditors under this Division.
- (3) An auditor shall disclose to the Commissioner any de facto relationship or any close relationship by blood or marriage he has with a settlement agent whose trust accounts he has been appointed to audit or any business dealings he has with or through such settlement agent at any time during his appointment as auditor, and the Commissioner may, if the Commissioner thinks fit, disqualify that auditor from acting in that particular case.

[Section 53 amended: No. 10 of 1982 s. 28; No. 59 of 1995 s. 70; No. 10 of 2001 s. 220; No. 28 of 2003 s. 181; No. 58 of 2010 s. 176.]

54. Auditors, appointment of

- (1) Subject to the provisions of this Division the auditor by whom the audit of, and reports on, a settlement agent's trust accounts are to be made shall be appointed and employed for that purpose by that settlement agent.
- (2) A settlement agent shall appoint his auditor at the time of applying for his licence.
- (3) Subject to this Act, an auditor's appointment under this section is continuous unless the Commissioner approves a subsequent change in the appointment.

[Section 54 amended: No. 58 of 2010 s. 176.]

55. Audit of business carried on at more than one place, directions as to

In the event of a settlement agent carrying on business at more than one place the Commissioner may from time to time give such directions as the Commissioner thinks fit for separate audits of the trust accounts in respect of the business carried on at each place, or for the acceptance by the auditor of the certificates of some person or persons approved by the Commissioner with respect to the examination of the trust accounts kept at any branch office of the business.

[Section 55 amended: No. 58 of 2010 s. 176.]

56. Approvals etc. under this Division, Commissioner's power to cancel etc.

The Commissioner may, if in the Commissioner's opinion just cause exists for doing so —

- (a) cancel or suspend the right of any person to act as auditor under this Division; or
- (b) vary or revoke any other approval, direction, permission, or authority granted or given by the Commissioner under this Division.

[Section 56 amended: No. 58 of 2010 s. 176.]

[57. Deleted: No. 55 of 2004 s. 1088.]

58. Audits, settlement agents' duties and auditors' powers as to

- (1) For the purposes of an audit or report under this Division every settlement agent shall, as and when the auditor requires, produce to the auditor his books and all papers, accounts, documents, and securities in his possession, custody, or power in any way relating to any moneys received by the settlement agent for or on behalf of any other person and shall furnish the auditor with all such information and particulars as he reasonably requires.

- (2) The auditor may examine such books, papers, accounts, documents, and securities at any time, either during, or after the end of, the period in respect of which the audit is made.

59. Audits, bankers' duties as to

Every banker of a settlement agent shall, on request of any auditor engaged in the audit of that settlement agent's trust accounts under this Division, produce to that auditor for inspection all such books, papers, accounts, documents and securities as may be considered by the auditor to be reasonably necessary for the purposes of the audit.

60. Auditors' reports, content of

Every auditor of a settlement agent's trust accounts shall include in his report furnished pursuant to section 51 a statement as to the following matters —

- (a) whether the trust accounts of such settlement agent have in the opinion of the auditor been kept regularly and properly written up; and
- (b) whether the trust accounts of such settlement agent have been ready for examination at the periods appointed by the auditor; and
- (c) whether such settlement agent has complied with the auditor's requirements; and
- (d) whether in the opinion of the auditor such settlement agent's trust accounts are, and have been during the period of the audit, in order or otherwise; and
- [(e) deleted]*
- (f) any matter or thing in relation to such trust accounts which should in the opinion of the auditor be communicated to the Commissioner.

[Section 60 amended: No. 64 of 1982 s. 4; No. 59 of 1995 s. 71; No. 58 of 2010 s. 176.]

61. Moneys etc. held on trust, statement of by settlement agents

- (1) Every settlement agent who holds a current triennial certificate shall prepare and certify under his hand and produce to the auditor who audits his trust accounts a statement setting forth in detail particulars of —
 - (a) moneys held, on the last day of the period to which the audit relates, by the settlement agent for or on behalf of any other person; and
 - (b) negotiable or bearer securities or deposit receipts in the name of the settlement agent which represent moneys drawn from the settlement agent's trust accounts and which are held by the settlement agent on that day.
- (2) The auditor shall examine the statement and endorse on it a certificate as to whether or not it is correct, and deliver it to the settlement agent.
- (3) The statement so delivered shall be retained by the settlement agent and be produced on demand to the auditor making the next succeeding audit of the settlement agent's trust accounts together with a copy of the report of the last preceding audit of those accounts verified by statutory declaration of the then auditor.
- (4) Where a settlement agent's accounts are being audited for the first time or, where for any other reason, no statement containing the particulars set out in subsection (1) and relating to the previous period of audit is available for the purpose of audit the settlement agent shall in lieu thereof make out and produce to the auditor before the making of his report, a statement containing the like particulars as to moneys and negotiable securities held on the first day of the period to which the audit relates.
- (5) Every statement made under this section shall be verified by the statutory declaration of the settlement agent, or, in the case of a firm, by the statutory declaration of one of the partners, or, in the case of a body corporate, by the person in bona fide control of the settlement agent's business.

62. Auditor's report to report breaches of law etc.

If an auditor in the course of auditing a settlement agent's trust accounts discovers that the accounts are not kept in such a manner as to enable them to be properly audited, or discovers any matter which appears to him to involve dishonesty or a breach of the law on the part of the settlement agent, or discovers loss or deficiency of trust moneys, or failure to pay or account for any such moneys, or to comply with the provisions of this Act, he shall fully set out the facts so discovered by him in the report to be delivered to the Commissioner.

[Section 62 amended: No. 58 of 2010 s. 176.]

63. Auditors' duty of confidentiality

- (1) Except where this Division provides otherwise an auditor shall not divulge to any person, or in any proceeding, any information which he has obtained in the course of conducting any audit under this Division.
- (2) An auditor is not guilty of a breach of subsection (1) by disclosing information —
 - (a) by means of or in a report made pursuant to this Division; or
 - (b) in or for the purpose of any legal proceedings arising out of any such report or instituted in connection with the trust accounts of the settlement agent to whom the information relates.

64. Right of some persons to information in auditors' reports

- (1) On request by any person interested in any moneys or securities held or which ought to be held or which have been received by a settlement agent, the Commissioner may disclose to such person or his solicitor such portion of any report of an auditor, or of any statutory declaration, statement, or other document delivered to the Commissioner under this Division as affects or may affect such person.

- (2) A report of an auditor under this Division or a statutory declaration, statement, or other document delivered to the Commissioner under this Division shall be available under the supervision of the Commissioner for inspection by any other auditor appointed to audit the accounts of the same settlement agent for the next succeeding year.

[Section 64 amended: No. 58 of 2010 s. 148 and 176.]

65. Offences under this Division

- (1) A person who contravenes or does not observe any of the foregoing provisions of this Division commits an offence.

Penalty for this subsection:

- (a) in the case of an offence against section 49(4) or (5), a fine of \$25 000, or 2 years' imprisonment;
 - (b) in the case of an offence against section 49B(1), a fine of \$50 000;
 - (c) in any other case, a fine of \$25 000.
- (2) If an offence against those provisions is committed by a body corporate the body corporate itself and every director, manager, secretary or other officer of the body corporate who commits, authorises or permits the act or omission constituting the offence, commits the offence.

[Section 65 amended: No. 59 of 1995 s. 72; No. 25 of 2019 s. 83.]

66. Auditors' remuneration

Subject to the other provisions of this Division, the reasonable fees and expenses of an auditor for an audit under this Division shall be payable by the settlement agent.

67. Settlement agents with no accounts to audit

A settlement agent who holds a current triennial certificate but who, in the course of his business has in any year neither received nor held any money for or on behalf of any other

person shall be deemed to have complied with this Division if within the period of 3 months after the end of that year he makes a statutory declaration to that effect and delivers it to the Commissioner.

[Section 67 amended: No. 58 of 2010 s. 176.]

68. Accounts of firm or body corporate or settlement agent with branch office, effect of audits as to

- (1) Where trust accounts are kept by a firm of settlement agents an audit of those accounts under this Division and the certificates and report of the auditor thereof operate as regards those trust accounts as an audit certificate and report in relation to each settlement agent who is a member of such firm and in relation to the settlement agent who is in bona fide control of the settlement agent's business of the firm.
- (2) Where trust accounts are kept by a body corporate an audit of those accounts under this Division and the certificates and report of the auditor thereof operate as regards those trust accounts as an audit certificate and report in relation to a settlement agent who is a director of that body corporate and in relation to the settlement agent who is in bona fide control of the settlement agent's business of the body corporate.
- (3) Where trust accounts are kept by a settlement agent who or which has a branch office an audit of those accounts, including the accounts of the branch office, under this Division and the certificates and reports of the auditor thereof operate as regards those trust accounts as an audit certificate and report in relation to a settlement agent who is the manager of the branch office.

69. Audit of trust account, Commissioner may do

Without prejudice to the operation of the foregoing provisions of this Division, where the Commissioner is of opinion that it is in the public interest to do so, the Commissioner may, at any time, cause the trust accounts of a settlement agent to be audited

by an auditor nominated in writing by the Commissioner for that purpose.

[Section 69 amended: No. 58 of 2010 s. 176.]

70. Settlement agent to allow Commissioner's auditor etc. to inspect accounts etc.

Every settlement agent shall, at all reasonable times at each place of business at which he carries on business as a settlement agent, keep open for inspection —

- (a) by the auditor nominated by the Commissioner; or
- (b) by any other person authorised in writing in that behalf by that auditor,

all of his trust accounts that relate to the business carried on by him at that place of business and all other books, accounts and records relating to that business that are required by the auditor for the purpose of carrying out an effective audit of the trust accounts of the licensee.

[Section 70 amended: No. 58 of 2010 s. 176.]

71. Cost of audit done under s. 69

- (1) The cost of an audit carried out pursuant to section 69 shall be as agreed between the Commissioner and the auditor and paid as the Commissioner in writing directs, either by the Commissioner or by the settlement agent whose trust accounts have been the subject of the audit.
- (2) All moneys paid by the Commissioner under subsection (1) shall be repaid to the Commissioner from moneys standing to the credit of the Fidelity Guarantee Account.

[Section 71 amended: No. 59 of 1995 s. 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 176.]

72. Application of s. 63 to certain persons

The provisions of section 63 apply to an auditor nominated by the Commissioner under section 69 or any person authorised by him under section 70 with such modifications as circumstances require.

[Section 72 amended: No. 58 of 2010 s. 176.]

73. Restraining bank etc. from dealing with settlement agent's account, SAT's powers as to

- (1) Where the Commissioner, on an application made by the Commissioner to the State Administrative Tribunal, shows by evidence on affidavit to the satisfaction of the State Administrative Tribunal that —
- (a) there are reasonable grounds for believing that there is a deficiency in the trust account of any settlement agent; or
 - (b) there has been undue or unreasonable refusal, neglect, or delay on the part of any settlement agent in paying moneys,
 - (i) which are, or may be, or have been payable out of the trust account of the settlement agent; or
 - (ii) which were required to be paid into the trust account by the settlement agent under the provisions of this Division, to a person who is entitled thereto or is authorised to receive the moneys,

the State Administrative Tribunal may, if it thinks fit, make an order that the manager or other officer for the time being in charge of the bank or other body in which the trust account or any other account in the name of the settlement agent is kept be restrained, until the order is made absolute or discharged, from paying out, transferring or otherwise dealing with any moneys standing to the credit of the trust account or any other account

kept at the bank or other body in the name of the settlement agent.

