



WESTERN  
AUSTRALIAN  
GOVERNMENT

**Gazette**

ISSN 1448-949X

PRINT POST APPROVED PP665002/00041

3417



PERTH, WEDNESDAY, 25 JULY 2012 No. 137 SPECIAL

PUBLISHED BY AUTHORITY JOHN A. STRIJK, GOVERNMENT PRINTER AT 11.30 AM

© STATE OF WESTERN AUSTRALIA

EDUCATION AND CARE SERVICES NATIONAL LAW  
(WESTERN AUSTRALIA)

---

**EDUCATION AND CARE  
SERVICES NATIONAL  
REGULATIONS 2012**



Western Australia

## **Education and Care Services National Regulations 2012**

---

### CONTENTS

---

#### **Chapter 1 — Preliminary**

1. Citation
2. Authorising provisions
3. Commencement
4. Definitions
5. Services that are not education and care services
6. Eligible association
7. Prescribed rating system
8. National Quality Standard
9. Prescribed entity
10. Meaning of *actively working towards* a qualification
11. Meaning of *in attendance* at a centre-based service
12. Meaning of *serious incident*
13. Meaning of *working directly with children*

#### **Chapter 2 — Approvals and certificates**

##### **Part 2.1 — Provider approvals**

14. Application for provider approval by individual
15. Application for provider approval by person other than an individual
16. Matters relating to criminal history
17. Application for amendment of provider approval
18. Maximum period of suspension of provider approval

***Education and Care Services National Regulations 2012*****Contents**

---

- 19. Application for voluntary suspension of provider approval
- 20. Application by individual executor for provider approval
- 21. Application by executor other than an individual for provider approval
- 22. Application by individual for provider approval on incapacity of approved provider
- 23. Application by person other than an individual for provider approval on incapacity of approved provider
- Part 2.2 — Service approvals**
- Division 1 — Applications for service approvals**
- 24. Application for service approval — centre-based service
- 25. Additional information about proposed education and care service premises
- 26. Application for service approval — family day care service
- 27. Additional matters to have regard to in determining application for service approval
- 28. Additional grounds for refusal to grant service approval
- 29. Condition on service approval — insurance
- 30. Condition on service approval — family day care educator insurance
- 31. Condition on service approval — quality improvement plan
- 32. Condition on service approval — entitlement to occupy premises
- 33. Annual fees
- Division 2 — Amendment of service approval and notice of change to nominated supervisor**
- 34. Prescribed information for application to amend service approval
- 35. Notice of change to nominated supervisor
- Division 3 — Transfer of service approval**
- 36. Notice of transfer of service approval — centre-based service

***Education and Care Services National Regulations 2012***

---

Contents

---

- 37. Notice of transfer of service approval — family day care service
- 38. Notification of decision to intervene in transfer of service approval
- Division 4 – Suspension of service approval**
- 39. Maximum period of suspension of service approval
- 40. Application for voluntary suspension of service approval
- Division 5 — Service waiver**
- 41. Service waiver — prescribed elements
- 42. Prescribed information — application for service waiver
- 43. Prescribed period — revocation of service waiver
- Division 6 — Temporary waiver**
- 44. Temporary waiver — prescribed elements
- 45. Application for temporary waiver
- Part 2.3 — Supervisor certificates**
- Division 1 — Applications for supervisor certificates**
- 46. Application for supervisor certificate
- 47. Minimum requirements for qualifications, experience and management capability
- 48. Matters relating to criminal history
- 49. Prescribed classes of persons for grant of supervisor certificate
- 50. Issue of supervisor certificate — supervisor in prescribed class
- Division 2 — Amendment of supervisor certificate**
- 51. Application for amendment of supervisor certificate
- Division 3 — Suspension of supervisor certificate**
- 52. Maximum period of suspension of supervisor certificate
- 53. Prescribed information — voluntary suspension of supervisor certificate
- Division 4 — Process for certified supervisor to be placed in day to day charge**
- 54. Process for certified supervisor to be placed in day to day charge of education and care service

***Education and Care Services National Regulations 2012*****Contents**

---

**Chapter 3 — Assessments and ratings****Part 3.1 — Quality improvement plans**

- 55. Quality improvement plans
- 56. Review and revision of quality improvement plans

**Part 3.2 — Prescribed rating levels**

- 57. Rating levels
- 58. Prescribed provisional rating
- 59. Significant Improvement Required
- 60. Working Towards National Quality Standard
- 61. Meeting National Quality Standard
- 62. Exceeding National Quality Standard

**Part 3.3 — Assessment****Division 1 — Assessment**

- 63. Assessing approved education and care services
- 64. Matters for determination of rating
- 65. Assessment and rating of new education and care services

**Division 2 — Reassessment**

- 66. Application for reassessment
- 67. Reassessment by Regulatory Authority

**Part 3.4 — Review of ratings****Division 1 — Review of ratings by Regulatory Authority**

- 68. Prescribed information for request for review of rating

**Division 2 — Review of ratings by Ratings Review Panel**

- 69. Application for further review by Ratings Review Panel
- 70. Prescribed areas of expertise or expert knowledge of Ratings Review Panel pool

**Part 3.5 — Highest rating**

- 71. Application or re-application for the highest rating

**Part 3.6 — Offences**

- 72. Offences in relation to giving false or misleading statements about ratings

***Education and Care Services National Regulations 2012***

---

Contents

---

**Chapter 4 — Operational requirements****Part 4.1 — Educational program and practice**

- 73. Educational program
- 74. Documenting of child assessments or evaluations for delivery of educational program
- 75. Information about educational program to be kept available
- 76. Information about educational program to be given to parents

**Part 4.2 — Children's health and safety****Division 1 — Health, safety and wellbeing of children**

- 77. Health, hygiene and safe food practices
- 78. Food and beverages
- 79. Service providing food and beverages
- 80. Weekly menu
- 81. Sleep and rest
- 82. Tobacco, drug and alcohol-free environment
- 83. Staff members and family day care educators not to be affected by alcohol or drugs
- 84. Awareness of child protection law

**Division 2 – Incidents, injury, trauma and illness**

- 85. Incident, injury, trauma and illness policies and procedures
- 86. Notification to parents of incident, injury, trauma and illness
- 87. Incident, injury, trauma and illness record
- 88. Infectious diseases
- 89. First aid kits

**Division 3 — Medical conditions policy**

- 90. Medical conditions policy
- 91. Medical conditions policy to be provided to parents

**Division 4 — Administration of medication**

- 92. Medication record
- 93. Administration of medication

***Education and Care Services National Regulations 2012*****Contents**

---

- 94. Exception to authorisation requirement —  
anaphylaxis or asthma emergency
- 95. Procedure for administration of medication
- 96. Self-administration of medication
- Division 5 — Emergencies and communication**
- 97. Emergency and evacuation procedures
- 98. Telephone or other communication equipment
- Division 6 — Collection of children from premises  
and excursions**
- 99. Children leaving the education and care service  
premises
- 100. Risk assessment must be conducted before  
excursion
- 101. Conduct of risk assessment for excursion
- 102. Authorisation for excursions
- Part 4.3 — Physical environment**
- Division 1 — Centre-based services and family day  
care services**
- 103. Premises, furniture and equipment to be safe, clean  
and in good repair
- 104. Fencing
- 105. Furniture, materials and equipment
- 106. Laundry and hygiene facilities
- 107. Space requirements — indoor space
- 108. Space requirements — outdoor space
- 109. Toilet and hygiene facilities
- 110. Ventilation and natural light
- Division 2 — Additional requirements for  
centre-based services**
- 111. Administrative space
- 112. Nappy change facilities
- 113. Outdoor space — natural environment
- 114. Outdoor space — shade
- 115. Premises designed to facilitate supervision
- Division 3 — Additional provisions for family day  
care services**
- 116. Assessments of family day care residences and  
approved family day care venues
- 117. Glass



**Education and Care Services National Regulations 2012**

---

Contents

---

**Part 4.4 — Staffing arrangements****Division 1 — Educational leader**

118. Educational leader

**Division 2 — Age and supervision requirements**

119. Family day care educator and family day care educator assistant to be at least 18 years old
120. Educators who are under 18 to be supervised

**Division 3 — Minimum number of educators required**

121. Application of Division 3
122. Educators must be working directly with children to be included in ratios
123. Educator to child ratios — centre-based services
124. Number of children who can be educated and cared for — family day care educator

**Division 4 — Educational qualifications for educators**

125. Application of Division 4
126. Centre-based services — general educator qualifications
127. Family day care educator qualifications
128. Family day care co-ordinator qualifications

**Division 5 — Requirements for educators who are early childhood teachers**

129. Application of Division 5
130. Requirement for early childhood teacher — centre-based services — fewer than 25 approved places
131. Requirement for early childhood teacher — centre-based services — 25 or more approved places but fewer than 25 children
132. Requirement for early childhood teacher — centre-based services — 25 to 59 children
133. Requirement for early childhood teacher — centre-based services — 60 to 80 children
134. Requirement for early childhood teacher — centre-based services — more than 80 children
135. Early childhood teacher illness or absence

***Education and Care Services National Regulations 2012*****Contents**

---

- Division 6 — First aid qualifications**
136. First aid qualifications
- Division 7 — Approval and determination of qualifications**
137. Approval of qualifications
138. Application for qualification to be assessed for inclusion on the list of approved qualifications
139. Application for determination of equivalent qualification
140. Application for determination of an equivalent qualification
141. Additional information for application for determination of equivalent qualification
142. Translations of documents
143. Certification of documents
- Division 8 — Family day care educator assistant**
144. Family day care educator assistant
- Division 9 — Staff and educator records — centre-based services**
145. Staff record
146. Nominated supervisor
147. Staff members
148. Educational leader
149. Volunteers and students
150. Responsible person
151. Record of educators working directly with children
152. Record of access to early childhood teachers
- Division 10 — Register of family day care educators and records of family day care service**
153. Register of family day care educators
154. Record of staff, family day care co-ordinators and family day care educator assistants
- Part 4.5 — Relationships with children**
155. Interactions with children
156. Relationships in groups
- Part 4.6 — Collaborative partnerships with families and communities**
157. Access for parents

***Education and Care Services National Regulations 2012***

---

**Contents****Part 4.7 — Leadership and service management****Division 1 — Management of services**

- 158. Children's attendance record to be kept by approved provider
- 159. Children's attendance record to be kept by family day care educator
- 160. Child enrolment records to be kept by approved provider and family day care educator
- 161. Authorisations to be kept in enrolment record
- 162. Health information to be kept in enrolment record
- 163. Residents at family day care residence and family day care educator assistants to be fit and proper persons
- 164. Requirement for notice of new persons at residence
- 165. Record of visitors
- 166. Children not to be alone with visitors
- 167. Record of service's compliance

**Division 2 — Policies and procedures**

- 168. Education and care service must have policies and procedures
- 169. Additional policies and procedures — family day care service
- 170. Policies and procedures to be followed
- 171. Policies and procedures to be kept available
- 172. Notification of change to policies or procedures

**Division 3 — Information and record-keeping requirements**

- 173. Prescribed information to be displayed
- 174. Time to notify certain circumstances to Regulatory Authority
- 175. Prescribed information to be notified to Regulatory Authority
- 176. Time to notify certain information to Regulatory Authority
- 177. Prescribed enrolment and other documents to be kept by approved provider
- 178. Prescribed enrolment and other documents to be kept by family day care educator

**Education and Care Services National Regulations 2012****Contents**

---

- 179. Family day care educator to provide documents on leaving service
- 180. Evidence of prescribed insurance
- 181. Confidentiality of records kept by approved provider
- 182. Confidentiality of records kept by family day care educator
- 183. Storage of records and other documents
- 184. Storage of records after service approval transferred
- 185. Law and regulations to be available

**Chapter 5 — Review, enforcement and compliance****Part 5.1 — Internal review**

- 186. Application for internal review of reviewable decision

**Part 5.2 — Enforcement and compliance**

- 187. Prescribed form of identity card
- 188. Compliance directions
- 189. Application to cancel prohibition notice
- 190. Infringement offences
- 191. False or misleading information or documents

**Chapter 6 — Administration****Part 6.1 — Australian Children's Education and Care Quality Authority**

- 192. Co-operation with prescribed classes of body
- 193. Allocating, transferring or reimbursing money to a participating jurisdiction
- 194. Investment of Authority Fund

**Part 6.2 — Information, records and privacy — National Authority and Regulatory Authorities****Division 1 — Application of Commonwealth *Privacy Act 1988***

- 195. Application of Commonwealth *Privacy Act 1988*

**Education and Care Services National Regulations 2012**

---

Contents

---

- 196. Modifications relating to National Education and Care Services Privacy Commissioner and staff
- 197. Modifications about financial matters
- 198. Modifications about annual report
- 199. Modifications relating to National Authority and Regulatory Authorities
- 200. Modifications relating to determinations
- 201. Miscellaneous modifications
- 202. Relevant administrative tribunal
- 203. Regulations

**Division 2 — Application of Commonwealth  
*Freedom of Information Act 1982***

- 204. Application of Commonwealth *Freedom of Information Act 1982*
- 205. Modifications relating to National Education and Care Services Freedom of Information Commissioner and staff
- 206. Modifications about financial matters
- 207. Modifications about annual report
- 208. Modifications relating to National Authority and Regulatory Authorities
- 209. Miscellaneous modifications
- 210. Relevant administrative tribunal
- 211. Regulations

**Division 3 — Application of New South Wales *State Records Act 1998***

- 212. Application of State Records Act
- 213. Modifications relating to State Records Authority and its Board and Director
- 214. Modifications relating to National Authority
- 215. Modifications relating to Ministerial Council
- 216. Miscellaneous modifications
- 217. Regulations

**Division 4 — Application of Commonwealth  
*Ombudsman Act 1976***

- 218. Application of Commonwealth Ombudsman Act
- 219. Modifications relating to Education and Care Services Ombudsman and staff
- 220. Modifications about financial matters

***Education and Care Services National Regulations 2012*****Contents**

---

- 221. Modifications about annual report
- 222. Modifications relating to National Authority and Regulatory Authorities
- 223. Miscellaneous modifications
- 224. Relevant administrative tribunal
- 225. Regulations
- Division 5 — Publication of information**
- 226. Publication of information
- 227. Compliance and enforcement information
- 228. Timing of publication where internal or external review of enforcement action is available
- Division 6 — Registers**
- 229. Register of approved providers
- 230. Register of approved education and care services
- 231. Register of certified supervisors
- Part 6.3 — Fees**
- 232. Prescribed fees
- 233. Late payment fees (annual fees)
- 234. Waiver, reduction, deferral and refund of fees
- 235. Indexation of fees
- 236. Publication of indexed fees
- Part 6.4 — Delegations**
- 237. Delegation
- Chapter 7 — Jurisdiction-specific and transitional and saving provisions**
- Part 7.1 — General transitional and saving provisions**
- Division 1 — Quality improvement plans**
- 238. Quality improvement plans
- Division 2 — Staffing arrangements**
- 239. Centre-based service offering a preschool program in a composite class in a school
- 240. Qualifications for educators — centre-based service

***Education and Care Services National Regulations 2012***

---

**Contents**

- 
241. Persons taken to hold an approved early childhood teaching qualification
242. Persons taken to be early childhood teachers
243. Persons taken to hold an approved diploma level education and care qualification
244. Persons taken to hold an approved certificate III level education and care qualification
245. Person taken to hold approved first aid qualification
246. Anaphylaxis training
247. Asthma management training
- Division 3 — Physical environment**
248. Centre-based service offering a preschool program in a composite class in a school
249. Declared approved services (other than declared approved family day care services)
250. Declared approved family day care services
251. Declared out of scope services
- Division 4 — Information retention and sharing**
252. Information held by Regulatory Authority or regulatory body
253. Information kept by approved provider
- Division 5 — Declared approved learning frameworks**
254. Declared approved learning frameworks
- Division 6 — Fees**
255. Fees for application for provider approval for declared out of scope service
- Division 7 — General provisions relating to exemptions**
256. Publication where service taken to comply with regulations
257. Application for removal of exemption

***Education and Care Services National Regulations 2012*****Contents**

---

	<b>Part 7.2 — Australian Capital Territory — specific provisions</b>
	<b>Part 7.3 — New South Wales — specific provisions</b>
	<b>Part 7.4 — Northern Territory — specific provisions</b>
	<b>Part 7.5 — Queensland — specific provisions</b>
	<b>Part 7.6 — South Australia — specific provisions</b>
	<b>Part 7.7 — Tasmania — specific provisions</b>
	<b>Part 7.8 — Victoria — specific provisions</b>
	<b>Part 7.9 — Western Australia — specific provisions</b>
	<b>Division 1 — Application of Part 7.9</b>
367.	Application of Part 7.9
368.	Definitions
	<b>Division 2 — Minimum number of educators and qualifications required — children over preschool age</b>
369.	Educator to child ratios — children over preschool age
370.	General qualification requirements for educators — children over preschool age
	<b>Division 3 — Minimum number of educators and qualifications required — centre-based services — children preschool age or under</b>
371.	Educator to child ratio — children preschool age or under who are 36 months of age or over (other than for a pre-kindergarten programme or kindergarten programme)
372.	Educator to child ratio — pre-kindergarten programme or kindergarten programme provided by a school
373.	Early childhood teachers — pre-kindergarten programme or kindergarten programme provided by a school



**Education and Care Services National Regulations 2012**

---

Contents

---

**Division 4 — Transitional provisions — staffing arrangements**

- 374. Educator to child ratio — pre-kindergarten programme or kindergarten programme provided by a school
- 374A. Educator to child ratios — centre-based services during lunch periods
- 375. Qualifications for educators — children aged 24 months or under (other than for a pre-kindergarten programme or kindergarten programme)
- 376. Qualifications for educators — children aged more than 24 months but less than 36 months (other than for a pre-kindergarten programme or kindergarten programme)
- 377. Qualifications for educators — children preschool age or under who are 36 months of age or over (other than a pre-kindergarten programme or kindergarten programme)
- 378. Qualifications for educators — pre-kindergarten programme or kindergarten programme provided by a school
- 379. Educators required to be early childhood teachers
- 380. Number of children who can be educated and cared for — family day care educator
- 381. Qualifications for family day care educators
- 382. Qualifications for family day care co-ordinators

**Division 5 — Saving provision — physical environment**

- 383. Saving provision — education and care services provided by a school

**Division 6 — Other transitional matters**

- 384. Monetary orders under former education and care services law
- 385. Proceedings under former education and care services law

***Education and Care Services National Regulations 2012*****Contents**

---

**Schedule 1 — National Quality  
Standard**

Quality area 1— Educational program and practice

Quality area 2 — Children’s health and safety

Quality area 3 — Physical environment

Quality area 4 — Staffing arrangements

Quality area 5 — Relationships with children

Quality area 6 — Collaborative partnerships with  
families and communities

Quality area 7 — Leadership and service  
management

**Schedule 2 — Prescribed fees**

Part 1 — Fees relating to provider approvals,  
service approvals and ratings

Part 2 — Other fees

**Schedule 3 — Compliance  
directions — prescribed  
provisions****Schedule 4 — Prescribed forms**

Education and Care Services National Law (Western Australia)

## **Education and Care Services National Regulations 2012**

Made by the Governor in Executive Council.

### **Chapter 1 — Preliminary**

#### **Guide to Chapter 1.**

This Chapter sets out the title to these Regulations, the provisions of the Education and Care Services National Law that authorise these Regulations and the commencement date for these Regulations.

This Chapter also sets out the definitions of key terms used in these Regulations.

#### **1. Citation**

These Regulations are the *Education and Care Services National Regulations 2012*.

#### **2. Authorising provisions**

These Regulations are made under sections 301 and 324 of the *Education and Care Services National Law*.

#### **3. Commencement**

These Regulations come into operation as follows —

- (a) regulations 1 and 3 — on the day on which these Regulations are published in the *Gazette*;

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 4.**

---

- (b) the rest of the regulations — on the day on which section 3 of the *Education and Care Services National Law (WA) Act 2012* comes into operation.

**4. Definitions**

- (1) In these Regulations —

***actively working towards*** a qualification — see regulation 10;  
***approved certificate III level education and care qualification*** means —

- (a) a qualification for the education and care of children generally or children of a specified age that is approved by the National Authority and included in the list of approved certificate III level education and care qualifications published under regulation 137; or
- (b) a qualification included in the list of approved diploma level education and care qualifications or approved early childhood teaching qualifications published under regulation 137;

***approved diploma level education and care qualification*** means —

- (a) a qualification for the education and care of children generally or children of a specified age that is approved by the National Authority and included in the list of approved diploma level education and care qualifications published under regulation 137; or
- (b) a qualification included in the list of approved early childhood teaching qualifications published under regulation 137;

***approved early childhood teaching qualification*** means a qualification for the education and care of children generally or children of a specified age that is approved by the National Authority and included in the list of approved early childhood teaching qualifications published under regulation 137;

**Education and Care Services National Regulations 2012**

Preliminary

Chapter 1

---

r. 4.

**approved number of places**, in relation to a centre-based service, means the maximum number of children who can be educated and cared for by the service at any one time, stated on the service approval under section 52(g) of the Law;

**bankruptcy declaration** means a declaration made by an individual about any proceeding in bankruptcy brought against the individual including —

- (a) whether any actions have been taken against the individual under Part IV of the *Bankruptcy Act 1966* of the Commonwealth; and
- (b) whether the individual has made any debt agreement under Part IX of the *Bankruptcy Act 1966* of the Commonwealth; and
- (c) whether the individual has made any personal insolvency agreement under Part X of the *Bankruptcy Act 1966* of the Commonwealth;

**building law** means a law generally regulating building construction and demolition;

**building permit** means a permit or consent to carry out building work issued under a building law or planning and development law of a participating jurisdiction;

**building practitioner** means —

- (a) a person who is registered as a building surveyor, building inspector or draftsperson under a law of a participating jurisdiction; or
- (b) a person who is registered as an architect under a law of a participating jurisdiction; or
- (c) a person who is licensed as a surveyor under a law of a participating jurisdiction; or
- (d) a person who is licensed or registered as a building certifier under a law of a participating jurisdiction; or
- (e) a person who is accredited under a law of a participating jurisdiction to design buildings that will be used to provide education and care services;

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 4.**

---

***centre-based service*** means an education and care service other than a family day care service;

***certificate of final inspection*** means a certificate issued on completion of building work by a building practitioner under a building law or planning and development law of a participating jurisdiction;

***child over preschool age*** means a child who —

- (a) is enrolled or registered at a school; and
- (b) attends, or in the current calendar year will attend, school in the year before grade 1 or in grade 1 or a higher grade;

***child preschool age or under*** means a child under the age of 7 years who is not a child over preschool age;

***criminal history record check*** means a full disclosure Australia-wide criminal history record check, issued by a police force or other authority of a State or Territory or the Commonwealth;

***criminal history statement*** means a statement made by an individual that —

- (a) states whether the individual has been convicted in Australia of any offences relevant to a person seeking to work with children; and
- (b) includes details of those convictions;

***diagnosed as at risk of anaphylaxis***, in relation to a child, means a child who has been diagnosed by a registered medical practitioner as at risk of anaphylaxis;

***disciplinary proceedings statement*** means a statement made by an individual that states —

- (a) whether the individual is or has been subject to a formal disciplinary proceeding or action under an education law of a participating jurisdiction (other than a proceeding or action that was unsuccessful or was withdrawn); and
- (b) the outcome of the proceeding or action (if known);

**Education and Care Services National Regulations 2012**

Preliminary

**Chapter 1**

---

**r. 4.**

**early childhood teacher** means a person with an approved early childhood teaching qualification;

**educational program** means a program referred to in section 168 of the Law;

**emergency**, in relation to an education and care service, includes any situation or event that poses an imminent or severe risk to the persons at the education and care service premises;

Examples:

- 1 Flood.
- 2 Fire.
- 3 A situation that requires the education and care service premises to be locked-down.

**excursion** means an outing organised by an education and care service or family day care educator, but does not include an outing organised by an education and care service provided on a school site if —

- (a) the child or children leave the education and care service premises in the company of an educator; and
- (b) the child or children do not leave the school site;

**family day care educator assistant** means a person engaged by or registered with a family day care service to assist family day care educators;

**financial declaration** means a declaration made by a person who is not an individual indicating whether the person is or has been declared insolvent or is or has been placed under external administration;

**in attendance**, at a centre-based service, in relation to an early childhood teacher — see regulation 11;

**infectious disease**, in relation to a participating jurisdiction, means an infectious disease that is designated under a law of that jurisdiction or by a health authority (however described) as a disease that would require a person with the disease to be excluded from an education and care service;

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 4.**

---

**medication** means medicine within the meaning of the *Therapeutic Goods Act 1989* of the Commonwealth;

**occupancy permit** means a certificate or permit issued under a building law or planning and development law of a participating jurisdiction that permits a building to be occupied;

**overseas criminal history statement** means a statement made by an individual that —

- (a) states whether the individual has been convicted outside Australia of any offences relevant to a person seeking to work with children; and
- (b) includes details of those convictions;

**planning and development law** means a law generally regulating the planning of the use and development of land;

**planning permit** means a permit, approval or consent in respect of the use or development of any land granted under a building law or a planning and development law of a participating jurisdiction;

**preschool program** means an early childhood educational program delivered by a qualified early childhood teacher to children in the year that is 2 years before grade 1 of school;

**previous service statement** means a statement made by an individual that states —

- (a) whether or not the individual has held any role with an education and care service or a children's service in the previous 3 years; and
- (b) includes the following details for each role —
  - (i) the name of the service; and
  - (ii) the State or Territory in which the service was located; and
  - (iii) the nature of the role;

**registered medical practitioner** means a person registered under the Health Practitioner Regulation National Law to practise in the medical profession (other than as a student);



**Education and Care Services National Regulations 2012**

Preliminary

Chapter 1

---

**r. 4.**

***regular outing***, in relation to an education and care service, means a walk, drive or trip to and from a destination —

- (a) that the service visits regularly as part of its educational program; and
- (b) where the circumstances relevant to the risk assessment are the same on each outing;

***renovate***, in relation to premises, means —

- (a) construction, demolition, removal or relocation of a building or other fixed structure (or part of a building or other fixed structure); or
- (b) carrying out structural alterations on a building or other fixed structure;

***responsible person***, in relation to an education and care service, means a person referred to in section 162(1)(a) to (c) of the Law;

***scheme commencement day*** means —

- (a) for all participating jurisdictions other than Western Australia — 1 January 2012; and
- (b) for Western Australia — 1 August 2012;

***serious incident*** — see regulation 12;

***soil assessment*** means an analysis of soil conducted by an environmental consultant, environmental consulting firm, or environmental auditor for the purposes of determining —

- (a) the nature, extent and levels of contamination; and
- (b) the actual or potential risk to human health resulting from that contamination;

***suitably qualified person*** means a person who has —

- (a) a qualification for the education and care of children generally or children of a specified age that is approved by the National Authority and included in the list of approved qualifications for suitably qualified persons published under regulation 137; or

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 5.**

---

- (b) a qualification approved by the National Authority as a higher qualification for suitably qualified persons and included in the list of approved qualifications for suitably qualified persons published under regulation 137;

*the Law* means the *Education and Care Services National Law*;

*working directly with children* — see regulation 13;

*working with vulnerable people check* means a check of a person under a working with vulnerable people law of a participating jurisdiction.

- (2) Unless the context otherwise requires, a reference in these Regulations to a Part by a number is a reference to the Part, designated by that number, of these Regulations.
- (3) Guides to Chapters do not form part of these Regulations.

Note: This regulation differs from regulation 4 of the national regulations made by the Ministerial Council.

**5. Services that are not education and care services**

- (1) For the purposes of paragraph (g) of the definition of *education and care service* in section 5(1) of the Law, the following classes of disability service are excluded from the definition of education and care service —
  - (a) a service that is a designated service within the meaning of the *Disability Services Act 1993* of New South Wales;
  - (b) services that are disability services under the *Disability Services Act 2006* of Queensland;
  - (c) a disability service provided by a disability service provider within the meaning of the *Disability Act 2006* of Victoria;
  - (d) a service providing education and care to a child with a disability that is funded by a grant of financial assistance approved under the *Disability Services Act 1993* of Western Australia;

**Education and Care Services National Regulations 2012**

Preliminary

Chapter 1

---

**r. 5.**

- (e) an early childhood intervention service provided for the principal purpose of providing intervention or support for children with a disability, additional needs or developmental delay.
- (2) For the purposes of paragraph (h) of the definition of **education and care service** in section 5(1) of the Law, the following classes of service are excluded from the definition of education and care service —
- (a) a service providing education and care to children in premises where the majority of the children usually reside and the educator does not reside;
  - (b) in all participating jurisdictions other than Western Australia — a service providing education and care to children in the service provider's residence other than as part of a service that is delivered through the use of 2 or more educators to provide education and care to children in residences;
  - (c) a service providing education and care to children primarily on an ad hoc or casual basis where —
    - (i) the service does not usually offer full-time or all day education and care to children on an ongoing basis; and
    - (ii) most of the children provided with education and care are preschool age or under;
  - (d) a service provided by a hotel or resort to provide education and care to children who are temporary guests of the hotel or resort;
- Example: A ski resort that offers child-minding services for children staying at the resort.
- (e) a service providing education and care to a child on an ad hoc basis at premises where the parent of, or other person responsible for, the child is —
    - (i) a guest, visitor or patron; and

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 5.**

---

- (ii) readily available at all times that the child is being educated and cared for;

## Examples:

- 1 A service that provides education and care to a child at a conference attended by the parent.
  - 2 A service that provides education and care to a child at a sports and leisure centre or shopping centre where the parent is a patron.
- (f) a service that provides education and care to children where the education and care is primarily provided or shared by parents or family members of the children and a parent or family member is readily available for the period that the child is educated and cared for and retains responsibility for the child;
- (g) a secondary school or college providing education and care to the children of students attending the school or college where a parent of each child retains responsibility for the child while the child is being educated and cared for;
- (h) a service providing education and care primarily to children preschool age or under that transports its equipment and materials or staff to one or more locations on each occasion that the service is provided;

Note: This form of care is commonly called a mobile service.

- (i) a service that provides education and care for no more than 4 weeks per calendar year during school holidays;
- (j) a short term program provided by and at a school to children who will attend the school in the following year, for the purpose of orienting children to the school;
- (k) a service providing education and care that receives financial assistance under the Budget Based Funding Program element of the Child Care Services Support Program and is not a service that receives the Child Care Benefit in relation to the provision of education and care;

**Education and Care Services National Regulations 2012**

Preliminary

Chapter 1

---

**r. 6.**

- (l) a licensed playschool under the *Children and Young People Act 2008* of the Australian Capital Territory;
- (m) a stand alone service under a children's services law of Queensland;
- (n) a service funded by the Queensland Government to provide limited hours care;
- (o) a South Australian Government operated Playcentre;
- (p) a service licensed as a Centre Based Care Class 4 or Centre Based Care Class 5 service under the *Child Care Act 2001* of Tasmania;
- (q) a licensed limited hours service or short term service under the *Children's Services Act 1996* of Victoria;
- (r) a service funded by the government department principally administering the *Children and Community Services Act 2004* of Western Australia for the purposes of preventive, support and recreation services for at risk children.

Note: This regulation differs from regulation 5 of the national regulations made by the Ministerial Council.

**6. Eligible association**

For the purposes of the definition of *eligible association* in section 5(1) of the Law, a parents and citizens association formed under Chapter 7 of the *Education (General Provisions) Act 2006* of Queensland is a prescribed association.

**7. Prescribed rating system**

For the purposes of paragraph (d) of the definition of *national education and care services quality framework* in section 5(1) of the Law, the prescribed rating system is set out in Parts 3.2 to 3.5.

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 8.**

---

**8. National Quality Standard**

For the purposes of the definition of *National Quality Standard* in section 5(1) of the Law, the prescribed National Quality Standard is set out in Schedule 1.

**9. Prescribed entity**

For the purposes of paragraph (e) of the definition of *person* in section 5(1) of the Law, the Catholic Education Commission of Western Australia is a prescribed entity.

**10. Meaning of *actively working towards* a qualification**

For the purposes of these Regulations, an educator is *actively working towards* a qualification if the educator —

- (a) is enrolled in the course for the qualification; and
- (b) provides the approved provider with documentary evidence from the provider of the course that —
  - (i) the educator has commenced the course; and
  - (ii) is making satisfactory progress towards completion of the course; and
  - (iii) is meeting the requirements for maintaining the enrolment; and
  - (iv) in the case of an approved diploma level education and care qualification, the educator —
    - (A) holds an approved certificate III level education and care qualification; or
    - (B) has completed the units of study in an approved certificate III level education and care qualification determined by the National Authority.

**Education and Care Services National Regulations 2012**

Preliminary

Chapter 1

---

r. 11.**11. Meaning of *in attendance* at a centre-based service**

For the purposes of these Regulations, an early childhood teacher is *in attendance* at a centre-based service if the teacher —

- (a) is physically present at the service; and
- (b) carries out education and care activities at the service including one or more of the following —
  - (i) working directly with children;
  - (ii) planning programs;
  - (iii) mentoring, coaching or supporting educators;
  - (iv) facilitating education and care research;
  - (v) performing the role of educational leader of the service referred to in regulation 118.

