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**SPECIAL** 

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## RACING AND WAGERING WESTERN AUSTRALIA ACT 2003

RACING AND WAGERING WESTERN AUSTRALIA (ADOPTED TABCORP BETTING RULES) NOTICE 2008

Made by Racing and Wagering Western Australia under section 59(6)(c) of the Act.

#### 1. Citation

This notice is the Racing and Wagering Western Australia (Adopted TABCORP Betting Rules Notice 2008.

## 2. Interpretation—

In this notice—

"the Act" means the Racing and Wagering Western Australia Act 2003;

"the Rules" means the rules described in clause 3, adopted by Racing and Wagering Western Australia.

## 3. Rules adopted under section 59(4) of the Act

- (1) In a meeting held on 21 February 2005 and a further meeting held on 26 April 2005, Racing and Wagering Western Australia resolved to adopt and operate under rules relating to a combined totalisator scheme in accordance with section 59(4) of the Act.
- (2) A copy of the rules adopted was published for public information in the *Gazette* of 7 July 2005 at pp. 3095-3156.
- (3) Further amendments to those rules were adopted subsequently, and those further amendments were published for public information in the Gazette of—
  - (i) 23 August 2005 at p. 3909-3915;
  - (ii) 13 December 2005 at p. 5985-5988 and
  - (iii) 7 September 2007 at p. 4559-4560
  - (iv) 15 April 2008 at p. 1472-1473
  - (v) 3 August 2010 at p. 3593-3621

# 4. Changes to Rules published for public information (section 59(6)(c) of the Act

- (1) Further amendments to the Rules were adopted by resolution of the Board dated 17 November 2011.
- (2) Those further amendments to the Rules are published in the Schedule to this notice for public information, as required by section 59(6)(c) of the Act.

# Schedule 1—Amendments to Adopted Rules

### 8. Cancellation of Investments

- 8.1. Subject to the exceptions set out in Rules 3.3(c), 8.2, 8.3, 8.4, 8.6 and 9, an Investor may cancel an Investment and obtain a Refund of that Investment at any time prior to the close/sell time of the Event concerned.
- 8.2. If an Investment is for **Win, Place, Quinella, Exacta, Duet, Trifecta, First 4, Double, Quaddie** or **BIG6** Bet Types or for a Sports Totalisator, an Investor may only cancel that Investment—
  - (a) In the case of Investments made through a human operator in a Cash Outlet—
    - (i) If the Investment—
      - (A) relates to the first race of a meeting; or
      - (B) is for a Double, Quaddie or BIG6 and the first leg relates to the first race of a meeting;

up to thirty (30) minutes prior to the Advertised Starting Time of the Event, the Investment may be cancelled and a refund obtained at the place of issue at any time;

#### (ii) If the Investment—

- (A) relates to the first race of the meeting; or
- (B) is for a Double, Quaddie or **BIG6** and the first leg relates to the first race of the meeting;

within thirty (30) minutes of the Advertised Starting Time of the Event to which the Investment relates, the Investment may be cancelled and a refund obtained at the place of issue at the first practical moment immediately following the discovery of an error made by either the Betting Operator or the Investor provided that the error is brought to the attention of the Betting Operator within two (2) minutes of the time the Investment was originally made, or a lesser time as determined by the Betting Operator, or close sell time, whichever occurs first;

#### (iii) If the Investment—

- (A) relates to any other race of a meeting; or
- (B) is for a Double, Quaddie or BIG6 and the first leg relates to any other race of a meeting;

up until the actual start of the previous race at that meeting, the Investment may be cancelled and a refund obtained at the place of issue at any time;

## (iv) If the Investment-

- (A) relates to any other race of the meeting after the actual start of the previous race to which the Investment relates; or
- (B) is for a Double, Quaddie or BIG6 and the first leg relates to any other race of the meeting after the actual start of the previous race to which the Investment relates;

the Investment may be cancelled and a refund obtained at the place of issue or at the first practical moment immediately following the discovery of an error made by either the Betting Operator or the Investor provided that the error is brought to the attention of the betting Operator within two (2) minutes of the time the Investment was originally made, or a lesser time as determined by the Betting Operator, or close sell time, whichever occurs first;

# (v) If the Investment—

- (A) relates to an Event where the previous race has been abandoned; or
- (B) is for a Double, Quaddie or BIG6 and the first leg relates to an Event where the previous race has been abandoned;

up until the Advertised Race Start Time of the previous Event at that meeting, the Investment may be cancelled and a refund obtained at the place of issue at any time;

- (vi) If the Investment relates to a Sports Totalisator, up to thirty (30) minutes prior to the Advertised Close of Betting on the Event, the Investment may be cancelled and a refund obtained at the place of issue at any time:
- (vii) If the Investment relates to a Sports Totalisator, within thirty (30) minutes of the Advertised Close of Betting of the Event to which the Investment relates, the Investment may be cancelled and a refund obtained at the place of issue at the first practical moment immediately following the discovery of an error made either by the Betting Operator or by the Investor provided that the error is brought to the attention of the Betting Operator within two (2) minutes of the time the Investment was originally made, or a lesser time as determined by the Betting Operator, or close sell time, whichever occurs first; or
- (b) The Betting Operator must provide reasonable notice to Investors before implementing any new "lesser time" cancellation period referred to in Rules 8.2(a)(i), 8.2(a)(iv) and 8.2(a)(vii).
- (c) In the case of a Betting Account Investment made through a human operator, before the conclusion of the telephone call during which the Investment was originally made, or before any further Investment is made, whichever occurs first.
- (d) During high volume betting periods the Betting Operator may extend the 2 minute cancellation period specified in 8.2(a)(ii), 8.2(a)(iv) and 8.2(a)(vii) to allow cancellations for a longer period after the time the investment was originally made.

[In the cases referred to in 8.2(a)(i), 8.2(a)(iv), 8.2(a)(vii) and 8.2(c) the investment details may be corrected, but a refund may not be obtained];

- 8.3. Investments on a **Feature Double** may not be cancelled, nor may any Refunds be made.
- 8.4. Internet and Enhanced Pay TV Betting Service Investments may not be cancelled after the Investment has been accepted by the Betting Operator.
- 8.5. Investments made through a Self-Service Terminal in a Cash Outlet may only be cancelled and a refund obtained in accordance with this rule at the Cash Outlet where the Investment was issued with the assistance of staff at the Cash Outlet.
- 8.6. Betting Account Investments which are transacted using interactive voice response or natural language speech recognition technology may not be cancelled after the Investment has been accepted by the Betting Operator.