- (2) An order made under the provisions of this section may contain such terms and conditions as the State Administrative Tribunal in the circumstances thinks fit and the order may relate to all or any one or more of the trust or other accounts, as the State Administrative Tribunal determines.
- (3) The order shall be made in the first instance *ex parte*, without any notice to the settlement agent, and is an order to show cause only.
- (4) Unless the settlement agent referred to in the order shows to the State Administrative Tribunal within the time specified in the order sufficient cause to the contrary, the order, after proof of service as required by section 80, shall be made absolute.
- (5) In this section and in such provisions of other following sections of this Division as relate to this section or an order made under it —
 - (a) **trust account** includes a bank account, whether a general or a separate account into which account, moneys received or held by a settlement agent for or on behalf of any other person are or were required to be paid under this Division; and
 - (b) **settlement agent** includes a person who has carried on business as a settlement agent at any time within a period of 12 months prior to the date of the making of the application under subsection (1).

[Section 73 amended: No. 59 of 1995 s. 84; No. 26 of 1999 s. 102(6); No. 55 of 2004 s. 1094; No. 58 of 2010 s. 176.]

74. Suspension of settlement agents, appointment of supervisors etc., SAT's powers as to

- (1) Where the State Administrative Tribunal, on the application of the Commissioner, notice whereof shall be given to the settlement agent, is satisfied that there are reasonable grounds

for believing that a settlement agent is, for any reason incapable of properly conducting his business or is not conducting it in accordance with this Act, the State Administrative Tribunal may —

- (a) suspend the settlement agent from carrying on his business for such period as may be specified in the order; and
 - (b) restrain the settlement agent and his bankers and their respective servants and agents from dealing in all or any of the bank accounts of the settlement agent, subject to such terms and conditions as the State Administrative Tribunal thinks fit; and
 - (c) authorise the Commissioner to appoint a supervisor of the business of the settlement agent; and
 - (d) authorise the Commissioner to suspend the settlement agent from carrying on his business until further notice; and
 - (e) make such other and further orders as the State Administrative Tribunal thinks fit.
- (2) Where the State Administrative Tribunal is satisfied, on the application of the Commissioner, that a sole settlement agent has died, the State Administrative Tribunal may —
- (a) restrain the personal representative, and the former servants, agents, and bankers, of the deceased settlement agent, and the servants and agents of those former bankers from dealing in all or any of the bank accounts of the deceased settlement agent, subject to such terms and conditions as the State Administrative Tribunal thinks fit; and
 - (b) authorise the Commissioner to appoint a supervisor of the business of the settlement agent.
- (3) Where the State Administrative Tribunal authorises the Commissioner to appoint a supervisor pursuant to the power

conferred by subsection (1) or (2) the State Administrative Tribunal —

- (a) may order that the supervisor be empowered to withdraw moneys from any bank account of the settlement agent or deceased settlement agent; and
 - (b) may order that the Commissioner —
 - (i) take possession of the moneys constituting the trust account of the settlement agent or deceased settlement agent or, where the case requires, the balance of such moneys; and
 - (ii) credit such moneys, or such balance, to a separate agency special purpose account established for the Commissioner under section 16 of the *Financial Management Act 2006*; and
 - (iii) deal with those moneys according to law.
- (4) If an order is made under subsection (3)(b) —
- (a) the Commissioner may, on the certificate of the supervisor, pay to him or as he directs in the certificate, out of the moneys credited to the separate agency special purpose account under the order, such amount or amounts as is or are specified in the certificate, without enquiring as to, or being liable in respect of, the correctness of the certificate or the application of any money paid on the certificate; and
 - (b) the State Administrative Tribunal may, on the application of the Commissioner, or any person interested, give such directions as the State Administrative Tribunal thinks fit for the payment by the Commissioner of any part of the moneys credited to the separate agency special purpose account under the order.

[Section 74 amended: No. 59 of 1995 s. 86; No. 55 of 2004 s. 1094; No. 77 of 2006 Sch. 1 cl. 156(4) and (5); No. 58 of 2010 s. 176].

75. Effect of s. 74 orders appointing supervisor

- (1) Where an order made under section 74 authorises the Commissioner to appoint a supervisor, the Commissioner during the currency of the order —
 - (a) may, on such terms and conditions as to remuneration and indemnity as the Commissioner thinks fit appoint a person, licensed or unlicensed, as supervisor of the business of the settlement agent or deceased settlement agent referred to in the order; and
 - (b) may authorise the supervisor to obtain an advance from the Treasurer on such terms and conditions as the Treasurer thinks fit, for the purpose of carrying on the business of the settlement agent or deceased settlement agent; and
 - (c) may determine what, if any, proportion of remuneration or other proper charges recovered on account of the settlement agent or deceased settlement agent, shall be paid to the settlement agent or the personal representative of the deceased settlement agent and what proportion shall be paid to the Commissioner towards the expenses and remuneration of the supervisor and for reimbursement of advances made under paragraph (b).
- (2) An appointment of a supervisor shall be in writing.

[Section 75 amended: No. 98 of 1985 s. 3; No. 58 of 2010 s. 149 and 176.]

76. Supervisors' duties

- (1) The supervisor shall carry on the business for the purpose of concluding or disposing of matters commenced but not concluded on behalf of clients of the business and, where necessary, for the purpose of disposing of, or dealing with, documents relevant to those matters, and in the case of the business of a deceased settlement agent, shall carry on the business until it can otherwise be dealt with according to law.

- (2) The supervisor may, on production of his instrument of appointment —
- (a) require —
- (i) the settlement agent to whom the appointment relates, or any of his clerks, servants, or agents, or in the case of a deceased settlement agent, his personal representative or any of the former clerks, servants, or agents of the deceased settlement agent to produce to the supervisor any books, files, papers, or documents relating to the practice that, in the opinion of the supervisor, may be reasonably necessary for the purposes of carrying on the business; and
- (ii) the manager or principal officer of a bank or other body in which the settlement agent or deceased settlement agent to whom the appointment relates has or had deposited money, notwithstanding any law, or rule of law, or contractual obligation, to the contrary, to disclose every account of that settlement agent or deceased settlement agent that, in the opinion of the supervisor, may be relevant to the carrying on of the business and to permit the making of a copy or extracts of any such account;
- and
- (b) enter upon any premises of the settlement agent to whom the appointment relates, or, in the case of a deceased settlement agent, his former premises, and take possession of all books, files, papers, documents, and other things relating to the business, and that, in the opinion of the supervisor, may be relevant to or necessary for the carrying on of the business.

[Section 76 amended: No. 59 of 1995 s. 84; No. 26 of 1999 s. 102(7).]

77. Hindering etc. supervisors, offence

A person who, being required to do anything by a supervisor pursuant to the powers conferred on the supervisor by this Act, without lawful excuse of which the proof lies on him, refuses or fails to do the thing required or who hinders or obstructs the supervisor in the exercise of his powers or hinders or obstructs the supervisor, or any person employed by him, in the performance of his duties commits an offence.

Penalty: \$4 000.

[Section 77 amended: No. 59 of 1995 s. 85.]

78. Discharge or variation of s. 73 or 74 order

A settlement agent or the personal representative of a deceased settlement agent, whose account is the subject of an order made under the provisions of section 73 or 74 may apply to the State Administrative Tribunal to discharge or vary the order and to award such costs upon the application as it thinks fit and the State Administrative Tribunal is hereby empowered to discharge or vary the order and to make such further order as it thinks fit.

[Section 78 amended: No. 55 of 2004 s. 1094.]

79. SAT's additional powers as to s. 73, 74 or 78 orders

- (1) The State Administrative Tribunal may, on the application, of the Commissioner, the Treasurer, or the settlement agent, or the personal representative of a deceased settlement agent, referred to in an order made under the provisions of section 73, 74 or 78, make further orders —
 - (a) discharging or varying any order so made; and
 - (b) directing that any moneys in any account affected by an order so made shall be paid to the Treasurer by the bank or other body on such terms and conditions as the State Administrative Tribunal thinks fit.

- (2) The Treasurer, on receiving moneys paid pursuant to an order made under subsection (1)(b) —
- (a) shall cause the moneys to be credited to a separate Treasurer's special purpose account established under section 10 of the *Financial Management Act 2006*; and
 - (b) may prepare a scheme for distributing the moneys as compensation to each person who claims compensation at any time within 6 months after the Treasurer receives the money, and proves to the satisfaction of the Treasurer that the person has, in respect of any transaction or prospective transaction, sustained loss through any act or omission of the settlement agent, or deceased settlement agent or his personal representative, in respect of whose accounts the order was made; and
 - (c) may, if the moneys are not sufficient to pay all proved claims, apportion the moneys among claimants in proportion to their proved claims and show in the scheme for distribution how the moneys are so apportioned.
- (3) Where the Treasurer prepares a scheme for distribution he shall apply to the State Administrative Tribunal for approval of the scheme and for directions in respect thereof.
- (4) The State Administrative Tribunal may give such directions in respect of the separate Treasurer's special purpose account, the moneys standing to the credit of the account, the persons to whom and in what amounts the whole or any portion of the moneys standing to the credit of the account shall be paid by the Treasurer, and as to the payment of the balance of the moneys then standing to the credit of the account, if any, as it thinks fit.

[Section 79 amended: No. 59 of 1995 s. 84 and 86; No. 26 of 1999 s. 102(8); No. 55 of 2004 s. 1094; No. 77 of 2006 Sch. 1 cl. 156(6) and (7); No. 58 of 2010 s. 176.]

80. Service of s. 73, 74, 78 and 79 orders; penalty for breach of

- (1) The Commissioner shall, as soon as practicable after any order is, on the application of the Commissioner, made under the provisions of section 73, 74 or 79 serve or cause to be served a copy of the order —
 - (a) on the manager or other officer for the time being in charge of the office of the bank or other body in which any account referred to in the order is kept; and
 - (b) on the settlement agent or the personal representative of a deceased settlement agent in whose name the account is kept; and
 - (c) where it is an order under section 79(1)(b), on the Treasurer.
- (2) A settlement agent, or the personal representative of a deceased settlement agent, shall, as soon as practicable after any order is, on his application, made under the provisions of section 78 or 79, serve or cause to be served a copy of the order —
 - (a) on the manager or other officer for the time being in charge of the office of the bank or other body in which any account referred to in the order is kept; and
 - (b) on the Commissioner; and
 - (c) where it is an order under section 79(1)(b), on the Treasurer.
- (3) The Treasurer shall, as soon as practicable after any order is, on his application, made under the provisions of section 79, serve or cause to be served a copy of the order —
 - (a) on the manager or other officer for the time being in charge of the office of the bank or other body in which any account referred to in the order is kept; and
 - (b) on the settlement agent, or the personal representative of a deceased settlement agent, in whose name the account is kept; and
 - (c) on the Commissioner.

- (4) Every person on whom an order is served shall comply with the order and shall permit others affected thereby to do so.
- (5) A person, in addition to any other penalty or liability he may incur in failing to comply with the order or failing to permit others affected thereby to do so, who omits to do that which he is required under the order to do, or does that which he is prohibited under the order from doing, commits an offence against this Act.
Penalty: \$4 000.
- (6) This section is sufficient authority and indemnity for complying with an order so made and served.

[Section 80 amended: No. 59 of 1995 s. 84 and 85; No. 26 of 1999 s. 102(9)-(11); No. 58 of 2010 s. 176.]