**12. Meaning of *serious incident***

For the purposes of section 174(5) of the Law, the following are prescribed as serious incidents —

- (a) the death of a child —
  - (i) while being educated and cared for by an education and care service; or
  - (ii) following an incident while being educated and cared for by an education and care service;
- (b) any incident involving injury or trauma to, or illness of, a child while being educated and cared for by an education and care service for which —
  - (i) the attention of a registered medical practitioner was sought, or ought reasonably to have been sought; or
  - (ii) the child attended, or ought reasonably to have attended, a hospital;

**Education and Care Services National Regulations 2012****Chapter 1** Preliminary**r. 13.**

---

- (c) any incident where the attendance of emergency services at the education and care service premises was sought, or ought reasonably to have been sought;
- (d) any circumstance where a child being educated and cared for by an education and care service —
  - (i) appears to be missing or cannot be accounted for; or
  - (ii) appears to have been taken or removed from the education and care service premises in a manner that contravenes these Regulations; or
  - (iii) is mistakenly locked in or locked out of the education and care service premises or any part of the premises.

**13. Meaning of *working directly with children***

For the purposes of these Regulations a person is ***working directly with children*** at a given time if at that time the person —

- (a) is physically present with the children; and
- (b) is directly engaged in providing education and care to the children.



**Education and Care Services National Regulations 2012**  
Approvals and certificates      **Chapter 2**

**r. 13.**

---

## **Chapter 2 — Approvals and certificates**

This Chapter sets out requirements for obtaining provider approvals, service approvals and supervisor certificates.

**Part 2.1** deals with the process of obtaining provider approvals and includes the information required for applications.

**Part 2.2** contains matters relating to service approvals.

*Division 1* deals with applications for service approvals, conditions on service approvals and annual fees for service approvals.

*Division 2* deals with amendment of service approvals and notices of change to nominated supervisors.

*Division 3* deals with the transfer of service approvals from one approved provider to another.

*Division 4* deals with the suspension of service approvals.

*Division 5* deals with the process for obtaining a service waiver.

*Division 6* deals with the process for obtaining a temporary waiver.

**Part 2.3** sets out matters relating to supervisor certificates.

*Division 1* deals with the process for obtaining a supervisor certificate.

*Division 2* deals with the amendment of supervisor certificates.

*Division 3* deals with the suspension of supervisor certificates.

*Division 4* deals with the process for placing a certified supervisor in day to day charge of an education and care service.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.1** Provider approvals**r. 14.**

---

**Part 2.1 — Provider approvals****14. Application for provider approval by individual**

An application for a provider approval made by an individual under section 10 of the Law must include the following information —

- (a) the applicant's full name, and any former or other name the applicant may be known by;
- (b) the applicant's residential address and contact details;
- (c) the applicant's date and place of birth;
- (d) proof of the applicant's identity;
- (e) a previous service statement made by the applicant;
- (f) if the participating jurisdiction has a working with children law —
  - (i) if held by the applicant, a copy of the applicant's current working with children card or working with children check; or
  - (ii) if the applicant is a teacher registered under an education law of that jurisdiction, proof of the current registration under that law; or
  - (iii) in the case of an application to the New South Wales Regulatory Authority, a consent for the Regulatory Authority to obtain a working with children check in relation to the applicant;
- (g) except in the case of an application to the Queensland Regulatory Authority —
  - (i) a copy of the applicant's current working with vulnerable people check; or
  - (ii) a criminal history record check in respect of the applicant issued not more than 6 months before the date of the application;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Provider approvals

**Part 2.1****r. 15.**

- (h) a criminal history statement made by the applicant in relation to the period after the date on which the criminal history record check was issued to the date of the application;
- (i) if the applicant lived and worked outside Australia at any time within the previous 3 years, an overseas criminal history statement made by the applicant;
- (j) a disciplinary proceedings statement made by the applicant;
- (k) a bankruptcy declaration made by the applicant.

Note: If there is more than one applicant, the prescribed information must be provided in respect of each applicant — see section 10(3) of the Law.

**15. Application for provider approval by person other than an individual**

An application for a provider approval made by a person other than an individual under section 10 of the Law must include the following information —

- (a) the applicant's name and any trading or other name used by the applicant;
- (b) the applicant's street address and postal address or, if there is more than one address, the street address and postal address of the applicant's principal office;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) documentary evidence of the legal status of the applicant and its constitution;

Example: The partnership agreement for a partnership.

- (e) a financial declaration regarding the applicant;
- (f) for each individual who will be a person with management or control of an education and care service to be operated by the applicant, the information set out in regulation 14.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.1** Provider approvals**r. 16.**

---

Note: If there is more than one applicant, the prescribed information must be provided in respect of each applicant — see section 10(3) of the Law.

**16. Matters relating to criminal history**

The matters relating to the criminal history of a person that the Regulatory Authority must have regard to under section 13(1)(c)(i) of the Law are —

- (a) if the participating jurisdiction has a working with children law, whether the person —
  - (i) holds a current working with children card or working with children check issued under that law; or
  - (ii) is a registered teacher under an education law of that jurisdiction; and
- (b) except in the case of an application made to the Queensland Regulatory Authority, any matters included in a criminal history record check.

**17. Application for amendment of provider approval**

An application under section 22 of the Law for an amendment of a provider approval must include the following information —

- (a) the full name of the approved provider;
- (b) the provider approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the details of the amendment applied for;
- (e) sufficient information or documentation to support the application for amendment.

**18. Maximum period of suspension of provider approval**

The prescribed maximum period of suspension of a provider approval under section 27(a) or 33(1)(a)(ii) of the Law is 12 months.

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Provider approvals

**Part 2.1****r. 19.**

---

**19. Application for voluntary suspension of provider approval**

An application under section 37 of the Law for the suspension of a provider approval must include the following information —

- (a) the full name of the approved provider;
- (b) the provider approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the reasons for the suspension;
- (e) the date on which the suspension is proposed to take effect and the duration of the suspension;
- (f) what is intended to happen to each education and care service operated by the approved provider during the proposed suspension;
- (g) a statement indicating that the approved provider has notified the parents of children enrolled at the education and care services operated by the approved provider in accordance with section 37(3) of the Law.

**20. Application by individual executor for provider approval**

An application for a provider approval made under section 39(5) of the Law by an executor who is an individual must include the following information —

- (a) the applicant's full name, and any former or other name the applicant may be known by;
- (b) the applicant's residential address and contact details;
- (c) the applicant's date and place of birth;
- (d) in relation to the current approved provider —
  - (i) the approved provider's full name;
  - (ii) the provider approval number;
  - (iii) the date of the approved provider's death;

**Education and Care Services National Regulations 2012****Chapter 2** Approvals and certificates**Part 2.1** Provider approvals**r. 20.**

---

- (iv) a copy of the death certificate or other evidence of the death of the approved provider;
- (e) the proposed duration of the provider approval;

Note: This period cannot exceed 6 months.

- (f) proof of the applicant's identity;
- (g) if the participating jurisdiction has a working with children law —
  - (i) if held by the applicant, a copy of the applicant's current working with children card or working with children check; or
  - (ii) if the applicant is a teacher registered under an education law of that jurisdiction, proof of the current registration under that law; or
  - (iii) in the case of an application to the New South Wales Regulatory Authority, a consent for the Regulatory Authority to obtain a working with children check in relation to the applicant;
- (h) except in the case of an application made to the Queensland Regulatory Authority —
  - (i) a copy of the applicant's current working with vulnerable people check; or
  - (ii) a criminal history record check issued not more than 6 months before the date of the application;
- (i) a criminal history statement made by the applicant in relation to the period after the date on which the criminal history record check was issued to the date of the application;
- (j) if the applicant lived and worked outside Australia at any time within the previous 3 years, an overseas criminal history statement made by the applicant;
- (k) a disciplinary proceedings statement made by the applicant;
- (l) a bankruptcy declaration made by the applicant.

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Provider approvals

**Part 2.1****r. 21.****21. Application by executor other than an individual for provider approval**

An application for a provider approval made under section 39(5) of the Law by an executor other than an individual must include the following information —

- (a) the applicant's name and any trading or other name used by the applicant;
- (b) the applicant's street address and postal address or, if there is more than one address, the street address and postal address of the applicant's principal office;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) in relation to the current approved provider —
  - (i) the approved provider's full name;
  - (ii) the provider approval number;
  - (iii) the date of the approved provider's death;
  - (iv) a copy of the death certificate or other evidence of the death of the approved provider;
- (e) the proposed duration of the provider approval;

Note: This period cannot exceed 6 months.

- (f) documentary evidence of the legal status of the applicant and its constitution;

Example: The partnership agreement for a partnership.

- (g) a financial declaration regarding the applicant;
- (h) for each individual who will be a person with management or control of an education and care service to be operated by the applicant, the information set out in regulation 20.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.1** Provider approvals**r. 22.**

---

**22. Application by individual for provider approval on incapacity of approved provider**

An application for a provider approval made under section 40 of the Law by the legal personal representative or guardian of an approved provider must include the following information if the applicant is an individual —

- (a) the applicant's full name, and any former or other name the applicant may be known by;
- (b) the applicant's residential address and contact details;
- (c) the applicant's date and place of birth;
- (d) the current approved provider's full name and provider approval number;
- (e) the proposed duration of the provider approval;

Note: This period cannot exceed 6 months.

- (f) proof of the applicant's identity;
- (g) if the participating jurisdiction has a working with children law —
  - (i) if held by the applicant, a copy of the applicant's current working with children card or working with children check; or
  - (ii) if the applicant is a teacher registered under an education law of that jurisdiction, proof of the current registration under that law; or
  - (iii) in the case of an application to the New South Wales Regulatory Authority, a consent for the Regulatory Authority to obtain a working with children check in relation to the applicant;
- (h) except in the case of an application made to the Queensland Regulatory Authority —
  - (i) a copy of the applicant's current working with vulnerable people check; or



**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Provider approvals

**Part 2.1****r. 23.**

- (ii) a criminal history record check issued not more than 6 months before the date of the application;
- (i) a criminal history statement made by the applicant in relation to the period after the date on which the criminal history record check was issued until the application is made;
- (j) if the applicant lived and worked outside Australia at any time within the previous 3 years, an overseas criminal history statement made by the applicant;
- (k) a disciplinary proceedings statement made by the applicant;
- (l) a bankruptcy declaration made by the applicant.

**23. Application by person other than an individual for provider approval on incapacity of approved provider**

An application for a provider approval made under section 40 of the Law by the legal personal representative or guardian of an approved provider must include the following information if the applicant is a person other than an individual —

- (a) the applicant's name and any trading or other name used by the applicant;
- (b) the applicant's street address and postal address or, if there is more than one address, the street address and postal address of the applicant's principal office;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the current approved provider's full name and provider approval number;
- (e) the proposed duration of the provider approval;

Note: This period cannot exceed 6 months.

- (f) documentary evidence of the legal status of the applicant and its constitution;

Example: The partnership agreement for a partnership.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 24.**

---

- (g) a financial declaration regarding the applicant;
- (h) for each individual who will be a person with management or control of an education and care service to be operated by the applicant, the information set out in regulation 22.

**Part 2.2 — Service approvals****Division 1 — Applications for service approvals****24. Application for service approval — centre-based service**

An application under section 43 of the Law for a service approval for a centre-based service must include the following information —

- (a) the applicant's full name and —
  - (i) provider approval number; or
  - (ii) if the applicant has applied for a provider approval but the application has not been decided, the applicant's contact details;
- (b) the name of the proposed education and care service;
- (c) the proposed date on which the education and care service will commence operation;
- (d) if known, the contact details, including an after-hours telephone number, for the proposed education and care service;
- (e) the proposed ages of children to be educated and cared for by the education and care service;
- (f) the proposed maximum number of children to be educated and cared for by the education and care service;
- (g) the proposed hours and days of operation of the education and care service;
- (h) a description of the nature of the education and care service;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 25.**

---

- (i) the details of any associated children's service for which approval is sought;
- (j) a statement that the applicant has prepared the policies and procedures referred to in regulation 168;
- (k) in relation to the certified supervisor nominated to be the nominated supervisor —
  - (i) the full name and contact details, including after-hours telephone number, of the certified supervisor; and
  - (ii) the supervisor certificate number of the certified supervisor, unless the applicant is nominated to be the nominated supervisor and has applied for a supervisor certificate but the application has not been decided.

Note: The application must include the certified supervisor's written consent to the nomination — see section 44(1)(d) of the Law.

**25. Additional information about proposed education and care service premises**

In addition to the information referred to in regulation 24, an application for a service approval for a centre-based service must include the following information about the proposed education and care service premises —

- (a) the location and street address of the proposed education and care service premises;
- (b) plans prepared by a building practitioner of the proposed education and care service premises showing the following —
  - (i) the location of all buildings, structures, outdoor play areas and shaded areas;
  - (ii) the location of all entries and exits;
  - (iii) the location of all fences and gates, specifying the type of fence or gate used or to be used;

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 25.**

---

- (iv) the location of toilet and washing facilities, nappy changing areas and any food preparation areas;
- (v) the boundaries of the premises;
- (vi) the landscape of, or landscaping plans for, outdoor spaces that will be used by the education and care service, specifying the natural environments that are or will be provided;
- (vii) a floor plan indicating unencumbered indoor and outdoor spaces suitable for children;
- (viii) the location of any associated children's service;
- (ix) calculations, carried out by a building practitioner, of the areas referred to in regulations 107 and 108 relating to unencumbered indoor and outdoor space;
- (x) the elevation plans of the premises;
- (c) if a swimming pool or other water hazard is situated on the proposed education and care service premises, a copy of the service's proposed water safety policy;
- (d) one of the following —
  - (i) a soil assessment for the site of the proposed education and care service premises;
  - (ii) if a soil assessment for the site of the proposed education and care service premises has previously been undertaken, a statement to that effect, specifying when the soil assessment was undertaken;
  - (iii) a statement made by the applicant that states that, to the best of the applicant's knowledge the site history does not indicate that the site is likely to be contaminated in a way that poses an unacceptable risk to the health of children;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 26.**

- (e) a copy of the planning permit for the proposed education and care service premises if a planning permit is required under the planning and development law of the participating jurisdiction;
- (f) a statement that the applicant has the right to occupy and use the premises and any document evidencing this;

Example: A lease of the premises.

- (g) unless the education and care service premises is a government or registered school, either —
  - (i) a copy of any occupancy permit, certificate of final inspection, building certificate, certificate of classification or building surveyor's statement issued or given in respect of the final construction and fit out of the education and care service premises; or
  - (ii) a statement made by a building practitioner that states that the education and care service premises complies with building requirements under a building law or planning and development law of the participating jurisdiction.

**26. Application for service approval — family day care service**

An application under section 43 of the Law for a service approval for a family day care service must include the following information —

- (a) the applicant's full name and —
  - (i) provider approval number; or
  - (ii) if the applicant has applied for a provider approval but the application has not been decided, the applicant's contact details;
- (b) the name of the proposed family day care service;
- (c) the proposed date on which the family day care service will commence operation;

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 26.**

---

- (d) if known, the contact details, including after-hours telephone number, for the proposed principal office of the service;
- (e) the proposed hours and days of operation of the family day care service including whether the service proposes to engage or register family day care educators who will provide overnight or weekend care;
- (f) the proposed location and street address of the principal office of the family day care service;
- (g) the proposed number of family day care educators expected to be engaged by or registered with the proposed family day care service within 6 months of commencement of the service;
- (h) the jurisdictions and proposed local government areas in which the family day care educators expected to be engaged by or registered with the proposed family day care service will provide education and care;
- (i) the proposed number of family day care co-ordinators expected to be engaged by the proposed family day care service within 6 months of commencement of the service;
- (j) a statement that the applicant has prepared the policies and procedures referred to in regulation 168;
- (k) a copy of the proposed policies and procedures referred to in regulation 169;
- (l) if the family day care service will permit a family day care residence or venue with a swimming pool or something that may constitute a water hazard, a copy of the service's proposed water safety policy;
- (m) in relation to the certified supervisor nominated to be the nominated supervisor —
  - (i) the full name and contact details, including after-hours telephone number, of the certified supervisor;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 27.**

---

- (ii) the supervisor certificate number of the certified supervisor, unless the applicant is nominated to be the nominated supervisor and has applied for a supervisor certificate but the application has not been decided.

Note: The application must include the certified supervisor's written consent to the nomination — see section 44(1)(d) of the Law.

**27. Additional matters to have regard to in determining application for service approval**

In determining an application for a service approval under section 43 of the Law, the Regulatory Authority must have regard to the following matters —

- (a) any suspension of the applicant's provider approval;
- (b) any conditions of the applicant's provider approval.

Note: See section 47(1)(g) of the Law.

**28. Additional grounds for refusal to grant service approval**

The Regulatory Authority may refuse to grant a service approval on the following grounds —

- (a) the Regulatory Authority is not satisfied that the applicant is capable of operating the proposed service in a way that meets the requirements of the Law or these Regulations or the National Quality Standard;

Examples:

- 1 The Regulatory Authority is not satisfied that the applicant is capable of maintaining premises or equipment or providing staff as required under the Law, whether because of financial or management capacity or another reason.
- 2 The Regulatory Authority is not satisfied that the applicant is capable of assessing family day care venues or residences or monitoring family day care educators as required under the Law, whether because of financial or management capacity or another reason.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 29.**

---

- (b) in the case of a centre-based service, the Regulatory Authority is not satisfied that the applicant is entitled to occupy the education and care service premises.

Note: See section 49(2) of the Law.

**29. Condition on service approval — insurance**

A service approval is granted subject to a condition that the approved provider must hold the following insurance in respect of the education and care service —

- (a) a current policy of insurance providing adequate cover for the education and care service against public liability with a minimum cover of \$10 000 000; or
- (b) a policy of insurance or an indemnity against public liability provided by the Government of a State or Territory in respect of the education and care service.

Notes:

- 1 See section 51(4) of the Law.
- 2 See regulation 180 for the requirement to keep evidence of prescribed insurance.

**30. Condition on service approval — family day care educator insurance**

A service approval for a family day care service is granted subject to the condition that the approved provider of the service must ensure that each family day care educator engaged by or registered with the service holds insurance against public liability with a minimum cover of \$10 000 000.

Notes:

- 1 See section 51(5) of the Law.
- 2 See regulation 180 for the requirement to keep evidence of prescribed insurance.



**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 31.****31. Condition on service approval — quality improvement plan**

A service approval is granted subject to the condition that the approved provider of the education and care service must ensure that the current quality improvement plan for the service —

- (a) is kept at the education and care service premises or, in the case of a family day care service, the principal office of the family day care service; and
- (b) is made available for inspection by the Regulatory Authority or an authorised officer; and
- (c) is made available on request to parents of a child who is enrolled at the service or who are seeking to enrol a child at the service.

Notes:

- 1 See section 51(5) of the Law.
- 2 See regulations 55 and 56, which set out requirements for quality improvement plans.

**32. Condition on service approval — entitlement to occupy premises**

A service approval for a centre-based service is granted subject to the condition that the service continues to be entitled to occupy the education and care service premises.

Note: See section 51(5) of the Law.

**33. Annual fees**

The approved provider of an education and care service must pay the relevant annual fee set out in Schedule 2 for the service approval —

- (a) for Western Australia for the year 2012, on or before 31 December 2012;
- (b) otherwise, on or before 1 July each year.

Note: This regulation differs from regulation 33 of the national regulations made by the Ministerial Council.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 34.**

---

**Division 2 — Amendment of service approval and notice of change to nominated supervisor****34. Prescribed information for application to amend service approval**

An application under section 54 of the Law for an amendment of a service approval must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the details of the amendment applied for;
- (e) sufficient information or documentation to support the application for amendment.

**35. Notice of change to nominated supervisor**

A notice under section 56 of the Law to change the person nominated as the nominated supervisor of an education and care service must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the full name and contact details of the new nominated supervisor;
- (e) the nominated supervisor's written consent to the nomination;
- (f) the supervisor certificate number of the new nominated supervisor;
- (g) the date on which the new supervisor commences or commenced work as the nominated supervisor.

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 36.**

---

**Division 3 — Transfer of service approval****36. Notice of transfer of service approval — centre-based service**

A notice under section 59 of the Law of a transfer of a service approval for a centre-based service must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the transferring approved provider's —
  - (i) name and contact details; and
  - (ii) provider approval number;
- (d) the receiving approved provider's —
  - (i) name and contact details; and
  - (ii) provider approval number;
- (e) the date on which the transfer is intended to take effect;
- (f) the details of any proposed changes in relation to the information required to be provided under regulations 24 and 25.

**37. Notice of transfer of service approval — family day care service**

A notice under section 59 of the Law of a transfer of a service approval for a family day care service must include the following information —

- (a) the name of the family day care service;
- (b) the service approval number;
- (c) the transferring approved provider's —
  - (i) name and contact details; and
  - (ii) provider approval number;

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 38.**

---

- (d) the receiving approved provider's —
  - (i) name and contact details; and
  - (ii) provider approval number;
- (e) the date on which the transfer is intended to take effect;
- (f) the details of any proposed changes to the information required to be provided under regulation 26.

**38. Notification of decision to intervene in transfer of service approval**

A notification under section 62(2) of the Law of the decision to intervene in the transfer of a service approval may include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name of the transferring approved provider;
- (d) the name of the receiving approved provider;
- (e) the matters about which the Regulatory Authority is concerned.

Note: This regulation differs from regulation 38 of the national regulations made by the Ministerial Council.

**Division 4 – Suspension of service approval****39. Maximum period of suspension of service approval**

The prescribed maximum period of suspension of a service approval under sections 72(a) and 79(1)(a)(ii) of the Law is 12 months.

**40. Application for voluntary suspension of service approval**

An application under section 85 of the Law for the suspension of a service approval must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 41.**

---

- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the reasons for the suspension;
- (e) the date on which the suspension is proposed to take effect and the duration of the suspension;
- (f) a statement indicating that the approved provider has notified the parents of children enrolled at the education and care service and any associated children's service in accordance with section 85(4) of the Law.

**Division 5 — Service waiver****41. Service waiver — prescribed elements**

For the purposes of section 87(1) of the Law, the prescribed elements are —

- (a) the standards and elements set out in Quality Areas 3 and 4 of the National Quality Standard; and
- (b) the following provisions —
  - (i) regulations 104, 107, 108 and 110; and
  - (ii) in the case of a centre-based service, Division 2 of Part 4.3 and regulations 120, 123, 126 and 130 to 134; and
  - (iii) in the case of a family day care service, regulations 117, 124, 127 and 128; and
  - (iv) any provision in Chapter 7 that applies in place of a provision referred to in subparagraph (i), (ii) or (iii).

**42. Prescribed information — application for service waiver**

An application under section 87 of the Law for a service waiver must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.2** Service approvals**r. 43.**

---

- (c) the name and contact details of the contact person for the purposes of the application;
- (d) a statement that specifies —
  - (i) the elements of the National Quality Standard and the regulations in relation to which a service waiver is sought; and
  - (ii) the way in which the education and care service does not or will not comply with the specified elements or regulations;
- (e) if the education and care service is unable to comply with the specified elements or regulations —
  - (i) the reasons that the education and care service is unable to comply; and
  - (ii) details and evidence of any attempts made to comply with the specified elements or regulations;
- (f) in any other case, the reasons that the education and care service seeks the service waiver;
- (g) the measures being taken or to be taken to protect the wellbeing of children being educated and cared for by the service while the service waiver is in force.

Note: See section 88 of the Law.

**43. Prescribed period — revocation of service waiver**

- (1) For the purposes of section 92(3) of the Law, the prescribed period in relation to a revocation of a service waiver under section 92(1) of the Law is —
  - (a) 60 days after the Regulatory Authority notifies the approved provider of the decision to revoke; or
  - (b) if another period is determined by the Regulatory Authority with the agreement of the approved provider, that other period.

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Service approvals

**Part 2.2****r. 44.**

---

- (2) For the purposes of section 92(3) of the Law, the prescribed period in relation to a revocation of a service waiver under section 92(2) of the Law, is —
- (a) 14 days after the Regulatory Authority notifies the approved provider of the approval of the application; or
  - (b) if another period is determined by the Regulatory Authority with the agreement of the approved provider, that other period.

**Division 6 — Temporary waiver****44. Temporary waiver — prescribed elements**

For the purposes of section 94 of the Law, the prescribed elements are —

- (a) the standards and elements set out in Quality Areas 3 and 4 of the National Quality Standard; and
- (b) the following provisions —
  - (i) regulations 104, 107, 108 and 110; and
  - (ii) in the case of a centre-based service, Division 2 of Part 4.3 and regulations 120, 123, 126, 130 to 134 and 136; and
  - (iii) in the case of a family day care service, regulations 117, 124, 127, 128 and 136; and
  - (iv) any provision in Chapter 7 that applies in place of a provision referred to in subparagraph (i), (ii) or (iii).

**45. Application for temporary waiver**

An application under section 94 of the Law for a temporary waiver must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.3** Supervisor certificates**r. 46.**

---

- (c) the name and contact details of the contact person for the purposes of the application;
- (d) a statement that specifies —
  - (i) the elements of the National Quality Standard and the regulations in relation to which a temporary waiver is sought; and
  - (ii) the way in which the education and care service does not or will not comply with the specified elements or regulations;
- (e) the reasons that the education and care service is unable to comply with the specified elements or regulations;
- (f) details and evidence of any attempts made to comply with the specified elements or regulations;
- (g) the period for which a temporary waiver is sought and the reasons for seeking that period;

Note: This period cannot exceed 12 months.

- (h) details of steps that are being or will be taken in order to comply with the specified elements or regulations;
- (i) the measures being taken or to be taken to protect the wellbeing of children being educated and cared for by the education and care service while the temporary waiver is in force.

Note: See section 95 of the Law.

**Part 2.3 — Supervisor certificates****Division 1 — Applications for supervisor certificates****46. Application for supervisor certificate**

- (1) Subject to subregulation (2), an application under section 106 of the Law for a supervisor certificate must include the following information —
  - (a) the applicant's full name, and any former name or other name the applicant may be known by;



**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Supervisor certificates

**Part 2.3****r. 46.**

---

- (b) the applicant's residential address and contact details;
- (c) proof of the applicant's identity;
- (d) proof that the applicant is aged 18 years or over;
- (e) details of the applicant's relevant skills, experience, training and qualifications, including —
  - (i) evidence of the applicant's training and qualifications; and
  - (ii) details of how the applicant meets the minimum requirements set out in regulation 47;
- (f) the following —
  - (i) if the applicant holds a current working with children check, working with children card or working with vulnerable people check, a copy of the check or card; or
  - (ii) if the applicant is a teacher registered under an education law of a participating jurisdiction, proof of current registration under that law; or
  - (iii) in the case of an application to the New South Wales Regulatory Authority, a consent for the Regulatory Authority to obtain a working with children check in relation to the applicant; or
  - (iv) in any other case —
    - (A) a criminal history record check issued not more than 6 months before the date of the application; and
    - (B) a criminal history statement made by the applicant in relation to the period after the date on which the criminal history record check was issued to the date of the application; and

**Education and Care Services National Regulations 2012****Chapter 2** Approvals and certificates**Part 2.3** Supervisor certificates**r. 47.**

---

- (C) if the individual lived and worked outside Australia at any time within the previous 3 years, an overseas criminal history statement about the applicant; and
  - (D) a disciplinary proceedings statement regarding the applicant.
- (2) An application under section 106 of the Law for a supervisor certificate made by an individual who is an approved provider or a person with management and control of an education and care service must include the following information —
  - (a) the applicant's full name;
  - (b) the provider approval number;
  - (c) the applicant's contact details;
  - (d) proof that the applicant is aged 18 years or over;
  - (e) details of the applicant's relevant skills, experience, training and qualifications, including —
    - (i) evidence of the applicant's training and qualifications; and
    - (ii) details of how the applicant meets the minimum requirements set out in regulation 47.

**47. Minimum requirements for qualifications, experience and management capability**

- (1) The minimum requirements for qualifications, experience and management capability for the purposes of sections 108(1)(b) and 112(c) of the Law are —
  - (a) the applicant must have —
    - (i) adequate knowledge and understanding of the provision of education and care to children; and
    - (ii) the ability to effectively supervise and manage an education and care service; and

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Supervisor certificates

**Part 2.3****r. 48.**

---

- (b) subject to subregulation (2), the applicant must have at least one of the following —
  - (i) at least 3 years' experience working as an educator in an education and care service or a children's service or a school or in a service regulated under a former education and care services law;
  - (ii) an approved diploma level education and care qualification;
  - (iii) an approved early childhood teaching qualification.
- (2) Subregulation (1)(b) does not apply in relation to a supervisor certificate that is subject to a condition that the holder may only be a nominated supervisor of, or placed in day to day charge of, an education and care service that primarily educates and cares for children over preschool age.

**48. Matters relating to criminal history**

The matters relating to the criminal history of a person that the Regulatory Authority must have regard to under section 109(1)(c) of the Law are —

- (a) if the jurisdiction has a working with vulnerable people law —
  - (i) any check of that person under that law; or
  - (ii) whether the person holds a current teacher registration under an education law of that jurisdiction; and
- (b) if the jurisdiction does not have a working with vulnerable people law —
  - (i) any matters included in a criminal history record check; or

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.3** Supervisor certificates**r. 49.**

---

- (ii) whether the person holds a current teacher registration under an education law of that jurisdiction.

Note: This regulation applies if the applicant does not provide a working with children check.

**49. Prescribed classes of persons for grant of supervisor certificate**

The Regulatory Authority may grant a supervisor certificate under section 114 of the Law to a person in one of the following classes of persons —

- (a) a principal of a school that provides an education and care service at the site of the school;
- (b) a person in charge of a campus of a school that provides an education and care service at that campus;
- (c) a teacher at an off-site government preschool (within the meaning of the *Education Act 2004* of the Australian Capital Territory);
- (d) a director of a pre-school education program (within the meaning of the *Education Act 1972* of South Australia) provided by either a Government school or a registered non-Government school (both within the meaning of that Act);
- (e) a director of a pre-school education program provided in a children's services centre registered under the *Children's Services Act 1985* of South Australia;
- (f) a registered teacher delivering a pre-preparatory learning program under an education law of Queensland;
- (g) a registered teacher (within the meaning of the *Teachers Registration Act 2000* of Tasmania) providing a preschool program at a school established or registered under the *Education Act 1994* of Tasmania;

**Education and Care Services National Regulations 2012**

Approvals and certificates

**Chapter 2**

Supervisor certificates

**Part 2.3****r. 50.**

---

- (h) a teacher registered under the *Western Australian College of Teaching Act 2004* providing education and care to children in their pre-compulsory education period (within the meaning of the *School Education Act 1999* of Western Australia) in a school or community kindergarten established or registered under that 1999 Act.

**50. Issue of supervisor certificate — supervisor in prescribed class**

A supervisor certificate issued under section 116 of the Law in respect of a certificate granted under section 114 of the Law must include the following information —

- (a) the name of the approved education and care service;
- (b) the name of the school that provides the education and care service (if different from the name of the approved education and care service).

**Division 2 — Amendment of supervisor certificate**

**51. Application for amendment of supervisor certificate**

An application under section 119 of the Law for an amendment of a supervisor certificate must include the following information —

- (a) the full name of the certified supervisor;
- (b) if the certified supervisor is a member of a prescribed class, the class;
- (c) the supervisor certificate number;
- (d) the certified supervisor's contact details;
- (e) the details of the amendment applied for.

***Education and Care Services National Regulations 2012*****Chapter 2** Approvals and certificates**Part 2.3** Supervisor certificates**r. 52.**

---

**Division 3 — Suspension of supervisor certificate****52. Maximum period of suspension of supervisor certificate**

The prescribed maximum period of suspension of a supervisor certificate under section 125(a)(i) of the Law is 12 months.

**53. Prescribed information — voluntary suspension of supervisor certificate**

An application under section 129 of the Law for the suspension of a supervisor certificate must include the following information —

- (a) the full name of the certified supervisor;
- (b) if the certified supervisor is a member of a class prescribed under regulation 49, that class and the details of the service for which the supervisor holds the position in that class;
- (c) the supervisor certificate number;
- (d) the certified supervisor's contact details;
- (e) the reasons for the suspension;
- (f) the date on which the suspension is proposed to take effect, and the duration of the suspension.

**Division 4 — Process for certified supervisor to be placed in day to day charge****54. Process for certified supervisor to be placed in day to day charge of education and care service**

For the purposes of section 162(1)(c) or 164(1)(c) of the Law, a certified supervisor is placed in day to day charge of an education and care service if —

- (a) the approved provider or the nominated supervisor for the service designates the certified supervisor as the certified supervisor in day to day charge; and

***Education and Care Services National Regulations 2012***

Approvals and certificates

**Chapter 2**

Supervisor certificates

**Part 2.3****r. 54.**

---

- (b) the certified supervisor accepts the designation in writing.

Note: A certified supervisor placed in day to day charge of an education and care service is not the nominated supervisor for the service and does not have the same responsibilities as the nominated supervisor.

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 2.3** Supervisor certificates**r. 54.**

---

## **Chapter 3 — Assessments and ratings**

This Chapter outlines the assessment and ratings process for an education and care service and applies to all education and care services.