81. Banks etc., duty to disclose certain accounts etc. if required to by authorised person

Where a person duly authorised under the *Fair Trading Act 2010* to make an investigation or inquiry for the purposes of that Act, or this Act, has reasonable cause to believe that a settlement agent has deposited any money with a bank or other financial institution, whether in an account in the name of the settlement agent or in some other account, he or she may by notice in writing addressed to the manager or other officer for the time being in charge of the bank or other institution concerned and nominating the accounts to be examined, require that those accounts be disclosed to him or her, and the manager or other officer for the time being in charge of the bank or other institution named in the requisition shall without requiring any warrant other than the production of the credentials under the *Fair Trading Act 2010* of that authorised person, whether or not the person in whose name the account is held consents, and notwithstanding any law, or rule of law, or contractual obligation to the contrary, permit the authorised person to inspect, and make and take away with him or her a copy or extract of, the nominated accounts and any book, document, or

other record that relates to the accounts and is in the possession or control of that bank or other institution.

[Section 81 inserted: No. 58 of 2010 s. 150.]

81A. Information about trust accounts, Commissioner's power to obtain

(1) The Commissioner may require —

- (a) a settlement agent to give the Commissioner such information as the Commissioner requires in relation to trust accounts maintained or formerly maintained by that agent; or
- (b) the manager or other officer for the time being in charge of an authorised financial institution to give the Commissioner such information as the Commissioner requires in relation to trust accounts maintained or formerly maintained with that institution,

including, without limiting this subsection, information as to the balances of and amounts of interest paid on such accounts.

(2) A requirement under subsection (1) —

- (a) shall be given by notice in writing to the person required to give the information; and
- (b) shall specify the time at or within which the information is to be given; and
- (c) may, by its terms, require that the information be —
 - (i) given in writing; and
 - (ii) certified as correct by a person who is registered as an auditor, or taken to be registered as an auditor, under Part 9.2 of the *Corporations Act 2001* of the Commonwealth and is specified in the requirement; and
 - (iii) given at or sent or delivered to any place specified in the requirement; and

- (iv) sent or delivered by any means specified in the requirement; and
 - (v) given on oath or affirmation or by statutory declaration;
- and
- (d) shall state that the person to whom the notice is given is required under this Act to give the information.
- (3) A person shall not, without reasonable excuse, refuse or fail to comply with a requirement under subsection (1).
Penalty: \$3 000.
- [(4) deleted]*
- (5) It is a defence in proceedings for an offence against subsection (3) for the person to show that —
- (a) the notice under subsection (2)(a) did not state that the person was required under this Act to give the information; or
 - (b) the time specified in the requirement did not give the person sufficient notice to enable compliance with the requirement.
- (6) Where a person is required to give information under subsection (1), the person shall not refuse to comply with that requirement on the ground that the information may tend to incriminate the person or render the person liable to any penalty.
- (7) Despite subsection (6), information given under this section is not admissible in evidence in any proceedings against the person other than proceedings in respect of an offence against section 111A.
- (8) The power conferred by subsection (1) is in addition to any other powers of the Commissioner under this Act.

[Section 81A inserted: No. 59 of 1995 s. 73; amended: No. 10 of 2001 s. 220; No. 58 of 2010 s. 176; No. 25 of 2019 s. 84.]

Division 3 — Discipline

82. Code of conduct for settlement agents

The Commissioner may, with the approval of the Minister, make rules prescribing a code of conduct for settlement agents.

[Section 82 amended: No. 58 of 2010 s. 176.]

83. Disciplinary action by SAT, alleging cause for

- (1) The Commissioner may allege to the State Administrative Tribunal that there is proper cause for disciplinary action, as mentioned in section 84(2).
- (2) Despite the surrender by a person of a licence or triennial certificate or a licensee ceasing to be licensed or to hold a triennial certificate —
 - (a) an allegation under subsection (1) in respect of a person may be made to the State Administrative Tribunal not later than 12 months after the day on which the licence or certificate was surrendered or the licensee ceased to be licensed or ceased holding the certificate; and
 - (b) the State Administrative Tribunal may exercise the powers conferred by section 84, other than the power to suspend or cancel the person's licence or certificate.

[Section 83 inserted: No. 55 of 2004 s. 1089; amended: No. 58 of 2010 s. 176; No. 25 of 2019 s. 85.]

84. Disciplinary action, SAT's powers as to

- (1) If, in a proceeding commenced by an allegation under section 83 the State Administrative Tribunal is satisfied that proper cause exists for disciplinary action, the State Administrative Tribunal may do any one or more of the following things —
 - (a) reprimand or caution the settlement agent;
 - (b) impose a fine not exceeding \$10 000 on him;

- (c) suspend or cancel his licence and any triennial certificate in respect thereof and, in addition, disqualify him either temporarily or permanently, or until the fulfilment of any condition which may be imposed by the State Administrative Tribunal or until the further order of the State Administrative Tribunal, from holding a licence or triennial certificate, or both.
- (2) There shall be proper cause for disciplinary action if —
- (a) the State Administrative Tribunal is satisfied that the settlement agent improperly obtained a licence or triennial certificate; or
 - (b) the settlement agent, or any person acting with the authority or upon the instructions of the settlement agent has, in the course of any dealings with a party, or a prospective party, to a transaction, been guilty of conduct that constitutes a breach of any law other than this Act and that prejudices or may prejudice any rights or interests of the party, or prospective party, to the transaction; or
 - (c) the settlement agent is acting or has acted in breach of —
 - (i) a special condition of his licence or triennial certificate; or
 - (ii) the requirements of this Act; or
 - (iii) the settlement agents' code of conduct;or
 - (d) any other cause exists that, in the opinion of the State Administrative Tribunal renders the settlement agent unfit to hold a licence.

- (3) Where the State Administrative Tribunal suspends or cancels a licence or triennial certificate, or both —

[(a) deleted]

- (b) the licence or triennial certificate as the case requires shall be immediately delivered to the Commissioner by the settlement agent.

- (4) No penalty provided for elsewhere in this Act in relation to the conduct of a settlement agent is to be taken to limit the powers exercisable by the State Administrative Tribunal under subsection (1).

[Section 84 amended: No. 59 of 1995 s. 74 and 85; No. 55 of 2004 s. 1090; No. 58 of 2010 s. 176.]

85. Offences that cause licence and triennial certificate to be cancelled

If a licensee is convicted of an offence involving —

- (a) defalcation by the licensee; or
- (b) the fraudulent rendering of an account, knowing it to be false in any material particular, in respect of money or other property entrusted to him by or on behalf of another person in the course of the licensee's business; or
- (c) a breach of any one or more of the provisions of Division 2 of Part IV relating to the proper payment in and out of the trust account of the licensee of money entrusted to him by or on behalf of another person in the course of the licensee's business,

his licence and any triennial certificate in respect thereof is thereby cancelled, and the registrar of the court convicting him shall forthwith notify the Commissioner accordingly.

[Section 85 amended: No. 59 of 2004 s. 141; No. 58 of 2010 s. 176.]

86. Persons with cancelled licences etc., offences by and in respect of

- (1) A person who —
- (a) has had his licence cancelled under this Act; or
 - (b) has been convicted of an offence against this Act on at least 2 occasions,

commits an offence against this Act, if, without the written permission of the Commissioner, he becomes or remains a director of any body corporate that is a licensee, or he is the employer, employee, or partner of a licensee, as such.

Penalty: \$10 000.

- (2) If a licensee in his business as such knowingly has, without the written permission of the Commissioner as an employee or a partner, or being a body corporate has as a director, a person who —
- (a) has had his licence cancelled under this Act; or
 - (b) has been convicted of an offence against this Act on at least 2 occasions,

the licensee commits an offence against this Act.

Penalty: \$5 000.

- (3) For the purposes of this section, a person is deemed to be an employee of another person if he receives remuneration from the other person by way of salary, wages, commission, a share of profits, or otherwise.

[Section 86 amended: No. 59 of 1995 s. 85; No. 58 of 2010 s. 176.]

Part V — Fidelity Guarantee Account

[Heading amended: No. 77 of 2006 Sch. 1 cl. 156(8).]

87. Account established; administration of Account

An account called the Settlement Agents Fidelity Guarantee Account is to be established —

- (a) as an agency special purpose account under section 16 of the *Financial Management Act 2006*; or
- (b) with the approval of the Treasurer, at a bank as defined in section 3 of that Act,

which is to be administered by the chief executive officer.

[Section 87 inserted: No. 77 of 2006 Sch. 1 cl. 156(9); amended: No. 58 of 2010 s. 151.]

88. Moneys to be credited to Account

The Fidelity Guarantee Account shall consist of and there shall be credited to the Account —

- (a) all sums paid to the credit of the Account by settlement agents by way of contribution or levy pursuant to this Act; and
- (b) income derived from the investment, under section 89, of moneys standing to the credit of the Fidelity Guarantee Account; and
- (c) all moneys transferred to the Fidelity Guarantee Account under section 105(b); and
- (d) all money recovered by or on behalf of the State in the exercise of any right of action conferred by this Act or the *Fair Trading Act 2010*; and
- (e) any other money that may be lawfully credited to the Fidelity Guarantee Account.

[Section 88 amended: No. 59 of 1995 s. 76 and 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 152.]

89. Investment of moneys in Account

- (1) Moneys standing to the credit of the Fidelity Guarantee Account may, until required for the purposes of section 90, be invested in the same manner as trust funds may be invested in accordance with Part III of the *Trustees Act 1962*.
- (2) Income derived from any such investment is to be credited to the Fidelity Guarantee Account.

[Section 89 inserted: No. 59 of 1995 s. 77; amended: No. 77 of 2006 Sch. 1 cl. 156(2) and (10).]

90. Expenditure from Account

There shall from time to time be charged to the Account, as required —

- (a) the amount of all claims, including costs, allowed or established against the Account; and
- (b) all legal expenses incurred in defending claims made against the Account, or otherwise incurred in relation to the Account; and
- (c) all premiums payable in respect of contracts of insurance entered into by the chief executive officer, on behalf of the State, under section 99; and
- (d) the expenses involved in the administration of the Account; and
- (e) the cost of any audit that may be charged to the Account pursuant to Division 2 of Part IV; and
- [(f) deleted]*
- (g) any other money chargeable to the Account in accordance with this Act.

[Section 90 amended: No. 59 of 1995 s. 78 and 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 153.]

[91. Deleted: No. 98 of 1985 s. 3.]

s. 92

92. Payments to Account by applicants for licences etc.

- (1) Each person who makes application in any year for a licence or the renewal of a triennial certificate shall, in addition to all other fees payable in respect thereof, pay to the chief executive officer a sum of \$150 or such other sum as the chief executive officer approves, and no such licence or renewal of a triennial certificate shall be issued until the appropriate payment has been made to the chief executive officer.
- (2) The amounts paid to the chief executive officer under this section shall forthwith be credited by the chief executive officer to the Account.
- (3) Where a person makes a payment under this section and the licence or renewal of a triennial certificate is not granted, the chief executive officer shall refund the payment to him.

[Section 92 amended: No. 59 of 1995 s. 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 154.]

93. Purpose of Account; making claims against Account

- (1) The Account is to be held and applied to reimburse a person for the person's pecuniary or property loss to the extent of the defalcation of —
 - (a) a licensee during any period when the licensee was the holder of a current triennial certificate; or
 - (b) a person who ceased to be the holder of a licence or triennial certificate, if —
 - (i) the defalcation occurred during the period of 6 months immediately following the day on which the person ceased to be licensed or the holder of the triennial certificate; and
 - (ii) the chief executive officer considers that it is just and reasonable in the circumstances of the claim.

[(2A) deleted]

- (2) The chief executive officer is to disallow a claim against the Account unless —
- (a) notice of the claim is given in writing to the chief executive officer within 3 years after the day on which the claimant became aware of the defalcation; or
 - (b) the chief executive officer —
 - (i) has been given notice in writing of the claim within 6 years after the day on which the claimant became aware of the defalcation; and
 - (ii) considers that it is just and reasonable in the circumstances to deal with the claim even though notice was not given within the time referred to in paragraph (a).

[Section 93 amended: No. 3 of 2000 s. 7(1)²; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 155; No. 23 of 2014 s. 105; No. 25 of 2019 s. 86.]

94. Levies for Account against certificate holders

- (1) If at any time moneys standing to the credit of the Account are in the opinion of the chief executive officer not sufficient to satisfy the liabilities of the chief executive officer in relation thereto, the chief executive officer may impose on each holder of a current triennial certificate for payment to the credit of the Account, a levy of such amount as it thinks fit not exceeding the sum of \$20 in any one year.
- (2) The amount of the levy shall become payable on a date and in a manner to be fixed by the chief executive officer, and notice thereof shall be sent by the chief executive officer to each holder of a current triennial certificate.

- (3) A person who fails to comply with any notice sent to him under subsection (2) is guilty of an offence against this Act.

[Section 94 amended: No. 59 of 1995 s. 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 156.]

95. Claims against Account; recovery from Account

- (1) The chief executive officer may receive and, subject to section 93(2), settle any claim against the Account at any time after the defalcation in respect of which the claim arose has occurred, but no person is entitled, without the leave of the chief executive officer, to commence any action in relation to the Account, unless the chief executive officer has disallowed his claim and unless and until the claimant has exhausted all relevant rights of action and other legal remedies available against the defaulting licensee or any other person in respect of the loss suffered by the claimant.
- (2) A person is not entitled to recover from the Account an amount greater than the balance of the actual loss suffered by him after deducting from the total amount of his loss, the amount or value of all money or other benefits received or receivable by him from any source other than the Account in reduction of his loss, including any benefits received by reason of services rendered or payments made by the defaulting licensee.
- (3) No amount shall be charged or be chargeable to the Account as interest on the amount of any judgment obtained or of any claim admitted against the Account.
- (4) No right of action lies in relation to the Account in respect of any loss suffered by any person by reason of any defalcation by a licensee at any time after the claimant has received a notice in writing from the chief executive officer warning him against the employment or continued employment of that licensee which notice the chief executive officer is hereby empowered to send.

- (5) No right of action lies in relation to the Account in respect of any loss suffered by the spouse or de facto partner of a licensee by reason of any defalcation by that licensee, or in respect of any loss suffered by any licensee by reason or any defalcation in the course of the licensee's business by any one or more of the persons in the class of persons specified in the definition of *defalcation by a licensee* in section 3.

[Section 95 amended: No. 59 of 1995 s. 86; No. 3 of 2000 s. 8; No. 28 of 2003 s. 182; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 157.]

96. Defences to claims against Account

In any action brought against the State in relation to the Account, all defences that would have been available to the defaulting licensee are available to the State.

[Section 96 amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 158.]

97. Subrogation of rights of claimant against Account

On payment out of moneys standing to credit of the Account of any money in settlement in whole or in part of any claims under this Act, the State shall be deemed to be subrogated, to the extent of that payment, to all rights and remedies of the claimant against the licensee in relation to whom the claim arose or in the event of the death or insolvency or other disability of the licensee, against his personal representatives or other persons having authority to administer his estate, and to all other rights and remedies of the claimant in respect of the defalcation to which the claim relates.

[Section 97 amended: No. 59 of 1995 s. 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 159.]

98. Insufficiency in Account

- (1) Subject to section 99, the moneys standing to the credit of the Account are the only property of the chief executive officer available for the satisfaction of any judgment obtained against the State in relation to the Account, or for the payment of any claim allowed by the chief executive officer, but if at any time the moneys standing to the credit of the Account are not sufficient to provide for the satisfaction of all such judgments and claims they shall, to the extent to which they are not so satisfied, be charged against the future accumulations of the Account.
- (2) The chief executive officer may determine the order in which the judgments and claims charged against the Account as provided in subsection (1) shall be satisfied, and may, if the amount accumulated is not sufficient to wholly satisfy all those judgments and claims, satisfy any of those judgments or claims in whole or in part.
- (3) Without limiting the discretion of the chief executive officer, the chief executive officer shall in applying the Account towards the settlement of any of the judgments and claims referred to in subsection (2), have regard to the following rules —
 - (a) the chief executive officer shall take into consideration the relative degrees of hardship suffered or likely to be suffered by the several claimants in the event of their claims against the Account not being satisfied in whole or in part;
 - (b) claims for amounts not exceeding \$2 500 shall, except in special circumstances, be satisfied in full before claims for amounts exceeding \$2 500 are satisfied to a greater extent than \$2 500;

- (c) where all other considerations are equal, claimants shall have priority as between themselves, according to the dates of the judgments or the dates when the claims were admitted by the chief executive officer, as the case may be.

[Section 98 amended: No. 59 of 1995 s. 79 and 86; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 160.]

99. State may insure against claims

- (1) Notwithstanding anything to the contrary in this Act, the chief executive officer may, on behalf of the State, enter into any contract of insurance with any person carrying on fidelity insurance business in the State, by which the State will be indemnified to the extent and in the manner provided by the contract against liability to pay claims under this Act.
- (2) Any such contract may be entered into in relation to licensees generally who are holders of current triennial certificates, or in relation to any licensees named therein who are holders of current triennial certificates, or in relation to licensees generally who are holders of current triennial certificates excluding particular licensees named therein.
- (3) The chief executive officer may publish the fact that a policy has been effected under this section and of the details of the policy.
- (4) An action does not lie against the State, the Commissioner, the chief executive officer or an officer of the department for damage alleged to have been suffered by a licensee by reason of the publication in good faith of a statement that a contract entered into under this section does or does not apply with respect to him.

[Section 99 amended: No. 51 of 1986 s. 46(2); No. 58 of 2010 s. 161.]

s. 100

100. Application of insurance money

A claimant against the Account has no right of action against any person with whom a contract of insurance is made under section 99 in respect of that contract and has no right to claim any money paid by the insurer in accordance with any such contract; but all such moneys shall be credited to the Account and shall be applied in or towards the settlement of relevant claims.

[Section 100 amended: No. 59 of 1995 s. 86; No. 77 of 2006 Sch. 1 cl. 156(2).]

101. Advertising for claims in relation to defaulting licensee

- (1) The chief executive officer may cause to be published a notice in a newspaper circulating in the district in which the defaulting licensee is or was carrying on business as a settlement agent, and the notice shall fix a date not being earlier than 3 months after the publication of the notice, within which claims shall be made.
- (2) Any claim not made in writing to the chief executive officer on or before the date so fixed is barred unless the chief executive officer otherwise determines.
- (3) After the date so fixed the chief executive officer is at liberty to distribute in accordance with this Act, the sum from time to time available to be applied in reimbursement under sections 93 and 95, having regard only to judgments and claims allowed against the Account.

[Section 101 amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 162.]

102. Documents etc. to support claims, CEO may require

The chief executive officer may at any time and from time to time require production and delivery to the chief executive officer of securities and documents necessary to support any claim made, or available for that purpose, or for the purpose of

exercising the State's rights against any defaulting licensee and may on default of delivery of those securities or documents reject the claim.

[Section 102 amended: No. 58 of 2010 s. 163.]

102AA. Commissioner may investigate claims against Fidelity Account

- (1) Without limiting section 22, the Commissioner may, at and in accordance with the request of the chief executive officer, make an investigation or inquiry under the *Fair Trading Act 2010* Part 6 in relation to a claim against the Fidelity Account.
- (2) For the purposes of the investigation or inquiry, the administration of the Fidelity Account is taken to be a function of the Commissioner.
- (3) The Commissioner must, as soon as practicable after completing the investigation or inquiry, prepare a report on the findings of the investigation or inquiry and give it to the chief executive officer.

[Section 102AA inserted: No. 23 of 2014 s. 106.]

Part VA — Education and General Purpose Account

[Heading inserted: No. 59 of 1995 s. 80; amended: No. 77 of 2006 Sch. 1 cl. 156(11).]

102A. Account established; administration of account

- (1) An account called the Education and General Purpose Account is to be established —
 - (a) as an agency special purpose account under section 16 of the *Financial Management Act 2006*; or
 - (b) with the approval of the Treasurer, at a bank as defined in section 3 of that Act.
- (2) The General Purpose Account is to be administered by the chief executive officer.

[Section 102A inserted: No. 59 of 1995 s. 80; amended: No. 77 of 2006 Sch. 1 cl. 156(2) and (12); No. 58 of 2010 s. 164.]

102B. Moneys to be credited to account

There are to be credited to the General Purpose Account —

- (a) income derived from the investment, under section 102D, of moneys standing to the credit of the General Purpose Account; and
- (b) all moneys transferred to the General Purpose Account under section 105(b); and
- (c) fees, costs and other moneys lawfully received by or payable to the chief executive officer; and
- [(d) deleted]*
- (e) fines, other than those imposed by the State Administrative Tribunal, that are imposed for offences under this Act; and

- (f) any moneys, other than moneys referred to in paragraphs (a), (b), (c) and (e), that may lawfully be credited to the General Purpose Account.

[Section 102B inserted: No. 59 of 1995 s. 80; amended: No. 55 of 2004 s. 1091; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 165.]

102C. Expenditure from account

There are to be charged to the General Purpose Account —

- (a) the costs incurred in the administration of the General Purpose Account; and

[(b) deleted]

- (c) the costs associated with the provision of secretarial, clerical or other administrative support to the Commissioner in the performance of his or her functions under this Act; and

- (d) the costs incurred in, or in connection with, the administration and enforcement of this Act except such costs, if any, as are excluded by the regulations; and

- (e) all other expenditure lawfully incurred by the Commissioner in the performance of the Commissioner's functions under this Act or the Commissioner's functions under the *Fair Trading Act 2010* section 57A that are performed for the purposes of this Act.

[Section 102C inserted: No. 59 of 1995 s. 80; amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 166; No. 23 of 2014 s. 107.]

102D. Investment of moneys in account

- (1) Moneys standing to the credit of the General Purpose Account may, until required for the purposes of section 102C, be invested in the same manner as trust funds may be invested in accordance with Part III of the *Trustees Act 1962*.

s. 102D

- (2) Income derived from any such investment is to be credited to the General Purpose Account.

[Section 102D inserted: No. 59 of 1995 s. 80; amended: No. 77 of 2006 Sch. 1 cl. 156(2) and (13).]

Part VI — Settlement Agents Interest Account

[Heading inserted: No. 59 of 1995 s. 81; amended: No. 58 of 2010 s. 167.]

103. Account established; administration of account

- (1) An account called the Settlement Agents Interest Account is to be established —
 - (a) as an agency special purpose account under section 16 of the *Financial Management Act 2006*; or
 - (b) with the approval of the Treasurer, at a bank as defined in section 3 of that Act.
- (2) The Interest Account is to be administered by the chief executive officer.

[Section 103 inserted: No. 59 of 1995 s. 81; amended: No. 77 of 2006 Sch. 1 cl. 156(14); No. 46 of 2009 s. 15(3); No. 58 of 2010 s. 168.]