**Part 3.1** sets out the requirements for preparation and review of quality improvement plans.

**Part 3.2** sets out the different rating levels that may be given to an education and care service and the method used to determine a rating.

**Part 3.3** deals with assessments.

*Division 1* sets out the process for making assessments of approved education and care services and determining ratings, including the matters that the Regulatory Authority must consider.

*Division 2* sets out the process for applying for reassessment of an education and care service.

**Part 3.4** deals with reviews of ratings.

*Division 1* sets out the process for applying for a review of a rating of an education and care service by the Regulatory Authority.

*Division 2* sets out the process for applying for a further review of a rating of an education and care service by a rating review panel.

**Part 3.5** sets out the process by which the approved provider of an education and care service, if eligible, may apply for the highest rating.

**Part 3.6** sets out offences relating to falsely representing ratings.



**Education and Care Services National Regulations 2012**Assessments and ratings **Chapter 3**Quality improvement plans **Part 3.1****r. 55.****Part 3.1 — Quality improvement plans****55. Quality improvement plans**

- (1) The approved provider of an education and care service must ensure that a quality improvement plan is prepared for the service that —
  - (a) includes an assessment by the provider of the quality of the practices of the service against the National Quality Standard and these Regulations; and
  - (b) identifies any areas that the provider considers may require improvement; and
  - (c) contains a statement of the philosophy of the service.
- (2) The approved provider must submit the quality improvement plan to the Regulatory Authority within 3 months of the grant of the service approval.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**56. Review and revision of quality improvement plans**

- (1) The approved provider of an education and care service must review and revise the quality improvement plan for the service having regard to the National Quality Standard —
  - (a) at least annually; and
  - (b) at any time when directed by the Regulatory Authority.
- (2) The approved provider must submit the current quality improvement plan to the Regulatory Authority on request.

Note: See regulation 31 for the conditions on the service approval requiring the current quality improvement plan to be kept available.

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 3.2** Prescribed rating levels**r. 57.**

---

**Part 3.2 — Prescribed rating levels****57. Rating levels**

For the purposes of section 134(1) of the Law, the prescribed rating levels are —

- (a) Significant Improvement Required;
- (b) Working Towards National Quality Standard;
- (c) Meeting National Quality Standard;
- (d) Exceeding National Quality Standard (the second highest rating level);

Note: The second highest rating level is referred to in section 152(5) of the Law.

- (e) Excellent rating (the highest rating level).

Note: The criteria for an excellent rating are determined by the National Authority. See section 153 of the Law.

**58. Prescribed provisional rating**

For the purposes of section 133(2) of the Law, the prescribed provisional rating is Provisional — Not Yet Assessed under the National Quality Framework.

**59. Significant Improvement Required**

- (1) A Significant Improvement Required rating may be given for a quality area stated in the National Quality Standard if the education and care service does not meet that quality area or a relevant regulation for that quality area in a way that the Regulatory Authority is satisfied constitutes an unacceptable risk to the safety, health or wellbeing of any child or children being educated and cared for by the service.
- (2) If an education and care service has a Significant Improvement Required rating for any quality area stated in the National Quality Standard, the overall rating of the service is to be Significant Improvement Required.

***Education and Care Services National Regulations 2012***

Assessments and ratings

**Chapter 3**

Prescribed rating levels

**Part 3.2****r. 60.****60. Working Towards National Quality Standard**

- (1) A Working Towards National Quality Standard rating may be given for a quality area stated in the National Quality Standard if the education and care service does not meet a standard in that quality area or a relevant regulation for that quality area but is not rated as Significant Improvement Required.
- (2) If an education and care service has a Working Towards National Quality Standard rating for any quality area stated in the National Quality Standard but does not have a Significant Improvement Required rating for any quality area, the overall rating of the service is to be Working Towards National Quality Standard.

**61. Meeting National Quality Standard**

- (1) A Meeting National Quality Standard rating may be given for a quality area stated in the National Quality Standard if the education and care service meets the standards and relevant regulations for that quality area.
- (2) If an education and care service has a rating for each quality area stated in the National Quality Standard that is Meeting National Quality Standard or Exceeding National Quality Standard but does not satisfy the requirements of regulation 62 for an overall Exceeding National Quality Standard rating, the overall rating of the service is to be Meeting National Quality Standard.

**62. Exceeding National Quality Standard**

- (1) Subject to subregulation (2), an Exceeding National Quality Standard rating may be given for a quality area stated in the National Quality Standard if the education and care service exceeds the standards for that quality area and complies with the relevant regulations for that quality area.

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 3.2** Prescribed rating levels**r. 62.**

---

- (2) An Exceeding National Quality Standard rating may only be given for the educational program and practice quality area of the National Quality Standard for an education and care service that educates and cares for children who are in the year that is 2 years before grade 1 of school if the service either —
  - (a) provides a preschool program; or
  - (b) has a documented arrangement with an approved provider of another education and care service to provide a preschool program and informs parents of this arrangement.
- (3) The overall rating of an education and care service is to be Exceeding National Quality Standard if —
  - (a) the education and care service has an Exceeding National Quality Standard rating for all quality areas stated in the National Quality Standard; or
  - (b) the education and care service has —
    - (i) an Exceeding National Quality Standard rating for 4 or more quality areas stated in the National Quality Standard at least 2 of which are among the following quality areas —
      - (A) educational program and practice;
      - (B) relationships with children;
      - (C) collaborative partnerships with families and communities;
      - (D) leadership and service management; and
    - (ii) a Meeting National Quality Standard rating for each other quality area stated in the National Quality Standard.

***Education and Care Services National Regulations 2012***

Assessments and ratings

**Chapter 3**

Assessment

**Part 3.3****r. 63.****Part 3.3 — Assessment****Division 1 — Assessment****63. Assessing approved education and care services**

- (1) Subject to subregulation (3), for the purposes of assessing an approved education and care service under section 133(1) of the Law, the Regulatory Authority —
  - (a) must consider —
    - (i) the current quality improvement plan for the service; and
    - (ii) any rating assessment history of the service, including any records of previous rating assessments made under the Law; and
    - (iii) the service's history of compliance —
      - (A) with the Law as it applies in any participating jurisdiction in which the service operates; and
      - (B) in the period of 3 years preceding the scheme commencement day, with a former education and care services law of a participating jurisdiction in which the service operates or has operated; and
      - (C) with an education law of a participating jurisdiction in which the service operates or has operated; and
      - (D) with a children's services law of a participating jurisdiction in which the service operates or has operated; and
  - (b) must arrange for a site visit by an authorised officer —
    - (i) in the case of a centre-based service, of the education and care service premises; and

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 3.3** Assessment**r. 63.**

---

- (ii) in the case of a family day care service, of one or more approved family day care venues or family day care residences.
- (2) In addition to subregulation (1), the Regulatory Authority may consider the following —
  - (a) any relevant information disclosed to the Regulatory Authority by —
    - (i) a government department, public authority or local authority under section 271 of the Law; or
    - (ii) the Regulatory Authority of another participating jurisdiction under section 271 of the Law as applying in that jurisdiction or a person acting for that Authority; or
    - (iii) the relevant Commonwealth Department or a person acting for the relevant Commonwealth Department;
  - (b) any information available to the Regulatory Authority about any steps taken by the approved education and care service to rectify any matters identified during the rating assessment;
  - (c) information relating to any other quality assurance or registration process under an education law applicable to the approved education and care service;
  - (d) in the case of an education and care service that provides education and care to children in the year that is 2 years before grade 1 of school, whether the service facilitates access to a preschool program as set out in regulation 62(2).
- (3) This regulation does not apply to a reassessment of an education and care service or an aspect or element of an education and care service under section 138 or 139 of the Law.

## Notes:

1. See Division 2 of this Part.

**Education and Care Services National Regulations 2012**

Assessments and ratings

**Chapter 3**

Assessment

**Part 3.3****r. 64.**

---

2. This regulation differs from regulation 63 of the national regulations made by the Ministerial Council.

**64. Matters for determination of rating**

In determining a rating level under section 135 of the Law, the matters the Regulatory Authority may have regard to include the following —

- (a) any matters that may be considered under regulation 63; and
- (b) in the case of a reassessment and re-rating on application under section 139 of the Law, any information included in that application.

**65. Assessment and rating of new education and care services**

On being granted a service approval, an education and care service is rated as Provisional — Not Yet Assessed under the National Quality Framework.

Note: See section 133(2) of the Law.

**Division 2 — Reassessment****66. Application for reassessment**

An application under section 139 of the Law for a reassessment and re-rating of an approved education and care service must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) the nature of the reassessment sought, including whether —
  - (i) the application is for reassessment of the service; or

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 3.4** Review of ratings**r. 67.**

---

- (ii) the application is for reassessment of one or more aspects or elements of the service;
- (e) if the application is for reassessment of an aspect or element of the service, the particular aspects or elements and quality areas in the National Quality Standard for which reassessment is sought;
- (f) a statement setting out the reasons why reassessment is sought.

**67. Reassessment by Regulatory Authority**

For the purposes of the reassessment and re-rating of an approved education and care service or an aspect or element of an approved education and care service under section 138 or 139 of the Law, the Regulatory Authority —

- (a) may consider any information referred to in regulation 63 in relation to the service, including the current quality improvement plan for the service; and
- (b) may inspect the education and care service premises; and
- (c) may consider any changes to the education and care service since the last assessment.

**Part 3.4 — Review of ratings****Division 1 — Review of ratings by Regulatory Authority****68. Prescribed information for request for review of rating**

A request to the Regulatory Authority under section 141 of the Law for a review of rating levels must be accompanied by the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the request;



**Education and Care Services National Regulations 2012**

Assessments and ratings

**Chapter 3**

Review of ratings

**Part 3.4****r. 69.**

---

- (d) the quality areas stated in the National Quality Standard to which the grounds for review relate.

Note: Section 141(4)(b) of the Law requires that the request must set out the grounds on which a review is sought.

**Division 2 — Review of ratings by Ratings Review Panel****69. Application for further review by Ratings Review Panel**

An application under section 144 of the Law for a further review by a Ratings Review Panel of rating levels must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) a statement setting out —
  - (i) the ground on which the provider seeks review of the decision of the Regulatory Authority; and
  - (ii) the quality areas stated in the National Quality Standard to which the ground for further review relates.

Note: See section 145(2)(b) of the Law.

**70. Prescribed areas of expertise or expert knowledge of Ratings Review Panel pool**

For the purposes of section 147(3)(c) of the Law, the prescribed areas of expertise or expert knowledge are —

- (a) the assessment of quality in education and care services or other relevant services; and
- (b) best practice regulation.

Note: These areas are in addition to the areas prescribed in section 147(3) of the Law.

***Education and Care Services National Regulations 2012*****Chapter 3** Assessments and ratings**Part 3.5** Highest rating**r. 71.**

---

**Part 3.5 — Highest rating****71. Application or re-application for the highest rating**

An application under section 152 or a reapplication under section 159 of the Law for an approved education and care service to be assessed for the highest rating level must include the following information —

- (a) the name of the education and care service;
- (b) the service approval number;
- (c) the name and contact details of the contact person for the purposes of the application;
- (d) a statement and evidence demonstrating that the service meets the assessment criteria.

**Part 3.6 — Offences****72. Offences in relation to giving false or misleading statements about ratings**

- (1) The approved provider of an education and care service must not falsely represent the overall rating or a rating in respect of a quality area stated in the National Quality Standard given to the service under the Law.

Penalty: \$2000.

- (2) The approved provider must take reasonable steps to ensure that any person employed or engaged by the approved provider does not falsely represent the overall rating or a rating in respect of a quality area stated in the National Quality Standard given to the service under the Law.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1) or (2).

**Education and Care Services National Regulations 2012**  
Operational requirements      **Chapter 4**

**r. 72.**

---

## **Chapter 4 — Operational requirements**

This Chapter contains requirements for operating an education and care service. This Chapter is relevant for all services and is aligned with the National Quality Standard.

**Part 4.1** sets out requirements for an educational program and practice for a service. The regulations in this Part are relevant to quality area 1 of the National Standard.

**Part 4.2** sets out requirements for services relating to children's health and safety. The regulations in this Part are relevant to quality area 2 of the National Standard.

*Division 1* sets out requirements to be put in place for the health, safety and wellbeing of children.

*Division 2* sets out the requirements for policies and procedures relating to incidents, injuries, trauma and illness.

*Division 3* sets out requirements for a medical conditions policy and medication procedures.

*Division 4* sets out matters relating to the administration of medication.

*Division 5* sets out matters relating to emergencies and communication.

*Division 6* sets out requirements for collection of children from premises and excursions.

**Part 4.3** sets out the physical environment requirements for services. These requirements may differ depending on whether the service is a centre-based service or a family day care service. The regulations in this Part are relevant to quality area 3 of the National Standard.

*Division 1* sets out the requirements for premises for both centre-based services and family day care services.

*Division 2* sets out the additional requirements for centre-based services.

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.1** Educational program and practice**r. 73.**

---

*Division 3* sets out the additional requirements for family day care services.

**Part 4.4** sets out staffing requirements for education and care services, including minimum numbers of educators, qualification requirements, requirements for early childhood teachers and family day care educator assistants and staff and educator records and registers. The regulations in this Part are relevant to quality area 4 of the National Standard.

**Part 4.5** sets out provisions relating to relationships between children and educators. The regulations in this Part are relevant to quality area 5 of the National Standard.

**Part 4.6** sets out a requirement for services to have collaborative relationships with families. The regulations in this Part are relevant to quality area 6 of the National Standard.

**Part 4.7** sets out matters relating to management and leadership in services. The regulations in this Part are relevant to quality area 7 of the National Standard.

*Division 1* sets out matters relating to the management of services.

*Division 2* sets out matters relating to policies and procedures for services.

*Division 3* sets out information and record-keeping requirements.

**Part 4.1 — Educational program and practice****73. Educational program**

- (1) This Part applies in relation to the program (the *educational program*) that is required to be delivered under section 168 of the Law to a child being educated and cared for by an education and care service.
- (2) An educational program is to contribute to the following outcomes for each child —
  - (a) the child will have a strong sense of identity;

**Education and Care Services National Regulations 2012**

Operational requirements **Chapter 4**  
Educational program and practice **Part 4.1**

**r. 74.**

- (b) the child will be connected with and contribute to his or her world;
- (c) the child will have a strong sense of wellbeing;
- (d) the child will be a confident and involved learner;
- (e) the child will be an effective communicator.

**74. Documenting of child assessments or evaluations for delivery of educational program**

- (1) The approved provider of the education and care service must ensure that, for the purposes of the educational program, the following are documented —
  - (a) for a child preschool age or under —
    - (i) assessments of the child's developmental needs, interests, experiences and participation in the educational program; and
    - (ii) assessments of the child's progress against the outcomes of the educational program; and
  - (b) for a child over preschool age, evaluations of the child's wellbeing, development and learning.
- (2) In preparing the documentation, the approved provider must —
  - (a) consider —
    - (i) the period of time that the child is being educated and cared for by the service; and
    - (ii) how the documentation will be used by the educators at the service; and
  - (b) prepare the documentation in a way that is readily understandable by the educators at the service and the parents of the child.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.1** Educational program and practice**r. 75.**

---

**75. Information about educational program to be kept available**

The approved provider of an education and care service must ensure that —

- (a) information about the contents and operation of the educational program for the service is displayed at the education and care service premises at a place accessible to parents of children being educated and cared for by the service; and
- (b) a copy of the educational program is available at the following places for inspection on request —
  - (i) in the case of a centre-based service, at the education and care service premises;
  - (ii) in the case of a family day care service, at each family day care residence or family day care venue.

Note: A compliance direction may be issued for failure to comply with this regulation.

**76. Information about educational program to be given to parents**

The approved provider of an education and care service must ensure that a parent of a child being educated and cared for by the service is provided with the following information on request —

- (a) information about the content and operation of the educational program so far as it relates to that child;
- (b) information about the child's participation in the program;
- (c) a copy of the documents kept under regulation 74 in respect of the child.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 77.****Part 4.2 — Children's health and safety****Division 1 — Health, safety and wellbeing of children****77. Health, hygiene and safe food practices**

- (1) The approved provider of an education and care service must ensure that the nominated supervisor and staff members of, and volunteers at, the service implement —

- (a) adequate health and hygiene practices; and
- (b) safe practices for handling, preparing and storing food —

to minimise risks to children being educated and cared for by the service.

Penalty: \$2000.

- (2) The nominated supervisor of an education and care service must implement, and ensure that all staff members of, and volunteers at, the service implement —

- (a) adequate health and hygiene practices; and
- (b) safe practices for handling, preparing and storing food —

to minimise risks to children being educated and cared for by the service.

Penalty: \$2000.

- (3) A family day care educator must implement —

- (a) adequate health and hygiene practices; and
- (b) safe practices for handling, preparing and storing food —

to minimise risks to children being educated and cared for by the educator as part of a family day care service.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 78.**

---

**78. Food and beverages**

- (1) The approved provider of an education and care service must ensure that children being educated and cared for by the service —
- (a) have access to safe drinking water at all times; and
  - (b) are offered food and beverages appropriate to the needs of each child on a regular basis throughout the day.

Penalty: \$2000.

- (2) The nominated supervisor of an education and care service must ensure that children being educated and cared for by the service —
- (a) have access to safe drinking water at all times; and
  - (b) are offered food and beverages on a regular basis throughout the day.

Penalty: \$2000.

- (3) A family day care educator must ensure that children being educated and cared for by the educator as part of a family day care service —
- (a) have access to safe drinking water at all times; and
  - (b) are offered food and beverages on a regular basis throughout the day.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**79. Service providing food and beverages**

- (1) The approved provider of an education and care service that provides food or a beverage to children being educated and cared for by the service must ensure that —
- (a) the food or beverage provided is nutritious and adequate in quantity; and



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 79.**

---

- (b) the food or beverage provided is chosen having regard to the dietary requirements of individual children taking into account —

- (i) each child's growth and development needs; and
  - (ii) any specific cultural, religious or health requirements.

Penalty: \$2000.

- (2) The nominated supervisor of an education and care service that provides food or a beverage to children being educated and cared for by the service must ensure that —

- (a) the food or beverage provided is nutritious and adequate in quantity; and
  - (b) the food or beverage provided is chosen having regard to the dietary requirements of individual children taking into account —
    - (i) each child's growth and development needs; and
    - (ii) any specific cultural, religious or health requirements.

Penalty: \$2000.

- (3) A family day care educator who provides food or a beverage to children being educated and cared for by the educator as part of a family day care service must ensure that —

- (a) the food or beverage provided is nutritious and adequate in quantity; and
  - (b) the food or beverage provided is chosen having regard to the dietary requirements of individual children taking into account —
    - (i) each child's growth and development needs; and
    - (ii) any specific cultural, religious or health requirements.

Penalty: \$2000.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 80.**

---

- (4) To avoid doubt, this regulation does not apply to food or a beverage provided by a parent or family member for consumption by the child.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**80. Weekly menu**

- (1) The approved provider of an education and care service that provides food and beverages (other than water) to children being educated and cared for by the service must ensure that a weekly menu —
- (a) is displayed at a place at the education and care service premises accessible to parents of children being educated and cared for by the service; and
  - (b) accurately describes the food and beverages to be provided by the service each day.

Penalty: \$1000.

- (2) The nominated supervisor of an education and care service that provides food and beverages (other than water) to children being educated and cared for by the service must ensure that a weekly menu —
- (a) is displayed at a place at the education and care service premises accessible to parents of children being educated and cared for by the service; and
  - (b) accurately describes the food and beverages to be provided by the service each day.

Penalty: \$1000.

- (3) A family day care educator who provides food and beverages (other than water) to children being educated and cared for by the educator as part of a family day care service must ensure that a weekly menu —
- (a) is displayed at a place at the family day care residence or approved family day care venue accessible to parents of

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 81.**

---

children being educated and cared for by the service;  
and

- (b) accurately describes the food and beverages to be provided by the family day care educator each day.

Penalty: \$1000.

- (4) To avoid doubt, this regulation does not apply to food and beverages provided by a parent or family member for consumption by the child.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**81. Sleep and rest**

- (1) The approved provider of an education and care service must take reasonable steps to ensure that the needs for sleep and rest of children being educated and cared for by the service are met, having regard to the ages, development stages and individual needs of the children.

Penalty: \$1000.

- (2) The nominated supervisor of an education and care service must take reasonable steps to ensure that the needs for sleep and rest of children being educated and cared for by the service are met, having regard to the ages, development stages and individual needs of the children.

Penalty: \$1000.

- (3) A family day care educator must take reasonable steps to ensure that the needs for sleep and rest of children being educated and cared for by the educator as part of a family day care service are met, having regard to the ages, development stages and individual needs of the children.

Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 82.**

---

**82. Tobacco, drug and alcohol-free environment**

- (1) The approved provider of an education and care service must ensure that children being educated and cared for by the service are provided with an environment that is free from the use of tobacco, illicit drugs and alcohol.

Penalty: \$2000.

- (2) A family day care educator must ensure that children being educated and cared for by the educator as part of a family day care service are provided with an environment that is free from the use of tobacco, illicit drugs and alcohol.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**83. Staff members and family day care educators not to be affected by alcohol or drugs**

- (1) The approved provider of an education and care service must ensure that the nominated supervisor or a staff member of, or volunteer at, the service is not affected by alcohol or drugs (including prescription medication) so as to impair his or her capacity to supervise or provide education and care to children being educated and cared for by the service.

Penalty: \$2000.

- (2) The nominated supervisor of an education and care service must not, while educating and caring for children for the service —
- (a) consume alcohol; or
  - (b) be affected by alcohol or drugs (including prescription medication) so as to impair his or her capacity to supervise or provide education and care to the children.

Penalty: \$2000.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 84.**

- (3) A family day care educator must not, while providing education and care for children as part of a family day care service —
- (a) consume alcohol; or
  - (b) be affected by alcohol or drugs (including prescription medication) so as to impair his or her capacity to provide education and care to the children.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**84. Awareness of child protection law**

The approved provider of an education and care service must ensure that the nominated supervisor and staff members at the service who work with children are advised of —

- (a) the existence and application of the current child protection law; and
- (b) any obligations that they may have under that law.

Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 2 – Incidents, injury, trauma and illness****85. Incident, injury, trauma and illness policies and procedures**

The incident, injury, trauma and illness policies and procedures of an education and care service required under regulation 168 must include procedures to be followed by nominated supervisors and staff members of, and volunteers at, the service in the event that a child —

- (a) is injured; or
- (b) becomes ill; or
- (c) suffers a trauma.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 86.**

---

**86. Notification to parents of incident, injury, trauma and illness**

The approved provider of an education and care service must ensure that a parent of a child being educated and cared for by the service is notified as soon as practicable, but not later than 24 hours after the occurrence, if the child is involved in any incident, injury, trauma or illness while the child is being educated and cared for by the education and care service.

Penalty: \$2000.

**87. Incident, injury, trauma and illness record**

- (1) The approved provider of an education and care service must ensure that an incident, injury, trauma and illness record is kept in accordance with this regulation.
- (2) A family day care educator must keep an incident, injury, trauma and illness record in accordance with this regulation.
- (3) The incident, injury, trauma and illness record must include —
  - (a) details of any incident in relation to a child or injury received by a child or trauma to which a child has been subjected while being educated and cared for by the education and care service or the family day care educator, including —
    - (i) the name and age of the child; and
    - (ii) the circumstances leading to the incident, injury or trauma; and
    - (iii) the time and date the incident occurred, the injury was received or the child was subjected to the trauma;
  - (b) details of any illness which becomes apparent while the child is being educated and cared for by the education and care service or the family day care educator including —
    - (i) the name and age of the child; and

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 87.**

---

- (ii) the relevant circumstances surrounding the child becoming ill and any apparent symptoms; and
    - (iii) the time and date of the apparent onset of the illness;
  - (c) details of the action taken by the education and care service or family day care educator in relation to any incident, injury, trauma or illness which a child has suffered while being educated and cared for by the education and care service or family day care educator, including —
    - (i) any medication administered or first aid provided; and
    - (ii) any medical personnel contacted;
  - (d) details of any person who witnessed the incident, injury or trauma;
  - (e) the name of any person —
    - (i) whom the education and care service notified or attempted to notify, of any incident, injury, trauma or illness which a child has suffered while being educated and cared for by the education and care service or family day care educator; and
    - (ii) the time and date of the notifications or attempted notifications;
  - (f) the name and signature of the person making an entry in the record, and the time and date that the entry was made.
- (4) The information referred to in subregulation (3) must be included in the incident, injury, trauma and illness record as soon as practicable, but not later than 24 hours after the incident, injury or trauma, or the onset of the illness.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 88.**

---

**88. Infectious diseases**

- (1) If there is an occurrence of an infectious disease at an education and care service, the approved provider of the service must ensure that reasonable steps are taken to prevent the spread of the infectious disease at the service.

Penalty: \$2000.

- (2) If there is an occurrence of an infectious disease at a centre-based service, the approved provider of the service must ensure that a parent or an authorised emergency contact of each child being educated and cared for by the service is notified of the occurrence as soon as practicable.

Penalty: \$2000.

- (3) If there is an occurrence of an infectious disease at a family day care residence or approved family day care venue, the approved provider of the family day care service must ensure that a parent or an authorised emergency contact of each child being educated and cared for at the residence or venue as part of the service is notified of the occurrence as soon as practicable.

Penalty: \$2000.

**89. First aid kits**

- (1) The approved provider of an education and care service must ensure that first aid kits are kept in accordance with this subregulation, wherever the service is providing education and care to children —

- (a) an appropriate number of first aid kits must be kept having regard to the number of children being educated and cared for by the service; and
- (b) the first aid kits must be suitably equipped; and
- (c) the first aid kits must be easily recognisable and readily accessible to adults, having regard to the design of the education and care service premises.

Penalty: \$2000.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 90.**

- (2) A family day care educator must keep a first aid kit that is suitably equipped, easily recognisable and readily accessible to adults wherever the educator is educating and caring for children as part of a family day care service.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**Division 3 — Medical conditions policy****90. Medical conditions policy**

- (1) The medical conditions policy of the education and care service must set out practices in relation to the following —
- (a) the management of medical conditions, including asthma, diabetes or a diagnosis that a child is at risk of anaphylaxis;
  - (b) informing the nominated supervisor and staff members of, and volunteers at, the service of practices in relation to managing those medical conditions;
  - (c) the requirements arising if a child enrolled at the education and care service has a specific health care need, allergy or relevant medical condition, including —
    - (i) requiring a parent of the child to provide a medical management plan for the child; and
    - (ii) requiring the medical management plan to be followed in the event of an incident relating to the child's specific health care need, allergy or relevant medical condition; and
    - (iii) requiring the development of a risk-minimisation plan in consultation with the parents of a child —
      - (A) to ensure that the risks relating to the child's specific health care need, allergy or relevant medical condition are assessed and minimised; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 90.**

---

- (B) if relevant, to ensure that practices and procedures in relation to the safe handling, preparation, consumption and service of food are developed and implemented; and
  - (C) if relevant, to ensure that practices and procedures to ensure that the parents are notified of any known allergens that pose a risk to a child and strategies for minimising the risk are developed and implemented; and
  - (D) to ensure that practices and procedures ensuring that all staff members and volunteers can identify the child, the child's medical management plan and the location of the child's medication are developed and implemented; and
  - (E) if relevant, to ensure that practices and procedures ensuring that the child does not attend the service without medication prescribed by the child's medical practitioner in relation to the child's specific health care need, allergy or relevant medical condition are developed and implemented; and
- (iv) requiring the development of a communications plan to ensure that —
- (A) relevant staff members and volunteers are informed about the medical conditions policy and the medical management plan and risk minimisation plan for the child; and
  - (B) a child's parent can communicate any changes to the medical management plan and risk minimisation plan for the

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 91.**

child, setting out how that  
communication can occur.

- (2) The medical conditions policy of the education and care service must set out practices in relation to self-administration of medication by children over preschool age if the service permits that self-administration.
- (3) In subregulation (2), the practices must include any practices relating to recording in the medication record for a child of notifications from the child that medication has been self-administered.

**91. Medical conditions policy to be provided to parents**

The approved provider of an education and care service must ensure that a copy of the medical conditions policy document is provided to the parent of a child enrolled at an education and care service if the provider is aware that the child has a specific health care need, allergy or other relevant medical condition.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 4 — Administration of medication****92. Medication record**

- (1) The approved provider of an education and care service must ensure that a medication record is kept that includes the details set out in subregulation (3) for each child to whom medication is or is to be administered by the service.
- (2) A family day care educator must keep a medication record that includes the details set out in subregulation (3) for each child being educated and cared for by the educator as part of a family day care service to whom medication is or is to be administered.
- (3) The details to be recorded are —
  - (a) the name of the child;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 93.**

---

- (b) the authorisation to administer medication (including, if applicable, self-administration), signed by a parent or a person named in the child's enrolment record as authorised to consent to administration of medication;
- (c) the name of the medication to be administered;
- (d) the time and date the medication was last administered;
- (e) the time and date, or the circumstances under which, the medication should be next administered;
- (f) the dosage of the medication to be administered;
- (g) the manner in which the medication is to be administered;
- (h) if the medication is administered to the child —
  - (i) the dosage that was administered; and
  - (ii) the manner in which the medication was administered; and
  - (iii) the time and date the medication was administered; and
  - (iv) the name and signature of the person who administered the medication; and
  - (v) if another person is required under regulation 95 to check the dosage and administration, the name and signature of that person.

**93. Administration of medication**

- (1) The approved provider of an education and care service must ensure that medication is not administered to a child being educated and cared for by the service unless —
  - (a) that administration is authorised; and
  - (b) the medication is administered in accordance with regulation 95 or 96.

Penalty: \$2000.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 93.**

---

- (2) The approved provider of an education and care service must ensure that written notice is given to a parent or other family member of a child as soon as practicable, if medication is administered to the child under an authorisation referred to in subregulation (5)(b).

Penalty: \$1000.

- (3) The nominated supervisor of an education and care service must ensure that medication is not administered to a child being educated and cared for by the service unless —

- (a) that administration is authorised; and
- (b) the medication is administered in accordance with regulation 95 or 96.

Penalty: \$2000.

- (4) A family day care educator must ensure that medication is not administered to a child being educated and cared for by the educator as part of a family day care service unless —

- (a) that administration is authorised; and
- (b) the medication is administered in accordance with regulation 95 or 96.

Penalty: \$2000.

- (5) In this regulation the administration of medication to a child is authorised if an authorisation to administer the medication —

- (a) is recorded in the medication record for that child under regulation 92; or
- (b) in the case of an emergency, is given verbally by —
  - (i) a parent or a person named in the child's enrolment record as authorised to consent to administration of medication; or
  - (ii) if a parent or person named in the enrolment record cannot reasonably be contacted in the circumstances, a registered medical practitioner or an emergency service.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 94.**

---

**94. Exception to authorisation requirement — anaphylaxis or asthma emergency**

- (1) Despite regulation 93, medication may be administered to a child without an authorisation in case of an anaphylaxis or asthma emergency.
- (2) If medication is administered under this regulation, the approved provider or nominated supervisor of the education and care service or family day care educator must ensure that the following are notified as soon as practicable —
  - (a) a parent of the child;
  - (b) emergency services.

**95. Procedure for administration of medication**

Subject to regulation 96, if medication is administered to a child being educated and cared for by an education and care service —

- (a) the medication must be administered —
  - (i) if the medication has been prescribed by a registered medical practitioner, from its original container, bearing the original label with the name of the child to whom the medication is to be administered, and before the expiry or use by date; or
  - (ii) from its original container, bearing the original label and instructions and before the expiry or use by date; and
- (b) the medication must be administered in accordance with any instructions —
  - (i) attached to the medication; or
  - (ii) any written or verbal instructions provided by a registered medical practitioner; and

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 96.**

- (c) except in the case of a family day care service or an education and care service that is permitted to have only 1 educator to educate and care for children, the following must be checked by a person other than the person administering the medication —
  - (i) the dosage of the medication to be administered;
  - (ii) the identity of the child to whom the medication is to be administered.

**96. Self-administration of medication**

The approved provider of an education and care service may permit a child over preschool age to self-administer medication if —

- (a) an authorisation for the child to self-administer medication is recorded in the medication record for the child under regulation 92; and
- (b) the medical conditions policy of the service includes practices for self-administration of medication.

**Division 5 — Emergencies and communication****97. Emergency and evacuation procedures**

- (1) The emergency and evacuation procedures required under regulation 168 must set out —
  - (a) instructions for what must be done in the event of an emergency; and
  - (b) an emergency and evacuation floor plan.
- (2) For the purposes of preparing the emergency and evacuation procedures, the approved provider of an education and care service must ensure that a risk assessment is conducted to identify potential emergencies that are relevant to the service.

Penalty: \$2000.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 98.**

---

- (3) The approved provider of an education and care service must ensure that —
- (a) the emergency and evacuation procedures are rehearsed every 3 months that the service is operating, by the nominated supervisor, staff members and volunteers and children being educated and cared for by the service; and
  - (b) the rehearsals of the emergency and evacuation procedures are documented.

Penalty: \$2000.

- (4) The approved provider of an education and care service must ensure that a copy of the emergency and evacuation floor plan and instructions are displayed in a prominent position near each exit at the education and care service premises, including a family day care residence and approved family day care venue.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with subregulation (2), (3) or (4).

**98. Telephone or other communication equipment**

The approved provider of an education and care service must ensure that, when educating or caring for children as part of the service, the nominated supervisor and staff members of the service have ready access to an operating telephone or other similar means of communication to enable immediate communication to and from parents and emergency services.

Penalty: \$1000.

Example: Fixed-line telephone, mobile phone, satellite phone, 2-way radio, video conferencing equipment.

Note: A compliance direction may be issued for failure to comply with this regulation.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 99.****Division 6 — Collection of children from premises and excursions****99. Children leaving the education and care service premises**

Notes:

- 1 Regulation 99 of the national regulations made by the Ministerial Council does not apply as a law of WA.
- 2 For a provision reflecting regulation 99 of the national regulations made by the Ministerial Council see section 165A of the Law as applying in Western Australia.

**100. Risk assessment must be conducted before excursion**

- (1) The approved provider of an education and care service must ensure a risk assessment is carried out in accordance with regulation 101 before an authorisation is sought under regulation 102 for an excursion.

Penalty: \$2000.

- (2) The nominated supervisor of an education and care service must ensure a risk assessment is carried out in accordance with regulation 101 before an authorisation is sought under regulation 102 for an excursion.

Penalty: \$2000.

- (3) A family day care educator must carry out a risk assessment in accordance with regulation 101 before an authorisation is sought under regulation 102 for an excursion.

Penalty: \$2000.

- (4) A risk assessment is not required under this regulation for an excursion if —

- (a) the excursion is a regular outing; and
- (b) a risk assessment has been conducted for the excursion.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.2** Children's health and safety**r. 101.**

---

**101. Conduct of risk assessment for excursion**

- (1) A risk assessment for an excursion must —
- (a) identify and assess risks that the excursion may pose to the safety, health or wellbeing of any child being taken on the excursion; and
  - (b) specify how the identified risks will be managed and minimised.
- (2) Without limiting subregulation (1), a risk assessment must consider —
- (a) the proposed route and destination for the excursion; and
  - (b) any water hazards; and
  - (c) any risks associated with water-based activities; and
  - (d) the transport to and from the proposed destination for the excursion; and
  - (e) the number of adults and children involved in the excursion; and
  - (f) given the risks posed by the excursion, the number of educators or other responsible adults that is appropriate to provide supervision and whether any adults with specialised skills are required; and

Example: Specialised skills could include life-saving skills.

- (g) the proposed activities; and
- (h) the proposed duration of the excursion; and
- (i) the items that should be taken on the excursion.

Example: A mobile phone and a list of emergency contact numbers for children on the excursion.

**102. Authorisation for excursions**

- (1) The approved provider of an education and care service must ensure that a child being educated and cared for by the service is not taken outside the education and care service premises on an

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Children's health and safety

**Part 4.2****r. 102.**

---

excursion unless written authorisation has been provided under subregulation (4).

Penalty: \$1000.

- (2) The nominated supervisor of an education and care service must ensure that a child being educated and cared for by the service is not taken outside the education and care service premises on an excursion unless written authorisation has been provided under subregulation (4).

Penalty: \$1000.

- (3) A family day care educator must ensure that a child who is being educated and cared for by the educator as part of a family day care service is not taken outside the residence or approved family day care venue on an excursion unless written authorisation has been provided under subregulation (4).

Penalty: \$1000.

- (4) The authorisation must be given by a parent or other person named in the child's enrolment record as having authority to authorise the taking of the child outside the education and care service premises by an educator and must state —

- (a) the child's name; and
- (b) the reason the child is to be taken outside the premises; and
- (c) the date the child is to be taken on the excursion (unless the authorisation is for a regular outing); and
- (d) a description of the proposed destination for the excursion; and
- (e) the method of transport to be used for the excursion; and
- (f) the proposed activities to be undertaken by the child during the excursion; and
- (g) the period the child will be away from the premises; and
- (h) the anticipated number of children likely to be attending the excursion; and

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.3** Physical environment**r. 103.**

---

- (i) the anticipated ratio of educators attending the excursion to the anticipated number of children attending the excursion; and
  - (j) the anticipated number of staff members and any other adults who will accompany and supervise the children on the excursion; and
  - (k) that a risk assessment has been prepared and is available at the service.
- (5) If the excursion is a regular outing, the authorisation is only required to be obtained once in a 12 month period.

**Part 4.3 — Physical environment****Division 1 — Centre-based services and family day care services****103. Premises, furniture and equipment to be safe, clean and in good repair**

- (1) The approved provider of an education and care service must ensure that the education and care service premises and all equipment and furniture used in providing the education and care service are safe, clean and in good repair.

Penalty: \$2000.

- (2) This regulation does not apply to a part of a family day care residence that is not used to provide a family day care service.

Note: A compliance direction may be issued for failure to comply with this regulation.

**104. Fencing**

- (1) The approved provider of an education and care service must ensure that any outdoor space used by children at the education and care service premises is enclosed by a fence or barrier that is of a height and design that children preschool age or under cannot go through, over or under it.

Penalty: \$2000.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Physical environment

**Part 4.3****r. 105.**

---

- (2) This regulation does not apply to a centre-based service that primarily provides education and care to children over preschool age.

Note: A compliance direction may be issued for failure to comply with this regulation.

**105. Furniture, materials and equipment**

The approved provider of an education and care service must ensure that each child being educated and cared for by the education and care service has access to sufficient furniture, materials and developmentally appropriate equipment suitable for the education and care of that child.

Note: A compliance direction may be issued for failure to comply with this regulation.

**106. Laundry and hygiene facilities**

- (1) The approved provider of an education and care service must ensure that the service has —

- (a) laundry facilities or access to laundry facilities; or
- (b) other arrangements for dealing with soiled clothing, nappies and linen, including hygienic facilities for storage prior to their disposal or laundering —

that are adequate and appropriate for the needs of the service.

- (2) The approved provider of the service must ensure that laundry and hygienic facilities are located and maintained in a way that does not pose a risk to children.

Note: A compliance direction may be issued for failure to comply with subregulation (1) or (2).

**107. Space requirements — indoor space**

- (1) This regulation does not apply in respect of a family day care residence.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.3** Physical environment**r. 108.**

---

- (2) The approved provider of an education and care service must ensure that, for each child being educated and cared for by the service, the education and care service premises has at least 3.25 square metres of unencumbered indoor space.  
Penalty: \$2000.
- (3) In calculating the area of unencumbered indoor space —
- (a) the following areas are to be excluded —
    - (i) any passageway or thoroughfare (including door swings);
    - (ii) any toilet and hygiene facilities;
    - (iii) any nappy changing area or area for preparing bottles;
    - (iv) any area permanently set aside for the use or storage of cots;
    - (v) any area permanently set aside for storage;
    - (vi) any area or room for staff or administration;
    - (vii) any other space that is not suitable for children;
  - (b) the area of a kitchen is to be excluded, unless the kitchen is primarily to be used by children as part of an educational program provided by the service.
- (4) The area of a verandah may be included in calculating the area of indoor space only with the written approval of the Regulatory Authority.
- (5) A verandah that is included in calculating the area of outdoor space cannot be included in calculating the area of indoor space.

Note: A compliance direction may be issued for failure to comply with subregulation (2).

**108. Space requirements — outdoor space**

- (1) This regulation does not apply in respect of a family day care residence.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Physical environment

**Part 4.3****r. 109.**

- 
- (2) The approved provider of an education and care service must ensure that, for each child being educated and cared for by the service, the education and care service premises has at least 7 square metres of unencumbered outdoor space.  
Penalty: \$2000.
- (3) In calculating the area of unencumbered outdoor space required, the following areas are to be excluded —
- (a) any pathway or thoroughfare, except where used by children as part of the education and care program;
  - (b) any car parking area;
  - (c) any storage shed or other storage area;
  - (d) any other space that is not suitable for children.
- (4) A verandah that is included in calculating the area of indoor space cannot be included in calculating the area of outdoor space.
- (5) An area of unencumbered indoor space may be included in calculating the outdoor space of a service that provides education and care to children over preschool age if —
- (a) the Regulatory Authority has given written approval; and
  - (b) that indoor space has not been included in calculating the indoor space under regulation 107.

Note: A compliance direction may be issued for failure to comply with subregulation (2).

**109. Toilet and hygiene facilities**

The approved provider of an education and care service must ensure that —

- (a) adequate, developmentally and age-appropriate toilet, washing and drying facilities are provided for use by children being educated and cared for by the service; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.3** Physical environment**r. 110.**

---

- (b) the location and design of the toilet, washing and drying facilities enable safe use and convenient access by the children.

**110. Ventilation and natural light**

The approved provider of an education and care service must ensure that the indoor spaces used by children at the education and care service premises —

- (a) are well ventilated; and
- (b) have adequate natural light; and
- (c) are maintained at a temperature that ensures the safety and wellbeing of children.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 2 — Additional requirements for centre-based services****111. Administrative space**

The approved provider of a centre-based service must ensure that an adequate area or areas are available at the education and care service premises for the purposes of —

- (a) conducting the administrative functions of the service; and
- (b) consulting with parents of children; and
- (c) conducting private conversations.

Note: A compliance direction may be issued for failure to comply with this regulation.

**112. Nappy change facilities**

- (1) This regulation applies if a centre-based service educates and cares for children who wear nappies.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Physical environment

**Part 4.3****r. 113.**

- 
- (2) The approved provider of the service must ensure that adequate and appropriate hygienic facilities are provided for nappy changing.
- (3) Without limiting subregulation (2), the approved provider of the service must ensure that the following are provided —
- (a) if any of the children are under 3 years of age, at least 1 properly constructed nappy changing bench; and
  - (b) hand cleansing facilities for adults in the immediate vicinity of the nappy change area.

Penalty: \$1000.

- (4) The approved provider of the service must ensure that nappy change facilities are designed, located and maintained in a way that prevents unsupervised access by children.

Note: A compliance direction may be issued for failure to comply with subregulation (3).

**113. Outdoor space — natural environment**

The approved provider of a centre-based service must ensure that the outdoor spaces provided at the education and care service premises allow children to explore and experience the natural environment.

Example: The use of natural features such as trees, sand and natural vegetation.

Note: A compliance direction may be issued for failure to comply with this regulation.

**114. Outdoor space — shade**

The approved provider of a centre-based service must ensure that outdoor spaces provided at the education and care service premises include adequate shaded areas to protect children from overexposure to ultraviolet radiation from the sun.

Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with this regulation.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.3** Physical environment**r. 115.**

---

**115. Premises designed to facilitate supervision**

The approved provider of a centre-based service must ensure that the education and care service premises (including toilets and nappy change facilities) are designed and maintained in a way that facilitates supervision of children at all times that they are being educated and cared for by the service, having regard to the need to maintain the rights and dignity of the children.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 3 — Additional provisions for family day care services****116. Assessments of family day care residences and approved family day care venues**

- (1) The approved provider of a family day care service must conduct an assessment (including a risk assessment) of each residence and approved family day care venue of the service —
  - (a) before education and care is provided to children at the residence or venue as part of the service; and
  - (b) at least annually —

to ensure that the health, safety and wellbeing of children being educated and cared for by the service are protected.

Penalty: \$2000.

- (2) The following matters must be considered as part of an assessment —
  - (a) the matters relating to family day care services in Division 1 and regulation 117;
  - (b) the suitability of the residence (and areas within the residence) or venue according to the number, ages and abilities of children attending, or likely to attend, the service at the residence or venue;

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Physical environment

**Part 4.3****r. 117.**

- (c) the suitability of nappy change arrangements for children attending, or likely to attend, the service at the residence or venue, who wear nappies;
  - (d) the existence of any water hazards, water features or swimming pool at or near the residence or venue;
  - (e) the risk posed by any animals at the residence or venue.
- (3) The approved provider of a family day care service must require each family day care educator educating and caring for children at a residence or approved family day care venue as part of the service to advise the provider of —
  - (a) any proposed renovations to the residence or venue; and
  - (b) any changes relating to the residence or venue affecting any of the matters set out in subregulation (2); and
  - (c) any other changes to the residence or venue that will affect the education and care provided to children at the service.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**117. Glass**

- (1) The approved provider of a family day care service must ensure that any glazed area of a residence or approved family day care venue of the service complies with subregulation (2) if the area —
  - (a) is accessible to children; and
  - (b) is 0.75 metres or less above floor level.
- (2) The glazed area must be —
  - (a) glazed with safety glass, if the Building Code of Australia requires this; or
  - (b) in any other case —
    - (i) treated with a product that prevents glass from shattering if broken; or

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 118.**

---

- (ii) guarded by barriers that prevent a child from striking or falling against the glass.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Part 4.4 — Staffing arrangements****Division 1 — Educational leader****118. Educational leader**

The approved provider of an education and care service must designate, in writing, a suitably qualified and experienced educator, co-ordinator or other individual as educational leader at the service to lead the development and implementation of educational programs in the service.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 2 — Age and supervision requirements****119. Family day care educator and family day care educator assistant to be at least 18 years old**

The approved provider of a family day care service must ensure that any family day care educator and any family day care educator assistant engaged by or registered with the service has attained the age of 18 years.

Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with this regulation.

**120. Educators who are under 18 to be supervised**

The approved provider of a centre-based service must ensure that any educator at the service who is under 18 years of age —

- (a) does not work alone at the service; and

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 121.**

- (b) is adequately supervised at all times by an educator who has attained the age of 18 years.

Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with this regulation.

**Division 3 — Minimum number of educators required****121. Application of Division 3**

- (1) This Division prescribes the minimum number of educators required to educate and care for children at an education and care service for the purposes of section 169(1) and (3) of the Law.
- (2) Division 4 sets out the minimum qualifications for educators and Division 5 sets out how many educators are to be early childhood teachers.

Note: Chapter 7 contains provisions that affect the operation of this Division in relation to particular jurisdictions.

**122. Educators must be working directly with children to be included in ratios**

An educator cannot be included in calculating the educator to child ratio of a centre-based service unless the educator is working directly with children at the service.

**123. Educator to child ratios — centre-based services**

- (1) The minimum number of educators required to educate and care for children at a centre-based service is to be calculated in accordance with the following ratios —
- (a) for children from birth to 24 months of age —  
1 educator to 4 children;
- (b) for children over 24 months and less than 36 months of age — 1 educator to 5 children;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 124.**

---

- (c) for children aged 36 months of age or over (not including children over preschool age) —
    - (i) for all participating jurisdictions other than Western Australia — 1 educator to 11 children;
    - (ii) for Western Australia — 1 educator to 10 children;
  - (d) for children over preschool age in a jurisdiction, the relevant ratio (if any) set out in Chapter 7 for that jurisdiction.
- (2) If children being educated and cared for at a centre-based service are of mixed ages the minimum number of educators for the children must meet the requirements of subregulation (1) at all times.
- (3) If an early childhood teacher is required under Division 5 to be in attendance at a centre-based service, subject to regulation 122 that teacher is counted as an educator at the service for the purposes of this regulation.
- (4) If a centre-based service is required under regulation 130 or 131 to have access to an early childhood teacher for a period, subject to regulation 122 that teacher is counted as an educator at the service for the purposes of this regulation.

## Notes:

- 1 This regulation differs from regulation 123 of the national regulations made by the Ministerial Council.
- 2 For other WA specific provisions, see regulations 372, 374 and 374A.

**124. Number of children who can be educated and cared for — family day care educator**

- (1) A family day care educator must not educate and care for more than 7 children at a family day care residence or approved family day care venue at any one time.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 124.**

---

- (2) In determining the number of children who can be educated and cared for by a family day care educator for the purposes of subregulation (1) —
- (a) no more than 4 can be preschool age or under; and
  - (b) if the children are being educated and cared for at a residence, the educator's own children and any other children at the residence are to be taken into account if —
    - (i) those children are under 13 years of age; and
    - (ii) there is no other adult present and caring for the children.
- (3) No more than 7 children can be educated and cared for as part of a family day care service at a family day care residence or an approved family day care venue at any one time.
- (4) Subregulation (3) does not apply to children visiting a family day care residence or an approved family day care venue as part of an excursion.
- Note: A visiting family day care educator must do a risk assessment for the excursion under regulation 100.
- (5) Despite subregulations (1) to (4), the approved provider of a family day care service may approve, in writing, a family day care educator to educate and care for more than 7 children, or more than 4 children who are preschool age or under, at any one time, in exceptional circumstances.
- (6) For the purposes of subregulation (5), exceptional circumstances exist if —
- (a) all the children being educated and cared for by the family day care educator are siblings in the same family; or
  - (b) a child to be educated and cared for is determined to be in need of protection under a child protection law and the family day care educator is determined to be the best person to educate and care for the child; or

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 125.**

---

- (c) the family day care residence or approved family day care venue is in a rural or remote area and no alternative education and care service is available.

**Division 4 — Educational qualifications for educators****125. Application of Division 4**

This Division prescribes the educational qualifications required for —

- (a) educators educating and caring for children at education and care services for the purposes of section 169(2) and (4) of the Law; and
- (b) family day care co-ordinators for the purposes of section 163 of the Law.

Note: Chapter 7 contains provisions that affect the operation of this Division in relation to particular jurisdictions.

**126. Centre-based services — general educator qualifications**

- (1) The qualification requirements for educators at a centre-based service educating and caring for children preschool age or under are as follows —
  - (a) at least 50 per cent of the educators who are required to meet the relevant educator to child ratios for the service must have, or be actively working towards, at least an approved diploma level education and care qualification; and
  - (b) all other educators who are required to meet the relevant educator to child ratios for the service must have, or be actively working towards, at least an approved certificate III level education and care qualification.
- (2) The qualification requirements for educators at a centre-based service educating and caring for children over preschool age in a jurisdiction are the qualification requirements (if any) set out in Chapter 7 for that jurisdiction.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 127.**

- (3) If Division 5 requires an early childhood teacher to be in attendance at a centre-based service, that teacher is to be counted as meeting the requirements of subregulation (1)(a).

Notes:

- 1 Meaning of **actively working towards** — see regulation 10.
- 2 An early childhood teacher can be included in determining the number of educators who have an approved diploma level education and care qualification if the teacher is working directly with children.

**127. Family day care educator qualifications**

A family day care educator must have, or be actively working towards, at least an approved certificate III level education and care qualification.

**128. Family day care co-ordinator qualifications**

A family day care co-ordinator must have an approved diploma level education and care qualification.

**Division 5 — Requirements for educators who are early childhood teachers****129. Application of Division 5**

- (1) This Division prescribes requirements for access to or attendance of educators who are early childhood teachers at a centre-based service for the purposes of section 169 of the Law.

Note: Chapter 7 contains provisions that affect the operation of this Division in relation to particular jurisdictions.

- (2) This Division does not apply to a centre-based service if the main purpose of that service is to provide education and care to children over preschool age.

**130. Requirement for early childhood teacher — centre-based services — fewer than 25 approved places**

- (1) If the approved number of places for children preschool age or under at a centre-based service is fewer than 25, the service

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 131.**

---

must have access to an early childhood teacher working with the service for at least 20 per cent of the time that the service provides education and care.

- (2) To comply with subregulation (1), the early childhood teacher may be working with the service by means of information communication technology.
- (3) For the purposes of this regulation the period that an early childhood teacher works with a centre-based service may be calculated on a quarterly basis.

**131. Requirement for early childhood teacher — centre-based services — 25 or more approved places but fewer than 25 children**

- (1) This regulation applies if the approved number of places for children preschool age or under at a centre-based service is 25 or more but the service is caring for fewer than 25 children.
- (2) The service must comply with regulation 130 during any period that it educates and cares for fewer than 25 children.

Note: Regulation 132 applies if the centre-based service provides education and care to 25 or more but less than 60 children preschool age or under.

- (3) Any period that an early childhood teacher is in attendance at the service in compliance with regulation 132 may be counted towards the period of access to an early childhood teacher required by subregulation (2).

**132. Requirement for early childhood teacher — centre-based services — 25 to 59 children**

- (1) If a centre-based service provides education and care to 25 or more but less than 60 children preschool age or under on a given day, an early childhood teacher must be in attendance at the service —
  - (a) for at least 6 hours on that day, if the service operates for 50 or more hours a week; or

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 133.**

---

- (b) for 60 per cent of the operating hours of the service on that day, if the service operates for less than 50 hours a week.
- (2) A centre-based service is not required to comply with subregulation (1) if —
  - (a) the approved number of places for children preschool age or under at the service is 25 or more but less than 60; and
  - (b) the service employs or engages a full-time or full-time equivalent early childhood teacher at the service.

**133. Requirement for early childhood teacher — centre-based services — 60 to 80 children**

- (1) If a centre-based service provides education and care to 60 or more but not more than 80 children preschool age or under on a given day —
  - (a) an early childhood teacher must be in attendance at the service —
    - (i) for at least 6 hours on that day, if the service operates for 50 or more hours a week; or
    - (ii) for 60 per cent of the operating hours of the service on that day, if the service operates for less than 50 hours a week; and
  - (b) a second early childhood teacher or another suitably qualified person must be in attendance at the service —
    - (i) for at least 3 hours on that day, if the service operates for 50 or more hours a week; or
    - (ii) for 30 per cent of the operating hours of the service on that day, if the service operates for less than 50 hours a week.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 134.**

---

- (2) A centre-based service is not required to comply with subregulation (1) if —
  - (a) the approved number of places for children preschool age or under at the service is 60 or more but not more than 80; and
  - (b) the service employs or engages —
    - (i) a full-time or full-time equivalent early childhood teacher at the service; and
    - (ii) a second early childhood teacher or a suitably qualified person for half of the full-time or full-time equivalent hours at the service.

**134. Requirement for early childhood teacher — centre-based services — more than 80 children**

- (1) If a centre-based service provides education and care to more than 80 children preschool age or under on a given day —
  - (a) an early childhood teacher must be in attendance at the service —
    - (i) for at least 6 hours on that day, if the service operates for 50 or more hours a week; or
    - (ii) for 60 per cent of the operating hours of the service on that day, if the service operates for less than 50 hours a week; and
  - (b) a second early childhood teacher or another suitably qualified person must be in attendance at the service —
    - (i) for at least 6 hours on that day, if the service operates for 50 or more hours a week; or
    - (ii) for 60 per cent of the operating hours of the service on that day, if the service operates for less than 50 hours a week.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 135.**

- 
- (2) A centre-based service is not required to comply with subregulation (1) if —
- (a) the approved number of places for children preschool age or under at a centre-based service is more than 80; and
  - (b) the service employs or engages —
    - (i) a full-time or full-time equivalent early childhood teacher at the service; and
    - (ii) a second full-time or full-time equivalent early childhood teacher or suitably qualified person.

**135. Early childhood teacher illness or absence**

- (1) If an early childhood teacher is absent from the education and care service because of short-term illness or leave, the following persons may be taken for the purposes of regulations 132(1), 133(1) and 134(1) to be an early childhood teacher during that absence —
- (a) a person who holds an approved diploma level education and care qualification;
  - (b) a person who holds a qualification in primary teaching.
- (2) To avoid doubt, subregulation (1) does not apply in case of a period of leave exceeding 12 weeks.

**Division 6 — First aid qualifications****136. First aid qualifications**

- (1) The approved provider of a centre-based service must ensure that the following persons are in attendance at any place where children are being educated and cared for by the service, and immediately available in an emergency, at all times that children are being educated and cared for by the service —
- (a) at least one educator who holds a current approved first aid qualification;

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 136.**

---

- (b) at least one educator who has undertaken current approved anaphylaxis management training;
- (c) at least one educator who has undertaken current approved emergency asthma management training.

Penalty: \$2000.

- (2) If children are being educated and cared for at service premises on the site of a school, it is sufficient for the purposes of subregulation (1) if the educators referred to in that subregulation are in attendance at the school site and immediately available in an emergency.
- (3) The approved provider of a family day care service must ensure that each family day care educator and family day care educator assistant engaged by or registered with the service —
  - (a) holds a current approved first aid qualification; and
  - (b) has undertaken current approved anaphylaxis management training; and
  - (c) has undertaken current approved emergency asthma management training.

Penalty: \$2000.

- (4) The same person may hold one or more of the qualifications set out in subregulation (1).
- (5) In this regulation —

***approved anaphylaxis management training*** means anaphylaxis management training approved by the National Authority in accordance with Division 7;

***approved emergency asthma management training*** means emergency asthma management training approved by the National Authority in accordance with Division 7;

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 137.**

***approved first aid qualification*** means a qualification that —

- (a) includes training in the following that relates to and is appropriate to children —
  - (i) emergency life support and cardio-pulmonary resuscitation;
  - (ii) convulsions;
  - (iii) poisoning;
  - (iv) respiratory difficulties;
  - (v) management of severe bleeding;
  - (vi) injury and basic wound care;
  - (vii) administration of an auto-immune adrenalin device; and
- (b) has been approved by the National Authority in accordance with Division 7.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**Division 7 — Approval and determination of qualifications****137. Approval of qualifications**

- (1) The National Authority must publish on its website lists of qualifications it has approved for the purposes of the Law including —
  - (a) a list of approved early childhood teaching qualifications; and
  - (b) a list of approved diploma level education and care qualifications; and
  - (c) a list of approved certificate III level education and care qualifications; and
  - (d) a list of approved qualifications for suitably qualified persons; and

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 137.**

---

- (e) a list of approved first aid qualifications and anaphylaxis management and emergency asthma management training.
- (2) The National Authority must also publish on its website lists of qualifications it has approved for the purposes of Chapter 7 including —
  - (a) a list of former qualifications approved as any of the following —
    - (i) early childhood teaching qualifications;
    - (ii) diploma level education and care qualifications;
    - (iii) certificate III level education and care qualifications; and
  - (b) for Queensland, a list of former qualifications approved as either of the following —
    - (i) diploma level education and care qualifications;
    - (ii) certificate III level education and care qualifications; and
  - (c) a list of qualifications for working with children over preschool age for each participating jurisdiction; and
  - (d) a list of qualifications and former qualifications for family day care co-ordinators in Queensland.
- (3) The National Authority may publish on its website qualifications and training that it has approved as equivalent to an approved qualification or training for the purposes of the Law.
- (4) The National Authority may publish on its website units of approved certificate III level education and care qualifications for the purposes of the definition of *actively working towards* a qualification.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 138.**

---

**138. Application for qualification to be assessed for inclusion on the list of approved qualifications**

- (1) A person may apply to the National Authority to assess a qualification for the purpose of approving that qualification under the Law.
- (2) The application must include —
  - (a) a detailed outline of the course of study for the qualification, including details of any supervised practicum placements and the length of the course; and
  - (b) the relevant fee set out in Schedule 2.

**139. Application for determination of equivalent qualification**

- (1) An application for a determination of an equivalent qualification under section 169(7) of the Law must —
  - (a) include the information set out in regulations 140 to 143; and
  - (b) be accompanied by the relevant fee set out in Schedule 2.
- (2) The application must also include —
  - (a) a statutory declaration by the applicant that the information provided in the application is true and correct; and
  - (b) the applicant's consent to verification by the National Authority of the information provided in the application; and
  - (c) any other information that the National Authority declares in guidelines is required with the application.
- (3) The National Authority may accept other evidence (including by statutory declaration) of information required to be included in the application if the certified copies of that information required by regulations 142 and 143 cannot be provided.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 140.**

---

- (4) An applicant must provide any additional information about the application and documents that the National Authority reasonably requires.

**140. Application for determination of an equivalent qualification**

The following information is required for an application for a determination of an equivalent qualification —

- (a) the applicant's full name;
- (b) the applicant's contact details;
- (c) the applicant's gender;
- (d) the applicant's date of birth;
- (e) if the applicant is currently engaged with or employed by an education and care service, the following information —
  - (i) the name and address of the service;
  - (ii) the position the applicant is currently working in;
  - (iii) the length of time the applicant has been with the service;
- (f) if the applicant is not an Australian citizen, the applicant's visa or residency status in Australia (or both);
- (g) in relation to the qualification for which the applicant seeks a determination —
  - (i) the name of the qualification; and
  - (ii) the full name and location (city, state and country) of the educational institution that awarded the qualification; and
  - (iii) if the applicant studied for the qualification at an educational institution different to the institution that awarded the qualification, the full name and location (city, state and country) of that institution; and

***Education and Care Services National Regulations 2012***

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 140.**

---

- (iv) the years the applicant commenced and completed study for the qualification; and
- (v) whether the study for the qualification was completed on a full-time or part-time basis (or both); and
- (vi) the length of study required to complete the qualification on a full-time basis; and
- (vii) a summary of the major areas of study in the qualification, including the areas of study that relate to early childhood years and a description of how they are so related;
- (h) details of any other course or study undertaken by the applicant that was a prerequisite for admission to study for the qualification or formed a credit towards the qualification (for example, a relevant course undertaken during secondary or vocational schooling);
- (i) primary documentation (or a statutory declaration if primary documentation is not available) of any supervised practicum placements undertaken during study for the qualification, including the following details —
  - (i) the name and location of the practicum centre;
  - (ii) the duration of the placement;
  - (iii) the setting of the placement, including (where practicable) the ages of children worked with during the placement;
  - (iv) the ages of children at the placement;
  - (v) the year the placement was completed;
  - (vi) evidence of the successful completion of the placement;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 141.**

---

- (j) a summary of the applicant's education, other than the qualification that is to be determined, including —
  - (i) the age, grade levels and years the applicant started and completed —
    - (A) primary and secondary schooling; and
    - (B) any relevant tertiary education; and
    - (C) any relevant vocational schooling; and
  - (ii) the full name and location (city, state and country) of each educational institution attended by the applicant for primary and secondary schooling and any relevant tertiary and vocational schooling.

**141. Additional information for application for determination of equivalent qualification**

The following documents must also be provided with an application for determination of an equivalent qualification —

- (a) a certified copy of the applicant's qualifications, including —
  - (i) the qualification to be determined; and
  - (ii) any other qualifications that were a prerequisite for, or formed a credit towards completion of, the qualification that is to be determined;
- (b) a certified copy of the transcript of academic record of the applicant for —
  - (i) the qualification that is to be determined; and
  - (ii) the applicant's primary and secondary schooling (where it is practicable to do so); and
  - (iii) any other relevant tertiary education; and
  - (iv) any other relevant vocational schooling; and
  - (v) any other course that was a prerequisite for, or formed a credit towards completion of, the qualification that is to be determined;

***Education and Care Services National Regulations 2012***

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 142.**

---

- (c) if the qualification was awarded, or the educational institution was attended, in a country other than Australia, certification of the Australian Qualification Framework level of the qualification from —
  - (i) the Australian Education International — National Office of Overseas Skills Recognition, located in the Department of Education, Employment and Workplace Relations of the Commonwealth; or
  - (ii) Trades Recognition Australia, located in the Department of Education, Employment and Workplace Relations of the Commonwealth; or
  - (iii) an overseas qualification unit, or other unit responsible for recognising overseas qualifications, of the State or Territory where the applicant resides;
- (d) proof of the applicant's identity;
- (e) a certified copy of evidence of any name change of the applicant since the qualification was obtained.

**142. Translations of documents**

Certified copies of Australian Government or other official translations of the documents referred to in regulations 140 and 141 are required if the originals are in a language other than English (in addition to the copies of the originals).

**143. Certification of documents**

The documents set out in regulations 140 and 141 that are required to be provided with the application must be certified as a copy of the original by —

- (a) the institution that originally issued the documents; or
- (b) a justice of the peace; or

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 144.**

---

- (c) a person authorised under the legislation of the participating jurisdiction to witness or take statutory declarations; or
- (d) a person accredited as a translator who is employed by an Australian overseas diplomatic mission; or
- (e) a person accredited as a translator and interpreter by the National Accreditation Authority for Translators and Interpreters Limited A.C.N. 008 596 996.

**Division 8 — Family day care educator assistant****144. Family day care educator assistant**

- (1) An approved provider of a family day care service may approve a person to assist a family day care educator in providing education and care to children as part of a family day care service in the circumstances set out in subregulation (2).
- (2) An approved family day care educator assistant may assist the family day care educator by —
  - (a) in the absence of the family day care educator, transporting a child between the family day care residence or approved family day care venue and —
    - (i) a school; or
    - (ii) another education and care service or children's service; or
    - (iii) the child's home; and
  - (b) providing education and care to a child, in the absence of the family day care educator, in emergency situations, including when the educator requires urgent medical care or treatment; and
  - (c) providing education and care to a child, in the absence of the family day care educator to attend an appointment (other than a regular appointment), if —
    - (i) the absence is for less than 4 hours; and

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 145.**

---

- (ii) the approved provider of the family day care service has approved that absence; and
  - (iii) notice of that absence has been given to the parents of the child; and
  - (d) providing assistance to the educator while the educator is educating and caring for children as part of a family day care service.
- (3) An approved provider must not approve a person under subregulation (1) unless the family day care educator provides the written consent of a parent of each child being educated and cared for by the educator to the use of the assistant in the circumstances set out in subregulation (2).