104. Moneys to be credited to account

There are to be credited to the Interest Account —

- (a) all moneys paid to the credit of the Interest Account under section 49B; and
- (b) income derived from the investment, under section 106, of moneys standing to the credit of the Interest Account; and
- (c) any moneys, other than moneys referred to in paragraphs (a) and (b), that may lawfully be credited to the Interest Account.

[Section 104 inserted: No. 59 of 1995 s. 81; amended: No. 46 of 2009 s. 15(3).]

s. 105

105. Expenditure from account

Moneys standing to the credit of the Interest Account are to be applied at such times as are prescribed —

- (a) first, in payment of the costs involved in administering the Interest Account; and
- (b) as to the balance remaining after payment under paragraph (a), by transfer in equal shares or such other proportions as are prescribed to the credit of —
 - (i) the Fidelity Guarantee Account; and
 - (ii) the General Purpose Account.

[Section 105 inserted: No. 59 of 1995 s. 81; amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 46 of 2009 s. 15(3).]

106. Investment of moneys in account

- (1) Moneys standing to the credit of the Interest Account may, until required for the purposes of section 105, be invested in the same manner as money standing to the credit of the Public Bank Account may be invested under section 37 of the *Financial Management Act 2006*.
- (2) Income derived from any such investment is to be credited to the Interest Account.

[Section 106 inserted: No. 59 of 1995 s. 81; amended: No. 77 of 2006 Sch. 1 cl. 156(15); No. 46 of 2009 s. 15(3).]

[107, 108. Deleted: No. 59 of 1995 s. 81.]

[109. Deleted: No. 98 of 1985 s. 3.]

Part VII — Miscellaneous

110. Registers of licensees etc., Commissioner to keep etc.

- (1) The Commissioner shall keep the following registers —
 - (a) a register of licensees; and
 - (b) a register of holders of current triennial certificates.
- (2) The Commissioner shall record in the registers any prescribed particulars.
- (3) The Commissioner shall cause to be removed from the registers the name of every licensee or holder of a current triennial certificate who dies or ceases for any reason to be licensed or to hold a current triennial certificate.
- (4) The Commissioner shall, upon receipt of the prescribed fee from a person desiring to inspect the registers, make them available for the inspection of that person.

[Section 110 amended: No. 58 of 2010 s. 176.]

111A. Offence to give false or misleading information

- (1) A person who gives false or misleading information to the Commissioner or the chief executive officer under this Act commits an offence.
Penalty for this subsection: a fine of \$20 000.
- (2) For the purposes of subsection (1), a person gives false or misleading information to the Commissioner or the chief executive officer if the person does one or more of the following —
 - (a) states anything that the person knows is false or misleading in a material particular;
 - (b) omits anything from a statement without which the statement is, to the person's knowledge, misleading in a material particular;

s. 111

- (c) gives or produces any information that —
 - (i) the person knows is false or misleading in a material particular; or
 - (ii) omits anything without which the information is, to the person's knowledge, misleading in a material particular.

[Section 111A inserted: No. 44 of 2016 s. 41; amended: No. 25 of 2019 s. 87.]

111. Commissioner's certificate

[(1), (2) deleted]

- (3) A certificate under the hand of the Commissioner that any person is or is not, or was or was not, licensed or the holder of a current triennial certificate on the date of, or a date referred to in, the certificate, or as to any other matter contained in a register, shall, in the absence of proof to the contrary, be taken as proof of the matter so certified.
- (4) The Commissioner shall, upon receipt of a request in writing by any person, and payment of the prescribed fee, issue a certificate as to any of the contents of the register.

[Section 111 amended: No. 58 of 2010 s. 176; No. 23 of 2014 s. 108.]

112. Annual report by department

[(1) deleted]

- (2) The department's annual report is to include details of —
 - (a) the number, nature, and outcome, of —
 - (i) investigations and inquiries undertaken by, or at the direction of, the Commissioner; and
 - (ii) matters that have been brought before the State Administrative Tribunal under this Act;and

- (b) the number and nature of matters referred to in paragraph (a) that are outstanding; and
- (c) any trends or special problems that may have emerged; and
- (d) forecasts of the workload of the Commissioner in the year after the year to which the report relates; and
- (e) any proposals for improving the operation of the Commissioner.

[Section 112 inserted: No. 98 of 1985 s. 3; amended: No. 59 of 1995 s. 82; No. 55 of 2004 s. 1092; No. 77 of 2006 Sch. 1 cl. 156(16); No. 58 of 2010 s. 169.]

113. Reports by Commissioner to Minister

The Commissioner shall, from time to time, submit a report to the Minister as to the opinion of the Commissioner on —

- (a) the effectiveness or otherwise of current provisions for the purpose of providing protection to the public against any defalcations by a licensee; and
- (b) the desirability or otherwise of having further or alternative measures for that purpose,

and where, in the opinion of the Commissioner it is desirable to have such further or alternative measures, the Commissioner shall include in the report details of a scheme to implement those measures.

[Section 113 amended: No. 58 of 2010 s. 176.]

114. Refunds of fees, Commissioner's powers as to

The Commissioner may in special circumstances refund the whole or part of any fee paid for a licence or triennial certificate or any sum paid by way of contribution or levy to the Account.

[Section 114 amended: No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 170 and 176.]

115. Protection from personal liability

A person does not incur any liability in tort for anything that the person does, in good faith, in the performance or purported performance of a function under this Act.

[Section 115 inserted: No. 58 of 2010 s. 171.]

116. Confidentiality of information officially obtained

The *Fair Trading Act 2010* section 112 applies to information obtained for the purposes of this Act.

[Section 116 inserted: No. 58 of 2010 s. 172.]

117. Liability of directors of body corporate for defalcations

Where a licensee is a firm and a body corporate is a partner in the firm or where the licensee is a body corporate, all persons who are directors of the body corporate at the time of any defalcation by the licensee are jointly and severally liable in respect of that defalcation.

118. Other rights and remedies not affected by this Act

Except as is expressly provided in this Act, nothing in this Act shall have the effect of limiting, restricting, or otherwise affecting any right or remedy a person would have had if this Act had not been enacted.

119. Rights conferred by Act cannot be waived

A person is not competent to waive any rights conferred on him by this Act.

120. General penalty for offences

- (1) A person who contravenes or fails to comply with any provision of this Act commits an offence against this Act.

- (2) A person who commits an offence against this Act for which no other penalty is expressly provided in this Act is liable to a penalty of \$2 000.

[Section 120 amended: No. 59 of 1995 s. 85.]

121. Proceedings for offences

- (1) Proceedings for an offence against this Act may be taken by the Commissioner.
- (2) Notwithstanding the provisions of any other Act, proceedings for an offence against this Act may be brought within the period of 3 years after the commission of the alleged offence or, with the consent of the Minister, at any later time.
- (3) An allegation in a charge of an offence against this Act that a person named therein was or was not licensed or the holder of a current triennial certificate at the time specified therein shall, in the absence of proof to the contrary, be taken as proved.

[Section 121 amended: No. 59 of 2004 s. 141; No. 84 of 2004 s. 80; No. 58 of 2010 s. 176.]

122. Forms

In addition to the forms for purposes expressly mentioned elsewhere in this Act, the Commissioner may determine the forms to be used for other purposes under this Act and the information to be contained therein and may require that such information be verified by statutory declaration.

[Section 122 amended: No. 58 of 2010 s. 176.]

123. Regulations

- (1) The Governor may make such regulations as are contemplated by this Act or as he considers necessary or expedient for the purposes of this Act.

- (2) Without limiting the generality of subsection (1) the regulations may —
- (a) prescribe the procedure of the Commissioner;
 - [(b) *deleted*]
 - (c) provide for the advertising of notices of applications for licences;
 - (d) provide for all matters relating to the effecting of a Master Insurance Policy pursuant to section 35;
 - (e) provide for the conduct of the business of a settlement agent during any period in which that business temporarily is not under his supervision and control and provide that the person temporarily conducting the business in accordance with the regulations so made does not commit an offence under section 26;
 - (f) prescribe, and provide for the recovery of any fee for the purposes of this Act, but not in connection with the initiation of a proceeding before the State Administrative Tribunal;
 - (g) prescribe the particulars to be recorded in the registers required to be kept under this Act;
 - (h) prescribe a body or class of bodies for the purposes of the definition of *authorised financial institution* in section 48;
 - (i) prescribe a rate of interest and the times at which such interest is to be paid for the purposes of section 49B(1);
 - (ia) prescribe the information to be contained in a receipt for the purposes of section 50(1)(a);
 - (ib) prescribe the manner in which a record is to be kept, and the information to be contained in a record, for the purposes of section 50(2);
 - (ic) prescribe the times at which and the proportions in which moneys are to be paid or transferred under section 105;

- (j) prescribe the manner of making claims against the Fidelity Guarantee Account and the manner of verifying any claim including a condition that the claim be verified by statutory declaration;

[(k) deleted]

- (l) prescribe penalties not exceeding \$1 000 for any breach of the regulations.

[Section 123 amended: No. 65 of 1987 s. 43; No. 59 of 1995 s. 83 and 85; No. 55 of 2004 s. 1093; No. 77 of 2006 Sch. 1 cl. 156(2); No. 58 of 2010 s. 173 and 176.]

Part VIII — Savings and transitional

[Heading inserted: No. 58 of 2010 s. 174.]

124. Terms used

In this Part —

commencement day means the day on which the *Acts Amendment (Fair Trading) Act 2010* Part 7 comes into operation;

former Board means the Settlement Agents Supervisory Board established by section 5 of this Act immediately prior to the commencement day;

former Registrar means a Registrar appointed under section 12 of this Act prior to the commencement day;

liability means any liability, duty or obligation whether actual, contingent or prospective, liquidated or unliquidated, or whether owed alone or jointly or jointly and severally with any other person;

right means any right, power, privilege or immunity whether actual, contingent or prospective.

[Section 124 inserted: No. 58 of 2010 s. 174.]

125. Former Board abolished

Subject to sections 132 and 133, at the beginning of the commencement day, the former Board is abolished and its members go out of office.

[Section 125 inserted: No. 58 of 2010 s. 174.]

126. References to former Board

If in a written law or other document or instrument there is a reference to the former Board, that reference may, where the context so requires, be read as if it had been amended to be a reference to the Commissioner.

[Section 126 inserted: No. 58 of 2010 s. 174.]

127. Immunity continues

Despite the abolition of the former Board, if the former Board had the benefit of any immunity in respect of an act, matter or thing done or omitted before the commencement day, that immunity continues in that respect for the benefit of the Commissioner.

[Section 127 inserted: No. 58 of 2010 s. 174.]

128. Notices and rules made by former Board

- (1) If the former Board has fixed by notice the maximum amount of remuneration of a licensee under section 44 of the Act immediately prior to the commencement day, that notice is to be taken to have been given by the Commissioner and continues in force until amended or revoked by the Commissioner.
- (2) If the former Board has made rules prescribing a code of conduct under section 82 of the Act as it was immediately prior to the commencement day, those rules and that code of conduct are taken to be made by the Commissioner for the purposes of that section and continue in force until amended or revoked by the Commissioner.

[Section 128 inserted: No. 58 of 2010 s. 174.]

129. References to former Registrar

- (1) If in a written law or other document or instrument there is a reference to the former Registrar, that reference may, where the context so requires, be read as if it had been amended to be a reference to the Commissioner.
- (2) If a certificate has been given by a former Registrar under section 111(3) of the Act as it was immediately prior to the commencement day, that certificate is to be treated as if it were given by the Commissioner for the purposes of that subsection.