**Division 9 — Staff and educator records — centre-based services****145. Staff record**

- (1) The approved provider of a centre-based service must ensure that a staff record is kept for that service in accordance with this Division.
- (2) The staff record must include —
  - (a) the information about nominated supervisors set out in regulation 146; and
  - (b) the information about staff members set out in regulation 147; and
  - (c) the information about the educational leader set out in regulation 148; and
  - (d) the information about volunteers set out in regulation 149(1).

Note: Other records are also required to be kept by the approved provider under this Division.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 146.**

---

**146. Nominated supervisor**

The staff record must include the following information in relation to the nominated supervisor —

- (a) the full name, address and date of birth of the nominated supervisor;
- (b) evidence —
  - (i) of any relevant qualifications held by the supervisor; or
  - (ii) if applicable, that the supervisor is actively working towards that qualification as provided under regulation 10;
- (c) evidence of any approved training (including first aid training) completed by the supervisor;
- (d) if the education and care service is located in a jurisdiction with a working with children law or a working with vulnerable people law, a record of the identifying number of the current check conducted under that law and the expiry date of that check (if applicable).

**147. Staff members**

The staff record must include the following information in relation to staff members —

- (a) the full name, address and date of birth of the staff member;
- (b) evidence —
  - (i) of any relevant qualifications held by the staff member; or
  - (ii) if applicable, that the staff member is actively working towards that qualification as provided under regulation 10;
- (c) evidence of any approved training (including first aid training) completed by the staff member;



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 148.**

---

- (d) if the education and care service is located in a jurisdiction with a working with children law or a working with vulnerable people law, a record of the identifying number of the current check conducted under that law and the expiry date of that check (if applicable).

**148. Educational leader**

The staff record must include the name of the person designated as the educational leader in accordance with regulation 118.

**149. Volunteers and students**

- (1) The staff record must include the full name, address and date of birth of each student or volunteer who participates in the centre-based service.
- (2) The approved provider of a centre-based service must also keep a record for each day on which the student or volunteer participates in the service, the date and the hours of participation.

**150. Responsible person**

The staff record must include the name of the responsible person at the centre-based service for each time that children are being educated and cared for by the service.

**151. Record of educators working directly with children**

The approved provider of a centre-based service must keep a record of educators working directly with children that includes the following information —

- (a) the name of each educator who works directly with children being educated and cared for by the service;
- (b) the hours that each educator works directly with children being educated and cared for by the service.

Example: The record could be a staff roster or staff time sheet.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 152.**

---

**152. Record of access to early childhood teachers**

- (1) The approved provider of a centre-based service that provides education and care to fewer than 25 children preschool age or under must ensure that a record is kept of the following —
  - (a) the period that an early childhood teacher is working with the service in accordance with regulation 130 or 131(2); and
  - (b) the periods that the early childhood teacher is working directly with children and is not working directly with children.
- (2) The approved provider of a centre-based service that provides education and care to 25 or more children preschool age or under must ensure that a record is kept of the period that an early childhood teacher is in attendance at the service.

**Division 10 — Register of family day care educators and records of family day care service****153. Register of family day care educators**

For the purposes of section 269 of the Law, the register of family day care educators must include the following information in relation to each family day care educator engaged by or registered with the service —

- (a) the full name, address and date of birth of the educator;
- (b) the contact details of the educator;
- (c) the address of the residence or approved family day care venue where the educator will be providing education and care to children as part of the service, including a statement as to whether it is a residence or a venue;
- (d) the date that the educator was engaged by, or registered with, the service;
- (e) when applicable, the date that the educator ceased to be engaged by or registered with the service, for the period of 3 years following that date;

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 153.**

---

- (f) the days and hours when the educator will usually be providing education and care to children as part of the service;
- (g) if the educator is an approved provider, the number of the provider approval and the date the approval was granted;
- (h) if the educator is a certified supervisor, the number of the supervisor certificate and the date it was granted;
- (i) evidence —
  - (i) of any relevant qualifications held by the educator; or
  - (ii) if applicable, that the educator is actively working towards that qualification as provided under regulation 10;
- (j) evidence that the educator has completed —
  - (i) current approved first aid training; and
  - (ii) current approved anaphylaxis management training; and
  - (iii) current approved emergency asthma management training;
- (k) evidence of any other training completed by the educator;
- (l) if the educator will be providing education and care to children in a jurisdiction with a working with children law or a working with vulnerable people law, a record of the identifying number of the check conducted or card issued under that law and the expiry date of that check or card (if applicable);
- (m) for each child educated and cared for by the educator as part of the family day care service —
  - (i) the child's name and date of birth; and
  - (ii) the days and hours that the educator usually provides education and care to that child;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.4** Staffing arrangements**r. 154.**

---

- (n) if the education and care is provided in a residence —
  - (i) the full names and dates of birth of all persons aged 18 years and over who normally reside at the family day care residence;
  - (ii) the full names and dates of birth of all children aged under 18 years who normally reside at the family day care residence;
- (o) a record of —
  - (i) the identifying number of the working with children check, working with children card, working with vulnerable people check or criminal history record check or teacher registration of each person referred to in paragraph (n) who is required to provide the check, card, record or registration under regulation 163 and the date of expiry of that check, card or registration, if applicable; and
  - (ii) the date that the check, card, record or registration was sighted by the approved provider or nominated supervisor of the service.

**154. Record of staff, family day care co-ordinators and family day care educator assistants**

The approved provider of a family day care service must keep a record of staff, of family day care co-ordinators engaged by the service and of family day care educator assistants approved by the service that includes —

- (a) the name of the person currently designated as the educational leader in accordance with regulation 118; and
- (b) in relation to the nominated supervisor, the information set out in regulation 146; and

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Staffing arrangements

**Part 4.4****r. 154.**

---

- (c) in relation to each other staff member of the family day care service, the information set out in regulation 147; and
- (d) in relation to volunteers and students, the information set out in regulation 149; and
- (e) in relation to each family day care educator assistant approved by the service, the following information —
  - (i) the full name, address and date of birth of the educator assistant;
  - (ii) the contact details of the educator assistant;
  - (iii) the name of the family day care educator to be assisted by the educator assistant;
  - (iv) the date that the educator assistant was approved by the service;
  - (v) when applicable, the date that the educator assistant ceased to be approved by the service, for the period of 3 years following that date;
  - (vi) evidence that the educator assistant has completed first aid qualifications in accordance with regulation 136(3);
  - (vii) the identifying number of the current working with children check, working with children card or working with vulnerable people check or record of criminal history or teacher registration of the educator assistant and the date of expiry of that check, card or registration, if applicable;
  - (viii) the date that the check, card, record or registration was sighted by the approved provider or nominated supervisor of the family day care service.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.5** Relationships with children**r. 155.**

---

**Part 4.5 — Relationships with children****155. Interactions with children**

An approved provider must take reasonable steps to ensure that the education and care service provides education and care to children in a way that —

- (a) encourages the children to express themselves and their opinions; and
- (b) allows the children to undertake experiences that develop self-reliance and self-esteem; and
- (c) maintains at all times the dignity and rights of each child; and
- (d) gives each child positive guidance and encouragement toward acceptable behaviour; and
- (e) has regard to the family and cultural values, age, and physical and intellectual development and abilities of each child being educated and cared for by the service.

**156. Relationships in groups**

- (1) The approved provider of an education and care service must take reasonable steps to ensure that the service provides children being educated and cared for by the service with opportunities to interact and develop respectful and positive relationships with each other and with staff members of, and volunteers at, the service.
- (2) For the purposes of subregulation (1), the approved provider must have regard to the size and the composition of the groups in which children are being educated and cared for by the service.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Collaborative partnerships with families and communities

**Part 4.6****r. 157.****Part 4.6 — Collaborative partnerships with families and communities****157. Access for parents**

- (1) The approved provider of an education and care service must ensure that a parent of a child being educated and cared for by the service may enter the education and care service premises at any time that the child is being educated and cared for by the service.  
Penalty: \$1000.
- (2) The nominated supervisor of an education and care service must ensure that a parent of a child being educated and cared for by the service may enter the education and care service premises at any time that the child is being educated and cared for by the service.  
Penalty: \$1000.
- (3) A family day care educator must not prevent a parent of a child being educated and cared for by the educator as part of a family day care service from entering the family day care residence or approved family day care venue at any time that the child is being educated and cared for by the educator.  
Penalty: \$1000.
- (4) Despite subregulations (1) to (3), the approved provider, nominated supervisor or family day care educator is not required to allow a parent to enter the education and care service premises if —
  - (a) permitting the parent's entry would —
    - (i) pose a risk to the safety of the children and staff of the education and care service; or
    - (ii) conflict with any duty of the provider, supervisor or educator under the Law; or

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 158.**

---

- (b) the provider, supervisor or family day care educator is aware that the parent is prohibited by a court order from having contact with the child.

## Notes:

- 1 A compliance direction may be issued for failure to comply with subregulation (1).
- 2 Other regulations also relate to collaboration with families including requirements to give information about educational programs to parents, for parents to provide enrolment information, for information to be provided or displayed to parents and for administration areas to have adequate space for consulting with parents.

**Part 4.7 — Leadership and service management****Division 1 — Management of services****Subdivision 1 — Attendance and enrolment records****158. Children's attendance record to be kept by approved provider**

- (1) The approved provider of an education and care service must ensure that a record of attendance is kept for the service that —
  - (a) records the full name of each child attending the service; and
  - (b) records the date and time each child arrives and departs; and
  - (c) is signed by one of the following persons at the time that the child arrives and departs —
    - (i) the person who delivers the child to the education and care service premises or collects the child from the education and care service premises;
    - (ii) the nominated supervisor or an educator.
- (2) A preschool program provided by a school is not required to comply with subregulation (1) if it keeps attendance records in accordance with the education law, or Government education department policy, of the participating jurisdiction.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 159.****159. Children's attendance record to be kept by family day care educator**

A family day care educator must keep a record of attendance that —

- (a) records the full name of each child being educated and cared for at the family day care residence or approved family day care venue; and
- (b) records the date and time each child arrives and departs; and
- (c) is signed by one of the following persons at the time that the child arrives and departs —
  - (i) the person who delivers the child to the family day care residence or venue or collects the child from the family day care residence or venue;
  - (ii) if the signature of the person who delivers the child cannot reasonably be obtained — the family day care educator.

**160. Child enrolment records to be kept by approved provider and family day care educator**

- (1) The approved provider of an education and care service must ensure that an enrolment record is kept that includes the information set out in subregulation (3) for each child enrolled at the education and care service.
- (2) A family day care educator must keep an enrolment record that includes the information set out in subregulation (3) for each child educated and cared for by the educator.
- (3) An enrolment record must include the following information for each child —
  - (a) the full name, date of birth and address of the child;
  - (b) the name, address and contact details of —
    - (i) each known parent of the child; and

**Education and Care Services National Regulations 2012****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 160.**

---

(ii) any person who is to be notified of an emergency involving the child if any parent of the child cannot be immediately contacted; and

(iii) any person who is an authorised nominee; and

Note: **Authorised nominee** means a person who has been given permission by a parent or family member to collect the child from the education and care service or the family day care educator. See section 170(5) of the Law.

(iv) any person who is authorised to consent to medical treatment of, or to authorise administration of medication to, the child; and

(v) any person who is authorised to authorise an educator to take the child outside the education and care service premises;

(c) details of any court orders, parenting orders or parenting plans provided to the approved provider relating to powers, duties, responsibilities or authorities of any person in relation to the child or access to the child;

(d) details of any other court orders provided to the approved provider relating to the child's residence or the child's contact with a parent or other person;

(e) the gender of the child;

(f) the language used in the child's home;

(g) the cultural background of the child and, if applicable, the child's parents;

(h) any special considerations for the child, for example any cultural, religious or dietary requirements or additional needs;

(i) the relevant authorisations set out in regulation 161;

(j) the relevant health information set out in regulation 162.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 161.**

---

- (4) In this regulation —

***parenting order*** means a parenting order within the meaning of section 64B(1) of the *Family Law Act 1975* of the Commonwealth;

***parenting plan*** means a parenting plan within the meaning of section 63C(1) of the *Family Law Act 1975* of the Commonwealth, and includes a registered parenting plan within the meaning of section 63C(6) of that Act.

**161. Authorisations to be kept in enrolment record**

- (1) The authorisations to be kept in the enrolment record for each child enrolled at an education and care service are —

- (a) an authorisation, signed by a parent or a person named in the enrolment record as authorised to consent to the medical treatment of the child, for the approved provider, nominated supervisor or an educator to seek —
  - (i) medical treatment for the child from a registered medical practitioner, hospital or ambulance service; and
  - (ii) transportation of the child by an ambulance service; and
- (b) if relevant, an authorisation given under regulation 102 for the education and care service to take the child on regular outings.

- (2) The authorisations to be kept in the enrolment record for each child educated and cared for by a family day care educator are —

- (a) an authorisation, signed by a parent or a person named in the enrolment record as authorised to consent to the medical treatment of the child, for the family day care educator to seek —
  - (i) medical treatment for the child from a registered medical practitioner, hospital or ambulance service; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 162.**

---

- (ii) transportation of the child by an ambulance service; and
- (b) if relevant, an authorisation given under regulation 102 for the family day care educator to take the child on regular outings.

**162. Health information to be kept in enrolment record**

The health information to be kept in the enrolment record for each child enrolled at the education and care service is —

- (a) the name, address and telephone number of the child's registered medical practitioner or medical service; and
- (b) if available, the child's Medicare number; and
- (c) details of any —
  - (i) specific healthcare needs of the child, including any medical condition; and
  - (ii) allergies, including whether the child has been diagnosed as at risk of anaphylaxis; and
- (d) any medical management plan, anaphylaxis medical management plan or risk minimisation plan to be followed with respect to a specific healthcare need, medical condition or allergy referred to in paragraph (c); and
- (e) details of any dietary restrictions for the child; and
- (f) the immunisation status of the child; and
- (g) if the approved provider or a staff member or family day care educator has sighted a child health record for the child, a notation to that effect.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 163.****Subdivision 2 — Residents at family day care residences and family day care educator assistants****163. Residents at family day care residence and family day care educator assistants to be fit and proper persons**

- (1) The approved provider of a family day care service must take reasonable steps to ensure that a person aged 18 years or over who resides at a family day care residence is a fit and proper person to be in the company of children.  
Penalty: \$2000.
- (2) The approved provider of a family day care service must take reasonable steps to ensure that a person who is a family day care educator assistant at a family day care residence or approved family day care venue is a fit and proper person to be in the company of children.  
Penalty: \$2000.
- (3) To comply with subregulation (1) or (2), the approved provider must assess each person in accordance with subregulation (4).
- (4) The approved provider must consider one of the following in respect of the person —
  - (a) a criminal history record check issued not more than 6 months before it is considered;
  - (b) a current working with children check, working with children card or working with vulnerable people check issued on the basis of a criminal history record check;
  - (c) a current teacher registration.
- (5) For the purposes of subregulation (4)(b), if a person who does not hold a working with children check or working with children card —
  - (a) attains the age of 18 years; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 164.**

---

- (b) has applied for a working with children check or working with children card —

the person is taken to hold the check or card until the application is determined.

Note: A compliance direction may be issued for failure to comply with subregulation (1) or (2).

**164. Requirement for notice of new persons at residence**

The approved provider of a family day care service must require each family day care educator to notify the provider of —

- (a) any new person aged 18 years or over who resides, or intends to reside, at the educator's family day care residence; and
- (b) any circumstance relating to a person who has previously been considered under regulation 163 in relation to the family day care residence that may affect whether the person is a fit and proper person to be in the company of children.

Penalty: \$2000.

Note: A compliance direction may be issued for failure to comply with this regulation.

**165. Record of visitors**

- (1) An approved provider of a family day care service must take all reasonable steps to ensure that a record is kept of all visitors to a family day care residence or approved family day care venue while children are being educated and cared for at the residence or venue as part of that service.
- (2) A family day care educator must keep a record of all visitors to a family day care residence or approved family day care venue while children are being educated and cared for by the educator at the residence or venue as part of a family day care service.
- (3) The record of visitors must include the signature of the visitor and the time of the visitor's arrival and departure.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 166.****166. Children not to be alone with visitors**

- (1) An approved provider of a family day care service must take all reasonable steps to ensure that a child being educated and cared for at a family day care residence or approved family day care venue as part of the service is not left alone with a visitor to the residence or venue.

Penalty: \$2000.

- (2) A family day care educator must not leave a child being educated and cared for by the educator at a family day care residence or approved family day care venue as part of a family day care service with a visitor to the residence or venue.

Penalty: \$2000.

**Subdivision 3 — Record of service's compliance****167. Record of service's compliance**

- (1) Subject to subregulations (2) and (3), the record of the service's compliance must include the following information —
- (a) details of any amendment of the service approval made by the Regulatory Authority under section 55 of the Law, including —
    - (i) the reason stated by the Regulatory Authority for the amendment;
    - (ii) the date on which the amendment took, or takes, effect;
    - (iii) the date (if any) that the amendment ceases to have effect;
  - (b) details of any suspension of the service approval (other than a voluntary suspension), including —
    - (i) the reason stated by the Regulatory Authority for the suspension;
    - (ii) the date on which the suspension took, or takes, effect;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 168.**

---

- (iii) the date that the suspension ends;
- (c) details of any compliance direction or compliance notice issued to the approved provider in respect of the service, including —
  - (i) the reason stated by the Regulatory Authority for issuing the direction or notice;
  - (ii) the steps specified in the direction or notice;
  - (iii) the date by which the steps specified must be taken.
- (2) The information set out in subregulation (1) must not include any information that identifies any person other than the approved provider.
- (3) Subregulation (1) does not include an amendment, suspension, compliance notice or compliance direction if —
  - (a) the period for seeking internal or external review under section 191 or 193 of the Law has not yet expired; or
  - (b) an application for internal or external review under section 191 or 193 of the Law has been made but not yet determined; or
  - (c) an application for internal or external review under section 191 or 193 of the Law has been determined, and the amendment, suspension, compliance notice or compliance direction was not confirmed.

**Division 2 — Policies and procedures****168. Education and care service must have policies and procedures**

- (1) The approved provider of an education and care service must ensure that the service has in place policies and procedures in relation to the matters set out in subregulation (2).

Penalty: \$1000.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 168.**

Note: These may include policies and procedures prepared by the approved provider in accordance with an education law of the participating jurisdiction.

- (2) Policies and procedures are required in relation to the following —
- (a) health and safety, including matters relating to —
    - (i) nutrition, food and beverages, dietary requirements; and
    - (ii) sun protection; and
    - (iii) water safety, including safety during any water-based activities; and
    - (iv) the administration of first aid;
  - (b) incident, injury, trauma and illness procedures complying with regulation 85;
  - (c) dealing with infectious diseases, including procedures complying with regulation 88;
  - (d) dealing with medical conditions in children, including the matters set out in regulation 90;
  - (e) emergency and evacuation, including the matters set out in regulation 97;
  - (f) delivery of children to, and collection of children from, education and care service premises, including procedures complying with —
    - (i) for all participating jurisdictions other than Western Australia — regulation 99; and
    - (ii) for Western Australia — section 165A of the Law as applying in Western Australia;
  - (g) excursions, including procedures complying with regulations 100 to 102;
  - (h) providing a child safe environment;
  - (i) staffing, including —
    - (i) a code of conduct for staff members; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 169.**

---

- (ii) determining the responsible person present at the service; and
- (iii) the participation of volunteers and students on practicum placements;
- (j) interactions with children, including the matters set out in regulations 155 and 156;
- (k) enrolment and orientation;
- (l) governance and management of the service, including confidentiality of records;
- (m) the acceptance and refusal of authorisations;
- (n) payment of fees and provision of a statement of fees charged by the education and care service;
- (o) dealing with complaints.

**Note:**

- 1 A compliance direction may be issued for failure to comply with subregulation (1).
- 2 This regulation differs from regulation 168 of the national regulations made by the Ministerial Council.

**169. Additional policies and procedures — family day care service**

- (1) In addition to the policies and procedures set out in regulation 168, the approved provider of a family day care service must ensure that the family day care service has in place policies and procedures in relation to the matters set out in subregulation (2).

Penalty: \$1000.

- (2) Policies and procedures are required in relation to the following —
  - (a) assessment and approval and reassessment of approved family day care venues and family day care residences, including matters to meet the requirements of regulation 116;

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 170.**

- (b) engagement or registration of family day care educators;
- (c) keeping of a register of family day care educators under regulation 153;
- (d) monitoring, support and supervision of family day care educators, including how the service will manage educators at remote locations;
- (e) assessment of family day care educators, family day care educator assistants and persons residing at family day care residences, including the matters required under regulation 163;
- (f) visitors to family day care residences and venues while education and care is being provided to children as part of a family day care service;
- (g) the provision of information, assistance and training to family day care educators;
- (h) the engagement or registration of family day care educator assistants.

Note: A compliance direction may be issued for failure to comply with subregulation (1).

**170. Policies and procedures to be followed**

- (1) The approved provider of a centre-based service must take reasonable steps to ensure that the nominated supervisor and staff members of, and volunteers at, the service follow the policies and procedures required under regulation 168.  
Penalty: \$1000.
- (2) The approved provider of a family day care service must take reasonable steps to ensure that the nominated supervisor and staff members of, and family day care educators engaged by or registered with, the service follow the policies and procedures required under regulations 168 and 169.  
Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with subregulation (1) or (2).

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 171.**

---

**171. Policies and procedures to be kept available**

- (1) The approved provider of an education and care service must ensure that copies of the current policies and procedures required under regulation 168 and, in the case of a family day care service, regulation 169 are readily accessible to the nominated supervisor, staff members of, volunteers at, and family day care educators engaged by or registered with, the service.  
Penalty: \$1000.
- (2) The approved provider of an education and care service must ensure that copies of the current policies and procedures required under regulation 168 and, in the case of a family day care service, regulation 169 are available for inspection at the education and care service premises at all times that the service is educating and caring for children or otherwise on request.  
Penalty: \$1000.

Note: A compliance direction may be issued for failure to comply with subregulation (1) or (2).

**172. Notification of change to policies or procedures**

- (1) Subject to subregulation (3), the approved provider of an education and care service must ensure that parents of children enrolled at the service are notified at least 14 days before making any change to a policy or procedure referred to in regulation 168 or 169 that may have a significant impact on —
  - (a) the service's provision of education and care to any child enrolled at the service; or
  - (b) the family's ability to utilise the service.
- (2) The approved provider of an education and care service must ensure that parents of children enrolled at the service are notified at least 14 days before making any change that will affect the fees charged or the way in which fees are collected.

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 173.**

---

- (3) If the approved provider considers that the notice period would pose a risk to the safety, health or wellbeing of any child enrolled at the service, the approved provider must ensure that parents of children enrolled at the service are notified as soon as practicable after making a change referred to in subregulation (1).

Note: A compliance direction may be issued for failure to comply with subregulation (1)(b).

**Division 3 — Information and record-keeping requirements****Subdivision 1 — Display and reporting of prescribed information****173. Prescribed information to be displayed**

- (1) For the purposes of section 172 of the Law, the following information is prescribed in respect of the matters in paragraphs (a) to (e) of that section —
- (a) in relation to the provider approval —
    - (i) the name of the approved provider;
    - (ii) the provider approval number;
    - (iii) any conditions on the provider approval;
  - (b) in relation to the service approval —
    - (i) the name of the education and care service;
    - (ii) the service approval number;
    - (iii) any conditions on the service approval;
  - (c) in relation to the nominated supervisor or the prescribed class of persons to which the nominated supervisor belongs —
    - (i) the name of the nominated supervisor; or
    - (ii) if the nominated supervisor is a member of a prescribed class, the class;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 173.**

---

- (d) in relation to the rating of the service —
    - (i) the current rating levels for each quality area stated in the National Quality Standard; and
    - (ii) the overall rating of the service;
  - (e) in relation to any service waivers or temporary waivers held by the service, the details of the waivers including —
    - (i) the elements of the National Quality Standard and the regulations that have been waived; and
    - (ii) the duration of the waiver; and
    - (iii) whether the waiver is a service waiver or a temporary waiver.
- (2) For the purposes of section 172(f) of the Law, the following matters and information are prescribed —
  - (a) the hours and days of operation of the education and care service;
  - (b) the name and telephone number of the person at the education and care service to whom complaints may be addressed;
  - (c) except in the case of a family day care residence or approved family day care venue, the name and position of the responsible person in charge of the education and care service at any given time;
  - (d) the name of the educational leader at the service;
  - (e) the contact details of the Regulatory Authority;
  - (f) if applicable, a notice stating that a child who has been diagnosed as at risk of anaphylaxis is enrolled at the education and care service;
  - (g) if applicable, a notice of an occurrence of an infectious disease at the education and care service.

***Education and Care Services National Regulations 2012***

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 174.****174. Time to notify certain circumstances to Regulatory Authority**

- (1) For the purposes of section 173(3) of the Law, a notice must be provided within 14 days of the relevant event or within 14 days of the approved provider becoming aware of the relevant event.
- (2) For the purposes of section 173(4) of the Law, a notice must be provided —
  - (a) in the case of a notice under section 173(2)(f), within the period referred to in section 59 of the Law;
  - (b) in any other case, within 7 days of the relevant event or within 7 days of the approved provider becoming aware of the relevant event.

**175. Prescribed information to be notified to Regulatory Authority**

- (1) For the purposes of section 174(1)(b) of the Law, the following matters are prescribed —
  - (a) any change to the address of the approved provider or the principal office of the approved provider, or the contact details of the approved provider;
  - (b) the appointment of receivers or liquidators or administrators to the approved provider or any other matters that affect the financial viability and ongoing operation of the education and care service.
- (2) For the purposes of section 174(2)(c) of the Law, the following matters are prescribed —
  - (a) any change to the hours and days of operation of the education and care service;
  - (b) any incident that requires the approved provider to close, or reduce the number of children attending, the education and care service for a period;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 176.**

---

Example: A flood or a fire that requires an approved provider to close the education and care service premises (or part of those premises) while repairs are undertaken.

- (c) any circumstance arising at the service that poses a risk to the health, safety or wellbeing of a child or children attending the service;
- (d) in the case of a family day care service, any change to the State or Territory in which the family day care service operates;
- (e) in the case of a family day care service, if a new approved family day care venue is added to the service.

**176. Time to notify certain information to Regulatory Authority**

- (1) For the purposes of section 174(3) of the Law, a notice must be provided within 7 days of the relevant event or within 7 days of the approved provider becoming aware of the relevant information.
- (2) For the purposes of section 174(4) of the Law, a notice must be provided —
  - (a) in the case of a notice under section 174(2)(a) —
    - (i) in the case of the death of a child, as soon as practicable but within 24 hours of the death, or the time that the person becomes aware of the death; and
    - (ii) in the case of any other serious incident, within 24 hours of the incident or the time that the person becomes aware of the incident;
  - (b) in case of a notice under section 174(2)(b) or a notice of a matter referred to in regulation 175(2)(b), within 24 hours of the complaint or incident;
  - (c) in any other case, within 7 days of the relevant event or within 7 days of the approved provider becoming aware of the relevant information.



**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 177.**

---

**Subdivision 2 — Prescribed records****177. Prescribed enrolment and other documents to be kept by approved provider**

- (1) For the purposes of section 175(1) of the Law, the following documents are prescribed in relation to each education and care service operated by the approved provider —
- (a) the documentation of child assessments or evaluations for delivery of the educational program as set out in regulation 74;
  - (b) an incident, injury, trauma and illness record as set out in regulation 87;
  - (c) a medication record as set out in regulation 92;
  - (d) a record of assessments of family day care residences and approved family day care venues conducted under regulation 116;
  - (e) in the case of a centre-based service, a staff record as set out in regulation 145;
  - (f) a record of volunteers and students as set out in regulation 149;
  - (g) the records of the responsible person at the service as set out in regulation 150;
  - (h) in the case of a centre-based service, a record of educators working directly with children as set out in regulation 151;
  - (i) a record of access to early childhood teachers as set out in regulation 152;
  - (j) in the case of a family day care service, a record of staff, family day care co-ordinators engaged by the service and family day care educator assistants approved by the service, kept under regulation 154;
  - (k) a children's attendance record as set out in regulation 158;

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 177.**

---

- (l) child enrolment records as set out in regulation 160;
  - (m) a record of the service's compliance with the Law as set out in regulation 167;
  - (n) a record of certified supervisors placed in day to day charge of the education and care service under section 162 of the Law.
- (2) The approved provider of the education and care service must take reasonable steps to ensure the documents referred to in subregulation (1) are accurate.  
Penalty: \$2000.
- (3) Subject to Subdivision 4, the approved provider of the education and care service must ensure that —
  - (a) subject to subregulation (4), the documents referred to in subregulation (1) in relation to a child enrolled at the service are made available to a parent of the child on request;
  - (b) the record of compliance referred to in subregulation (1)(m) is able to be accessed on request by any person.  
Penalty: \$2000.
- (4) If a parent's access to information of the kind in the documents referred to in subregulation (1) is limited by an order of a court, the approved provider must refer to the court order in relation to the release of information concerning the child to that parent.
- (5) An approved provider of a family day care service is not required to keep a document set out in subregulation (1) if an equivalent record is kept by a family day care educator under regulation 178.

Note: A compliance direction may be issued for failure to comply with subregulation (2) or (3).

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 178.****178. Prescribed enrolment and other documents to be kept by family day care educator**

- (1) For the purposes of section 175(3) of the Law, the following documents are prescribed in relation to each child educated and cared for by the family day care educator as part of a family day care service —
  - (a) the documentation of child assessments or evaluations for delivery of the educational program as set out in regulation 74;
  - (b) an incident, injury, trauma and illness record as set out in regulation 87;
  - (c) a medication record as set out in regulation 92;
  - (d) a children's attendance record as set out in regulation 159;
  - (e) child enrolment records as set out in regulation 160;
  - (f) a record of visitors to the family day care residence or approved family day care venue as set out in regulation 165.
- (2) The family day care educator must take reasonable steps to ensure the documents referred to in subregulation (1) are accurate.  
Penalty: \$2000.
- (3) Subject to Subdivision 4 and subregulation (4), the family day care educator must ensure that the documents referred to in subregulation (1) in relation to a child enrolled at the service are made available to a parent of the child on request.  
Penalty: \$2000.
- (4) If a parent's access to information of the kind in the documents referred to in subregulation (1) is limited by an order of a court, the family day care educator must refer to the court order in relation to the release of information concerning the child to that parent.

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 179.**

---

**179. Family day care educator to provide documents on leaving service**

A family day care educator must provide all documents referred to in regulation 178(1) to the approved provider of the family day care service on ceasing to be engaged by or registered with the service.

**Subdivision 3 — Insurance information****180. Evidence of prescribed insurance**

- (1) The approved provider of an education and care service must keep evidence of the current prescribed insurance at the education and care service premises, or in the case of a family day care service, at the principal office of the service, and must make the evidence available for inspection by the Regulatory Authority or an authorised officer under the Law.
- (2) A family day care educator must keep evidence of the educator's current public liability insurance at the family day care residence or family day care venue and must make the evidence available for inspection by the Regulatory Authority or an authorised officer under the Law.
- (3) Subregulation (1) does not apply if the prescribed insurance for the education and care service is a policy of insurance or an indemnity provided by the Government of a State or Territory.

**Subdivision 4 — Confidentiality and storage of records****181. Confidentiality of records kept by approved provider**

The approved provider of an education and care service must ensure that information kept in a record under these Regulations is not divulged or communicated, directly or indirectly, to another person other than —

- (a) to the extent necessary for the education and care or medical treatment of the child to whom the information relates; or

**Education and Care Services National Regulations 2012**

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 182.**

---

- (b) a parent of the child to whom the information relates, except in the case of information kept in a staff record; or
- (c) the Regulatory Authority or an authorised officer; or
- (d) as expressly authorised, permitted or required to be given by or under any Act or law; or
- (e) with the written consent of the person who provided the information.

Penalty: \$2000.

**182. Confidentiality of records kept by family day care educator**

A family day care educator must ensure that information kept in a record under these Regulations is not divulged or communicated, directly or indirectly, to another person other than —

- (a) to the extent necessary for the education and care or medical treatment of the child to whom the information relates; or
- (b) a parent of the child to whom the information relates; or
- (c) the approved provider or nominated supervisor of the family day care service; or
- (d) the Regulatory Authority or an authorised officer; or
- (e) as expressly authorised, permitted or required to be given by or under any Act or law; or
- (f) with the written consent of the person who provided the information.

Penalty: \$2000.

**183. Storage of records and other documents**

- (1) The approved provider of an education and care service must ensure that records and documents set out in regulation 177 are stored —
  - (a) in a safe and secure place; and

***Education and Care Services National Regulations 2012*****Chapter 4** Operational requirements**Part 4.7** Leadership and service management**r. 183.**

---

- (b) for the relevant period set out in subregulation (2).
- (2) The records must be kept —
  - (a) if the record relates to an incident, illness, injury or trauma suffered by a child while being educated and cared for by the education and care service, until the child is aged 25 years;
  - (b) if the record relates to an incident, illness, injury or trauma suffered by a child that may have occurred following an incident while being educated and cared for by the education and care service, until the child is aged 25 years;
  - (c) if the record relates to the death of a child while being educated and cared for by the education and care service or that may have occurred as a result of an incident while being educated and cared for, until the end of 7 years after the death;
  - (d) in the case of any other record relating to a child enrolled at the education and care service, until the end of 3 years after the last date on which the child was educated and cared for by the service;
  - (e) if the record relates to the approved provider, until the end of 3 years after the last date on which the approved provider operated the education and care service;
  - (f) if the record relates to the nominated supervisor or staff member of an education and care service, until the end of 3 years after the last date on which the nominated supervisor or staff member provided education and care on behalf of the service;
  - (g) in case of any other record, until the end of 3 years after the date on which the record was made.