[Section 129 inserted: No. 58 of 2010 s. 174.]

s. 130

130. Unfinished investigations by former Board

Investigations being carried out by the former Board under the Act as it was prior to the commencement day that are not complete by the commencement day —

- (a) are taken to have been commenced by the Commissioner for the purposes of the Act; and
- (b) are to continue under the direction and control of the Commissioner.

[Section 130 inserted: No. 58 of 2010 s. 174.]

131. Unfinished proceedings by former Board

- (1) Proceedings before the former Board that are not complete by the commencement day —

- (a) are taken to have been commenced by the Commissioner for the purposes of the Act; and
- (b) are to continue under the direction and control of the Commissioner.

- (2) Proceedings before the State Administrative Tribunal or another court commenced by allegation against a licensed settlement agent brought by the former Board that are not complete by the commencement day —

- (a) are taken to have been commenced by an allegation by the Commissioner for the purposes of the Act; and
- (b) are to continue under the direction and control of the Commissioner.

[Section 131 inserted: No. 58 of 2010 s. 174.]

132. Winding-up former Board

On and after the commencement day —

- (a) the Commissioner is to take control of all registers, documents, books and other records (however compiled, recorded or stored) relating to the former Board and the

- exercise of its functions, and of any tape, disk or other device or medium relating to such records; and
- (b) all assets of the former Board are to be transferred to the State to be administered in the department, or the residual assets may be realised and the proceeds, together with any moneys in hand, are to be credited to the Consolidated Account; and
 - (c) all rights, liabilities and obligations of the former Board that existed immediately before the commencement day devolve on the Commissioner acting on behalf of, and in the name of, the State; and
 - (d) all contracts, agreements and undertakings made by and with the former Board and having effect immediately before the commencement day have effect as contracts, agreements and undertakings made with the Commissioner acting on behalf of, and in the name of, the State and may be enforced by or against the State accordingly; and
 - (e) any legal or other proceedings or any remedies that might, but for the operation of the *Acts Amendment (Fair Trading) Act 2010* Part 7, have been commenced or continued by or against or have been available to the former Board may be commenced or continued by or against or are available to the Commissioner acting on behalf of, and in the name of, the State, as the case requires; and
 - (f) any fees, charges or other moneys payable to the Board under this Act and outstanding at the commencement day become payable to the chief executive officer at the time, and in the manner, in which those moneys would have been payable to the former Board under this Act.

[Section 132 inserted: No. 58 of 2010 s. 174.]

133. Final report by former Board

- (1) The provisions of the *Financial Management Act 2006* Part 5 Division 3 apply to the former Board.
- (2) The chief executive officer is to include the final report submitted under subsection (1) in the department's annual report for that financial year.

[Section 133 inserted: No. 58 of 2010 s. 174.]

134. Staff of former Board

- (1) The officers of the former Board and the former Registrar who held office immediately before the commencement day continue to be employed, under and subject to the *Public Sector Management Act 1994* Part 3, as officers of the department.
- (2) A person mentioned in subsection (1) is to be regarded as having been engaged or employed, as is relevant, by the chief executive officer.
- (3) Except as otherwise agreed by a person mentioned in subsection (1), the remuneration, existing or accrued rights, rights under a superannuation scheme or continuity of service of the person are not affected, prejudiced or interrupted by the operation of subsection (1).

[Section 134 inserted: No. 58 of 2010 s. 174.]

135. Transitional regulations

- (1) If there is not sufficient provision in this Part for dealing with a transitional matter, the Governor may make regulations prescribing all matters that are required, necessary or convenient to be prescribed in relation to that matter.
- (2) In subsection (1) —
transitional matter means a matter that needs to be dealt with for the purpose of effecting the transition from this Act as enacted immediately before the commencement day to this Act

as amended by the *Acts Amendment (Fair Trading) Act 2010*
Part 7.

- (3) Regulations made under subsection (1) may provide that specific provisions of a written law —
 - (a) do not apply; or
 - (b) apply with specific modifications,to or in relation to any matter.
- (4) Regulations made under subsection (1) must be made within 12 months after the commencement day.
- (5) If regulations made under subsection (1) provide that a specified state of affairs is to be taken to have existed, or not to have existed, on and from a day that is earlier than the day on which the regulations are published in the *Gazette* but not earlier than the commencement day, the regulations have effect according to their terms.
- (6) In subsection (5) —
specified means specified or described in the regulations.
- (7) If regulations contain a provision referred to in subsection (5), the provision does not operate so as —
 - (a) to affect, in a manner prejudicial to any person (other than the State), the right of that person existing before the day of publication of those regulations; or
 - (b) to impose liabilities on any person (other than the State or an authority of the State) in respect of anything done or omitted to be done before the day of publication of those regulations.

[Section 135 inserted: No. 58 of 2010 s. 174.]

Schedule 1 — Grant of licence

[s. 27, 28 and 29]

[Heading inserted: No. 19 of 2010 s. 35(2).]

Division 1 — Qualifications

[Heading inserted: No. 19 of 2010 s. 35(2).]

1. Real estate settlement agent

(1) A person —

- (a) who has passed, subject to approved exemptions, the prescribed examinations relating to the carrying on and conduct of the business of a real estate settlement agent and the duties and liabilities of a real estate settlement agent and who satisfies the Commissioner that he has had during a period of 2 years immediately preceding his application for a licence, sufficient practical experience (whether as a principal or as an employee) in arranging and effecting settlements of real estate transactions to enable him to carry on the business of a real estate settlement agent satisfactorily; or
- (b) who is a legal practitioner; or
- (ba) who, at the time of applying under section 27 for the grant of a real estate settlement agent's licence, is the holder of a current exemption under section 26A; or
- (c) who is an executor, administrator, or trustee of a deceased licensee and his application is for the purpose of performing functions, exercising powers, or carrying out duties as such; or
- (d) who is a spouse or child of a deceased or incapacitated licensee, or a de facto partner of such a licensee (and has been for not less than 2 years immediately before the death or incapacity of the licensee), and is seeking a licence to conduct the business of that licensee until other arrangements can be made for the lawful conduct thereof but not for any period exceeding 3 years,

is, subject to this Act, qualified for the grant of a real estate settlement agent's licence.

[(2) deleted]

[Clause 1 amended: No. 64 of 1982 s. 5(a); No. 28 of 2003 s. 183(1); No. 58 of 2010 s. 175 and 176.]

2. Business settlement agent

(1) A person —

- (a) who has passed, subject to approved exemptions, the prescribed examinations relating to the carrying on and conduct of the business of a business settlement agent and the duties and liabilities of a business settlement agent and who has satisfied the Commissioner that he has had during a period of 2 years immediately preceding his application for a licence, sufficient practical experience (whether as a principal or as an employee) in arranging and effecting settlements of business transactions to enable him to carry on the business of a business settlement agent satisfactorily; or
- (b) who is a legal practitioner; or
- (ba) who, at the time of applying under section 27 for the grant of a business settlement agent's licence, is the holder of a current exemption under section 26B; or
- (c) who is an executor, administrator, or trustee of a deceased licensee and his application is for the purpose of performing functions, exercising powers, or carrying out duties as such; or
- (d) who is a spouse or child of a deceased or incapacitated licensee, or a de facto partner of such a licensee (and has been for not less than 2 years immediately before the death or incapacity of the licensee), and is seeking a licence to conduct the business of that licensee until other arrangements can be made for the lawful conduct thereof but not for any period exceeding 3 years,

is, subject to this Act, qualified for the grant of a business settlement agent's licence.

[(2) deleted]

[Clause 2 amended: No. 64 of 1982 s. 5(b); No. 28 of 2003 s. 183(2); No. 58 of 2010 s. 175 and 176.]

3. Licence by reason of qualification under cl. 1(1)(c) and 2(1)(c)

Such a licence shall not be effective any longer than is necessary for the licensee to perform his functions, exercise his powers, and carry out his duties as executor, administrator, or trustee of the deceased licensee.

4. Licence by reason of qualification under cl. 1(1)(d) and 2(1)(d)

Such a licence is to be granted at the discretion of the Commissioner and shall be effective only for such period not exceeding 3 years as is determined by the Commissioner and no further such licence shall be granted to the same person in respect of the same circumstances.

[Clause 4 amended: No. 28 of 2003 s. 183(3); No. 58 of 2010 s. 176.]

5. Dead or incapacitated licensee, conduct of business of

(1) A person who is not —

- (a) an executor, administrator, trustee or child of a deceased licensee, or who was not the spouse or de facto partner, within the meaning of clause 1(1)(d) or 2(1)(d) as is relevant, of a deceased licensee immediately before the licensee's death; or
- (b) in respect of an incapacitated licensee, the spouse or de facto partner of the licensee, within the meaning of clause 1(1)(d) or 2(1)(d) as is relevant, of the licensee,

may, with the written permission of the Commissioner, conduct the business of that licensee for such period not exceeding 3 months as is specified in the written permission notwithstanding that he is not otherwise qualified to hold a licence.

(2) The Commissioner shall not give his written permission for the purposes of subclause (1) unless —

- (a) the Commissioner receives an application in writing signed by the person seeking to carry on the business; and
- (b) the Commissioner is satisfied that the person is of good character and repute and fit to be concerned temporarily in the management and control of the deceased or incapacitated licensee's business and that it is in the interests of that business that the person should be so concerned.

- (3) While a person carries on the business of a deceased or incapacitated licensee pursuant to this clause he is deemed to be a licensee and the holder of a current triennial certificate and the business is deemed to have carried on without interruption by reason of the death or incapacity.

[Clause 5 amended: No. 28 of 2003 s. 183(4); No. 58 of 2010 s. 176.]

Division 2 — Disqualification

[Heading inserted: No. 19 of 2010 s. 35(3).]

6. Term used: business licence

In clauses 7, 8, and 9 **business licence** means the licence of a finance broker under the *Finance Brokers Control Act 1975*, the licence of a real estate agent or a business agent under the *Real Estate and Business Agents Act 1978*, the permit of a business agent under that Act, the licence of a land agent under the *Land Agents Act 1921*³, or a similar licence or authority held under a law of another State, of a Territory or of the Commonwealth regulating the business of finance brokers, real estate agents or business agents.

[Clause 6 amended: No. 14 of 2010 s. 79.]

7. Natural persons, disqualification of

The Commissioner shall not grant a licence on the application of a person if within the period of 5 years immediately preceding the date of the application —

- (a) a business licence held by the applicant has been suspended or cancelled by reason of any offence or misconduct connected with the operation of the business carried on pursuant to the licence; or
- (b) a business licence held by a body corporate or a firm has been suspended or cancelled by reason of any offence or misconduct connected with the operation of the business carried on pursuant to the licence and at the time of the occurrence of any of the acts leading to the suspension or cancellation the applicant was a director of the body corporate, or a member of the firm, or was otherwise personally involved in those acts; or

- (c) the applicant has been struck off the roll of legal practitioners in this State or elsewhere in the Commonwealth.

[Clause 7 amended: No. 58 of 2010 s. 176.]

8. Bodies corporate, disqualification of

The Commissioner shall not grant a licence on the application of a body corporate if —

- (a) any director of the body corporate would have been disqualified under clause 7 from obtaining a licence in his own right if the application had been made by him; or
- (b) within the period of 5 years immediately preceding the date of the application a business licence held by the applicant has been suspended or cancelled by reason of any offence or misconduct connected with the operation of the business carried on pursuant to the licence; or
- (c) within the period of 5 years immediately preceding the date of the application a business licence held by a body corporate or a firm has been suspended or cancelled by reason of any offence or misconduct connected with the operation of the business carried on pursuant to the licence and at the time of the occurrence of any of the acts leading to the suspension or cancellation the applicant was a director of the body corporate or a member of the firm.

[Clause 8 amended: No. 58 of 2010 s. 176.]

9. Firms, disqualification of

The Commissioner shall not grant a licence on the application of a firm if —

- (a) any member of the firm would have been disqualified under clause 7 or 8 from obtaining a licence in his or its own right if the application had been made by him or it; or

- (b) within the period of 5 years immediately preceding the date of the application a business licence held by the applicant, or by a firm that was in the opinion of the Commissioner substantially the same as the applicant, has been suspended or cancelled by reason of any offence or misconduct connected with the operation of the business carried on pursuant to the licence.

[Clause 9 amended: No. 58 of 2010 s. 176.]

Division 3 — Temporary arrangements

[Heading inserted: No. 19 of 2010 s. 35(4).]

10. Death or withdrawal of partner in firm or director of body corporate, Commissioner to be notified etc.

- (1) Where a firm or body corporate is licensed and the holder of a current triennial certificate but subsequently by reason of a death or withdrawal it ceases to be qualified in terms of section 28(1)(c) and (d) or section 29(1)(c) and (d) the firm or body corporate shall immediately give to the Commissioner written notice to that effect, and the firm or body corporate may, on such terms as the Commissioner may notify to the firm or body corporate, carry on the business for a period of 3 months after the death or withdrawal or until other arrangements are made to comply with the Act, whichever is the sooner.
- (2) Where a firm or body corporate carries on business pursuant to this clause the business is deemed to have been carried on by a licensee and the holder of a current triennial certificate without interruption by reason of the death or withdrawal.

[Clause 10 amended: No. 58 of 2010 s. 176.]

Schedule 2 — Functions of a settlement agent

[s. 46 and 47]

[Heading amended: No. 19 of 2010 s. 35(5).]

1. Real estate settlement agent

- (1A) A word or expression that is defined in the *Electronic Conveyancing Act 2014* section 3 has the same meaning in subclause (2A) as it has in that section.
- (1) A licensee who holds a real estate settlement agent's licence and a current triennial certificate may perform the following functions —
- (a) searching land titles and dealings in the records of the Western Australian Land Information Authority established by the *Land Information Authority Act 2006* section 5 (the **Authority**) and searching for caveats against any of those dealings;
 - (b) searching and inquiring at other Government offices and at the offices of statutory authorities and local governments, and obtaining certificates therefrom, in respect of records, plans and policies and making inquiries with respect to adjustment of rates, taxes and other outgoings of a periodical nature in respect of the real estate the subject of the transaction involved in a settlement;
 - (c) preparing a settlement statement and an authority for the payment or receipt of moneys in respect of the transaction involved in a settlement;
 - (d) arranging the payment of duty imposed under the *Duties Act 2008*, and any other imposts or fees on documents in respect of the real estate transaction;
 - (e) arranging and attending on settlement, including exchanging documents and receiving and disbursing moneys to effect the settlement;
 - (f) lodging documents in respect of the real estate transaction with the Authority or other Government offices or the offices of statutory authorities for registration;
 - (ga) providing certifications required in respect of the lodging of documents to which paragraph (f) applies;

- (g) uplifting such documents from the Authority or other Government offices or the offices of statutory authorities;
 - (h) completing powers of attorney in such form and subject to such conditions as are prescribed;
 - (i) subject to any conditions imposed by the code of conduct, drawing or preparing and arranging the execution of the documents set forth in subclause (2);
 - (j) reporting on the progress of the settlement to the party to the transaction by whom the licensee was appointed to arrange or effect the settlement.
- (2A) A licensee who holds a real estate settlement agent's licence and a current triennial certificate may perform any function necessary to enable a conveyancing transaction to be completed by means of an ELN, including (without limitation) the following functions —
- (a) entering into a client authorisation to act as a subscriber;
 - (b) with respect to registry instruments and other documents that a licensee is authorised by this Act to prepare —
 - (i) preparing them in electronic form for lodging by means of an ELN;
 - (ii) digitally signing them;
 - (iii) lodging them in electronic form with the Authority or other Government offices or the offices of statutory authorities by means of an ELN;
 - (iv) providing certifications required in respect of, or in connection with, the lodging of those registry instruments or other documents by means of an ELN;
 - (c) doing anything necessary to enable the completion of an associated financial transaction.
- (2) A licensee who holds a real estate settlement agent's licence and a current triennial certificate may draw or prepare the following documents —
- (a) an offer and acceptance form in such form and subject to such conditions as are prescribed;
 - (b) requisitions on title in such form and subject to such conditions as are prescribed;

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- (c) such documents that are to be registered or lodged under or for the purposes of the —
 - (i) *Land Act 1933*⁴; or
 - (ii) *Registration of Deeds Act 1856*; or
 - (iii) *Strata Titles Act 1985*; or
 - (iv) *Transfer of Land Act 1893*,as are prescribed and subject to such conditions as are prescribed;
- (d) a statutory declaration to support any of the documents that are referred to in paragraphs (a) and (b) or that are prescribed under paragraph (c);
- (e) a declaration to confirm that a power of attorney remains unrevoked.

[Clause 1 amended: No. 58 of 1995 s. 98; No. 14 of 1996 s. 4; No. 62 of 1996 s. 5(1); No. 81 of 1996 s. 153(1); No. 60 of 2006 s. 158; No. 12 of 2008 Sch. 1 cl. 34; No. 2 of 2014 s. 58.]

2. Business settlement agent

A licensee who holds a business settlement agent's licence and a current triennial certificate may perform the following functions —

- (a) searching and inquiring at Government offices and at the offices of statutory authorities and local governments, in respect of records, registers, plans and policies relating to the business the subject of the transaction involved in a settlement;
- (b) making inquiries in respect of adjustments for long service leave or holiday pay, rent, leased or hired plant or equipment, rates, taxes and other outgoings of a periodical nature;
- (c) arranging the employment of a stocktaker;
- (d) arranging the transfer of facilities and services provided to the business the subject of the transaction involved in a settlement;
- (e) arranging the payment of duty imposed under the *Duties Act 2008*, and any other imposts or fees on documents in respect of the business transaction;

- (f) arranging and attending on settlement, including exchanging documents and receiving and disbursing moneys to effect the settlement;
- (g) lodging documents in respect of the business transaction at Government offices or the offices of statutory authorities for registration;
- (h) subject to such conditions as are imposed by the code of conduct, preparing and arranging the execution of any applications necessary under the *Business Names Registration Act 2011* (Commonwealth) to effect the transfer of a business name under that Act;
- (i) reporting on the progress of the settlement to the party to the transaction by whom the licensee was appointed to arrange or effect the settlement.

[Clause 2 amended: No. 14 of 1996 s. 4; No. 62 of 1996 s. 5(2); No. 81 of 1996 s. 153(2); No. 12 of 2008 Sch. 1 cl. 34; No. 42 of 2011 s. 59; No. 6 of 2012 s. 43.]

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Notes

This is a compilation of the *Settlement Agents Act 1981* and includes amendments made by other written laws. For provisions that have come into operation, and for information about any reprints, see the compilation table. For provisions that have not yet come into operation see the uncommenced provisions table.

Compilation table

Short title	Number and year	Assent	Commencement
<i>Settlement Agents Act 1981</i>	33 of 1981	26 May 1981	1 Jul 1981 (see s. 2 and <i>Gazette</i> 26 Jun 1981 p. 2285)
<i>Companies (Consequential Amendments) Act 1982</i> s. 28	10 of 1982	14 May 1982	1 Jul 1982 (see s. 2(1) and <i>Gazette</i> 25 Jun 1982 p. 2079)
<i>Settlement Agents Amendment Act 1982</i>	64 of 1982	19 Oct 1982	19 Oct 1982
<i>Acts Amendment (Financial Administration and Audit) Act 1985</i> s. 3	98 of 1985	4 Dec 1985	1 Jul 1986 (see s. 2 and <i>Gazette</i> 30 Jun 1986 p. 2255)
<i>State Government Insurance Commission Act 1986</i> s. 46(2)	51 of 1986	5 Aug 1986	1 Jan 1987 (see s. 2 and <i>Gazette</i> 19 Dec 1986 p. 4859)
<i>Acts Amendment (Legal Practitioners, Costs and Taxation) Act 1987</i> Pt. XVI	65 of 1987	1 Dec 1987	12 Feb 1988 (see s. 2(2) and <i>Gazette</i> 12 Feb 1988 p. 397)
<i>R & I Bank Act 1990</i> s. 45(1)	73 of 1990	20 Dec 1990	1 Jan 1991 (see s. 2(2) and <i>Gazette</i> 28 Dec 1990 p. 6369)
<i>Acts Amendment (Public Sector Management) Act 1994</i> s. 3(2)	32 of 1994	29 Jun 1994	1 Oct 1994 (see s. 2 and <i>Gazette</i> 30 Sep 1994 p. 4948)
<i>Statutes (Repeals and Minor Amendments) Act 1994</i> s. 4	73 of 1994	9 Dec 1994	9 Dec 1994 (see s. 2)
<i>Business Licensing Amendment Act 1995</i> Pt. 9	56 of 1995	20 Dec 1995	1 Jul 1996 (see s. 2(2) and <i>Gazette</i> 1 Jul 1996 p. 3179)
<i>Strata Titles Amendment Act 1995</i> s. 98	58 of 1995	20 Dec 1995	14 Apr 1996 (see s. 2 and <i>Gazette</i> 15 Mar 1996 p. 981)

Short title	Number and year	Assent	Commencement
<i>Real Estate Legislation Amendment Act 1995 Pt. 4</i> ⁵	59 of 1995	20 Dec 1995	1 Jul 1996 (see s. 2 and <i>Gazette</i> 25 Jun 1996 p. 2902)
<i>Local Government (Consequential Amendments) Act 1996</i> s. 4	14 of 1996	28 Jun 1996	1 Jul 1996 (see s. 2)
Reprint of the Settlement Agents Act 1981 as at 23 Sep 1996 (includes amendments listed above)			
<i>Settlement Agents Amendment Act 1996</i>	62 of 1996	11 Nov 1996	s. 1 and 2: 11 Nov 1996; Act other than s. 1 and 2: 24 May 1997 (see s. 2 and <i>Gazette</i> 23 May 1997 p. 2417)
<i>Transfer of Land Amendment Act 1996</i> s. 153(1) and (2)	81 of 1996	14 Nov 1996	14 Nov 1996 (see s. 2(1))
<i>Acts Amendment (Land Administration) Act 1997</i> s. 141	31 of 1997	3 Oct 1997	30 Mar 1998 (see s. 2 and <i>Gazette</i> 27 Mar 1998 p. 1765)
<i>Acts Amendment and Repeal (Financial Sector Reform) Act 1999</i> s. 102	26 of 1999	29 Jun 1999	1 Jul 1999 (see s. 2(1) and <i>Gazette</i> 30 Jun 1999 p. 2905)
<i>Real Estate Legislation (Fidelity Guarantee Funds) Amendment Act 2000 Pt. 3</i> ²	3 of 2000	12 Apr 2000	12 Apr 2000 (see s. 2)
Reprint of the Settlement Agents Act 1981 as at 3 Nov 2000 (includes amendments listed above)			
<i>Corporations (Consequential Amendments) Act 2001</i> s. 220 and 222	10 of 2001	28 Jun 2001	15 Jul 2001 (see s. 2 and <i>Gazette</i> 29 Jun 2001 p. 3257 and <i>Cwlth Gazette</i> 13 Jul 2001 No. S285)
<i>Corporations (Consequential Amendments) Act (No. 3) 2003 Pt. 13</i> ⁶	21 of 2003	23 Apr 2003	11 Mar 2002 (see s. 2 and <i>Cwlth Gazette</i> 24 Oct 2001 No. GN42)
<i>Acts Amendment (Equality of Status) Act 2003 Pt. 53</i>	28 of 2003	22 May 2003	1 Jul 2003 (see s. 2 and <i>Gazette</i> 30 Jun 2003 p. 2579)