Note: A compliance direction may be issued for failure to comply with this regulation.

***Education and Care Services National Regulations 2012***

Operational requirements

**Chapter 4**

Leadership and service management

**Part 4.7****r. 184.**

---

**184. Storage of records after service approval transferred**

- (1) Subject to subregulation (2), if a service approval is transferred under the Law, the transferring approved provider must transfer the documents referred to in regulation 177 relating to children currently enrolled with the service to the receiving approved provider on the date that the transfer takes effect.
- (2) The transferring approved provider must not transfer the documents relating to a child under subregulation (1) unless a parent of the child has first consented to that transfer.

**Subdivision 5 — Law and regulations to be available****185. Law and regulations to be available**

The approved provider of an education and care service must ensure that a copy of the Law and these Regulations is accessible at the education and care service premises at all times for use by the nominated supervisor, staff members, volunteers, parents of children enrolled at the service and any person seeking to make use of the service.

Note: A compliance direction may be issued for failure to comply with this regulation.

***Education and Care Services National Regulations 2012*****Chapter 5** Review, enforcement and compliance**Part 5.1** Internal review**r. 186.**

---

**Chapter 5 — Review, enforcement and compliance**

This Chapter contains provisions relating to review, enforcement and compliance.

**Part 5.1** provides for the process of applying for internal review of decisions of the Regulatory Authority.

**Part 5.2** contains provisions relating to enforcement and compliance, including the form of identity cards, compliance directions, cancellation of prohibition notices, infringement offences and false or misleading information or documents.

**Part 5.1 — Internal review****186. Application for internal review of reviewable decision**

An application for internal review under section 191 of the Law must include the following information —

- (a) the name of the applicant;
- (b) contact details for the applicant, including an address for service of the decision;
- (c) the provider approval number, service approval number or supervisor certificate number to which the reviewable decision relates;
- (d) the full name of the person to whom the provider approval, service approval or supervisor certificate was granted;
- (e) a statement setting out —
  - (i) the details of the decision or the part of the decision with respect to which review is sought;
  - (ii) how the decision affects the applicant;
  - (iii) the grounds for seeking a review of the decision;
- (f) any information that the applicant considers relevant to the review.



***Education and Care Services National Regulations 2012***

Review, enforcement and compliance

**Chapter 5**

Enforcement and compliance

**Part 5.2****r. 187.****Part 5.2 — Enforcement and compliance****187. Prescribed form of identity card**

- (1) For the purposes of section 196(1) of the Law, an identity card is in the prescribed form if it —
  - (a) states the full name of the authorised officer; and
  - (b) states that the officer is authorised under section 195 of the Law; and
  - (c) is issued by the Regulatory Authority which authorised the officer; and
  - (d) states the date of the officer's authorisation.
- (2) An identity card may contain a photograph of the authorised officer.
- (3) If an identity card does not contain a photograph of the authorised officer, the authorised officer must carry the following and produce it when showing the identity card under the Law or these Regulations —
  - (a) another form of photographic identification of the authorised officer; and
  - (b) a letter from the Regulatory Authority authorising the use of that form of photographic identification.

Penalty: \$1000.

**188. Compliance directions**

The provisions of the regulations set out in Schedule 3 are prescribed for the purposes of section 176 of the Law.

**189. Application to cancel prohibition notice**

For the purposes of section 186(3)(b) of the Law, the following information is prescribed —

- (a) the applicant's name;

**Education and Care Services National Regulations 2012****Chapter 5** Review, enforcement and compliance**Part 5.2** Enforcement and compliance**r. 190.**

---

- (b) contact details for the applicant, including an address for service of the decision;
- (c) a statement setting out the grounds for the application to cancel the prohibition notice.

Note: Section 186(4) and (5) of the Law set out additional statements that may be included in the application.

**190. Infringement offences**

- (1) The following offences against the regulations are prescribed for the purposes of section 291 of the Law —
  - (a) regulation 77(1), (2) and (3) (health, hygiene and safe food practices);
  - (b) regulation 80(1) (weekly menu);
  - (c) regulation 83(1), (2) and (3) (use of alcohol or drugs);
  - (d) regulation 86 (notification of incidents);
  - (e) regulation 88(1) (infectious diseases);
  - (f) regulation 89(1) and (2) (first aid kits);
  - (g) regulation 97(4) (display of emergency and evacuation plan);
  - (h) regulation 98 (telephone or communication equipment);
  - (i) regulation 104(1) (fencing);
  - (j) regulation 112(3) (nappy change facilities);
  - (k) regulation 177(2) and (3) (enrolment and other documents to be kept by approved provider);
  - (l) regulation 178(2) and (3) (enrolment and other documents to be kept by family day care educator).
- (2) For the purposes of section 291(4)(d) of the Law as applying in Western Australia —
  - (a) the persons referred to in section 291(1) of the Law who may serve an infringement notice are taken to be appointed as authorised officers for the purposes of the infringements law; and

**Education and Care Services National Regulations 2012**

Review, enforcement and compliance

**Chapter 5**

Enforcement and compliance

**Part 5.2****r. 191.**

- (b) the Regulatory Authority may, in writing, appoint persons or classes of persons to be approved officers for the purposes of the infringements law; and
- (c) unless a person who is taken under paragraph (a) to be appointed as an authorised officer is issued with an identity card under section 196(1) of the Law, the Regulatory Authority must issue to the person a certificate, badge or identity card identifying the person as a person authorised to issue infringement notices; and
- (d) the forms set out in Schedule 4 are prescribed in relation to the matters specified in those forms.

## Notes:

- 1 This regulation differs from regulation 190 of the national regulations made by the Ministerial Council.
- 2 The infringements law for Western Australia is Part 2 of the *Criminal Procedure Act 2004* of Western Australia.

**191. False or misleading information or documents**

- (1) A person must not give the National Authority under the Law any information or document that the person knows is false or misleading in a material particular.

Penalty: \$2000.

- (2) Subregulation (1) does not apply in respect of the giving of a document, if the person when giving the document —
  - (a) informs the National Authority, to the best of the person's ability, how it is false or misleading; and
  - (b) gives the correct information to the National Authority if the person has, or can reasonably obtain, the correct information.

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.1** Australian Children's Education and Care Quality Authority**r. 192.**

---

## **Chapter 6 — Administration**

This Chapter contains provisions relating to administrative matters and applies in relation to all education and care services.

**Part 6.1** sets out provisions relating to the National Authority.

**Part 6.2** sets out matters relating to information, records and privacy affecting the National Authority and Regulatory Authorities.

*Division 1* contains provisions relating to the application of the Commonwealth *Privacy Act 1988*.

*Division 2* contains provisions relating to the application of the Commonwealth *Freedom of Information Act 1982*.

*Division 3* contains provisions relating to the application of the New South Wales *State Records Act 1998*.

*Division 4* contains records relating to the application of the Commonwealth *Ombudsman Act 1976*.

*Division 5* contains provisions relating to the publication of information by the National Authority and Regulatory Authority.

*Division 6* contains provisions relating to registers of approved providers, approved education and care services and certified supervisors.

**Part 6.3** contains provisions relating to fees.

**Part 6.4** sets out classes of persons to whom delegations can be made.

### **Part 6.1 — Australian Children's Education and Care Quality Authority**

#### **192. Co-operation with prescribed classes of body**

For the purposes of section 228(1)(c) of the Law, the following classes of bodies are prescribed —

- (a) bodies involved in the development of approved education and care qualifications;

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**

Australian Children's Education and Care Quality Authority

**Part 6.1****r. 193.**

---

- (b) bodies involved in the training of educators or of persons wishing to qualify as educators;
- (c) bodies involved in setting standards for the education and care of children;
- (d) bodies involved in the assessment of equivalence of overseas qualifications.

**193. Allocating, transferring or reimbursing money to a participating jurisdiction**

For the purposes of section 276(c) of the Law, money that is to be allocated, transferred or reimbursed from the Authority Fund to a participating jurisdiction is to be credited to a fund specified by the Regulatory Authority of the participating jurisdiction.

**194. Investment of Authority Fund**

For the purposes of section 277 of the Law, the National Authority may invest the Authority Fund —

- (a) on deposit with any bank; and
- (b) in securities of the Commonwealth or of a State or Territory; and
- (c) in securities guaranteed by the Commonwealth or a State or Territory; and
- (d) in any other manner that —
  - (i) is consistent with sound commercial practice; and
  - (ii) minimises the probability of capital losses over a 12 month period of investment —

to enhance the capacity of the National Authority to discharge its liabilities, costs, expenses and obligations.

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 195.**

---

**Part 6.2 — Information, records and privacy — National Authority and Regulatory Authorities****Division 1 — Application of Commonwealth *Privacy Act 1988*****195. Application of Commonwealth *Privacy Act 1988***

For the purposes of section 263 of the Law, this Division sets out the modifications of the Privacy Act as it applies as a law of a participating jurisdiction for the purposes of the National Quality Framework.

**196. Modifications relating to National Education and Care Services Privacy Commissioner and staff**

The Privacy Act applies as if it were modified —

- (a) to provide that a reference to the Information Commissioner is taken to be a reference to the National Education and Care Services Privacy Commissioner; and
- (b) to provide that a reference to the National Education and Care Services Privacy Commissioner is taken to be a reference to the person appointed to that office by the Ministerial Council with the remuneration, and on the terms and conditions, decided by the Council; and
- (c) to provide that the National Education and Care Services Privacy Commissioner may only be removed from office by the Ministerial Council on the grounds of —
  - (i) misconduct; or
  - (ii) physical or mental incapacity that significantly impacts on the ability of the Commissioner to perform his or her functions; or
  - (iii) a finding of guilt for an offence committed in a participating jurisdiction or elsewhere that the Ministerial Council considers makes the Commissioner unfit to continue to hold office as Commissioner; or

***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 196.**

- 
- (iv) a failure by the Commissioner to carry out his or her functions under the Law; and
  - (d) so that the functions of the National Education and Care Services Privacy Commissioner did not include matters relating to the issuing of guidelines under Commonwealth legislation or matters relating to tax file numbers or credit reporting; and
  - (e) to provide that the National Education and Care Services Privacy Commissioner may, for the purposes of performing the Commissioner's functions —
    - (i) employ staff; and
    - (ii) engage contractors or consultants; and
    - (iii) enter into arrangements with another entity relating to the provision of staff or other resources by that entity to the Commissioner; and
  - (f) to provide that the National Education and Care Services Privacy Commissioner may, in writing, delegate to any member of the staff of the Office of the National Education and Care Services Privacy Commissioner or to any person employed under, and subject to the obligations in, a public sector law of a participating jurisdiction all or any of the Commissioner's powers under the Privacy Act other than —
    - (i) the making of determinations for the purposes of section 52 of that Act; and
    - (ii) the submission of an annual report under section 95D of that Act as modified under regulation 198.

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 197.**

---

**197. Modifications about financial matters**

The Privacy Act applies as if it were modified to provide that the National Education and Care Services Privacy Commissioner is required to —

- (a) ensure the Commissioner's operations are carried out efficiently, effectively and economically; and
- (b) keep proper books and records in relation to the funds held by the Commissioner; and
- (c) ensure expenditure is made from the funds held by the Commissioner only for lawful purposes and, as far as possible, reasonable value is obtained for moneys expended from the funds; and
- (d) ensure the Commissioner's procedures, including internal control procedures, afford adequate safeguards with respect to —
  - (i) the correctness, regularity and propriety of payments made from the funds held by the Commissioner; and
  - (ii) receiving and accounting for payments made to the Commissioner; and
  - (iii) prevention of fraud or mistake; and
- (e) take any action necessary to ensure the preparation of accurate financial statements in accordance with Australian Accounting Standards for inclusion in the Commissioner's annual report; and
- (f) take any action necessary to facilitate the audit of the financial statements; and
- (g) arrange for any further audit by a qualified person of records kept by the Commissioner in relation to the funds held by the Commissioner, if directed to do so by the Ministerial Council.



***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 198.****198. Modifications about annual report**

The Privacy Act applies as if after section 95C there were inserted —

**“95D Annual report**

- (1) The National Education and Care Services Privacy Commissioner must submit, within 4 months after the end of each financial year, an annual report for the financial year to the Ministerial Council.
- (2) The National Education and Care Services Privacy Commissioner is required to include in the annual report a financial statement for the period to which the report relates that —
  - (a) has been prepared in accordance with Australian Accounting Standards; and
  - (b) has been audited by a public sector auditor (within the meaning of section 279(6) of the Law).
- (3) The National Education and Care Services Privacy Commissioner is required to include in the annual report a report about the performance of the Commissioner’s functions under the Privacy Act during the period to which the report relates.
- (4) The Ministerial Council is to make arrangements for the tabling of the annual report in the Parliament of each participating jurisdiction and the Commonwealth.”.

**199. Modifications relating to National Authority and Regulatory Authorities**

The Privacy Act applies as if it were modified so that —

- (a) it applies only to agencies; and

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 200.**

---

- (b) the agencies it applies to are —
  - (i) the National Authority; and
  - (ii) each Regulatory Authority of a participating jurisdiction; and
- (c) a reference in the Act to the principal executive of an agency is taken to be a reference to —
  - (i) for the National Authority, the Chairperson of the Board of the National Authority; and
  - (ii) for a Regulatory Authority, the person nominated by the Regulatory Authority as the chief executive of the Regulatory Authority.

**200. Modifications relating to determinations**

The Privacy Act applies as if it were modified so that —

- (a) the provisions of the Act providing for the disallowance of determinations made by the Commissioner do not apply; and
- (b) sections 303 and 304 of the Law apply to a determination as if it is a regulation.

**201. Miscellaneous modifications**

The Privacy Act applies —

- (a) as if a reference to the Minister were a reference to a member of the Ministerial Council nominated by that Council; and
- (b) as if a reference to the Governor-General were a reference to the Ministerial Council; and
- (c) as if a reference to the Parliament were a reference to the Parliaments of the Commonwealth and each participating jurisdiction; and

***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 201.**

- 
- (d) as if a reference to the Commonwealth or the Government of the Commonwealth were a reference to a participating jurisdiction or the Government of a participating jurisdiction; and
  - (e) as if a reference to the Administrative Appeals Tribunal were a reference to a relevant administrative tribunal; and
  - (f) as if a reference to the Federal Court were a reference to the Supreme Court, or another court of competent jurisdiction, of a participating jurisdiction; and
  - (g) as if a reference to the Federal Magistrates Court were a reference to the Magistrates Court or Local Court of a participating jurisdiction; and
  - (h) as if a reference to the Ombudsman were a reference to the Education and Care Services Ombudsman; and
  - (i) as if a reference to a contracted service provider were a reference to a person who provides goods or services under a contract with the National Authority or a Regulatory Authority, or a subcontract for that contract; and
  - (j) as if a reference to a Commonwealth contract, a government contract or a State contract were a reference to a contract under which goods or services are to be, or were to be, provided to the National Authority or a Regulatory Authority; and
  - (k) as if references to arrangements or communications between a Minister of the Commonwealth and a Minister of a State included references to arrangements or communications between Ministers of States; and
  - (l) as if a requirement for a payment to be made by the Commonwealth were a requirement for a payment to be made by the National Authority from the Authority Fund; and

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 202.**

---

- (m) as if it were modified so that the Commissioner's power to authorise persons to enter premises occupied by an agency and inspect documents extends to a power to authorise any person the Commissioner considered appropriate; and
- (n) as if it were modified so that the provisions providing for the establishment of a Privacy Advisory Committee do not apply; and
- (o) as if it were modified so that the provisions relating to emergencies and disasters do not apply; and
- (p) as if it were modified so that the provisions relating to transferring complaints to the Ombudsman do not apply to complaints made about a Regulatory Authority; and
- (q) as if it were modified so that the provisions relating to the making of guidelines about medical research, health information and genetic information do not apply; and
- (r) as if a reference to any other Commonwealth office holder or body were a reference to the equivalent office holder or body of a participating jurisdiction; and
- (s) with any other modifications that are necessary for the effective administration of the Privacy Act for the purposes of the National Quality Framework.

**202. Relevant administrative tribunal**

For the purposes of regulation 201(e), a reference in the Privacy Act to a **relevant administrative tribunal** is taken to be a reference to any of the following —

- (a) the ACT Civil and Administrative Tribunal established under the *ACT Civil and Administrative Tribunal Act 2008* of the ACT;
- (b) the Administrative Decisions Tribunal of New South Wales established under the *Administrative Decisions Tribunal Act 1997* of New South Wales;

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 203.**

- (c) the Administrative and Disciplinary Division of the District Court of South Australia established under the *District Court Act 1991* of South Australia;
- (d) the Local Court established under the *Local Court Act* of the Northern Territory;
- (e) the Magistrates Court (Administrative Appeals Division) established under the *Magistrates Court (Administrative Appeals Division) Act 2001* of Tasmania;
- (f) the State Administrative Tribunal established under the *State Administrative Tribunal Act 2004* of Western Australia;
- (g) the Victorian Civil and Administrative Tribunal established under the *Victorian Civil and Administrative Tribunal Act 1998* of Victoria.

**203. Regulations**

The regulations made under the Privacy Act do not apply.

**Division 2 — Application of Commonwealth *Freedom of Information Act 1982*****204. Application of Commonwealth *Freedom of Information Act 1982***

For the purposes of section 264 of the Law, this Division sets out the modifications of the FOI Act as it applies as a law of a participating jurisdiction for the purposes of the National Quality Framework.

**205. Modifications relating to National Education and Care Services Freedom of Information Commissioner and staff**

The FOI Act applies as if it were modified —

- (a) to provide that a reference to the Office of the Australian Information Commissioner is taken to be a reference to the Office of the National Education and Care Services

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 205.**

---

Freedom of Information Commissioner established by the Ministerial Council and consisting of —

- (i) the National Education and Care Services Freedom of Information Commissioner; and
  - (ii) the staff employed by the National Education and Care Services Freedom of Information Commissioner; and
- (b) to provide that a reference to the Information Commissioner is taken to be a reference to the National Education and Care Services Freedom of Information Commissioner; and
- (c) to provide that a reference to the National Education and Care Services Freedom of Information Commissioner is taken to be a reference to the person appointed to that office by the Ministerial Council with the remuneration, and on the terms and conditions, decided by the Council; and
- (d) to provide that the National Education and Care Services Freedom of Information Commissioner may only be removed from office by the Ministerial Council on the grounds of —
  - (i) misconduct; or
  - (ii) physical or mental incapacity that significantly impacts on the ability of the Commissioner to perform his or her functions; or
  - (iii) a finding of guilt for an offence committed in a participating jurisdiction or elsewhere that the Ministerial Council considers makes the Commissioner unfit to continue to hold office as Commissioner; or
  - (iv) a failure by the Commissioner to carry out his or her functions under the Law; and

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 205.**

- 
- (e) to provide that the National Education and Care Services Freedom of Information Commissioner may, for the purposes of performing the Commissioner's functions —
- (i) employ staff; and
  - (ii) engage contractors or consultants; and
  - (iii) enter into arrangements with another entity relating to the provision of staff or other resources by that entity to the Commissioner; and
- (f) to provide that the National Education and Care Services Freedom of Information Commissioner may, in writing, delegate to any member of the staff of the Office of the National Education and Care Services Freedom of Information Commissioner or to any person employed under, and subject to the obligations in, a public sector law of a participating jurisdiction all or any of the Commissioner's powers under the FOI Act other than the following —
- (i) the function conferred under section 55H of that Act;
  - (ii) the function conferred under section 55K of that Act;
  - (iii) the function conferred under section 55Q of that Act;
  - (iv) the function conferred under section 73 of that Act;
  - (v) the function conferred under section 86 of that Act;
  - (vi) the functions conferred under sections 89 and 89A of that Act;
  - (vii) the function conferred under section 89K of that Act;
  - (viii) issuing guidelines under section 93A of that Act;

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 206.**

---

- (ix) the submission of an annual report under section 93C of that Act as modified under regulation 207.

**206. Modifications about financial matters**

The FOI Act applies as if it were modified to provide that the National Education and Care Services Freedom of Information Commissioner is required to —

- (a) ensure the Commissioner's operations are carried out efficiently, effectively and economically; and
- (b) keep proper books and records in relation to the funds held by the Commissioner; and
- (c) ensure expenditure is made from the funds held by the Commissioner only for lawful purposes and, as far as possible, reasonable value is obtained for moneys expended from the funds; and
- (d) ensure the Commissioner's procedures, including internal control procedures, afford adequate safeguards with respect to —
  - (i) the correctness, regularity and propriety of payments made from the funds held by the Commissioner; and
  - (ii) receiving and accounting for payments made to the Commissioner; and
  - (iii) prevention of fraud or mistake; and
- (e) take any action necessary to ensure the preparation of accurate financial statements in accordance with Australian Accounting Standards for inclusion in the Commissioner's annual report; and
- (f) take any action necessary to facilitate the audit of the financial statements; and



**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 207.**

- (g) arrange for any further audit by a qualified person of records kept by the Commissioner in relation to the funds held by the Commissioner, if directed to do so by the Ministerial Council.

**207. Modifications about annual report**

The FOI Act applies as if after section 93B there were inserted —

**“93C Annual report**

- (1) The National Education and Care Services Freedom of Information Commissioner must submit, within 4 months after the end of each financial year, an annual report for the financial year to the Ministerial Council.
- (2) The National Education and Care Services Freedom of Information Commissioner is required to include in the annual report a financial statement for the period to which the report relates that —
  - (a) has been prepared in accordance with Australian Accounting Standards; and
  - (b) has been audited by a public sector auditor (within the meaning of section 279(6) of the Law).
- (3) The National Education and Care Services Freedom of Information Commissioner is required to include in the annual report a report about the performance of the Commissioner’s functions under the FOI Act during the period to which the report relates.
- (4) The Ministerial Council is to make arrangements for the tabling of the annual report in the Parliament of each participating jurisdiction and the Commonwealth.”.

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 208.**

---

**208. Modifications relating to National Authority and Regulatory Authorities**

The FOI Act applies as if it were modified so that —

- (a) it applies only to agencies; and
- (b) the agencies it applies to are —
  - (i) the National Authority; and
  - (ii) each Regulatory Authority of each participating jurisdiction; and
- (c) a reference in the Act to the principal executive of an agency is a reference to —
  - (i) for the National Authority, the Chairperson of the Board of the National Authority; and
  - (ii) for a Regulatory Authority, the person nominated by the Regulatory Authority as the chief executive of the Regulatory Authority; and
- (d) a reference in the Act to the responsible Minister of an agency or the Minister is a reference to a member of the Ministerial Council nominated by the Ministerial Council; and
- (e) the requirement to publish information about the following is a requirement for an agency to publish the information —
  - (i) information concerning the functions and documents of the agency; and
  - (ii) the addresses of offices that are to be Information Access Offices for the purposes of the Act; and
- (f) the requirement to first publish the information referred to in paragraph (e) is a requirement for an agency to publish the information as soon as practicable after the scheme commencement date but not later than 12 months after that commencement date.

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 209.****209. Miscellaneous modifications**

The FOI Act applies —

- (a) as if a reference to the Commonwealth or the Government of the Commonwealth (other than a reference in relation to a matter affecting national security, defence, international relations or the national economy) were a reference to a participating jurisdiction or the Government of a participating jurisdiction; and
- (b) as if a reference to the Parliament were a reference to the Parliaments of the Commonwealth and the participating jurisdictions; and
- (c) as if a reference to relations, arrangements or communications between the Commonwealth and a State included a reference to relations, arrangements or communications between States; and
- (d) as if a reference to the Federal Court were a reference to the Supreme Court, or another court of competent jurisdiction, of a participating jurisdiction; and
- (e) as if —
  - (i) a reference to the Administrative Appeals Tribunal were a reference to a relevant administrative tribunal; and
  - (ii) a provision of the *Administrative Appeals Tribunal Act 1975* did not apply; and
- (f) as if a reference to the Ombudsman were a reference to the Education and Care Services Ombudsman; and
- (g) as if a reference to any other Commonwealth office holder or body (other than a reference to the Inspector-General of Intelligence and Security) were a reference to the equivalent office holder or body of a participating jurisdiction; and
- (h) as if a requirement for a Minister to prepare a report on the operation of the Act were a requirement for the National Authority to include a report on the operation

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 210.**

---

of the Act, so far as it relates to the National Authority, in its annual report; and

- (i) as if a reference to the payment of costs by the Commonwealth were a reference to the payment of costs by the National Authority from the Authority Fund; and
- (j) as if it were modified so that the provisions relating to transferring complaints to the Ombudsman do not apply to complaints made about a Regulatory Authority; and
- (k) with any other modifications that are necessary for the effective administration of the FOI Act for the purposes of the National Quality Framework.

**210. Relevant administrative tribunal**

For the purposes of regulation 209(e), a reference in the FOI Act to a **relevant administrative tribunal** is taken to be a reference to any of the following —

- (a) the ACT Civil and Administrative Tribunal established under the *ACT Civil and Administrative Tribunal Act 2008* of the ACT;
- (b) the Administrative Decisions Tribunal of New South Wales established under the *Administrative Decisions Tribunal Act 1997* of New South Wales;
- (c) the Administrative and Disciplinary Division of the District Court of South Australia established under the *District Court Act 1991* of South Australia;
- (d) the Local Court established under the *Local Court Act* of the Northern Territory;
- (e) the Magistrates Court (Administrative Appeals Division) established under the *Magistrates Court (Administrative Appeals Division) Act 2001* of Tasmania;
- (f) the State Administrative Tribunal established under the *State Administrative Tribunal Act 2004* of Western Australia;

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 211.**

- (g) the Victorian Civil and Administrative Tribunal established under the *Victorian Civil and Administrative Tribunal Act 1998* of Victoria.

**211. Regulations**

The regulations made under the FOI Act, other than the provisions providing for fees and charges, do not apply.

**Division 3 — Application of New South Wales *State Records Act 1998*****212. Application of State Records Act**

For the purposes of section 265 of the Law, this Division sets out the modifications of the State Records Act as it applies as a law of a participating jurisdiction for the purposes of the National Quality Framework.

**213. Modifications relating to State Records Authority and its Board and Director**

The State Records Act applies as if it were modified —

- (a) to provide that a reference to the Authority is taken to be a reference to the State Records Authority constituted under the *State Records Act 1998* of New South Wales; and
- (b) to provide that a reference to the Board is taken to be a reference to the Board of the State Records Authority constituted under the *State Records Act 1998* of New South Wales; and
- (c) to provide that a reference to the Director is taken to be a reference to the Director within the meaning of the *State Records Act 1998* of New South Wales; and
- (d) so that sections 63 and 69 and Schedule 2 did not apply.

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 214.**

---

**214. Modifications relating to National Authority**

The State Records Act applies as if it were modified so that —

- (a) in section 3(1), the definition of *public office* referred only to the National Authority; and
- (b) any reference to an agency of the State included a reference to a public office; and
- (c) sections 40(4), 42 and 43 did not refer to the State; and
- (d) sections 45(3), 47(1) and 60(3)(e) also applied to the National Authority.

**215. Modifications relating to Ministerial Council**

The State Records Act applies as if it was modified so that —

- (a) any reference to a Minister, the Premier, the Attorney General or the responsible Minister were a reference to the Ministerial Council; and
- (b) any reference to the Minister responsible for a public office were a reference to the Ministerial Council; and
- (c) in section 17 —
  - (i) subsection (1) provided for the review to be conducted by the Ministerial Council in place of the responsible Ministers; and
  - (ii) subsections (2) and (4) did not apply.

**216. Miscellaneous modifications**

The State Records Act applies —

- (a) as if the definition of *State collecting institution* in section 3 and section 5 did not apply; and
- (b) as if sections 4, 9, 16, 21(2)(e), 25, 26 and 49 did not apply; and
- (c) as if section 48(1), (2), (3) and (4) and the definition of *recognised estray provisions* in section 48(6) did not apply; and

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 216.**

- 
- (d) as if in section 58(2) —
    - (i) a reference to the appropriate Minister were a reference to the Ministerial Council; and
    - (ii) the last sentence were omitted; and
  - (e) as if section 64 applied only to the State Record Authority's functions in relation to the National Quality Framework; and
  - (f) as if sections 79 and 82 and Schedule 3 did not apply; and
  - (g) as if any reference to the Gazette were a reference to the New South Wales Government Gazette; and
  - (h) as if any reference to the Supreme Court or a Local Court were a reference to a court of competent jurisdiction; and
  - (i) as if a reference in section 19 to the State were a reference to New South Wales; and
  - (j) as if any reference in sections 21, 40 and 46 to New South Wales were a reference to Australia; and
  - (k) as if any reference in section 22 to the regulations were a reference to guidelines issued by the Ministerial Council; and
  - (l) as if section 36A provided that the Authority may enter into access arrangements under that section with an authority of any participating jurisdiction; and
  - (m) as if any reference to the *Government Information (Public Access) Act 2009* were a reference to the FOI Act; and
  - (n) as if section 73(5) also referred to the following persons and bodies —
    - (i) the Crime and Misconduct Commission established under the *Crime and Misconduct Act 2001* of Queensland;

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 216.**

---

- (ii) the Anti-Corruption Branch of the South Australia Police;
- (iii) the Integrity Commission of Tasmania established under the *Integrity Commission Act 2009* of Tasmania;
- (iv) the Ombudsman appointed under section 3 of the *Ombudsman Act 1973* of Victoria;
- (v) the Corruption and Crime Commission established under the *Corruption and Crime Commission Act 2003* of Western Australia;
- (vi) if a person or body or an office referred to in subparagraphs (i) to (v) (the **initial entity**), whether by or under an Act of the relevant participating jurisdiction or otherwise, is abolished and another person, body or office is conferred or given functions and powers that substantially correspond to the functions and powers of the initial entity, that person, body or office;
- (vii) if the functions and powers of a person or body or an office referred to in subparagraphs (i) to (v), whether by or under an Act of the relevant participating jurisdiction or otherwise, are transferred to another person, body or office, that person, body or office; and
- (o) as if in section 76 any reference to the Crown were a reference to a public office; and
- (p) as if in section 78(2) the reference to the *Criminal Procedure Act 1986* were a reference to any other law and the notes were omitted; and
- (q) with any other modifications that are necessary for the effective administration of the State Records Act for the purposes of the National Quality Framework.



**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 217.****217. Regulations**

The regulations made under the State Records Act do not apply.

**Division 4 — Application of Commonwealth *Ombudsman Act 1976*****218. Application of Commonwealth Ombudsman Act**

For the purposes of section 282(2) of the Law, this Division sets out modifications of the Ombudsman Act as it applies as a law of a participating jurisdiction for the purposes of the Law.

**219. Modifications relating to Education and Care Services Ombudsman and staff**

The Ombudsman Act applies as if it were modified —

- (a) so that the provisions of the Act providing for the appointment of the Ombudsman and the conditions of service of the Ombudsman (other than the provisions providing for the resignation, retirement, suspension or removal of the Ombudsman and the appointment of an acting Ombudsman) do not apply; and
- (b) to provide that a reference to the Education and Care Services Ombudsman is taken to be a reference to the person appointed to that office by the Ministerial Council with the remuneration, and on the terms and conditions, decided by the Council; and
- (c) so that the Education and Care Services Ombudsman may be —
  - (i) suspended from office by the Ministerial Council without the need for a statement of the grounds of the suspension to be laid before a House of Parliament; and
  - (ii) removed from office by the Ministerial Council on the ground of misconduct or physical or mental incapacity without the need for an address being presented to a House of Parliament; and

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 220.**

---

- (d) so that the provisions of the Act providing for the Deputy Ombudsman and other staff of the Ombudsman do not apply; and
- (e) to provide that the Education and Care Services Ombudsman may, for the purposes of performing the Ombudsman's functions —
  - (i) employ staff; and
  - (ii) engage contractors or consultants; and
  - (iii) enter into arrangements with another entity relating to the provision of staff or other resources by that entity to the Ombudsman.

**220. Modifications about financial matters**

The Ombudsman Act applies as if it were modified to provide that the Education and Care Services Ombudsman is required to —

- (a) ensure the Ombudsman's operations are carried out efficiently, effectively and economically; and
- (b) keep proper books and records in relation to the funds held by the Ombudsman; and
- (c) ensure expenditure is made from the funds held by the Ombudsman only for lawful purposes and, as far as possible, reasonable value is obtained for moneys expended from the funds; and
- (d) ensure the Ombudsman's procedures, including internal control procedures, afford adequate safeguards with respect to —
  - (i) the correctness, regularity and propriety of payments made from the funds held by the Ombudsman; and
  - (ii) receiving and accounting for payments made to the Ombudsman; and
  - (iii) prevention of fraud or mistake; and

***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 221.**

- (e) take any action necessary to ensure the preparation of accurate financial statements in accordance with Australian Accounting Standards for inclusion in the Ombudsman's annual report; and
- (f) take any action necessary to facilitate the audit of the financial statements; and
- (g) arrange for any further audit by a qualified person of records kept by the Ombudsman in relation to the funds held by the Ombudsman, if directed to do so by the Ministerial Council.