Settlement Agents Act 1981
Notes Compilation table

Short title	Number and year	Assent	Commencement
<i>Acts Amendment and Repeal (Courts and Legal Practice) Act 2003 s. 66</i>	65 of 2003	4 Dec 2003	1 Jan 2004 (see s. 2 and <i>Gazette</i> 30 Dec 2003 p. 5722)
<i>Statutes (Repeals and Minor Amendments) Act 2003 s. 109</i>	74 of 2003	15 Dec 2003	15 Dec 2003 (see s. 2)
<i>Courts Legislation Amendment and Repeal Act 2004 s. 141</i>	59 of 2004	23 Nov 2004	1 May 2005 (see s. 2 and <i>Gazette</i> 31 Dec 2004 p. 7128)
<i>State Administrative Tribunal (Conferral of Jurisdiction) Amendment and Repeal Act 2004 Pt. 2 Div. 118⁷</i>	55 of 2004	24 Nov 2004	1 Jan 2005 (see s. 2 and <i>Gazette</i> 31 Dec 2004 p. 7130)
<i>Criminal Procedure and Appeals (Consequential and Other Provisions) Act 2004 s. 80 and 82</i>	84 of 2004	16 Dec 2004	2 May 2005 (see s. 2 and <i>Gazette</i> 31 Dec 2004 p. 7129 (correction in <i>Gazette</i> 7 Jan 2005 p. 53))
Reprint 3: The Settlement Agents Act 1981 as at 8 Jul 2005 (includes amendments listed above)			
<i>Oaths, Affidavits and Statutory Declarations (Consequential Provisions) Act 2005 s. 63</i>	24 of 2005	2 Dec 2005	1 Jan 2006 (see s. 2(1) and <i>Gazette</i> 23 Dec 2005 p. 6244)
<i>Planning and Development (Consequential and Transitional Provisions) Act 2005 s. 15</i>	38 of 2005	12 Dec 2005	9 Apr 2006 (see s. 2 and <i>Gazette</i> 21 Mar 2006 p. 1078)
<i>Land Information Authority Act 2006 s. 158</i>	60 of 2006	16 Nov 2006	1 Jan 2007 (see s. 2(1) and <i>Gazette</i> 8 Dec 2006 p. 5369)
<i>Consumer Protection Legislation Amendment and Repeal Act 2006 Pt. 11</i>	69 of 2006	13 Dec 2006	14 Jul 2007 (see s. 2 and <i>Gazette</i> 13 Jul 2007 p. 3453)
<i>Financial Legislation Amendment and Repeal Act 2006 Sch. 1 cl. 156</i>	77 of 2006	21 Dec 2006	1 Feb 2007 (see s. 2(1) and <i>Gazette</i> 19 Jan 2007 p. 137)

Short title	Number and year	Assent	Commencement
Reprint 4: The Settlement Agents Act 1981 as at 25 May 2007 (includes amendments listed above except those in the <i>Consumer Protection Legislation Amendment and Repeal Act 2006</i>)			
<i>Duties Legislation Amendment Act 2008</i> Sch. 1 cl. 34	12 of 2008	14 Apr 2008	1 Jul 2008 (see s. 2(d))
<i>Legal Profession Act 2008</i> s. 704	21 of 2008	27 May 2008	1 Mar 2009 (see s. 2(b) and <i>Gazette</i> 27 Feb 2009 p. 511)
<i>Statutes (Repeals and Miscellaneous Amendments) Act 2009</i> s. 117	8 of 2009	21 May 2009	22 May 2009 (see s. 2(b))
<i>Acts Amendment (Bankruptcy) Act 2009</i> s. 80	18 of 2009	16 Sep 2009	17 Sep 2009 (see s. 2(b))
<i>Statutes (Repeals and Minor Amendments) Act 2009</i> s. 15	46 of 2009	3 Dec 2009	4 Dec 2009 (see s. 2(b))
Reprint 5: The Settlement Agents Act 1981 as at 26 Mar 2010 (includes amendments listed above)			
<i>Credit (Commonwealth Powers) (Transitional and Consequential Provisions) Act 2010</i> s. 79	14 of 2010	25 Jun 2010	1 Jul 2010 (see s. 2(b) and <i>Gazette</i> 30 Jun 2010 p. 3185)
<i>Standardisation of Formatting Act 2010</i> s. 35 and 51	19 of 2010	28 Jun 2010	11 Sep 2010 (see s. 2(b) and <i>Gazette</i> 10 Sep 2010 p. 4341)
<i>Public Sector Reform Act 2010</i> s. 89	39 of 2010	1 Oct 2010	1 Dec 2010 (see s. 2(b) and <i>Gazette</i> 5 Nov 2010 p. 5563)
<i>Acts Amendment (Fair Trading) Act 2010</i> Pt. 7	58 of 2010	8 Dec 2010	1 Jul 2011 (see s. 2(c) and <i>Gazette</i> 7 Jun 2011 p. 2057)
<i>Personal Property Securities (Consequential Repeals and Amendments) Act 2011</i> Pt. 4 Div. 8	42 of 2011	4 Oct 2011	30 Jan 2012 (see s. 2(c) and Cwlth Legislative Instrument No. F2011L02397 cl. 5 registered 21 Nov 2011)
Reprint 6: The Settlement Agents Act 1981 as at 11 Nov 2011 (includes amendments listed above except those in the <i>Personal Property Securities (Consequential Repeals and Amendments) Act 2011</i>)			

Settlement Agents Act 1981

Notes Uncommenced provisions table

Short title	Number and year	Assent	Commencement
<i>Business Names (Commonwealth Powers) Act 2012 Pt. 4 Div. 4</i>	6 of 2012	10 Apr 2012	28 May 2012 (see s. 2(c) and <i>Cwlth Gazette</i> 19 Apr 2012 ref. F2012L00891)
<i>Electronic Conveyancing Act 2014 Pt. 7</i>	2 of 2014	24 Mar 2014	3 Jun 2014 (see s. 2(c) and <i>Gazette</i> 30 May 2014 p. 1679)
<i>Consumer Protection Legislation Amendment Act 2014 Pt. 14</i>	23 of 2014	9 Oct 2014	19 Nov 2014 (see s. 2(b) and <i>Gazette</i> 18 Nov 2014 p. 4315)
Reprint 7: The Settlement Agents Act 1981 as at 13 Mar 2015 (includes amendments listed above)			
<i>Licensing Provisions Amendment Act 2016 Pt. 8</i>	44 of 2016	1 Dec 2016	1 Jul 2017 (see s. 2(b) and <i>Gazette</i> 30 Jun 2017 p. 3551)
<i>Consumer Protection Legislation Amendment Act 2019 Pt. 10</i>	25 of 2019	24 Oct 2019	1 Jan 2020 (see s. 2(b) and <i>Gazette</i> 24 Dec 2019 p. 4415)

Uncommenced provisions table

To view the text of the uncommenced provisions see *Acts as passed* on the WA Legislation website.

Short title	Number and year	Assent	Commencement
<i>Strata Titles Amendment Act 2018 Pt. 3 Div. 21</i>	30 of 2018	19 Nov 2018	1 May 2020 (see s. 2(b) and SL 2020/39 cl. 2)
<i>Community Titles Act 2018 Pt. 14 Div. 21</i>	32 of 2018	19 Nov 2018	To be proclaimed (see s. 2(b))

Other notes

- ¹ The appointed day is 1 Nov 1982, see *Gazette* 29 Oct 1982 p. 4322.
- ² The *Real Estate Legislation (Fidelity Guarantee Funds) Amendment Act 2000* s. 7(2) and (3) read as follows:
- (2) A person may give notice of a claim under section 93(2) as amended by this section even if the time within which that notice was to be given under that section before that amendment had expired.

- (3) Where a person may give notice of a claim under section 93(2) as amended by this section, notice of the claim given by the person previously in writing to the Board (whether or not dealt with by the Board) is to be taken to be notice of the claim for the purposes of that section.

³ Repealed by the *Real Estate and Business Agents Act 1978* s. 5.

⁴ Repealed by the *Land Administration Act 1997* s. 281.

⁵ The *Real Estate Legislation Amendment Act 1995* s. 65(2) and 87 are saving and transitional provisions that are of no further effect.

⁶ The *Corporations (Consequential Amendments) Act (No. 3) 2003* s. 2-4 contain validation provisions for certain acts and omissions occurring before 23 Apr 2003.

⁷ The *State Administrative Tribunal (Conferral of Jurisdiction) Amendment and Repeal Act 2004* Pt. 5, the *State Administrative Tribunal Act 2004* s. 167 and 169, and the *State Administrative Tribunal Regulations 2004* r. 28 and 42 deal with certain transitional issues some of which may be relevant for this Act.

Defined terms

*[This is a list of terms defined and the provisions where they are defined.
The list is not part of the law.]*

Defined term	Provision(s)
Account.....	3(1)
agent.....	49(5b)
appointed day.....	3(1), 26(2)
approved.....	3(1)
auditor.....	3(1)
authorised financial institution.....	48
Authority.....	Sch. 2 cl. 1(1)
bank.....	3(1)
bank account.....	48
banker.....	48
body corporate.....	36(3)
business.....	3(1)
business day.....	48
business licence.....	Sch. 1 cl. 6
business settlement agent.....	3(1)
business transaction.....	3(1)
code of conduct.....	3(1)
commencement day.....	124
Commissioner.....	3(1)
defalcation by a licensee.....	3(1)
department.....	3(1)
discharge of mortgage.....	46(7)
Fidelity Guarantee Account.....	3(1)
fidelity guarantee fee.....	3(1)
fit and proper.....	27(2)
former Board.....	124
former Registrar.....	124
General Purpose Account.....	3(1)
Interest Account.....	3(1)
land.....	3(1)
legal practitioner.....	3(1)
liability.....	124
licence.....	3(1)
licensed.....	3(1)
licensee.....	3(1), 34AA(1)
person aggrieved.....	23(2)
prescribed financial market.....	36(4)
real estate.....	3(1)
real estate settlement agent.....	3(1)
real estate transaction.....	3(1)

Defined terms

renewal	3(1)
request	49A(7)
reviewable decision	23(2)
reward	3(1)
right	124
separate account	48
settlement	3(1)
settlement agent	3(1), 4(1), 73(5)
settlement agents' code of conduct	3(1)
specified	135(6)
supervisor	3(1)
transaction	3(1)
transitional matter	135(2)
Treasurer	3(1)
Treasury	3(1)
triennial certificate	3(1)
trust account	73(5)
trust accounts	48
trustee company	3(1)
vendor	49(5b)
year	48