**221. Modifications about annual report**

The Ombudsman Act applies as if it were modified to provide that —

- (a) the Education and Care Services Ombudsman is required to submit, within 4 months after the end of each financial year, an annual report for the financial year to the Ministerial Council; and
- (b) the Education and Care Services Ombudsman is required to include in the annual report a financial statement for the period to which the report relates that —
  - (i) has been prepared in accordance with Australian Accounting Standards; and
  - (ii) has been audited by a public sector auditor (within the meaning of section 279(6) of the Law); and
- (c) the Education and Care Services Ombudsman is required to include in the annual report a report about the performance of the Ombudsman's functions under the Ombudsman Act during the period to which the report relates; and

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 222.**

---

- (d) the requirement to lay a copy of the report before each House of the Parliament is a requirement for each member of the Ministerial Council to cause a copy of the report to be laid before each House of the Parliament of the jurisdiction the member represents.

**222. Modifications relating to National Authority and Regulatory Authorities**

The Ombudsman Act applies as if it were modified so that —

- (a) it applies only in relation to prescribed authorities; and
- (b) the prescribed authorities are the National Authority; and
- (c) a reference in the Act to the principal executive of an agency is a reference to the Chairperson of the Board of the National Authority.

**223. Miscellaneous modifications**

The Ombudsman Act applies —

- (a) as if a reference to the Minister or the responsible Minister were a reference to a member of the Ministerial Council nominated by that Council; and
- (b) as if a reference to the Governor-General were a reference to the Ministerial Council; and
- (c) as if a reference to the Parliament were a reference to the Parliaments of the Commonwealth and the participating jurisdictions; and
- (d) as if a reference to the Commonwealth or the Government of the Commonwealth were a reference to a participating jurisdiction or the Government of a participating jurisdiction; and
- (e) as if a reference to the Prime Minister were a reference to a member of the Ministerial Council nominated by that Council; and

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 223.**

- 
- (f) as if a reference to the Federal Court were a reference to the Supreme Court, or another court of competent jurisdiction, of a participating jurisdiction; and
  - (g) as if —
    - (i) a reference to the Administrative Appeals Tribunal were a reference to a relevant administrative tribunal; and
    - (ii) a provision of the *Administrative Appeals Tribunal Act 1975* did not apply; and
  - (h) as if section 6C applied so that a reference to the Information Commissioner were a reference to the National Education and Care Services Privacy Commissioner or the National Education and Care Services Freedom of Information Commissioner; and
  - (i) as if it were modified so that provisions relating to the Integrity Commissioner did not apply; and
  - (j) as if a reference to a Commonwealth service provider were a reference to a person who provides goods or services under a contract with the National Authority; and
  - (k) as if a reference to any other Commonwealth office holder or body were a reference to the equivalent office holder or body of a participating jurisdiction; and
  - (l) as if a reference to an arrangement or communication between a Commonwealth Minister and a Minister of a State included a reference to an arrangement or communication between Ministers of States; and
  - (m) as if the requirement to observe confidentiality under the Act —
    - (i) applies to any person performing functions under the Act; but

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 224.**

---

- (ii) does not prevent a member of the Ministerial Council making a record of, or divulging or communicating to another member of the Ministerial Council, information acquired by the member in performing functions under the Act; and
- (n) with any other modifications that are necessary for the effective administration of the Ombudsman Act for the purposes of the National Quality Framework.

**224. Relevant administrative tribunal**

For the purposes of regulation 223(g), a reference in the Ombudsman Act to a **relevant administrative tribunal** is taken to be a reference to any of the following —

- (a) the ACT Civil and Administrative Tribunal established under the *ACT Civil and Administrative Tribunal Act 2008* of the ACT;
- (b) the Administrative Decisions Tribunal of New South Wales established under the *Administrative Decisions Tribunal Act 1997* of New South Wales;
- (c) the Administrative and Disciplinary Division of the District Court of South Australia established under the *District Court Act 1991* of South Australia;
- (d) the Local Court established under the *Local Court Act* of the Northern Territory;
- (e) the Magistrates Court (Administrative Appeals Division) established under the *Magistrates Court (Administrative Appeals Division) Act 2001* of Tasmania;
- (f) the State Administrative Tribunal established under the *State Administrative Tribunal Act 2004* of Western Australia;
- (g) the Victorian Civil and Administrative Tribunal established under the *Victorian Civil and Administrative Tribunal Act 1998* of Victoria.

***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 225.****225. Regulations**

The regulations made under the Ombudsman Act, other than provisions providing for witness expenses, do not apply.

**Division 5 — Publication of information****226. Publication of information**

For the purposes of section 270(1)(e) of the Law, the information that may be published in respect of an approved education and care service includes the following —

- (a) the contact details for the service;
- (b) the hours and days of operation of the service;
- (c) the conditions to which the service approval is subject;
- (d) in relation to a centre-based service, the approved number of places.

**227. Compliance and enforcement information**

- (1) For the purposes of section 270(5)(a) of the Law, the Regulatory Authority may publish the information set out in subregulation (3) in relation to any enforcement action set out in subregulation (2).
- (2) The enforcement actions are —
  - (a) a prosecution for an offence against the Law or these Regulations leading to a conviction or finding of guilt or a plea of guilt;
  - (b) the acceptance by the Regulatory Authority of an enforceable undertaking;
  - (c) the giving of a compliance notice;
  - (d) the suspension or cancellation (other than a voluntary suspension or surrender) of a provider approval, service approval or supervisor certificate;

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 227.**

---

- (e) an amendment made to a provider approval, service approval or supervisor certificate for purposes of enforcement.

(3) The following information may be published —

- (a) the nature of the enforcement action;
- (b) the details of the person in relation to whom the enforcement action was taken, including —
  - (i) the name and provider approval number of the approved provider;
  - (ii) for a centre-based service —
    - (A) the address of the service; and
    - (B) the name by which the service is known;
  - (iii) for a family day care service —
    - (A) the address of the service, unless the address is also the home address of a family day care educator; and
    - (B) the name by which the service is known;
  - (iv) for an individual, the name of the individual and the individual's supervisor certificate number, if relevant;
- (c) the reason for taking the enforcement action, including details of the breach or alleged breach by the person of the Law or these Regulations and the provision that was breached or alleged to be breached;
- (d) details of the enforcement action taken, including —
  - (i) for a prosecution leading to a conviction or finding of guilt or a plea of guilt —
    - (A) the provision of the Law or these Regulations that the person was



**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 227.**

- 
- convicted or found guilty of, or pleaded guilty to, breaching; and
  - (B) the date of the conviction, finding of guilt or the making of the plea of guilt for the offence; and
  - (C) any penalty imposed for the offence; and
  - (D) information about any steps taken to remedy the subject of the prosecution and the date the steps were taken;
  - (ii) for an enforceable undertaking —
    - (A) the terms of the enforceable undertaking; and
    - (B) the date of the enforceable undertaking; and
    - (C) information about any steps taken to remedy the subject of the enforceable undertaking and the date the steps were taken;
  - (iii) for a compliance notice —
    - (A) the steps specified in the compliance notice that the person must take to comply with the provision of the Law or these Regulations; and
    - (B) the date specified in the notice by which the steps must be taken; and
    - (C) information about any steps taken to remedy the subject of the compliance notice and the date the steps were taken;
  - (iv) for the amendment of a provider approval, service approval or supervisor certificate —
    - (A) the details of the amendment; and

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.2** Information, records and privacy — National Authority and Regulatory Authorities**r. 228.**

---

- (B) the date on which the amendment took effect;
  - (v) for a suspension of a provider approval, service approval or supervisor certificate —
    - (A) the date on which the suspension took effect; and
    - (B) the date on which the suspension ends;
  - (vi) for a cancellation of a provider approval, service approval or supervisor certificate, the date on which the cancellation took effect.
- (4) In this regulation, a reference to information does not include information that could identify or lead to the identification of a child.

Note: Section 270(6) of the Law further restricts the publication of identifying information.

**228. Timing of publication where internal or external review of enforcement action is available**

- (1) If the Regulatory Authority publishes information about an enforcement action for which an application for internal review or external review can be made under section 191 or 193 of the Law, it must publish the information in accordance with this regulation.
- (2) If an application for internal review can be made under section 191 of the Law, the Regulatory Authority may publish the information after the end of the period for requesting the review under section 191, if no request for internal review is received in that period.
- (3) If an application for external review can be made under section 193 of the Law, the Regulatory Authority may publish the information at the end of the period for requesting an external review under section 193, if no request for external review is received in that period.

***Education and Care Services National Regulations 2012***

Administration

**Chapter 6**Information, records and privacy — National Authority and  
Regulatory Authorities**Part 6.2****r. 229.**

- 
- (4) If an application for internal or external review is made and withdrawn before a decision is made on the review, the Regulatory Authority may publish the information on or after the day on which the application is withdrawn.
- (5) If an application is made for an external review, the Regulatory Authority may publish the information on or after the day on which the decision with respect to the review is made if the enforcement action is confirmed or amended on review, or if another enforcement action is substituted on review.

**Division 6 — Registers****229. Register of approved providers**

For the purposes of section 266 of the Law, the following information must be included in the register of approved providers in respect of each approved provider —

- (a) the postal address of the approved provider;
- (b) any conditions to which the provider approval is subject;
- (c) the date the provider approval was granted;
- (d) the provider approval number;
- (e) the service approval numbers of all education and care services provided by the approved provider.

**230. Register of approved education and care services**

For the purposes of section 267 of the Law, the following information must be included in the register of approved education and care services in respect of each service —

- (a) the contact details for the service;
- (b) in relation to a centre-based service, the hours of operation of the service;
- (c) any conditions to which the service approval is subject;
- (d) in relation to a centre-based service, the approved number of places;

***Education and Care Services National Regulations 2012*****Chapter 6** Administration**Part 6.3** Fees**r. 231.**

---

- (e) the date the approved provider was granted a service approval;
- (f) the service approval number;
- (g) the provider approval number.

**231. Register of certified supervisors**

For the purposes of section 268 of the Law, the following information must be included in the register of certified supervisors in respect of each supervisor —

- (a) if the supervisor is in a prescribed class of persons —
  - (i) the prescribed class to which the certified supervisor belongs; and
  - (ii) the name of the relevant approved education and care service; and
  - (iii) the name of the school that provides the relevant education and care service (if different from the name of the approved education and care service);
- (b) the date the certified supervisor was granted a supervisor certificate;
- (c) the supervisor certificate number.

**Part 6.3 — Fees****232. Prescribed fees**

The prescribed fee payable under a provision of the Law is the relevant fee in Schedule 2 in relation to that provision of the Law.

Note: See also regulations 138 and 139, which also provide for the payment of fees.

**233. Late payment fees (annual fees)**

- (1) If the annual fee for a service approval is not paid on or before 1 July, the Regulatory Authority may charge the approved

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**

Fees

**Part 6.3****r. 234.**

provider a late payment fee, in addition to the annual fee, for every 30 days (or part of every 30 days) that the annual fee is overdue.

- (2) The late payment fee is 15 per cent of the relevant annual fee prescribed for the purposes of regulation 33.

**234. Waiver, reduction, deferral and refund of fees**

The National Authority may waive, reduce, defer or refund any fee payable or paid to it under the Law if there are exceptional circumstances.

**235. Indexation of fees**

- (1) If a fee is required to be paid under the Law or these Regulations before 1 July 2013, the amount of the fee is the amount prescribed in these Regulations for the relevant matter.
- (2) If a fee is required to be paid in a financial year starting on 1 July 2013, or 1 July in a later year (the **relevant year**), the amount of the fee is to be worked out as follows —
- (a) identify the amount of the fee payable for the relevant matter in the previous year;
  - (b) multiply the amount by the indexation factor for the relevant year;
  - (c) round the result down to the nearest whole dollar.

Example: An indexed fee for an application for a provider approval for the year starting 1 July 2013 would be worked out by multiplying \$200 (the fee payable in the previous year) by the indexation factor for 2013-2014 worked out under subregulation (3), and then rounding the result down.

- (3) The indexation factor is worked out using the following formula —

$$\frac{\text{Sum of index numbers for quarters in most recent March year}}{\text{Sum of index numbers for quarters in previous March year}}$$

**Education and Care Services National Regulations 2012****Chapter 6** Administration**Part 6.3** Fees**r. 236.**

---

Where —

***index number***, for a quarter, means the All Groups Consumer Price Index Number (being the weighted average of the 8 capital cities) published by the Australian Statistician for that quarter;

***most recent March year*** means the period of 12 months ending on 31 March in the financial year that occurred immediately before the application year;

***previous March year*** means the period of 12 months immediately preceding the most recent March year;

***quarter*** means a period of 3 months ending on 31 March, 30 June, 30 September or 31 December.

- (4) The result worked out under subregulation (3) must be rounded up or down to 3 decimal places, rounding up if the result ends in 0.0005.
- (5) A calculation under subregulation (3) is to be made —
  - (a) using the index numbers published in terms of the most recently published reference base for the Consumer Price Index; and
  - (b) disregarding index numbers that are published in substitution for previously published index numbers (unless the substituted numbers are published to take account of changes in the reference base).

**236. Publication of indexed fees**

- (1) The National Authority must, before the financial year commencing 1 July in each year after 2012, publish the fees applicable for that financial year determined in accordance with regulation 235.
- (2) The Regulatory Authority may also publish the fees referred to in subregulation (1).

**Education and Care Services National Regulations 2012**

Administration

**Chapter 6**

Delegations

**Part 6.4****r. 237.**

---

**Part 6.4 — Delegations****237. Delegation**

For the purposes of section 262(1)(b) of the Law, the following classes of person are prescribed —

- (a) any person employed under a public sector law of another participating jurisdiction;
- (b) the Regulatory Authority of another participating jurisdiction or any member of staff of the Regulatory Authority of another participating jurisdiction;
- (c) the chief executive officer or any member of staff of any entity that is established under a law of a participating jurisdiction for a public purpose;
- (d) the chief executive officer or another member of staff of the National Authority;
- (e) a responsible authority under the *Education and Early Childhood Services (Registration and Standards) Act 2011* of South Australia;
- (f) the Catholic Education Commission of Western Australia.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 238.**

---

**Chapter 7 — Jurisdiction-specific and transitional and saving provisions**

This Chapter contains transitional and saving provisions and provisions that relate to specific jurisdictions.

**Part 7.1** contains general transitional and saving provisions.

**Part 7.2** contains provisions relating to the Australian Capital Territory.

**Part 7.3** contains provisions relating to New South Wales.

**Part 7.4** contains provisions relating to the Northern Territory.

**Part 7.5** contains provisions relating to Queensland.

**Part 7.6** contains provisions relating to South Australia.

**Part 7.7** contains provisions relating to Tasmania.

**Part 7.8** contains provisions relating to Victoria.

**Part 7.9** contains provisions relating to Western Australia.

Note: The national regulations made by the Ministerial Council include provisions as Parts 7.2-7.8.

**Part 7.1 — General transitional and saving provisions****Division 1 — Quality improvement plans****238. Quality improvement plans**

- (1) The approved provider of a declared approved service must —
    - (a) prepare a quality improvement plan in accordance with regulation 55(1) by —
      - (i) for all participating jurisdictions other than Western Australia — 30 April 2012; and
      - (ii) for Western Australia — 30 November 2012;
- and



***Education and Care Services National Regulations 2012***Jurisdiction-specific and transitional and saving provisions **Chapter 7**General transitional and saving provisions **Part 7.1****r. 239.**

- (b) make the quality improvement plan available to the Regulatory Authority on request.
- (2) Regulation 55(2) does not apply to a declared approved service.
- (3) Regulation 55(2) applies to the approved provider of an education and care service for which a service approval is granted under the Law before 31 August 2012 as if it required the quality improvement plan to be submitted to the Regulatory Authority on or before —
  - (a) for all participating jurisdictions other than Western Australia — 30 April 2012; and
  - (b) for Western Australia — 30 November 2012.

Note: This regulation differs from regulation 238 of the national regulations made by the Ministerial Council.

**Division 2 — Staffing arrangements****239. Centre-based service offering a preschool program in a composite class in a school**

- (1) This regulation applies to a centre-based service that delivers a preschool program in a school in a class or classes where a full-time education program is also being delivered to school children.
- (2) Regulations 123 and 126, and any provision of this Chapter that applies in place of those regulations, do not apply to the centre-based service.
- (3) For the purpose of a rating assessment under Part 5 of the Law the centre-based service is taken to comply with regulations 123 and 126.

Note: See also Division 7.

**240. Qualifications for educators — centre-based service**

- (1) This regulation applies until 31 December 2015.

**Education and Care Services National Regulations 2012****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 241.**

---

- (2) Despite regulation 126(1)(b), an educator at a centre-based service can be included to meet a relevant educator to child ratio for the service without having, or actively working towards, a certificate III level education and care qualification if —
- (a) the educator has been continuously employed as an educator in an education and care service or a children's service for a period of at least 15 years up to immediately before the scheme commencement day; and
  - (b) the educator is employed by the same approved provider as the educator was employed by immediately before the scheme commencement day.

**241. Persons taken to hold an approved early childhood teaching qualification**

- (1) A person is taken to hold an approved early childhood teaching qualification for the purposes of these Regulations if, immediately before the scheme commencement day, the person —
- (a) was recognised under the former education and care services law, or for the purposes of a preschool funding program, of any participating jurisdiction as an early childhood teacher; or
  - (b) held a qualification that is published under regulation 137(2) in the list of former qualifications approved as early childhood teacher qualifications; or
  - (c) was registered or accredited as an early childhood teacher in accordance with the requirements of any participating jurisdiction; or
  - (d) was employed to deliver a pre-preparatory learning program (within the meaning of the *Education (General Provisions) Act 2006* of Queensland); or
  - (e) was registered as a teacher under the *Teachers Registration and Standards Act 2004* of South Australia and was employed to deliver a preschool program; or

**Education and Care Services National Regulations 2012**Jurisdiction-specific and transitional and saving provisions **Chapter 7**General transitional and saving provisions **Part 7.1****r. 241.**

---

- (f) was registered as a teacher under the *Teachers Registration Act 2000* of Tasmania and was employed to deliver a preschool program at a school established or registered under the *Education Act 1994* of Tasmania; or
  - (g) was registered as a teacher under the *Education (Queensland College of Teaching) Act 2005* of Queensland and held a qualification that is published under regulation 137(2) in the list of former qualifications approved as diploma level qualifications.
- (2) If, immediately before the scheme commencement day, a person was enrolled in a course for a qualification that is published under regulation 137(2) in the list of former qualifications approved as early childhood teacher qualifications, the person is taken to hold an approved early childhood teaching qualification for the purposes of these Regulations on the completion of the course.
- (3) If, immediately before the scheme commencement day, a person who was registered as a teacher under the *Education (Queensland College of Teaching) Act 2005* of Queensland was enrolled in a course for a qualification that is published under regulation 137(2) in the list of former qualifications approved as diploma level qualifications, the person is taken to hold an approved early childhood teaching qualification for the purposes of these Regulations —
  - (a) while the person is actively working towards the approved diploma level qualification; and
  - (b) if the person completes the approved diploma level qualification, on completion of that qualification.
- (4) If a person who, immediately before the scheme commencement day, was registered as a teacher under the *Education (Queensland College of Teaching) Act 2005* of Queensland commences actively working towards an approved diploma level qualification on or before 31 December 2013, the person is

**Education and Care Services National Regulations 2012****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 242.**

---

taken to hold an approved early childhood teaching qualification for the purposes of these Regulations —

- (a) while the person is actively working towards the approved diploma level qualification; and
  - (b) if the person completes the approved diploma level qualification, on completion of that qualification.
- (5) If, immediately before the scheme commencement day, the recognition, registration, accreditation or qualification as an early childhood teacher of a person referred to in subregulation (1) was subject to restrictions imposed by or under an education law of a participating jurisdiction, the person is taken to be an early childhood teacher under that subregulation subject to the same restrictions.
- (6) Subregulation (1)(c) does not apply if immediately before the scheme commencement day the person was registered or accredited as an early childhood teacher or equivalent on the basis that the person was working towards an early childhood teacher qualification or equivalent.
- (7) For the purposes of subregulations (3) and (4), the person is ***actively working towards*** an approved diploma level qualification if the person —
  - (a) is enrolled in the course for the qualification; and
  - (b) provides the approved provider with documentary evidence from the provider of the course that —
    - (i) the person has commenced the course; and
    - (ii) is making satisfactory progress towards completion of the course; and
    - (iii) is meeting the requirements for maintaining the enrolment.

**242. Persons taken to be early childhood teachers**

- (1) This regulation applies on and after 1 January 2014 and before 1 January 2016.

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

General transitional and saving provisions

**Part 7.1****r. 243.**

- (2) A relevant regulation applies to an education and care service as if a reference in regulations 130 to 134 to an early childhood teacher included a reference to a person who —
- (a) is actively working towards an early childhood teaching qualification; and
  - (b) provides the approved provider with documentary evidence that —
    - (i) the person has completed at least 50 per cent of the course; or
    - (ii) holds an approved diploma level education and care qualification.

- (3) In this regulation —

**relevant regulation** means regulation 130, 131, 132, 133, 134 or 379.

Note: This regulation differs from regulation 242 of the national regulations made by the Ministerial Council.

**243. Persons taken to hold an approved diploma level education and care qualification**

A person is taken to hold an approved diploma level education and care qualification if, immediately before the scheme commencement day, the person —

- (a) was recognised under the former education and care services law of any participating jurisdiction as a diploma level educator; or
- (b) held a qualification that is published under regulation 137(2)(a) in the list of former qualifications approved as diploma level education and care qualifications; or
- (c) in Queensland, held a qualification that is published under regulation 137(2)(b) in the list of former qualifications approved as diploma level education and care qualifications.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 244.**

---

**244. Persons taken to hold an approved certificate III level education and care qualification**

A person is taken to hold an approved certificate III level education and care qualification if, immediately before the scheme commencement day, the person —

- (a) was recognised under the former education and care services law of any participating jurisdiction as a certificate III level educator; or
- (b) held a qualification that is published under regulation 137(2)(a) in the list of former qualifications approved as certificate III level education and care qualifications; or
- (c) in Queensland, held a qualification that is published under regulation 137(2)(b) in the list of former qualifications approved as certificate III level education and care qualifications.

**245. Person taken to hold approved first aid qualification**

(1) This regulation applies if —

- (a) immediately before the scheme commencement day, a person held a first aid qualification or had completed first aid training that met the requirements under the former education and care services law of a participating jurisdiction for first aid qualifications or training for educators; and
- (b) that qualification or training is not included in the list of approved first aid qualifications and training programs published under regulation 137(1)(e).

(2) The person is taken to hold an approved first aid qualification within the meaning of regulation 136(5) on and from the scheme commencement day until the earlier of the following —

- (a) for —
  - (i) all participating jurisdictions other than Western Australia — 31 December 2012; and

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

General transitional and saving provisions

**Part 7.1****r. 246.**

---

(ii) for Western Australia — 31 July 2013;

- (b) the date on which the training or qualification is, or would have been, required to be renewed or updated under the requirements of the qualification or the training or the former education and care services law.

Note: This regulation differs from regulation 245 of the national regulations made by the Ministerial Council.

**246. Anaphylaxis training**

- (1) This regulation applies in a participating jurisdiction if, immediately before the scheme commencement day, the former education and care services law or the education law of that jurisdiction did not require the attendance at an education and care service of an educator trained in anaphylaxis management.
- (2) Regulations 136(1)(b) and 136(3)(b) do not apply in relation to that service before —
- (a) for all participating jurisdictions other than Western Australia — 1 January 2013; and
- (b) for Western Australia — 1 August 2013.

Note: This regulation differs from regulation 246 of the national regulations made by the Ministerial Council.

**247. Asthma management training**

- (1) This regulation applies in a participating jurisdiction if, immediately before the scheme commencement day, the former education and care services law or the education law of that jurisdiction did not require the attendance at an education and care service of an educator trained in asthma management.
- (2) Regulations 136(1)(c) and 136(3)(c) do not apply in relation to that service before —
- (a) for all participating jurisdictions other than Western Australia — 1 January 2013; and
- (b) for Western Australia — 1 August 2013.

Note: This regulation differs from regulation 247 of the national regulations made by the Ministerial Council.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 248.**

---

**Division 3 — Physical environment****248. Centre-based service offering a preschool program in a composite class in a school**

- (1) This regulation applies to a centre-based service that delivers a preschool program in a school in a class or classes where a full-time education program is also being delivered to school children.
- (2) Regulations 104, 114 and 115 do not apply to the centre-based service.
- (3) For the purpose of a rating assessment under Part 5 of the Law the centre-based service is taken to comply with regulations 104, 114 and 115.

Note: See also Division 7.

**249. Declared approved services (other than declared approved family day care services)**

- (1) This regulation applies to a declared approved service (other than a declared approved family day care service) that is taken to be an approved education and care service under section 307(4) of the Law.
- (2) If, on the scheme commencement day, the premises of the declared approved service do not comply with a provision of regulation 104, 114 or 115 and, immediately before that day, were not required to comply with a similar requirement under the former education and care services law or education law of the relevant participating jurisdiction —
  - (a) that regulation does not apply to the declared approved service until —
    - (i) the premises of the declared approved service are renovated; or
    - (ii) the service approval for the declared approved service is transferred under section 58 of the Law; and



***Education and Care Services National Regulations 2012***

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

General transitional and saving provisions

**Part 7.1****r. 250.**

---

- (b) for the purpose of a rating assessment under Part 5 of the Law the declared approved service is taken to comply with that regulation until the first of the following to occur —
  - (i) the premises of the declared approved service are renovated; or
  - (ii) the service approval for the declared approved service is transferred under section 58 of the Law; or
  - (iii) 31 December 2015.
- (3) For the purpose of subregulation (2), renovation of the premises of the declared approved service does not include a renovation of a building or structure on those premises that is not used for the education and care of children, whether or not it is used to operate the service.

Note: See also Division 7.

**250. Declared approved family day care services**

- (1) This regulation applies to a declared approved family day care service that is taken to be an approved education and care service under section 307(4) of the Law.
- (2) If, on the scheme commencement day, a declared approved family day care venue or family day care residence used by a family day care educator engaged by or registered with the service does not comply with regulation 104 and, immediately before that day, was not required to comply with a similar requirement under the former education and care services law or education law of the relevant participating jurisdiction —
  - (a) regulation 104 does not apply to the declared approved family day care service in respect of that venue or residence until —
    - (i) the venue or residence is renovated; or

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 251.**

---

- (ii) the family day care educator is no longer registered or engaged by the service; and
- (b) for the purpose of a rating assessment under Part 5 of the Law the declared approved service is taken to comply with that regulation until the first of the following to occur —
  - (i) the venue or residence is renovated; or
  - (ii) the family day care educator is no longer registered or engaged by the service; or
  - (iii) 31 December 2015.

Note: See also Division 7.

**251. Declared out of scope services**

- (1) This regulation applies to a declared out of scope service for which a person is taken to hold a service approval under section 309 of the Law.
- (2) If, immediately before the scheme commencement day, the premises of the declared out of scope service did not comply with a provision of regulation 104, 114 or 115 —
  - (a) that regulation does not apply to the declared out of scope service until —
    - (i) the premises of the declared out of scope service are renovated; or
    - (ii) the service approval for the declared out of scope service is transferred under section 58 of the Law; and
  - (b) for the purpose of a rating assessment under Part 5 of the Law the declared out of scope service is taken to comply with that regulation until the first of the following to occur —
    - (i) the premises of the declared out of scope service are renovated; or

***Education and Care Services National Regulations 2012***Jurisdiction-specific and transitional and saving provisions **Chapter 7**General transitional and saving provisions **Part 7.1****r. 252.**

---

- (ii) the service approval for the declared out of scope service is transferred under section 58 of the Law; or

- (iii) 31 December 2015.

Note: See also Division 7.

**Division 4 — Information retention and sharing****252. Information held by Regulatory Authority or regulatory body**

For the purpose of section 322(1) of the Law, the prescribed information is all information held by the Regulatory Authority (or any regulatory body under the former education and care services law) in relation to the matters set out in section 322(1)(a) and (b) of the Law.

**253. Information kept by approved provider**

For the purposes of section 322(3) of the Law, the documents must be kept in accordance with regulation 183.

**Division 5 — Declared approved learning frameworks****254. Declared approved learning frameworks**

- (1) For the purpose of section 323 of the Law, the following, as in force on the scheme commencement day, are declared approved learning frameworks —
  - (a) Belonging, Being and Becoming: The Early Years Learning Framework for Australia, produced by the Department of Education, Employment and Workplace Relations of the Commonwealth for the Council of Australian Governments, 2009;

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.1** General transitional and saving provisions**r. 255.**

---

- (b) My Time, Our Place: Framework for School Age Care in Australia produced by the Commonwealth Government Department of Education, Employment and Workplace Relations for the Council of Australian Governments, 2011.
- (2) For the purpose of section 323 of the Law, the following, as in force on the scheme commencement day, are declared approved learning frameworks for the purpose of the Law as it applies in the participating jurisdiction specified —
  - (a) for the Australian Capital Territory, Every Chance to Learn — Curriculum framework for ACT schools preschool to Year 10;
  - (b) for Tasmania, the Tasmanian Curriculum, the Department of Education of Tasmania, 2008;
  - (c) for Victoria, the Victorian Early Years Learning and Development Framework, published by the Department of Education and the Victorian Curriculum and Assessment Authority in November 2009;
  - (d) for Western Australia, the Curriculum Framework for Kindergarten to Year 12 Education in Western Australia.
- (3) Subregulation (2)(a) ceases to have effect on 31 December 2015.

**Division 6 — Fees****255. Fees for application for provider approval for declared out of scope service**

Despite anything to the contrary in these Regulations, the fee for an application for a provider approval for a declared out of scope service made in accordance with section 309 of the Law is nil.

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

General transitional and saving provisions

**Part 7.1****r. 256.****Division 7 — General provisions relating to exemptions****256. Publication where service taken to comply with regulations**

- (1) This regulation applies if an education and care service is taken under a prescribed regulation to comply with a provision of these Regulations for the purposes of a rating assessment.
- (2) For the purposes of section 172 of the Law —
  - (a) the application of the prescribed regulation to the service is a prescribed matter; and
  - (b) the following statement is the prescribed information in relation to that matter —

“This service is taken to comply with regulations  
[*insert regulations that service is taken to comply  
with for the purpose of rating assessment*] of the  
Education and Care Services National Regulations.”.

- (3) In this regulation —

***prescribed regulation*** means regulation 239, 248, 249, 250, 251 or 383.

Note: This regulation differs from regulation 256 of the national regulations made by the Ministerial Council.

**257. Application for removal of exemption**

- (1) This regulation applies if an education and care service is taken under a prescribed regulation to comply with a provision of these Regulations for the purpose of a rating assessment.
- (2) The approved provider of the education and care service may apply to the relevant Regulatory Authority for the prescribed regulation to cease to apply in relation to the service.
- (3) The Regulatory Authority may approve the application.
- (4) The relevant prescribed regulation ceases to apply to the education and care service on the approval of the application.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.2** Australian Capital Territory — specific provisions**r. 257.**

---

(5) In this regulation —

***prescribed regulation*** means regulation 239, 248, 249, 250, 251 or 383.

Note: This regulation differs from regulation 257 of the national regulations made by the Ministerial Council.

**Part 7.2 — Australian Capital Territory — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.2.

**Part 7.3 — New South Wales — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.3.

**Part 7.4 — Northern Territory — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.4.

**Part 7.5 — Queensland — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.5.

**Part 7.6 — South Australia — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.6.

**Part 7.7 — Tasmania — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.7.

**Part 7.8 — Victoria — specific provisions**

Note: The national regulations made by the Ministerial Council include provisions as Part 7.8.

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 367.**

---

**Part 7.9 — Western Australia — specific provisions****Division 1 — Application of Part 7.9****367. Application of Part 7.9**

This Part applies to Western Australia.

**368. Definitions**

In this Part —

**kindergarten programme** has the same meaning as it has in the *School Education Regulations 2000* of Western Australia;

**pre-kindergarten programme** means an educational programme provided by a school for children aged 36 months and over before the pre-compulsory education period within the meaning of the *School Education Act 1999* of Western Australia;

**pre-primary programme** has the same meaning as it has in the *School Education Regulations 2000* of Western Australia;

**preschool** means an education and care service that is a preschool program provided by a school or a community kindergarten;

**provided by a school** includes provided by a recognised school system or the Chief Executive Officer of the department referred to in section 228 of the *School Education Act 1999* of Western Australia or the Minister administering that Act;

**school** means a school or community kindergarten established or registered pursuant to the *School Education Act 1999* of Western Australia;

**secondary programme** has the same meaning as it has in the *School Education Regulations 2000* of Western Australia.

**Education and Care Services National Regulations 2012****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.9** Western Australia — specific provisions**r. 369.****Division 2 — Minimum number of educators and qualifications required — children over preschool age****369. Educator to child ratios — children over preschool age**

For the purposes of regulation 123(1)(d), the educator to child ratios for children over preschool age are set out in column 3 of the following Table.

<i>Age group</i>	<i>Number of children</i>	<i>Number of educators</i>	<i>Number of qualified educators</i>
Over preschool age (no preschool child attending session)	1-10 children	1	1
	11-26 children	2	1
	27-39 children	3	1
	40-52 children	4	2
	53-65 children	5	2
	66-78 children	6	2
	79-91 children	7	3
	92-104 children	8	3
	105-117 children	9	3
	118-130 children	10	4
	131-143 children	11	4
Over preschool age (at least one preschool child attending session)	1-10 children	1	1
	11-20 children	2	1
	21-30 children	3	1
	31-40 children	4	2
	41-50 children	5	2
	51-60 children	6	2
	61-70 children	7	3



**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 370.**

<i>Age group</i>	<i>Number of children</i>	<i>Number of educators</i>	<i>Number of qualified educators</i>
	71-80 children	8	3
	81-90 children	9	3
	91-100 children	10	4
	101-110 children	11	4

**370. General qualification requirements for educators — children over preschool age**

- (1) This regulation sets out the qualification requirement for educators at a centre-based service educating and caring for children over preschool age for the purposes of regulation 126(2).
- (2) The number of educators at the service who are required to be qualified educators is the relevant number set out in column 4 of the Table to regulation 369 in relation to the service.
- (3) In subregulation (2) —  
*qualified educator* means a person who holds a qualification published under regulation 137(2) in the list of approved qualifications for educators working with children over preschool age for Western Australia.

**Division 3 — Minimum number of educators and qualifications required — centre-based services — children preschool age or under****371. Educator to child ratio — children preschool age or under who are 36 months of age or over (other than for a pre-kindergarten programme or kindergarten programme)**

Note: Regulation 371 of the national regulations made by the Ministerial Council does not apply as a law of WA.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.9** Western Australia — specific provisions**r. 372.**

---

**372. Educator to child ratio — pre-kindergarten programme or kindergarten programme provided by a school**

- (1) This regulation applies in place of regulation 123(1)(c) on and after 1 January 2016 to a pre-kindergarten programme or kindergarten programme provided by a school.
- (2) The educator to child ratio is 1 educator to 10 children.
- (3) Despite subregulation (2), the educator to child ratio may be increased to 1 educator to 11 children —
  - (a) in exceptional circumstances; or
  - (b) for a period not exceeding one year.

**373. Early childhood teachers — pre-kindergarten programme or kindergarten programme provided by a school**

- (1) This regulation applies in place of regulations 130 to 134 in relation to a pre-kindergarten programme or kindergarten programme provided by a school.
- (2) One early childhood teacher is required for every 30 children being educated and cared for by the programme.
- (3) Despite subregulation (2), the requirement for an early childhood teacher may be 1 early childhood teacher to a maximum of 33 children —
  - (a) in exceptional circumstances; or
  - (b) for a period not exceeding one year.
- (4) An early childhood teacher must be in attendance at all times that children are being educated and cared for by the programme.

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 374.****Division 4 — Transitional provisions — staffing arrangements****Subdivision 1 — Centre-based services****374. Educator to child ratio — pre-kindergarten programme or kindergarten programme provided by a school**

- (1) This regulation applies in place of regulation 123(1)(c) until 31 December 2015 to a pre-kindergarten programme or kindergarten programme provided by a school.
- (2) The educator to child ratio for the programme is 2 educators for the first 25 children and 1 educator for each additional 8 children.
- (3) Despite subregulation (2), if the programme educates and cares for 13 or fewer children, the programme may meet the educator to child ratio for those children with 1 educator who is an early childhood teacher.

**374A. Educator to child ratios — centre-based services during lunch periods**

- (1) In this regulation —  
***lunch period*** means a period of not more than 3 hours in any day during which educators at centre-based services are permitted to have lunch breaks.
- (2) This regulation applies in place of regulation 123 until 1 August 2014 to a centre-based service during lunch periods.
- (3) During lunch periods, a centre-based service that educates and cares for children who are 5 years of age or under may meet the educator to child ratio for those children with a number of educators that is not less than 60 per cent of the number of educators that would otherwise be required under regulation 123.

Note: Regulation 374A does not form part of the national regulations made by the Ministerial Council.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.9** Western Australia — specific provisions**r. 375.**

---

**375. Qualifications for educators — children aged 24 months or under (other than for a pre-kindergarten programme or kindergarten programme)**

- (1) This regulation applies to a centre-based service until 31 December 2013.
- (2) This regulation does not apply to a pre-kindergarten programme or a kindergarten programme provided by a school.
- (3) One of every 3 educators required to meet the educator to child ratio for children aged 24 months or under at a centre-based service must —
  - (a) hold —
    - (i) an approved diploma level education and care qualification; or
    - (ii) a qualification published under regulation 137(2) in the list of former qualifications approved as diploma level education and care qualifications; and
  - (b) have undertaken a specialist course on the principles and practices of the care and education of children aged no more than 24 months; and
  - (c) have at least 100 hours practical experience educating and caring for children aged 24 months or under.
- (4) The qualification requirements in regulation 126(1) do not apply in relation to the educators educating and caring for children aged 24 months or under at the service.

**376. Qualifications for educators — children aged more than 24 months but less than 36 months (other than for a pre-kindergarten programme or kindergarten programme)**

- (1) This regulation applies until 31 December 2013.
- (2) This regulation does not apply to a pre-kindergarten programme or a kindergarten programme provided by a school.

**Education and Care Services National Regulations 2012**

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 377.**

---

- (3) One of every 2 educators required to meet the educator to child ratio for children aged more than 24 months but less than 36 months at the centre-based service must —
- (a) hold —
    - (i) an approved diploma level education and care qualification; or
    - (ii) a qualification published under regulation 137(2) in the list of former qualifications approved as diploma level education and care qualifications; or
  - (b) be a registered mothercraft nurse.
- (4) The qualification requirements in regulation 126(1) do not apply in relation to the educators educating and caring for children aged more than 24 months but less than 36 months.

**377. Qualifications for educators — children preschool age or under who are 36 months of age or over (other than a pre-kindergarten programme or kindergarten programme)**

- (1) This regulation applies until 31 December 2013.
- (2) This regulation does not apply to a pre-kindergarten programme or kindergarten programme provided by a school.
- (3) One of every 3 educators required to meet the educator to child ratio for children preschool age or under who are 36 months of age or over at a centre-based service must —
  - (a) hold —
    - (i) an approved diploma level education and care qualification; or
    - (ii) a qualification published under regulation 137(2) in the list of former qualifications approved as diploma level education and care qualifications; or
  - (b) be a registered mothercraft nurse.

***Education and Care Services National Regulations 2012*****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.9** Western Australia — specific provisions**r. 378.**

---

- (4) The qualification requirements in regulation 126(1) do not apply to educators educating and caring for children preschool age or under who are 36 months of age or over at the service.

**378. Qualifications for educators — pre-kindergarten programme or kindergarten programme provided by a school**

- (1) This regulation applies to a pre-kindergarten programme or kindergarten programme provided by a school.
- (2) The qualification requirements in regulation 126(1) do not apply before 1 January 2014.

**379. Educators required to be early childhood teachers**

- (1) Division 5 of Part 4.4 does not apply to a centre-based service until 1 January 2014.
- (2) Regulations 133(1) and 134(1)(b) do not apply to a centre-based service until 1 January 2020.
- (3) This regulation does not apply to a pre-kindergarten programme or kindergarten programme provided by a school.

**Subdivision 2 — Family day care services****380. Number of children who can be educated and cared for — family day care educator**

- (1) This regulation applies in place of regulation 124 until 31 December 2013.
- (2) A family day care educator must not educate and care for more than 7 children at any one time.
- (3) In determining the number of children for subregulation (1) —
  - (a) any child who has commenced a secondary programme is not counted; and
  - (b) the educator's own children are counted unless they are excluded by paragraph (a); and

***Education and Care Services National Regulations 2012***

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 381.**

---

- (c) no more than 5 children may be below the age to attend a pre-primary programme; and
  - (d) at least one of the children referred to in paragraph (c) must be a child attending a kindergarten programme.
- (4) Despite subregulation (2), the approved provider of a family day care service may approve, in writing, a family day care educator to educate and care for more than 7 children, or more than 5 children below the age to attend a pre-primary programme, at any one time, in exceptional circumstances.
- (5) For the purposes of subregulation (4), exceptional circumstances exist if —
  - (a) all the children being educated and cared for by the family day care educator are siblings in the same family; or
  - (b) a child to be educated and cared for is determined to be in need of protection under a child protection law and the family day care educator is determined to be the best person to educate and care for the child; or
  - (c) the family day care residence or approved family day care venue is in a rural or remote area and no alternative education and care service is available.

**381. Qualifications for family day care educators**

The qualification requirements in regulation 127 do not apply to family day care educators before 1 January 2014.

**382. Qualifications for family day care co-ordinators**

The qualification requirements in regulation 128 do not apply to family day care co-ordinators before 1 January 2014.

**Education and Care Services National Regulations 2012****Chapter 7** Jurisdiction-specific and transitional and saving provisions**Part 7.9** Western Australia — specific provisions**r. 383.**

---

**Division 5 — Saving provision — physical environment****383. Saving provision — education and care services provided by a school**

- (1) Subject to subregulation (4), this regulation applies to a declared approved service or a declared out of scope service that is a pre-kindergarten programme or kindergarten programme that was operating immediately before the scheme commencement day.
- (2) Regulations 107, 108 and 115 do not apply to the service.
- (3) For the purpose of a rating assessment under Part 5 of the Law, the service is taken to comply with regulations 107, 108 and 115.
- (4) This regulation ceases to apply if —
  - (a) the service approval is transferred to an approved provider that is not a school; or
  - (b) the service ceases to be provided by a school on a school site.

Note: See also Division 7 of Part 7.1.

**Division 6 — Other transitional matters****384. Monetary orders under former education and care services law**

- (1) If, immediately before the scheme commencement day, a declared approved provider has not paid a monetary order made under, or in relation to proceedings commenced under an allegation made in respect of that person under, section 29 of the *Child Care Services Act 2007* of Western Australia then, on and after the scheme commencement day, the order is taken to be a monetary order referred to in sections 25(1)(g)(i) and 70(1)(i) of the Law as applying in Western Australia.



***Education and Care Services National Regulations 2012***

Jurisdiction-specific and transitional and saving provisions

**Chapter 7**

Western Australia — specific provisions

**Part 7.9****r. 385.**

---

(2) In subregulation (1) —

***monetary order*** has the meaning given in the *State Administrative Tribunal Act 2004* section 3(1).

Note: Regulation 384 does not form part of the national regulations made by the Ministerial Council.

**385. Proceedings under former education and care services law**

The Regulatory Authority may commence or continue proceedings under section 29 of the *Child Care Services Act 2004* of Western Australia in relation to a person who held a licence under that Act in relation to a service that is taken to be an education and care service.

Note: Regulation 385 does not form part of the national regulations made by the Ministerial Council.

**Education and Care Services National Regulations 2012****Schedule 1      National Quality Standard**

---

**Schedule 1 — National Quality Standard****Notes:**

- 1      The National Quality Standard is used to assess education and care services to determine rating levels under Part 5 of the Law.
- 2      The Regulatory Authority may suspend a service approval if an education and care service is rated under Part 5 of the Law as not meeting the National Quality Standard, there has been no improvement in that rating and a service waiver or temporary waiver does not apply — see section 70(1)(d) of the Law.

**Quality area 1— Educational program and practice**

The educational program and practice is stimulating, engaging and enhances children's learning and development. In services for children over preschool age the program nurtures the development of life skills and complements children's experiences, opportunities and relationships at school, at home and in the community.

**Standard 1.1** An Approved Learning Framework informs the development of a curriculum that enhances each child's learning and development.

**Element 1.1.1** Curriculum decision making contributes to each child's learning and development outcomes in relation to their identity, connection with community, wellbeing, confidence as learners and effectiveness as communicators.

**Element 1.1.2** Each child's current knowledge, ideas, culture, abilities and interests are the foundation of the program.

**Element 1.1.3** The program, including routines, is organised in ways that maximise opportunities for each child's learning.

**Element 1.1.4** The documentation about each child's program and progress is available to families.

**Element 1.1.5** Every child is supported to participate in the program.

**Element 1.1.6** Each child's agency is promoted, enabling them to make choices and decisions and influence events and their world.

**Standard 1.2** Educators and co-ordinators are focused, active and reflective in designing and delivering the program for each child.

**Education and Care Services National Regulations 2012**  
National Quality Standard      **Schedule 1**

---

**Element 1.2.1** Each child's learning and development is assessed as part of an ongoing cycle of planning, documentation and evaluation.

**Element 1.2.2** Educators respond to children's ideas and play and use intentional teaching to scaffold and extend each child's learning.

**Element 1.2.3** Critical reflection on children's learning and development, both as individuals and in groups, is regularly used to implement the program.

For the purposes of Quality area 1 —

***agency*** involves being able to make choices and decisions, to influence events and to have an impact on one's world;

***intentional teaching*** involves educators being deliberate, purposeful and thoughtful in their decisions and actions. Intentional teaching is the opposite of teaching by rote or continuing with traditions simply because things have ***always*** been done that way;

***scaffold*** means the educators' decisions and actions that build on children's existing knowledge and skills to enhance their learning.

**Quality area 2 — Children's health and safety**

Every child's health and wellbeing is safeguarded and promoted.

**Standard 2.1** Each child's health is promoted.

**Element 2.1.1** Each child's health needs are supported.

**Element 2.1.2** Each child's comfort is provided for and there are appropriate opportunities to meet each child's need for sleep, rest and relaxation.

**Element 2.1.3** Effective hygiene practices are promoted and implemented.

**Element 2.1.4** Steps are taken to control the spread of infectious diseases and to manage injuries and illness, in accordance with recognised guidelines.

**Standard 2.2** Healthy eating and physical activity are embedded in the program for children.

**Element 2.2.1** Healthy eating is promoted and food and drinks provided by the service are nutritious and appropriate for each child.

***Education and Care Services National Regulations 2012*****Schedule 1      National Quality Standard**

---

**Element 2.2.2** Physical activity is promoted through planned and spontaneous experiences and is appropriate for each child.

**Standard 2.3** Each child is protected.

**Element 2.3.1** Children are adequately supervised at all times.

**Element 2.3.2** Every reasonable precaution is taken to protect children from harm and any hazard likely to cause injury.

**Element 2.3.3** Plans to effectively manage incidents and emergencies are developed in consultation with relevant authorities, practised and implemented.

**Element 2.3.4** Educators, co-ordinators and staff members are aware of their roles and responsibilities to respond to every child at risk of abuse or neglect.

**Quality area 3 — Physical environment**

The physical environment is safe, suitable and provides a rich and diverse range of experiences which promote children's learning and development.

**Standard 3.1** The design and location of the premises is appropriate for the operation of a service.

**Element 3.1.1** Outdoor and indoor spaces, buildings, furniture, equipment, facilities and resources are suitable for their purpose.

**Element 3.1.2** Premises, furniture and equipment are safe, clean and well maintained.

**Element 3.1.3** Facilities are designed or adapted to ensure access and participation by every child in the service and to allow flexible use, and interaction between indoor and outdoor space.

**Standard 3.2** The environment is inclusive, promotes competence, independent exploration and learning through play.

**Element 3.2.1** Outdoor and indoor spaces are designed and organised to engage every child in quality experiences in both built and natural environments.

***Education and Care Services National Regulations 2012***  
**National Quality Standard      Schedule 1**

---

**Element 3.2.2** Resources, materials and equipment are sufficient in number, organised in ways that ensure appropriate and effective implementation of the program and allow for multiple uses.

**Standard 3.3** The service takes an active role in caring for its environment and contributes to a sustainable future.

**Element 3.3.1** Sustainable practices are embedded in service operations.

**Element 3.3.2** Children are supported to become environmentally responsible and show respect for the environment.

**Quality area 4 — Staffing arrangements**

Staffing arrangements create a safe and predictable environment for children and support warm, respectful relationships. Qualified and experienced educators and co-ordinators encourage children's active engagement in the learning program. Positive relationships among educators, co-ordinators and staff members contribute to an environment where children feel emotionally safe, secure and happy.

**Standard 4.1** Staffing arrangements enhance children's learning and development and ensure their safety and wellbeing.

**Element 4.1.1** Educator-to-child ratios and qualification requirements are maintained at all times.

**Standard 4.2** Educators, co-ordinators and staff members are respectful and ethical.

**Element 4.2.1** Professional standards guide practice, interactions and relationships.

**Element 4.2.2** Educators, co-ordinators and staff members work collaboratively and affirm, challenge, support and learn from each other to further develop their skills, to improve practice and relationships.

**Element 4.2.3** Interactions convey mutual respect, equity and recognition of each other's strengths and skills.

***Education and Care Services National Regulations 2012*****Schedule 1      National Quality Standard**

---

**Quality area 5 — Relationships with children**

Relationships that are responsive, respectful and promote children's sense of security and belonging free them to explore the environment and engage in learning.

**Standard 5.1** Respectful and equitable relationships are developed and maintained with each child.

**Element 5.1.1** Interactions with each child are warm, responsive and build trusting relationships.

**Element 5.1.2** Every child is able to engage with educators in meaningful, open interactions that support the acquisition of skills for life and learning.

**Element 5.1.3** Each child is supported to feel secure, confident and included.

**Standard 5.2** Each child is supported to build and maintain sensitive and responsive relationships with other children and adults.

**Element 5.2.1** Every child is supported to work with, learn from and help others through collaborative learning opportunities.

**Element 5.2.2** Each child is supported to manage their own behaviour, respond appropriately to the behaviour of others and communicate effectively to resolve conflicts.

**Element 5.2.3** The dignity and rights of every child are maintained at all times.

**Quality area 6 — Collaborative partnerships with families and communities**

Collaborative relationships with families are fundamental to achieve quality outcomes for children. Community partnerships that focus on active communication, consultation and collaboration also contribute to children's learning and wellbeing.

**Standard 6.1** Respectful, supportive relationships with families are developed and maintained.

**Element 6.1.1** There is an effective enrolment and orientation process for families.

**Education and Care Services National Regulations 2012**  
**National Quality Standard      Schedule 1**

---

**Element 6.1.2** Families have opportunities to be involved in the service and contribute to service decisions.

**Element 6.1.3** Current information about the service is available to families.

**Standard 6.2** Families are supported in their parenting role and their values and beliefs about child rearing are respected.

**Element 6.2.1** The expertise of families is recognised and they share in decision making about their child's learning and wellbeing.

**Element 6.2.2** Current information is available to families about community services and resources to support parenting and family wellbeing.

**Standard 6.3** The service collaborates with other organisations and service providers to enhance children's learning and wellbeing.

**Element 6.3.1** Links with relevant community and support agencies are established and maintained.

**Element 6.3.2** Continuity of learning and transitions for each child are supported by sharing relevant information and clarifying responsibilities.

**Element 6.3.3** Access to inclusion and support assistance is facilitated.

**Element 6.3.4** The service builds relationships and engages with their local community.

**Quality area 7 — Leadership and service management**

Effective leadership contributes to sustained quality relationships and environments that facilitate children's learning and development. Well documented policies and practices that are developed and regularly evaluated in partnership with educators, co-ordinators, staff members and families contribute to the ethical management of the service. There is a focus on continuous improvement.

**Standard 7.1** Effective leadership promotes a positive organisational culture and builds a professional learning community.

**Element 7.1.1** Appropriate governance arrangements are in place to manage the service.

**Element 7.1.2** The induction of educators, co-ordinators and staff members is comprehensive.

***Education and Care Services National Regulations 2012*****Schedule 1      National Quality Standard**

---

**Element 7.1.3** Every effort is made to promote continuity of educators and co-ordinators at the service.

**Element 7.1.4** Provision is made to ensure a suitably qualified and experienced educator or co-ordinator leads the development of the curriculum and ensures the establishment of clear goals and expectations for teaching and learning.

**Element 7.1.5** Adults working with children and those engaged in management of the service or residing on the premises are fit and proper.

**Standard 7.2** There is a commitment to continuous improvement.

**Element 7.2.1** A statement of philosophy is developed and guides all aspects of the service's operations.

**Element 7.2.2** The performance of educators, co-ordinators and staff members is evaluated and individual development plans are in place to support performance improvement.

**Element 7.2.3** An effective self-assessment and quality improvement process is in place.

**Standard 7.3** Administrative systems enable the effective management of a quality service.

**Element 7.3.1** Records and information are stored appropriately to ensure confidentiality, are available from the service and are maintained in accordance with legislative requirements.

**Element 7.3.2** Administrative systems are established and maintained to ensure the effective operation of the service.

**Element 7.3.3** The Regulatory Authority is notified of any relevant changes to the operation of the service, of serious incidents and any complaints which allege a breach of legislation.

**Element 7.3.4** Processes are in place to ensure that all grievances and complaints are addressed, investigated fairly and documented in a timely manner.

**Element 7.3.5** Service practices are based on effectively documented policies and procedures that are available at the service and reviewed regularly.



**Education and Care Services National Regulations 2012**

Prescribed fees

**Schedule 2**

Fees relating to provider approvals, service approvals and ratings

**Part 1****Schedule 2 — Prescribed fees****Part 1 — Fees relating to provider approvals, service approvals and ratings**

		<i>Fee</i>	
<i>Section of the Law</i>	<i>Description</i>	<i>Centre-based service (No. of approved places or places to be offered)</i>	<i>Family day care service (No. of family day care educators engaged by or registered with service)</i>
Section 11(d)	Application for provider approval	\$200	\$200
Section 22(2)(c)	Application to amend provider approval	Nil	Nil
Section 37(2)(c)	Application to voluntarily suspend provider approval	Nil	Nil
Section 39(6)(c)	Application by executor for provider approval	Nil	Nil
Section 40(3)(c)	Application by legal personal representative or guardian for provider approval	Nil	Nil
Section 44(1)(e)	Application for service approval	24 places or fewer \$400	\$600
		25 to 80 places	\$600
		81 or more places \$800	

**Education and Care Services National Regulations 2012****Schedule 2** Prescribed fees**Part 1** Fees relating to provider approvals, service approvals and ratings

<i>Section of the Law</i>	<i>Description</i>	<i>Fee</i>	
		<i>Centre-based service (No. of approved places or places to be offered)</i>	<i>Family day care service (No. of family day care educators engaged by or registered with service)</i>
Section 53	Annual fee — approved service	24 or fewer approved places \$185	5 or fewer family day care educators \$185
		25 to 80 approved places \$275	6 to 20 family day care educators \$275
		81 or more approved places \$365	21 or more family day care educators \$365
Section 54(2)(c)	Application to amend service approval	Nil	Nil
Section 59(2)(c)	Notification of intended transfer of service approval	\$100	\$100
Section 85(2)(c)	Application to voluntarily suspend service approval	Nil	Nil
Section 88(c)	Application for service waiver	\$100	\$100
Section 95(c)	Application for temporary waiver	\$100	\$100
Section 139(2)(c)	Application for reassessment and re-rating	24 or fewer approved places \$400	5 or fewer family day care educators \$400
		25 to 80 approved places \$600	6 to 20 family day care educators \$600
		81 or more approved places \$800	21 or more family day care educators \$800

**Education and Care Services National Regulations 2012**

Prescribed fees

**Schedule 2**

Fees relating to provider approvals, service approvals and ratings

**Part 1**

<i>Section of the Law</i>	<i>Description</i>	<i>Fee</i>	
		<i>Centre-based service (No. of approved places or places to be offered)</i>	<i>Family day care service (No. of family day care educators engaged by or registered with service)</i>
Section 141(4)(d)	Application for review by Regulatory Authority	Nil	Nil
Section 145(2)(c)	Application for review by Ratings Review Panel	24 or fewer approved places \$400	5 or fewer family day care educators \$400
		25 to 80 approved places \$600	6 to 20 family day care educators \$600
		81 or more approved places \$800	21 or more family day care educators \$800
Section 152(3)(c)	Application for highest rating	24 or fewer approved places \$200	5 or fewer family day care educators \$200
		25 to 80 approved places \$400	6 to 20 family day care educators \$400
		81 or more approved places \$600	21 or more family day care educators \$600
Section 159(3)(c)	Re-application for highest rating	24 or fewer approved places \$200	5 or fewer family day care educators \$200
		25 to 80 approved places \$400	6 to 20 family day care educators \$400
		81 or more approved places \$600	21 or more family day care educators \$600

**Education and Care Services National Regulations 2012****Schedule 2** Prescribed fees**Part 2** Other fees**Part 2 — Other fees**

<i>Provision of the Law or regulation</i>	<i>Description</i>	<i>Fee</i>
Section 107(c)	Application for supervisor certificate	\$30
Section 119(2)(c)	Application to amend supervisor certificate	Nil
Section 129(2)(c)	Application to voluntarily suspend supervisor certificate	Nil
Section 266(4)	Copy or extract from Register of approved providers	\$5 per page or \$65 for an electronic copy
Section 267(4)	Copy or extract from Register of approved education and care services	\$5 per page or \$65 for an electronic copy
Section 268(4)	Copy or extract from Register of certified supervisors	\$5 per page or \$65 for an electronic copy
Regulation 138	Application for qualification to be assessed for inclusion on lists of approved qualifications	\$2000
Regulation 139	Application for determination of equivalent qualification	\$100

**Education and Care Services National Regulations 2012**  
 Compliance directions — prescribed provisions **Schedule 3**

**Schedule 3 — Compliance directions — prescribed provisions**

Regulation 188

<i>Regulation</i>	<i>Description</i>
Regulation 55(1)	Quality improvement plans
Regulation 72(1), (2)	Offences in relation to giving false or misleading statements about ratings
Regulation 74(1)	Documenting of child assessments or evaluations for delivery of educational program
Regulation 75	Information about educational program to be kept available
Regulation 76	Information about educational program to be given to parents
Regulation 77(1)	Health, hygiene and safe food practices
Regulation 78(1)	Food and beverages
Regulation 79(1)	Service providing food and beverages
Regulation 80(1)	Weekly menu
Regulation 81(1)	Sleep and rest
Regulation 82(1)	Tobacco, drug and alcohol-free environment
Regulation 83(1)	Nominated supervisors, staff members and volunteers not to be affected by alcohol or drugs
Regulation 84	Awareness of child protection law
Regulation 89(1)	First aid kits
Regulation 91	Medical conditions policy to be provided to parents
Regulation 97(2), (3), (4)	Emergency and evacuation procedures
Regulation 98	Telephone or other communication equipment
Regulation 103(1)	Premises, furniture and equipment to be safe, clean and in good repair
Regulation 104(1)	Fencing
Regulation 105	Furniture, materials and equipment

**Education and Care Services National Regulations 2012****Schedule 3** Compliance directions — prescribed provisions

---

<i>Regulation</i>	<i>Description</i>
Regulation 106(1), (2)	Laundry and hygiene facilities
Regulation 107(2)	Space requirements — indoor
Regulation 108(2)	Space requirements — outdoor
Regulation 110	Ventilation and natural light
Regulation 111	Administrative space
Regulation 112(3)	Nappy change facilities
Regulation 113	Outdoor space — natural environment
Regulation 114	Outdoor space — shade
Regulation 115	Premises designed to facilitate supervision
Regulation 116(1)	Assessments of family day care residences and approved family day care venues
Regulation 117(1)	Glass
Regulation 118	Educational leader
Regulation 119	Family day care educator and educator assistant to be at least 18 years old
Regulation 120	Educators who are under 18 to be supervised
Regulation 136(1)	First aid qualifications
Regulation 156(1)	Relationships in groups
Regulation 157(1)	Access for parents
Regulation 163(1), (2)	Residents at family day care residence and family day care educator assistants to be fit and proper persons
Regulation 164	Requirement for notice of new persons at residence
Regulation 168(1)	Education and care service must have policies and procedures
Regulation 169(1)	Additional policies and procedures — family day care service
Regulation 170(1), (2)	Policies and procedures to be followed
Regulation 171(1), (2)	Policies and procedures to be kept available

***Education and Care Services National Regulations 2012***  
Compliance directions — prescribed provisions      **Schedule 3**

---

<i>Regulation</i>	<i>Description</i>
Regulation 172(1)(b)	Notification of change to policies or procedures affecting ability of family to utilise service
Regulation 177(2), (3)	Prescribed enrolment and other documents to be kept by approved provider
Regulation 183	Storage of records and other documents
Regulation 185	Law and regulations to be available

**Education and Care Services National Regulations 2012****Schedule 4** Prescribed forms**Schedule 4 — Prescribed forms**

Regulation 190(5)

**Form 1 — Infringement notice relating to offence under the *Education and Care Services National Law (Western Australia)***

<i>Education and Care Services National Law (Western Australia)</i>  <b>INFRINGEMENT NOTICE</b>		Infringement notice no.
<b>Alleged offender</b>	Name	
	Address	
<b>Details of alleged offence</b>	Date or period	
	Place	
	Written law contravened	Section        of the <i>Education and Care Services National Law (Western Australia)</i> or Regulation    of the <i>Education and Care Services National Regulations 2012</i>
	Details of offence	
<b>Date</b>	Date of notice	
<b>Issuing officer</b>	Name	
	Office	
	Signature	
<b>Modified penalty</b>	\$ _____	



**Education and Care Services National Regulations 2012**Prescribed forms **Schedule 4**

<b>Penalty</b>	Individual	\$ _____	You do not have to pay this amount. This is the maximum fine that can be imposed if you are prosecuted in a court and convicted of this offence.
	Body corporate	\$ _____	
<b>TAKE NOTICE</b>	<p>It is alleged that you have committed the above offence.</p> <p><b>If you do not want to be prosecuted in court for the offence,</b> pay the modified penalty to the Approved Officer within 28 days after the date of this notice.</p> <p><b>If you do not pay</b> the modified penalty within 28 days, you may be prosecuted.</p> <p><b>If you need more time</b> to pay the modified penalty, you should contact the Approved Officer at the address below.</p> <p>Paying the modified penalty will not be regarded as an admission for the purposes of any civil or criminal court case.</p> <p><b>If you want this matter to be dealt with by prosecution in court,</b> sign and date here:</p> <p>_____ / /20</p> <p>and post this notice to the Approved Officer at the address below within 28 days after the date of this notice.</p> <p>If you consider that you have good reason to have this notice withdrawn, you can write to the Approved Officer at the address below requesting that this notice be withdrawn and setting out the reasons why you consider that this notice should be withdrawn. Your letter must be received not later than 28 days after the date of this notice.</p>		

## Schedule 4 Prescribed forms

<p><b>How to pay</b></p>	<p>By post</p>	<p>Tick the relevant box below and post this notice to:</p> <p>Approved Officer — <i>Education and Care Services National Law (Western Australia)</i> Department for Communities</p> <p>[Address]</p> <p><input type="checkbox"/> I want to pay the modified penalty by cheque or money order. A cheque or money order (payable to Approved Officer — <i>Education and Care Services National Law (Western Australia)</i>) for the modified penalty is enclosed.</p> <p><input type="checkbox"/> I want to pay the modified penalty by credit card. Please debit my credit card account.</p> <p>Card type _____</p> <p>Cardholder name _____</p> <p>Card number _____</p> <p>Expiry date of card ____/____</p> <p>Amount \$ _____</p> <p>Signature _____</p> <p><b>Complete all details</b></p>		
<p><b>Method of service</b></p>		<p><b>Date of service</b></p>		

**Education and Care Services National Regulations 2012**Prescribed forms      **Schedule 4****Form 2 — Withdrawal of infringement notice relating to offence under the *Education and Care Services National Law (Western Australia)***

<i>Education and Care Services National Law (Western Australia)</i>  <b>WITHDRAWAL OF INFRINGEMENT NOTICE</b>		Withdrawal no.
<b>Alleged offender</b>	Name	
	Address	
<b>Details of infringement notice</b>	Infringement notice no.	
	Date of issue	
<b>Details of alleged offence</b>	Date or period	
	Place	
	Written law contravened	Section        of the <i>Education and Care Services National Law (Western Australia)</i>  or  Regulation    of the <i>Education and Care Services National Regulations 2012</i>
	Details of offence	
<b>Approved Officer withdrawing notice</b>	Name	
	Office	
	Signature	
<b>Date</b>	Date of withdrawal	

**Education and Care Services National Regulations 2012****Schedule 4** Prescribed forms

<b>Withdrawal of infringement notice</b> <i>[*Delete whichever is not applicable]</i>	<p>The above infringement notice issued against you for the above alleged offence has been withdrawn.</p> <p>If you have already paid the modified penalty for the alleged offence, you are entitled to a refund.</p> <p style="padding-left: 40px;">* Your refund is enclosed.</p> <p style="text-align: center;"><i>or</i></p> <p style="padding-left: 40px;">* If you have paid the modified penalty but a refund is not enclosed, you may claim your refund by signing and dating this notice and posting it to:</p> <p style="text-align: center;">Approved Officer — <i>Education and Care Services National Law (Western Australia)</i> Department for Communities <i>[Address]</i></p>		
<b>Your signature</b>		<b>Date</b>	

By Command of the Governor,

N. HAGLEY, Clerk of the Executive Council.